



# motorola

C42 CORDED TELEPHONE AND DIGITAL  
CORDLESS HANDSET WITH ANSWERING  
MACHINE



**For: C4201, C4202, C4203 and C4204**

Handset: Motorola C42-HS

Base: Motorola C42-B

Charger: Motorola C42-C

Warning: Charge the handset for 16 hours before use.

# Safety information

## Important

This equipment is not designed to make emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the US.

To reduce the risk of fire, use only the supplied AC power adaptor.

The applied nameplate is located at the bottom of the unit.

## Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all slits and openings of the phone unblocked. Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this user's guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.
- For pluggable equipment, the socket-outlet (power adaptor) shall be installed near the equipment and shall be easily accessible.

## Save these instructions

### Unplug this phone immediately from an outlet if:

- The power cord or plug is damaged or frayed.
- Liquid has been spilled on the product.
- The product has been exposed to rain or water. Do not retrieve the handset or base until after you have unplugged the power and phone from the wall. Then retrieve the unit by the unplugged cords.
- The product has been dropped or the cabinet has been damaged.

- The product exhibits a distinct change in performance.

## **Installation Guidelines**

- Read and understand all instructions and save them for future reference.
- Follow all warnings and instructions marked on the product.
- Do not install this product near a bath tub, sink, or shower.
- Operate this phone using only the power source that is indicated on the marking label. If you are unsure of the power supply to your home, consult with your dealer or local power company.
- Do not place this product on an unstable cart, stand, or table. This product may fall, causing serious damage to the product.
- Adjust only those controls that are covered by the operating instructions. Improper adjustment of other controls may result in damage and will often require extensive work to restore the product to normal operation.
- Clean this product with a soft, damp cloth. Do not use chemicals or cleaning agents to clean this phone.
- Use only the power supply that came with this unit. Using other power supplies may damage the unit.
- Because this phone operates on electricity, you should have at least one phone in your home that could operate without electricity in the case the power in your home goes out.
- To avoid interference to nearby appliances, do not place the charger of the phone on or near a TV, microwave oven, or VCR.

## **Battery Safety Instructions**

- Do not burn, disassemble, mutilate, or puncture the battery. The battery contains toxic materials that could be released, resulting in injury.

### **Important**

Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA size 550mAh Ni-MH rechargeable batteries) supplied with your C4201, C4202, C4203 or C4204. They are HFR-AAA550 from Shenzhen Highpower Technology Co., Ltd or 55AAAHC from GPI International Ltd.

### **Caution**

There is a risk of explosion if you replace the battery with an incorrect battery type. Use only the batteries that came with your phone or an authorized replacement recommended by the manufacturer.

- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.
- Do not dispose of batteries in fire, which could result in explosion.
- The rechargeable batteries that power this product must be disposed of properly and may need to be recycled. Refer to your battery's label for battery type. Contact your local recycling center for proper disposal methods.

**Save these instructions**

# Welcome...

## to your new Motorola C42 Corded Telephone and Digital Cordless Handset with Answering Machine!

- Make and receive calls from the corded base or cordless handset.
- Emergency mode to make calls on the corded base without AC power.
- Block anonymous calls or block 100 numbers added to the block call list.<sup>1</sup>
- Answer machine with up to 25 minutes digital recording time.
- Cordless handset for locating anywhere within range.
- 100 name and number phonebook in the corded base and cordless handset.
- Bright backlit display on the corded base and cordless handset.
- Speakerphone on the corded base and cordless handset for hands-free conversations.
- Caller ID on the corded base and cordless handset shows you who's calling and see details of the last 50 callers in a Calls list.<sup>1</sup>
- Redial up to 10 of the last numbers called on the corded base and cordless handset.
- Register up to 4 handsets to a corded base.
- Make internal calls, transfer external calls, hold 3-way conversations between two internal callers and an external caller.

### Need help?

If you have any problems setting up or using your C42, please contact Customer Services on 1-833-468-1468.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

<sup>1</sup>You must subscribe to your network provider's Caller ID service for this feature to work. A subscription fee may be payable.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

**This User Guide provides you with all the information you need to get the most from your phone.**

**Before you make your first call, you will need to set up your phone. Follow the simple instructions in ‘Getting started’, on the next few pages.**

**Important**

Only use the telephone line cord supplied.

**Got everything?**

- Base
- Cordless handset & charger
- Corded handset
- 2 x rechargeable Ni-MH battery cells
- Curly cord
- AC Power adaptor for the charger
- AC Power adaptor for the base
- Telephone line cord

**If you have purchased an C42 multiple pack you will also have the following additional items:**

- Cordless handset & charger
- 2 x rechargeable Ni-MH battery cells
- AC Power adaptor for the charger

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# 1. Getting started

## Location

### Important

Do not place your C42 in the bathroom or other humid areas.



Place your C42 corded base within reach of the AC power outlet and telephone wall jack. The socket-outlet should be installed near the equipment and should be easily accessible.

Make sure it is at least 1 meter away from other electrical appliances to avoid interference. Your C42 works by sending radio signals between the cordless handset and base. The strength of the signal depends on where you place the base. Putting it as high as possible ensures the best signal.

## Cordless handset range

The unit has a range of up to 300 metres outdoors when there is a clear line of sight between the telephone base and cordless handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 50 metres. Thick concrete and stone walls can severely affect the range.

## Signal strength

 on your cordless handset indicates that you are within range of the base. When out of range of the base,  disappears. If you are on a call, you will hear a warning beep.

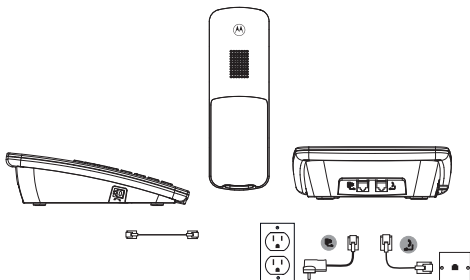
If you are on a call, the line will hang up if the cordless handset is moved out of range of the base. Move it back within range. The handset will automatically re-connect to the base.



## Setting up

### Important

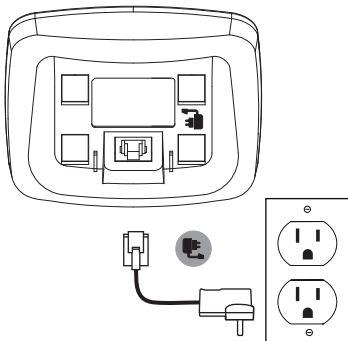
The base station must be plugged into the AC power at all times. Use only the AC power adaptor and telephone line cord supplied with the product.


## Connecting the corded base and handset

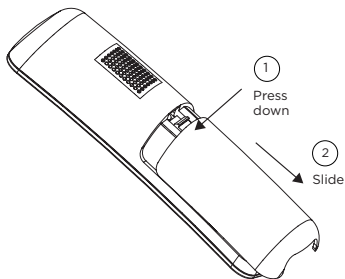



1. Plug the telephone line cord into the socket marked  on the rear of the base.
2. Plug the AC power jack into the socket marked  on the rear of the base and plug the AC adaptor into the AC power outlet. Switch on the AC power.
3. Plug the curly cord into the corded handset and the telephone base.

## Connecting the charger and charging the handset





1. Plug the AC power jack into the socket marked  on the underside of the charger and plug the other end into the AC power outlet.
2. Remove the battery cover from the back of the handset and insert the 2 x AAA NiMH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.



3. Slide the battery cover back into place.
4. When charging the batteries for the first time, place the handset on the charger to charge for at least 16 hours continuously.
5. When the handset is fully charged,  will appear steadily on the display. The display will show the handset name and number to indicate that it is registered to the base.

## Connecting the cordless handset and charger (for multi-pack only)


If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.

1. Plug the AC power jack into the socket marked  on the underside of the charger and plug the power adaptor into the AC power outlet.
2. Remove the battery cover from the back of the handset and insert the 2 x AAA Ni-MH rechargeable batteries supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Slide the battery cover back into place.
4. When charging the batteries for the first time, place the handset on the charger to charge for at least 16 hours continuously.
5. When the handset is fully charged,  will appear steadily on the display. The display will show the time and date on the screen, to indicate that it is registered to the base.

### Important

Warning! Use only the approved rechargeable Ni-MH battery cells (2 x AAA Ni-MH 550mAh rechargeable batteries) supplied with your C42.

### Battery low warning

If  flashes on the display and there is a warning beep every 2 minutes during a call, recharge the handset before using it again.

When charging,  will scroll on the display.

## Battery performance

In ideal conditions, fully charged batteries should give up to 14 hours talk time or up to 200 hours standby time on a single charge.<sup>1</sup>

Note that new batteries do not reach their full capacity until they have been put to normal use for several days.

To keep your batteries in the best condition, leave the cordless handset off the charger for a few hours at a time.

Running the batteries right down at least once a week will help them last as long as possible.

The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the handset less talk / standby time. Eventually it will need to be replaced.

After charging your cordless handset for the first time, subsequent charging time is about 6–8 hours a day. Batteries and the handset may become warm during charging. This is normal.

### Important

When fully charged batteries are removed and re-inserted, the battery icon on the display will reduce to 1 bar. The battery is still fully charged and the handset can be used as normal. If you charge the handset again by replacing it on the charger, it will usually show fully charged after 10 minutes (this time will be dependent on the battery capacity). This is a normal behaviour and is a reminder to charge the handset to prevent calls being dropped.


<sup>1</sup>All talk and standby times are approximate and depend on features selected and usage pattern.

## Date and time

If you have subscribed to a Caller ID service and Auto Clock is set to on (see page 29), the date and time is set automatically for all handsets when you receive your first call. If Auto Clock is set to off, the time and date does not set automatically.

If you do not have a Caller ID service, you can set the date and time manually.

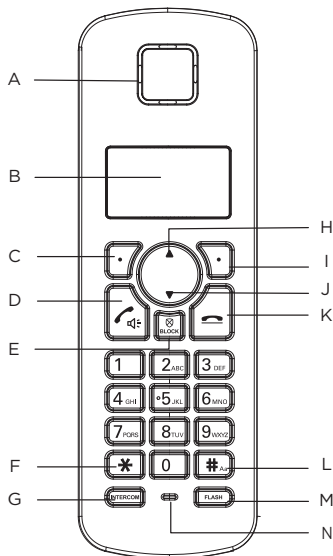
### From the cordless handset

1. Press the left ● key, scroll ▼ to **Personal Set** and press the left ● key.
2. Scroll ▼ to **Date & time** and press the left ● key to confirm.
3. Enter the date using the format MM-DD-YYYY e.g. 08/27/2021 for 27 August 2021. Only the last two digits of the year are adjustable. Press the left ● key.
4. Enter the time (HH:MM) e.g. 04:30 and press ▲ or ▼ to select **AM** or **PM** press the left ● key to confirm.
5. Press  to return to standby.

**Your C42 is now ready for use.**

## 2. Getting to know your phone

### Overview of your handset



**A Earpiece**

**B Display**

**C Menu / OK**

Press to enter the main menu.  
Select the option displayed on screen.  
Confirm a menu option.

**D Talk / Hands-free**

Press to make and receive calls.  
Press to switch hands-free on or off during a call.

**E Call block**

Press to enter the call block menu.  
Press to add the incoming call to the block list.

**F \* / Pulse to Tone dialing**

Dial a \*.

During a call, press to switch from pulse dialing to tone dialing.

**G Intercom**

Press to make internal calls and transfer calls to the corded base or other C42 handsets registered to the base.

**H Phonebook / Scroll Up / Volume up**

Press ▲ to open the phonebook list.

Increase the earpiece or hands-free volume during a call.

Move to the previous character in editing mode.

**I Back / Redial list / Clear**

Go back to the previous menu level.

In standby mode, press to open the redial list.

Press to delete characters and digits when entering names and numbers.

Press and hold to remove all characters and digits.

Mute / unmute the microphone during a call.

**J Call list / Scroll Down / Volume down**

Press ▼ to enter the call list.

Decrease the earpiece or hands-free volume during a call.

Move to the next character in editing mode.

**K End Call / Exit**

Press to end a call.

When in a menu, go back to standby mode.

**L # / Change case / Pause**

Dial a #.

When entering letters / editing, press and hold to change the case from Abc to abc or ABC mode.

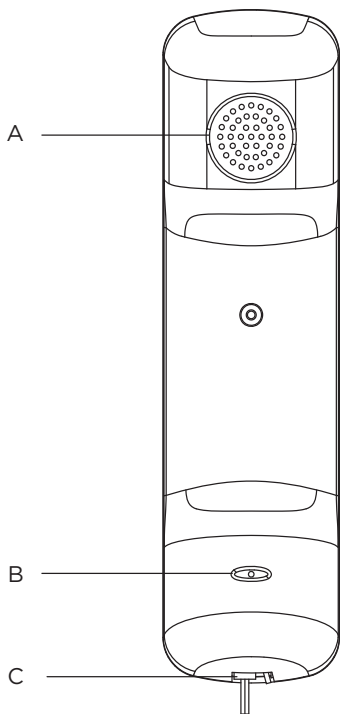
When dialing or storing a number, press and hold to enter a pause (P).

**M Flash**

Use flash (F) functions.

**N Microphone**

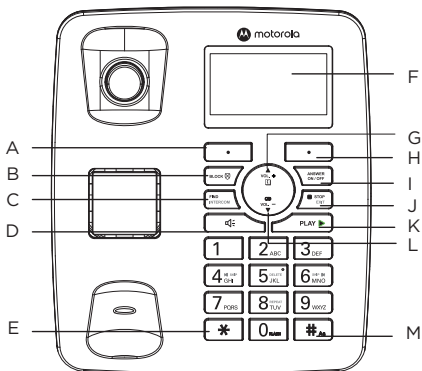
## Overview of your corded handset



- A Handset Earpiece**  
To listen to your caller.
- B Handset Mic**  
To speak to your caller.
- C Curly cord socket**  
To plug in your curly cord.



## Overview of the corded base



### A Menu / OK

Press to enter the main menu.  
Select the option displayed on screen.  
Confirm a menu option.

### B Call block

Press to enter the call block menu.  
Press to add the incoming call to the block list.

### C Find / Intercom

Press to find a lost handset.  
Press to make internal calls and transfer calls to the corded base or other C42 handsets registered to the base.  
Press and hold for 5 seconds to register the handset to the base.

### D Talk / Hands-free

Press to make and receive calls in hands-free mode.  
Press to switch hands-free on or off during a call.

### E \* / Pulse to Tone dialing

Dial a \*.  
During a call, press to switch from pulse dialing to tone dialing.

### F Display

### G Phonebook / Scroll Up / Volume up

Press  $\uparrow$  to open the phonebook list.  
Scroll up through lists and settings.  
Increase the earpiece or hands-free volume during a call.

## **H Back / Redial list / Clear**

Go back to the previous menu level.

In standby mode, press to open the redial list.

Press to delete characters and digits when entering names and numbers.

Press and hold to remove all characters and digits.

Mute / unmute the microphone during a call.

## **I Answer on / off**

Press to switch the answering machine on / off.

## **J Stop / Exit**

When in a menu, press to go back to standby mode.

## **K Play**

Press to play / stop all answering machine messages.

## **L Call List / Scroll Down / Volume down**

Press  to enter the call list.

Scroll down through lists and menus.

Decrease the earpiece or hands-free volume during a call.

## **M # / Change case / Pause**

Dial a #.






When entering letters / editing, press and hold to change the case from Abc to abc or ABC mode.

When dialing or storing a number, press and hold to enter a pause (P).

## **Navigating the corded base menu**






Your C42 has an easy to use system on the cordless handset and corded base.

When the base is in standby:

1. From the standby screen, press the left  key to open the main menu
2. Use  to scroll up and  to scroll down through the menu.
3. Press the left  key to open a sub-menu or validate an option.
4. Press the right  key to correct a character, cancel an action, return to the previous menu level or standby.

## **Navigating the cordless handset menu**

When the handset is in standby:

1. From the standby screen, press the left  key to open the main menu
2. Use  to scroll up and  to scroll down through the menu.
3. Press the left  key to open a sub-menu or validate an option.
4. Press the right  key to correct a character, cancel an action, return to the previous menu level or standby.

### **Note**

If you do not press any button on the handset for 30 seconds the display will automatically return to standby. It will also return to standby when the handset is placed on the base or charger.

## Base menu map

### Phonebook

View  
Add new  
Edit  
Delete  
Delete all

### Personal set

Sounds

- Ring volume
- Key tone

Language

### Advanced set

Call block

- Unknown call
- Block list

Area code

Flash time  
Dial mode  
Auto clock  
Change PIN  
Deregister  
Reset

### Answ. machine

On/off  
Play all  
Record memo  
Delete all  
Outgoing msg.  
Ring count  
Remote access  
TAM language

## Handset menu map

### Phonebook

View

Add new

Edit

Delete

Delete all

### Personal set

Sounds

- Ring volume
- Ring tones
- Silent mode
- Key tone
- Docking tone
- Battery tone

Handset name

Date & time

Language

Auto answer

Auto hang-up

### Alarm

Off

On once

On daily

### Advanced set

Call block

- Unknown call
- Block list

Area code

Flash time

Dial mode

Auto clock

Change PIN

Register

Deregister

Reset

### Answ. machine

On/off

Play all

Record memo

Delete all

Outgoing msg.

Ring count

Remote access

TAM language

# Using your corded base

## 3. Using the phone

### 3.1 Calls

#### 3.1.1 Make a call

1. Lift the corded handset and dial the number.

#### 3.1.2 Preparatory dialing

1. Dial the number first. If you make a mistake, press the right ● key to delete the last digit.
2. Lift the corded handset to dial.

#### 3.1.3 Quickdial call

1. If you have stored the quickdial numbers, press and hold on the keypad in standby to dial the saved phone number automatically. To set up a quickdial number, see page 26.

#### 3.1.4 Call from the Phonebook, Redial or Calls list

1. You can make a call from the Phonebook (see page 25), redial (see page 23 ) or Calls list (see page 32).

#### 3.1.5 End a call



1. Place the corded handset back on the telephone base.

#### 3.1.6 Receive a call

When you receive a call, the base rings.

1. Simply lift the corded handset to answer the call.

### 3.2 Adjust the earpiece volume

1. During a call, press  or  to increase or decrease the volume. There are 5 levels to choose from.

### 3.3 Mute

You can mute your base so that you can talk to someone nearby without your caller hearing.

1. During a call, press the right ● key on the base. The display shows **Mute on** and your caller cannot hear you.
2. Press the right ● key on the base again to resume your call.

## 3.4 Intercom

### 3.4.1 Make an internal call

You can make internal calls between the base and any cordless handset registered to the base.

1. Press **FIND INTERCOM** on the base.
2. Scroll **VOL-** to select the handset to be called and press the left **●** key to confirm.

### 3.4.2 Receive an internal call

1. Lift the corded handset to answer the call.

#### Note

If during an internal call at the base you receive an incoming call, you will hear the alert tone on the base. Place the corded handset on the base to end the internal call. Then pick up the corded handset again to answer the incoming call.

### 3.4.3 Transfer a call

You can transfer an external call from the base to any cordless handset registered to the base.

During an external call at the base:

1. Press **FIND INTERCOM** on the base.
2. Scroll **VOL-** to select the handset and press the left **●** key to confirm.
3. When the internal call is answered, place the corded handset on the base to complete the transfer.

#### Note

Your external call resumes automatically after 1 minute if there is no answer from the cordless handset.

### 3.4.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call at the base with an external caller:

1. Press **FIND INTERCOM** on the base.
2. Scroll **VOL-** to select the handset and press the left **●** key to confirm.
3. When the cordless handset answers, press the left **●** key to connect all three callers and begin the conference call.
4. Place the corded handset back on the corded base and press **END** on the cordless handset to end the call.

#### Note

If there is no answer on the cordless handset, your external call resumes automatically after 1 minute.


## 3.5 Hands-free speakerphone

To talk to the caller without holding the handset and for other people in the room to listen to the conversation over the loudspeaker, simply use the hands-free function.

### 3.5.1 Make a hands-free call

1. Dial the number and then press  on the base, you will hear the call over the base loudspeaker.

#### Note

During a hands-free call, press  or  to adjust the volume. There are 5 levels to choose from.

### 3.5.2 Answer a call hands-free

1. Press  to answer the call in hands-free mode.

#### Note





Press  to switch the call between the earpiece and the loudspeaker.

During a hands-free call, press  or  to adjust the volume.










## 3.6 Redial

The last 10 entries dialed are stored in the redial list.

### 3.6.1 View or dial an entry

1. Press the right  key to open the redial list.
2. Scroll  or  to the entry you want.
3. Either lift the corded handset or press  to automatically dial the selected number.

### 3.6.2 Copy a Redial list number to the phonebook

1. Press the right  key to open the Redial list.
2. Scroll  or  to the entry you want.
3. Press the left  key, the display shows the selected entry.
4. Press the left  key, the display shows **Save number**.
5. Press the left  key, the display shows **Enter name**.
6. Enter the name using the keypad, if you make a mistake, press the right  key to delete a character or digit.
7. Press the left  key, edit the number if necessary.
8. Press the left  key, the entry is saved.

#### Note

For information of how to enter the name, see “Entering names” and “Writing tips” on page 25.

### 3.6.3 Delete an entry

1. Press the right ● key to open the Redial list.
2. Scroll  $\overset{\text{CD}}{\text{VOL}^+}$  or  $\overset{\text{CD}}{\text{VOL}^-}$  to the entry you want.
3. Press the left ● key, if the phone number is stored in the phonebook the display shows **Delete**, if not scroll  $\overset{\text{CD}}{\text{VOL}^-}$  to **Delete**.
4. Press the left ● key, the display shows **Confirm?**
5. Press the left ● key to confirm.

### 3.6.4 Delete the entire Redial list

1. Press the right ● key to open the redial list.
2. Scroll  $\overset{\text{CD}}{\text{VOL}^+}$  or  $\overset{\text{CD}}{\text{VOL}^-}$  to the entry you want.
3. Press the left ● key. The display shows the selected entry.
4. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}^-}$  to **Delete all**, press the left ● key.
5. The display shows **Confirm?**. Press the left ● key to confirm.

## 3.7 Paging / Find handset

You can alert a handset user that they are wanted or locate a missing handset.

Paging calls cannot be answered by a handset.

1. Press  $\overset{\text{FIND}}{\text{INTERCOM}}$  on the base. Scroll  $\overset{\text{CD}}{\text{VOL}^-}$  to select **Locate all**.
2. Press the left ● key. All handsets registered to the base will ring.
3. To stop the ringing, press  $\overset{\text{FIND}}{\text{INTERCOM}}$  on the base again or press any button on the handset.



## 4. Phonebook

You can store up to 100 names and numbers in the corded base. Names can be up to 16 characters long and numbers up to 24 digits. The base and handset share the phonebook.

### 4.1 Store a number

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Add new**.
3. Press the left ● key, the display shows **Enter name**.
4. Enter the name using the keypad, if you make a mistake, press the right ● key to delete a character.
5. Press the left ● key, the display shows **Enter number**.
6. Enter the number using the keypad, if you make a mistake press the right ● key to delete a digit.
7. Press the left ● key, the entry is saved.

### Entering names

Use the keypad letters to enter names, e.g. to store TOM:

Press  $8^{\text{OPQR}}_{\text{TUV}}$  once to enter T.

Press  $6^{\text{OPQR}}_{\text{MNO}}$  three times to enter O.

Press  $6^{\text{OPQR}}_{\text{MNO}}$  once to enter M.

### Writing tips

Press the right ● key to delete the last character or digit.

Press  $0_{\text{SPACE}}$  on the base to insert a space.

### 4.2 View or dial an entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, the display shows **View**.
3. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \uparrow$  or  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to the entry you want.
4. Press the left ● key to display the number.
5. Lift the corded handset or press  $\text{📞}$  to automatically dial the selected number.

### 4.3 Edit a phonebook entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Edit**.
3. Press the left ● key, and scroll  $\overset{\text{CD}}{\text{VOL}} \uparrow$  or  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to the entry you want.
4. Press the left ● key, edit the name.
5. Press the left ● key, edit the number.
6. Press the left ● key, the entry is saved.

#### 4.4 Delete an entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL.}}^-$  to **Delete**.
3. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL.}}^+$  or  $\overset{\text{CD}}{\text{VOL.}}^-$  to the entry you want to delete.
4. Press the left ● key, the display shows **Confirm?**
5. Press the left ● key to confirm.

#### 4.5 Delete all entries

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL.}}^-$  to **Delete all**.
3. Press the left ● key, the display shows **Confirm?**
4. Press the left ● key to confirm.

#### 4.6 Store a quickdial number

Your phone can store 9 quickdial numbers for key 1 to 9. If a number is stored in the phonebook, it cannot be stored as a quickdial number.

The quickdial number can be up to 24 digits.

1. Press the left ● key. The display shows **Phonebook**.
2. Press the left ● key, then scroll  $\overset{\text{CD}}{\text{VOL.}}^-$  to **Edit**.
3. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL.}}^+$  or  $\overset{\text{CD}}{\text{VOL.}}^-$  to select from **1\_** to **9\_** at the end of the phonebook list.
4. Press the left ● key, enter the name.
5. Press the left ● key, enter the number,
6. Press the left ● key to save.
7. Press and hold on the key on the keypad in standby, the saved phone number is dialed automatically.

#### Note

If you want to change the quickdial number, follow the first 4 steps in 4.6 above. Delete the number there by pressing the right ● key and enter the new number. Then press the left ● key to save.

## 5. Personal settings

### 5.1 Sounds

#### 5.1.1 Ring volume

You can adjust the ringer volume and set different volume levels on the corded base. Choose from 5 volume levels or **Off**.

1. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, **Ring volume** is displayed.
4. Press the left ● key, the current volume level is displayed.
5. Scroll  $\overset{\text{CD}}{\text{VOL}} \uparrow$  or  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to the volume you require and press the left ● key to confirm.

#### 5.1.2 Key tones on/off

When you press a button on the base keypad, you will hear a beep. You can switch these beeps on or off.

1. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Key tone**.
4. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **On** or **Off** and press the left ● key to confirm.

### 5.2 Language


1. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Personal set**.
2. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Language**.
3. Press the left ● key, scroll  $\overset{\text{CD}}{\text{VOL}} \uparrow$  or  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to the language you want.
4. Press the left ● key to confirm.

## 6. Advanced settings

### 6.1 Call block










You can set the phone so that when certain phone numbers call the phone does not ring.

For this feature to work, you must subscribe to Caller ID service from your network operator. A subscription fee may be payable.

You can go to **Call block** by pressing the dedicated **BLOCK**  key on the base, or through the base menu as described below

#### 6.1.1 Switch anonymous call on/off











You can set the phone so that any call that shows **Private**, **Anonymous**, **Unavailable** or **Out of Area** will not ring.

1. Press the left  key, scroll  to **Advanced set**.
2. Press the left  key, scroll  to **Call block**.
3. Press the left  key, **Unknown call** is displayed.
4. Press the left  key, scroll  or  to select **On** or **Off**.
5. Press the left  key to confirm.













#### 6.1.2 Block list

You can set the phone so that when phone numbers added to the blacklist call, the phone does not ring. Up to 100 numbers can be added to the blacklist.

##### Block mode on/off

1. Press the left  key, scroll  to **Advanced set**.
2. Press the left  key, scroll  to **Call block**.
3. Press the left  key, scroll  to **Block list**.
4. Press the left  key, **Block mode** is displayed.
5. Press the left  key, scroll  or  to select **On** or **Off**.
6. Press the left  key to confirm.

##### Set a call block number

1. Press the left  key, scroll  to **Advanced set**.
2. Press the left  key, scroll  to **Call block**.
3. Press the left  key, scroll  to **Block list**.
4. Press the left  key, scroll  to **Block number**.
5. Press the left  key, scroll  to select from **Number 1** to **Number 100**.
6. Press the left  key, enter the number you want to block.
7. Press the left  key to confirm.



##### Note

When you are storing a phone number in the Block list, you will need to store the full number including the dialing code for the number to be blocked.

If you want to change/delete the block number, follow the first 4 steps above. Then scroll to the slot where the number is stored and press the left ● key. Delete the number by pressing the right ● key. Then either press the left ● key to save no number or enter the new number. Press the left ● key to save.





## 6.2 Area code

The area code must be 3 digits long.

1. Press the left ● key, scroll  to **Advanced set**.
2. Press the left ● key, scroll  to **Area code**.
3. Press the left ● key, enter the area code.
4. Press left ● key to confirm.





## 6.3 Flash time

Depending on your country and network operator, your phone has the flash time set as long. It is unlikely that you need to change this setting unless advised to do so.

1. Press the left ● key, scroll  to **Advanced set**.
2. Press the left ● key, scroll  to **Flash time**.
3. Press the left ● key, then press  or  to select **100ms**, **250ms** or **600ms**.
4. Press the left ● key to confirm.



## 6.4 Dial mode

Your phone is set to tone dialing. You should only need to change this if connected to an older type of switchboard / PBX which requires pulse dialing.

1. Press the left ● key, scroll  to **Advanced set**.
2. Press the left ● key, scroll  to **Dial mode**.
3. Press the left ● key. Then press  or  to select **Tone** or **Pulse**.
4. Press the left ● key to confirm.

## 6.5 Switch Auto clock on / off

If you have subscribed to Caller ID service, the date and time will be set on all your handsets whenever a call is received. This feature can be set to On or Off.

1. Press the left ● key, scroll to **Advanced set**.
2. Press the left ● key, scroll  to **Auto clock**.
3. Press the left ● key, scroll  to **On** or **Off**.
4. Press the left ● key to confirm.

## 6.6 Change the PIN

You can change the PIN using for registration or deregistration.

1. Press the left ● key, scroll to **Advanced set**.
2. Press the left ● key, scroll  to **Change PIN**.
3. Press the left ● key, **New PIN** is displayed. Enter the PIN.

4. Press the left ● key. **Confirm PIN** is displayed.
5. Enter the PIN, then press the left ● key or press the right ● key to delete the PIN.

## 6.7 Deregister a handset

Use your base to deregister a handset.

1. Press the left ● key, scroll  $\overset{\text{VOL.}}{\text{VOL.}} \downarrow$  to **Advanced set.**
2. Press the left ● key, scroll  $\overset{\text{VOL.}}{\text{VOL.}} \downarrow$  to **Deregister.**
3. Press the left ● key, enter the 4 digit master PIN (default = 0000).
4. Press the left ● key, the display shows the first registered handset number.
5. Scroll  $\overset{\text{VOL.}}{\text{VOL.}} \uparrow$  or  $\overset{\text{VOL.}}{\text{VOL.}} \downarrow$  to select the handset you want to deregister.
6. Press the left ● key. **Waiting...** is displayed on the base screen. The handset is deregistered.

## 6.8 Restore default settings

You can restore your C42 to its default (original) settings. All the handsets that are registered to the base will be retained.

### Important

Resetting your phone will restore all handset and base settings to its default settings but Redial, Calls lists and Phonebook numbers will be retained.

1. Press the left ● key, scroll  $\overset{\text{VOL.}}{\text{VOL.}} \downarrow$  to **Advanced set.**
2. Press the left ● key, scroll  $\overset{\text{VOL.}}{\text{VOL.}} \uparrow$  to **Reset.**
3. Press the left ● key, **Confirm?** is displayed.
4. Press the left ● key to confirm.

## 6.9 Default settings

Handset name	Handset
Ringer tone	1
Ringer volume	5
Ear volume	3
Hands-free volume	3
Flash time	600 ms
Phonebook	Unchanged
Calls list	Unchanged
Redial list	Unchanged
PIN code	0000
Dial mode	Tone
Ring count	4
Answer mode	Record also

## 7. Caller ID and the Calls list

### 7.1 Caller ID

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

If you have subscribed to a Caller ID service, you will be able to see your caller's number on your base (provided it is not withheld) prior to answering the call. The display can show the last 16 digits or 16 characters of the phone numbers or names.

If your caller's name and number are stored in the phonebook and a number match is found, you will see the caller's name on the display as well. To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook.

If the call is a private call, **Private** will be displayed.

If the number is out of area, **Unknown** will be displayed.

If the call is from an international number, the number and **International** will be displayed.

If the call is from the operator, **Operator** will be displayed.

If the call is from a payphone, **Payphone** will be displayed.

If the call is from a ringback request, **Ringback** will be displayed.

### 7.2 Calls list

The Calls list stores details of your last 50 incoming calls, including the phone number and date and time of the call.

The Calls list also alerts you when you have unanswered calls.

The caller's details are stored in the Calls list whether or not you have answered the call. The list is shared by the base and all handsets registered to the base. When the list is full, and a new call is received, the oldest entry will be deleted automatically.

When you have missed call(s) (incoming calls that you haven't answered) the display will show **X missed call(s)** and the **[X]** will flash on all handsets registered to the base. Press the left **●** key to see the callers details.

1. Press **vol<sup>CO</sup>-** to open the Calls list. If there are no calls in the list, the display shows **List empty**.
  - The most recent number (and name if stored in the phonebook) is displayed.
2. Press **vol<sup>CO</sup>+** or **vol<sup>CO</sup>-** to scroll through the list.
  - If the call was answered, **[→]** is displayed as you scroll to the entry. If the call was unanswered, **[X]** is displayed as you scroll to the entry.
  - If the telephone number is longer than 16 digits, '...' is displayed.
  - Press the left **●** key to access the options to view, store the entry to your phonebook, delete the number, delete all numbers or block the number.

### 7.2.1 View the Calls list

1. Press  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to open the Calls list.
2. Scroll  $\overset{\text{VOL}}{\uparrow}$  or  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to the entry you want.
3. Press the left  $\bullet$  key, the display shows **View**.
4. Press the left  $\bullet$  key to view the call name and time and date of the call, press the left  $\bullet$  key to switch between the name and number.

### 7.2.2 Dial a number in the Calls list

1. Press  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to open the Calls list.
2. Scroll  $\overset{\text{VOL}}{\uparrow}$  or  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to the entry you want.
3. Press  $\text{☎}$  to dial the displayed entry.

### 7.2.3 Store a Calls list number to the phonebook

If a phone number is stored in the calls list but is not already in the phonebook you can save the name and number.

1. Press  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to open the Calls list.
2. Scroll  $\overset{\text{VOL}}{\uparrow}$  or  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to the entry you want.
3. Press the left  $\bullet$  key, the display shows **View**.
4. Scroll  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to **Save number** and press the left  $\bullet$  key.
5. The display shows **Enter name**.
6. Enter the name and press the left  $\bullet$  key. The number is displayed.
7. Edit the number if necessary, then press the left  $\bullet$  key. The number is stored.

### 7.2.4 Store a number to the blacklist

1. Press  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to open the Calls list.
2. Scroll  $\overset{\text{VOL}}{\uparrow}$  or  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to the entry you want.
3. Press the left  $\bullet$  key, the display shows **View**.
4. Scroll  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to **Block number**.
5. Press the left  $\bullet$  key, **Are you sure?** is displayed.
6. Press the left  $\bullet$  key to confirm. The number is displayed.

### 7.2.5 Delete an entry

1. Press  $\overset{\text{VOL}}{\uparrow}$  to open the Calls list.
2. Scroll  $\overset{\text{VOL}}{\uparrow}$  or  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to the entry you want.
3. Press the left  $\bullet$  key, the display shows **View**.
4. Scroll  $\overset{\text{CID}}{\text{VOL}} \downarrow$  to **Delete** and press the left  $\bullet$  key. The display shows **Confirm?**.
5. Press the left  $\bullet$  key to confirm or right  $\bullet$  key to cancel.



### 7.2.6 Delete the entire Calls list

1. Press  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to open the Calls list.
2. Press the left ● key, the display shows **View**.
3. Scroll  $\overset{\text{CD}}{\text{VOL}} \downarrow$  to **Delete all** and press the left ● key. The display shows **Confirm?**.
4. Press the left ● key to confirm or right ● key to cancel.

## 8. Using your Answering Machine

The phone can digitally record up to 25 minutes of messages.

The answering machine can be operated from:

- the base, see below.
- the handset, see page 53.
- remotely, from any other DTMF telephone, see page 36.

### Via the base

#### 8.1 Switch the answering machine on / off

1. Press  $\text{ANSWER ON / OFF}$ .

#### 8.2 Listening to your messages

Press **PLAY** ► to listen to all messages.

The voice prompt and display tell you the number of the message being played. The date and time the message was left will be displayed on the screen.

During message playback, you can select from a list of options.

- Press  $\text{STOP EXIT}$  to stop listening messages.
- Press  $\text{VOL.}^{\uparrow}$  or  $\text{VOL.}^{\downarrow}$  to adjust the speaker volume.
- Press  $\text{4}^{\text{PREV}}$  to play the previous message.
- Press  $\text{6}^{\text{NEXT}}$  to play the next message.
- Press  $\text{5}^{\text{DELETE}}$  to delete the current message.

#### Note

When in standby, press and hold  $\text{5}^{\text{DELETE}}$  for 2 seconds to delete all old messages. Press the left  $\bullet$  key to confirm.

#### 8.3 Record memo

This is the voice memo you leave on the answering machine for your family.

1. Press the left  $\bullet$  key, scroll  $\text{VOL.}^{\downarrow}$  to **Answ. machine** and press the left  $\bullet$  key.
2. Scroll  $\text{VOL.}^{\downarrow}$  to **Record memo** and press the left  $\bullet$  key.
3. Start recording your memo once you hear the beep, speak your message into the handset.
4. Press **Save** to stop recording and listen to the memo. To delete your message, press the right  $\bullet$  key.
5. Your family can simply press the left  $\bullet$  key later to listen to your memo.

#### 8.4 Delete all messages

1. Press the left  $\bullet$  key, scroll  $\text{VOL.}^{\uparrow}$  or  $\text{VOL.}^{\downarrow}$  to **Answ. machine**.
2. Press the left  $\bullet$  key, scroll  $\text{VOL.}^{\downarrow}$  to **Delete all**.
3. Press the left  $\bullet$  key, display shows **Confirm?**
4. Press the left  $\bullet$  key to confirm.

## 8.5 Outgoing message

This is the message your callers hear on the answer machine. There are 2 pre-recorded outgoing messages, or you can record your own.

### 8.5.1 Record also

The pre-set **Record also** message, that allows your caller to leave a message, is 'Hello, your call cannot be taken at this moment, so please leave your message after the tone'.

### 8.5.2 Answer only

The caller can listen to your outgoing message but cannot leave a message. The pre-recorded message is 'Hello, your call cannot be taken at this moment, and you cannot leave a message, so please call later.'

### 8.5.3 Record, play or delete your own announcement

1. Press the left ● key, scroll  $\overset{\text{CID}}{\text{VOL}}^-$  to **Answ. machine**.
2. Press the left ● key, scroll  $\overset{\text{CID}}{\text{VOL}}^-$  to **Outgoing msg..**
3. Press the left ● key, then press  $\overset{\text{VOL}}{\text{M}}^+$  or  $\overset{\text{CID}}{\text{VOL}}^-$  to select either **Answer only** or **Record also**.
4. Press the left ● key, scroll  $\overset{\text{VOL}}{\text{M}}^+$  or  $\overset{\text{CID}}{\text{VOL}}^-$  to select either **Play, Record** or **Use default**
5. Press the left ● key to confirm.

## 8.6 Ring count

Select the duration of rings before your answer msg. machine picks up the call. Choose from 3-8 Rings or **Toll Saver**.

- When set to **Toll Saver**, if you have new messages, your phone answers after 3 rings.
  - If there are no new messages, it will answer after 5 rings. So you have the option to hang up, saving the time and cost of a call.
  - If the memory is full, it will automatically revert to **Answer only** mode.
1. Press the left ● key, scroll  $\overset{\text{CID}}{\text{VOL}}^-$  to **Answ. machine**.
  2. Press the left ● key, scroll  $\overset{\text{CID}}{\text{VOL}}^-$  to **Ring count**.
  3. Press the left ● key, the handset will display the current setting.
  4. Use  $\overset{\text{VOL}}{\text{M}}^+$  or  $\overset{\text{CID}}{\text{VOL}}^-$  to select the number of rings required and press the left ● key to confirm.

## 8.7 Remote access

You can operate your answering machine from any DTMF phone by calling your product and entering a 4 digit security PIN code.

1. Dial your telephone number. When you hear your outgoing message, press \*.
2. Enter your 4-digit PIN (default setting 0000) you will hear a confirmation beep. Use the keypad to operate the answering machine.

Press 1 to play new messages.	Press 5 to turn the answering machine on or off.
Press 2 to play all messages.	Press 6 to play the next message.
Press 3 to delete the current message.	Press 8 to play the outgoing message.
Press 4 to play the previous message.	Press 9 to record the outgoing message.

## 8.8 Remote access on/off and change the security code

1. Press the left ● key, scroll  $\overset{00}{\downarrow}$  to **Answ. machine**.
2. Press the left ● key, scroll  $\overset{00}{\downarrow}$  to **Remote access**.
3. Press the left ● key, scroll  $\overset{\uparrow}{\text{00}}$  or  $\overset{00}{\downarrow}$  to select **Activate**, **Deactivate** or **Security code**. Press the left ● key to confirm.
4. If you choose **Security code**, press the left ● key, then go to step 5 if this is the first time you change it. Otherwise, enter the old code.
5. Press the left ● key, enter the new security code.
6. Press the left ● key, re-enter the new security code.
7. Press the left ● key to confirm.

## 8.9 Setting the answering machine language


1. Press the left ● key, scroll  $\overset{00}{\downarrow}$  to **Answ. machine**.
2. Press the left ● key, scroll  $\overset{00}{\downarrow}$  to **TAM language**.
3. Press the left ● key, scroll  $\overset{\uparrow}{\text{00}}$  or  $\overset{00}{\downarrow}$  to select the language you want.
4. Press the left ● key to confirm.

# Using your cordless handset



## 9. Using the phone

### 9.1 Calls

#### 9.1.1 Make a call

1. Press .
2. Dial the number.

#### 9.1.2 Preparatory dialing

1. Dial the number first. If you make a mistake, press the right  key to delete the last digit.
2. Press  to dial.

#### 9.1.3 Quickdial call

1. If you have stored the quickdial numbers, press and hold on the keypad in standby to dial the saved phone number automatically. To set up a quickdial number, see page 42.


#### 9.1.4 Call from the Phonebook, Redial or Calls list

1. You can make a call from the Phonebook (see page 41), redial (see page 39) or Calls list (see page 51).


#### 9.1.5 End a call


1. Press , or place the handset back on the charger.

#### Note

If Auto hang up is switched off, you will need to press  to end a call.

#### 9.1.6 Receive a call



When you receive an external call, the phone rings and  flashes on the display.

1. Press  to answer the call.

#### Note



If Auto answer is switched on, you can simply lift the cordless handset from the charger to answer a call.

### 9.2 Adjust the earpiece / hands-free volume

During a call, press  or  to increase or decrease the volume. There are 5 levels to choose from.

### 9.3 Mute

You can mute your handset so that you can talk to someone nearby without your caller hearing.

1. During a call, press the right  key. The display shows **Mute on** and your caller cannot hear you.
2. Press the right  key again to resume your call.

## 9.4 Intercom

### 9.4.1 Make an internal call

You can make internal calls between the base and cordless handset, or if you have more than one handset registered to the base, you can make internal calls between two handsets.

1. Press **INTERCOM** on the cordless handset.
  - If you have only one cordless handset, the base is called automatically, **Handset 1** is displayed on the corded base.
  - If more than one cordless handset is registered to the base, the handset number (e.g. **Handset 1**, **Handset 2**) or **Base** is displayed.
2. Scroll ▼ to select **Base** or the handset to be called and press the left ● key.

### 9.4.2 Receive an internal call

When you receive an internal call, the handset number that is calling you is displayed.

1. Press  to answer the call.

#### Note


If during an internal call at the cordless handset you receive an incoming call, you will hear the alert tone on the handset.

Press  to end the internal call, then press  to answer the incoming call.

### 9.4.3 Transfer a call

You can transfer an external call to the base or any handset registered to the base.

During an external call at the cordless handset:

1. Press **INTERCOM** on the cordless handset.
  - If you have only one cordless handset, the base is called automatically, **Handset 1** is displayed on the corded base.
  - If more than one cordless handset is registered to the base, the handset number (e.g. **Handset 1**, **Handset 2**) or **Base** is displayed.
2. Scroll ▼ to select **Base** or the handset to be called and press the left ● key.
3. When the internal call is answered, press  on the cordless handset to complete transferring the call to the base or another handset.


#### Note

Your external call resumes automatically after 1 minute if there is no answer.

#### 9.4.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call at the cordless handset with an external caller:

1. Press **INTERCOM** on the cordless handset to put the external caller on hold.
  - If you have only one cordless handset, the base is called automatically, **Handset 1** is displayed on the corded base.
  - If more than one cordless handset is registered to the base, the handset number (e.g. **Handset 1**, **Handset 2**) or **Base** is displayed.
2. Scroll ▼ to select **Base** or the handset to be called and press the left ● key.
3. When the internal call is answered, press the left ● key on the cordless handset to connect all three callers and begin the conference call.
4. Press  to end the call.




#### Note

Your external call resumes automatically after 1 minute if there is no answer.

### 9.5 Hands-free speakerphone

To talk to the caller without holding the handset and for other people in the room to listen to the conversation over the loudspeaker, simply use the hands-free function.

#### 9.5.1 Make a hands-free call



1. Dial the number and then press .
2. Press  again to switch the call to loudspeaker.
3. Press  to end the call.

#### Note


During a hands-free call, press ▲ or ▼ to adjust the volume. There are 5 levels to choose from.

Press  to switch the call between the earpiece and the loudspeaker.

#### 9.5.2 Answer a call hands-free

1. If the handset is off the charger, press  to answer the call, or if the handset is on the charger, lift the handset and press  to answer the call.

#### 9.5.3 Switch to hands-free during a call

During a call, press  to put the call on the loudspeaker.



To switch hands-free off and return the call to the earpiece, press  again.

### 9.6 Redial

The last 10 entries dialed are stored in the redial list.

#### 9.6.1 View or dial an entry


1. Press the right ● key to open the redial list.

2. Scroll ▲ or ▼ to the entry you want.
3. Press  to dial the displayed entry or press  to return to standby.

### Note

If the called number exactly matches an entry stored in the phonebook, the name is displayed.


### 9.6.2 Copy a Redial list number to the phonebook

1. Press the right ● key to open the Redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key. The display shows the selected number.
4. Press the left ● key. The display shows **Save number**.
5. Press the left ● key. The display shows **Enter name**.
6. Enter the name and press the left ● key to confirm.
7. Edit the number if necessary and press the left ● key.
8. The display shows **Saved!**.
9. Press  to return to standby.


### Note

See “Entering names” and “Writing tips” on page 41.

### 9.6.3 Delete an entry



1. Press the right ● key to open the redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key. The display shows the selected entry.
4. Press the left ● key, if the phone number is stored in the phonebook the display shows **Delete**, if not scroll ▼ to **Delete** and press the left ● key.
5. The display shows **Confirm?**. Press the left ● key to confirm.
6. Press  to return to standby.

### 9.6.4 Delete the entire Redial list

1. Press the right ● key to open the redial list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key. The display shows the selected entry.
4. Press the left ● key, scroll ▼ to **Delete all**, press the left ● key.
5. The display shows **Confirm?**. Press the left ● key to confirm.
6. Press  to return to standby.

## 9.7 Find a handset

You can alert a handset user that they are wanted or locate a missing handset.

1. Press  on the base. All handsets registered to the base will ring.
2. To stop the ringing, press  on the base again, or press any button on the cordless handset.



## 10. Phonebook

You can store up to 100 names and numbers in the corded base. Names can be up to 16 characters long and numbers up to 24 digits. The base and handset share the phonebook.

### 10.1 Store a number

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll ▼ to **Add new**.
3. Press the left ● key, the display shows **Enter name**.
4. Enter the name using the keypad, if you make a mistake, press the right ● key to delete a character.
5. Press the left ● key, the display shows **Enter number**.
6. Enter the number using the keypad, if you make a mistake, press the right ● key to delete a digit.
7. Press the left ● key, the entry is saved.

#### Entering names

Use the keypad letters to enter names, e.g. to store TOM:

Press **8**<sub>TUV</sub> once to enter T.

Press **6**<sub>MNO</sub> three times to enter O.

Press **6**<sub>MNO</sub> once to enter M.

#### Writing tips

Press the right ● key to delete the last character or digit.

Press **0** on the handset to insert a space.

### 10.2 View or dial an entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, the display shows **View**.
3. Press the left ● key, scroll ▲ or ▼ to the entry you want.
4. Press the left ● key to display the number.
5. Press **☎** to automatically dial the selected number.

### 10.3 Edit a phonebook entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll ▼ to **Edit**.
3. Press the left ● key, and scroll ▲ or ▼ to the entry you want.
4. Press the left ● key, edit the name.
5. Press the left ● key, edit the number.
6. Press the left ● key, the entry is saved.

## 10.4 Delete an entry

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll ▼ to **Delete**.
3. Press the left ● key, scroll ▲ or ▼ to the entry you want to delete.
4. Press the left ● key, the display shows **Confirm?**
5. Press the left ● key to confirm.

## 10.5 Delete all entries

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll ▼ to **Delete all**.
3. Press the left ● key, the display shows **Confirm?**
4. Press the left ● key to confirm.

## 10.6 Store a quickdial number

Your phone can store 9 quickdial numbers for key 1 to 9. If a number is stored in the phonebook, it cannot be stored as a quickdial number. The quickdial number can be up to 24 digits.

1. Press the left ● key, the display shows **Phonebook**.
2. Press the left ● key, scroll ▼ to **Edit**.
3. Press the left ● key, scroll ▲ or ▼ to select from **1\_** to **9\_** at the end of the phonebook list.
4. Press the left ● key, enter the name.
5. Press the left ● key, enter the number.
6. Press the left ● key to save.
7. Press and hold on the keypad in standby, the saved phone number is dialed automatically.

### Note

If you want to change the quickdial number, follow the first 4 steps in 4.6 above. Delete the number there by pressing the right ● key and enter the new number. Then press the left ● key to save.

## 11. Personal settings

### 11.1 Sounds

#### 11.1.1 Ring volume

You can adjust the ringer volume and set different volume levels. Choose from 5 volume levels or Off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, **Ring volume** is displayed.
4. Press the left ● key, the current volume level is displayed.
5. Scroll ▲ or ▼ to the volume you require and press the left ● key to confirm,

#### 11.1.2 Ring tones

You can set different ringer melodies for your external calls. Choose from 10 different ringer melodies.

You will hear a sample ring as you scroll to each ring melody.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll ▼ to **Ring tones**.
4. Press the left ● key, scroll ▲ or ▼ to select the melody (1 -10).
5. Press the left ● key to confirm or right ● key to return to the previous menu.

#### 11.1.3 Silent mode

You can set a specific duration when you do not want to be disturbed. Your phone does not ring or send any alerts or sound when it is activated.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll ▼ to **Silent mode**.
4. Press the left ● key, scroll ▼ to **On/Off**, select **On** or **Off**.
5. Press the left ● key to confirm select **Start & end**.
6. Press the left ● key to confirm, set the time duration from HH:MM to HH:MM (e.g. from 08:00 to 09:00) and press ▲ or ▼ to select **AM** or **PM**.
7. Press the left ● key to confirm. 🌙 icon is displayed during the preset time duration.

### 11.1.4 Key tones on/off

When you press a button on the handset keypad, you will hear a beep. You can switch these beeps on or off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll ▼ to **Key tone**.
4. Press the left ● key, scroll ▼ to **On** or **Off**.
5. Press the left ● key to confirm.

### 11.1.5 Docking tone on/off

When you replace the handset on the charger, you will hear a double beep. You can switch this beep on or off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll ▼ to **Docking tone**.
4. Press the left ● key, scroll ▼ to **On** or **Off**.
5. Press the left ● key to confirm.

### 11.1.6 Battery tone


When your batteries are running low on charge, you will hear a beep. You can switch this beep on or off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, **Sounds** is displayed.
3. Press the left ● key, scroll ▼ to **Battery tone**.
4. Press the left ● key, scroll ▲ or ▼ to select **On** or **Off**.
5. Press the left ● key to confirm.

## 11.2 Handset name

If you are using more than one cordless handset with the C42 base, you can set a personalized name for each handset to easily distinguish between them.

A name can be up to 14 characters long.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, scroll ▼ to **Handset name**.
3. Press the left ● key. The display shows the current name.
4. Edit the name and press the left ● key to confirm.
5. Press  to return to standby.

### Note

For information of how to enter the handset name, see “Entering names” and “Writing tips” on page 41.

### 11.3 Setting the date and time

If you have subscribed to Caller ID service, the date and time will be set on all your handsets whenever a call is received. You can also manually set the date and time on the individual handsets.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, scroll ▼ to **Date & time** and press the left ● key.
3. Enter the date using the format MM-DD-YYYY e.g. 04-12-2021 for 4th of December 2021 and press the left ● key. Only the last two digits of the year are adjustable.
4. Press the left ● key, enter the time (HH:MM) e.g. 04.30 and press ▲ or ▼ to select **AM** or **PM**.
5. Press the left ● key to confirm.

### 11.4 Language

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, scroll ▼ to **Language**.
3. Press the left ● key, scroll ▲ or ▼ to the language you want.
4. Press the left ● key to confirm.

### 11.5 Auto answer

Lift the cordless handset from the charger and you will be connected to the incoming call automatically. You can switch this feature on or off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, scroll ▼ to **Auto answer**.
3. Press the left ● key, scroll ▼ to **On** or **Off**.
4. Press the left ● key to confirm.

### 11.6 Auto hang-up

Place the cordless handset to the charger to end the call. You can switch this feature on or off.

1. Press the left ● key, scroll ▼ to **Personal set**.
2. Press the left ● key, scroll ▼ to **Auto hang-up**.
3. Press the left ● key, scroll ▼ to **On** or **Off**.
4. Press the left ● key to confirm.

#### Note


If the auto hang-up feature is set to off, you can continue with your call through the speaker mode when you place the handset on the charger.

## 12. Advanced settings

### 12.1 Call block

You can set the phone so that when certain phone numbers call, the phone does not ring.

For this feature to work, you must subscribe to Caller ID service from your network operator. A subscription fee may be payable.

You can go to **Call block** through the handset menu as described below, or by pressing the dedicated  key on the handset.

#### 12.1.1 Switch anonymous call on/off

You can set the phone so that any call that shows **Private**, **Anonymous**, **Unavailable** or **Out of Area** will not ring.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Call block**.
3. Press the left ● key, **Unknown call** is displayed.
4. Press the left ● key, scroll ▲ or ▼ to select **On** or **Off**.
5. Press the left ● key to confirm.

#### 12.1.2 Block list

You can set the phone so that when phone numbers added to the blacklist call, the phone does not ring. Up to 100 numbers can be added to the blacklist.

#### Block mode on/off

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Call block**.
3. Press the left ● key, scroll ▼ to **Block list**.
4. Press the left ● key, **Block mode** is displayed.
5. Press the left ● key, scroll ▲ or ▼ to select **On** or **Off**.
6. Press the left ● key to confirm.

#### Set a call block number

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Call block**.
3. Press the left ● key, scroll ▼ to **Block list**.
4. Press the left ● key, scroll ▼ to **Block number**.
5. Press the left ● key, scroll ▼ to select from **Number 1** to **Number 100**.
6. Press the left ● key, enter the number you want to block.
7. Press the left ● key to confirm.

## Note

When you are storing a phone number in the Block list, you will need to store the full number including the dialing code for the number to be blocked.

If you want to change/delete the block number, follow the first 4 steps above. Then scroll to the slot where the number is stored and press the left ● key. Delete the number by pressing the right ● key. Then either press the left ● key to save no number or enter the new number. Press the left ● key to save.

## 12.2 Area code

The area code must be 3 digits long.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Area code**.
3. Press the left ● key, enter the area code.
4. Press the left ● key to confirm.

## 12.3 Flash time

Depending on your country and network operator, your phone has the flash time set as long. It is unlikely that you need to change this setting unless advised to do so.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Flash time**.
3. Press the left ● key, press ▲ or ▼ to select **100ms**, **250ms** or **600ms**.
4. Press the left ● key to confirm.

## 12.4 Dial mode

Your phone is set to tone dialing. You should only need to change this if connected to an older type of switchboard / PBX which requires pulse dialing.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Dial mode**.
3. Press the left ● key. Then press ▲ or ▼ to select **Tone** or **Pulse**.
4. Press the left ● key to confirm.

## 12.5 Switch Auto clock on / off

If you have subscribed to Caller ID service, the date and time will be set on all your handsets whenever a call is received. This feature can be set to **On** or **Off**.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Auto clock**.
3. Press the left ● key, scroll ▼ to **On** or **Off**.
4. Press the left ● key to confirm.

## 12.6 Change the PIN

You can change the PIN using for registration or deregistration.

1. Press the left ● key, scroll to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Change PIN**.
3. Press the left ● key, **New PIN** is displayed.
4. Enter the PIN and press the left ● key.
5. **Confirm PIN** is displayed. Enter the PIN, then press the left ● key or press the right ● key to delete the PIN.

## 12.7 Registration

Up to 4 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to your handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The Master PIN is required before you can register or unregister handsets. The PIN is 0000.

### 12.7.1 Register a handset

#### At the base:

1. Press and hold **FIND INTERCOM** on the base until you hear a beep. You have 90 seconds in which to register a handset.

#### At the handset:

1. If the handset is not already registered to a base, press the left ● key.
2. Or if the handset is already registered to a base, press the left ● key. Scroll ▼ to **Advanced set** and press the left ● key. Scroll ▼ to **Register** and press the left ● key.
3. When the display shows **Enter PIN**, enter the base PIN (default = 0000) and press the left ● key.  
When the handset registers with the base, it is assigned a handset number.

### 12.7.2 Deregister a handset

#### At the handset:

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Deregister**.
3. Press the left ● key. When the display shows **Enter PIN**, enter the base PIN (default = 0000).
4. Press the left ● key. The display shows the registered handsets.
5. Scroll ▲ or ▼ to select the handset you want to delete and press the left ● key.



## 12.8 Restore default settings

You can restore your C42 to its default (original) settings. All the handsets that are registered to the base will be retained.

### Important

Resetting your phone will restore all handset and base settings to its default settings but Redial, Calls lists and Phonebook numbers will be retained.

1. Press the left ● key, scroll ▼ to **Advanced set**.
2. Press the left ● key, scroll ▼ to **Reset**.
3. Press the left ● key, **Confirm?** is displayed.
4. Press the left ● key to confirm.

## 12.9 Default settings

Handset name	Unchanged
Ringer tone	1
Ringer volume	5
Ear volume	3
Hands-free volume	3
Flash time	600 ms
Phonebook	Unchanged
Calls list	Unchanged
Redial list	Unchanged
PIN code	0000
Dial mode	Tone
Ring count	4
Answer mode	Record also

## 13. Caller ID and the Calls list

### 13.1 Caller ID

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be payable.

If you have subscribed to a Caller ID service, you will be able to see your caller's number on your handset (provided it is not withheld) prior to answering the call. The display can show the last 16 digits or 16 characters of the phone numbers or names.

If your caller's name and number are stored in the phonebook and a number match is found, you will see the caller's name on the display as well. To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook.

If the call is a private call, **Private** will be displayed.

If the number is out of area, **Unknown** will be displayed.

If the call is from an international number, the number and **International** will be displayed.

If the call is from the operator, **Operator** will be displayed.

If the call is from a payphone, **Payphone** will be displayed.

If the call is from a ringback request, **Ringback** will be displayed.

### 13.2 Calls list

The Calls list stores details of your last 50 incoming calls, including the phone number and date and time of the call.

The Calls list also alerts you when you have unanswered calls.

The caller's details are stored in the Calls list whether or not you have answered the call. The list is shared by the base and all handsets registered to the base. When the list is full, and a new call is received, the oldest entry will be deleted automatically.


When you have missed call(s) (incoming calls that you haven't answered) the display will show **X missed call(s)** and the **[X]** will flash on all handsets registered to the base. Press the left **●** key to see the callers details.

1. Press **▼** to open the Calls list. If there are no calls in the list, the display shows **List empty**.
  - The most recent number (and name if stored in the phonebook) is displayed.
2. Press **▲** or **▼** to scroll through the list.
  - If the call was answered, **→** is displayed as you scroll to the entry. If the call was unanswered, **[X]** is displayed as you scroll to the entry.
  - If the telephone number is longer than 16 digits, press the left **●** key to see the remaining digits.
  - Press the left **●** key to access the options to view, store the entry to your phonebook, delete the number, delete all numbers or block the number.

### 13.2.1 View the Calls list

1. Press ▼ to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key, the display shows **View**.
4. Press the left ● key to view the call name and time and date of the call, press the left ● key to switch between the name and number.

### 13.2.2 Dial a number in the Calls list

1. Press ▼ to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press  to dial the displayed entry.

### 13.2.3 Store a Calls list number to the phonebook

If a phone number is stored in the calls list but is not already in the phonebook you can save the name and number.

1. Press ▼ to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key, the display shows **View**.
4. Scroll ▼ to **Save number**.
5. Press the left ● key, the display shows **Enter name**.
6. Enter the name and press the left ● key. The number is displayed.
7. Edit the number if necessary, then press the left ● key. The number is stored.

### 13.2.4 Store a number to the blacklist

1. Press ▼ to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key, the display shows **View**.
4. Scroll ▼ to **Block number**.
5. Press the left ● key, **Are you sure?** is displayed.
6. Press the left ● key to confirm. The number is displayed.

### 13.2.5 Delete an entry

1. Press ▼ to open the Calls list.
2. Scroll ▲ or ▼ to the entry you want.
3. Press the left ● key the display shows **View**.
4. Scroll ▼ to **Delete**.
5. Press the left ● key. The display shows **Confirm?**.
6. Press the left ● key to confirm or right ● key to cancel.

### 13.2.6 Delete the entire Calls list

1. Press ▼ to open the Calls list.
2. Press the left ● key, the display shows **View**.
3. Scroll ▼ to **Delete all**.
4. Press the left ● key. The display shows **Confirm?**.
5. Press the left ● key to confirm or right ● key to cancel.

## 14. Using your Answering Machine

The phone can digitally record up to 25 minutes of messages.

The answering machine can be operated from:

- the base, see page 34
- the handset, see below.
- remotely, from any other DTMF telephone, see page 55.

### Via the handset

#### 14.1 Switch the answering machine on / off

1. Press the left ● key, scroll ▲ or ▼ to **Answ. machine**.
2. Press the left ● key, select **On/off**.
3. Press the left ● key, select either **On** or **Off**.
4. Press the left ● key. If you select **On**, press ▲ or ▼ to select either **Answer only** or **Record also**.
5. Press the left ● key to confirm.

#### 14.2 Listening to your messages

1. If there is a new message, press the left ● key and the new message will be played.
2. If there is no new message, press the left ● key, scroll ▼ to **Answ. machine**.
3. Press the left ● key, scroll ▼ to select **Play all**.
4. Press the left ● key. The voice prompt and display tell you the number of the message being played and the date and time the message was left will be displayed on the screen.
5. During playback, press the left ● key to display a list of options.
6. Use ▲ or ▼ to change the options.
  - **Repeat**           press the left ● key to repeat current message.
  - **Next**             press the left ● key to play next message.
  - **Previous**         press the left ● key to play previous message.
  - **Delete**           press the left ● key to delete the current message.
7. Press the right ● key to stop playback.

#### 14.3 Record memo

This is the voice memo you leave on the answering machine for your family.

1. Press the left ● key, scroll ▼ to **Answ. machine**.
2. Press the left ● key, scroll ▼ to **Record memo**.
3. Press the left ● key, start recording your memo once you hear the beep, speak your message into the handset.
4. Press **Save** to stop recording and listen to the memo. To delete your message, press the right ● key.
5. Your family can simply press the left ● key later to listen to your memo.

## 14.4 Delete all messages

1. Press the left ● key, scroll ▲ or ▼ to **Answ. machine**.
2. Press the left ● key, scroll ▼ to **Delete all**.
3. Press the left ● key, display shows **Confirm?**
4. Press the left ● key to confirm.

## 14.5 Outgoing message

This is the message your callers hear on the answer machine. There are 2 pre-recorded outgoing messages, or you can record your own.

### 14.5.1 Record also

The pre-set **Record also** message, that allows your caller to leave a message, is 'Hello, your call cannot be taken at this moment, so please leave your message after the tone'.

### 14.5.2 Answer only

The caller can listen to your outgoing message but cannot leave a message. The pre-recorded message is 'Hello, your call cannot be taken at this moment, and you cannot leave a message, so please call later.'

### 14.5.3 Record, play or delete your own announcement

1. Press the left ● key, scroll ▼ to **Answ. machine**.
2. Press the left ● key, scroll ▼ to **Outgoing msg.**
3. Press the left ● key. Then press ▲ or ▼ to select either **Answer only** or **Record also**.
4. Press the left ● key, scroll ▲ or ▼ to select either **Play**, **Record** or **Use default** and press the left ● key.
  - If you select **Play**, the current outgoing message will play back.
  - If you select **Record**, once you hear the beep, speak your message into the handset. To end recording, press the left ● key. The message will play back.
  - If you select **Use default**, the display shows **Confirm?**, press the left ● key to confirm.

## 14.6 Ring count

Select the duration of rings before your answer machine picks up the call. Choose from 3-8 Rings or **Toll Saver**.

- When set to **Toll Saver**, if you have new messages, your phone answers after 3 rings.
  - If there are no new messages, it will answer after 5 rings. So you have the option to hang up, saving the time and cost of a call.
  - If the memory is full, it will automatically revert to **Answer only** mode.
1. Press the left ● key, scroll ▼ to **Answ. machine**.
  2. Press the left ● key, scroll ▼ to **Ring count**

3. Press the left ● key. The handset will display the current setting.
4. Use ▲ or ▼ to select the number of rings required and press the left ● key to confirm.

## 14.7 Remote access

You can operate your answering machine from any DTMF phone by calling your product and entering a 4 digit security PIN code.

1. Dial your telephone number. When you hear your outgoing message, press \*.
2. Enter your 4-digit PIN (default setting 0000) you will hear a confirmation beep. Use the keypad to operate the answering machine.

Press 1 to play new messages.	Press 5 to turn the answering machine on or off.
Press 2 to play all messages.	Press 6 to play the next message.
Press 3 to delete the current message.	Press 8 to play the outgoing message.
Press 4 to play the previous message.	Press 9 to record the outgoing message.

## 14.8 Remote access on/off and change the security code

1. Press the left ● key, scroll ▼ to **Answ. machine**.
2. Press the left ● key, scroll ▼ to **Remote access**.
3. Press the left ● key, scroll ▲ or ▼ to select **Activate**, **Deactivate** or **Security code**.
4. If you choose **Security code**, press the left ● key, then go to step 5 if this is the first time you change it. Otherwise, enter the old code.
5. Press the left ● key, enter the new security code.
6. Press the left ● key, re-enter the new security code.
7. Press the left ● key to confirm.

## 14.9 Setting the answering machine language

1. Press the left ● key, scroll ▼ to **Answ. machine**.
2. Press the left ● key, scroll ▼ to **TAM language**.
3. Press the left ● key, scroll ▲ or ▼ to select the language you want and press the left ● key to confirm.

## 15. Help

### **The on the cordless handset is not scrolling during charge**

- Bad battery contact – move the handset slightly.
- Dirty contact – Clean the battery contact with a cloth moistened with alcohol.
- Battery is full – no need to charge.


### **No dialing tone**

- No power – check the connections. Reset the phone: unplug and plug back in the socket.
- Batteries of the cordless handset are empty – charge the batteries for at least 16 hours.
- The cordless handset is too far from the base – move it closer to the base.
- Wrong line cable – use the line cable provided.
- Line adaptor (when needed) is not connected to the line cord – connect the line adaptor (when needed) to the line cord.

### **No display on the corded base**

- Check that the power plug is connected properly and switched on.
- Reset the base by disconnecting the power supply.
- Leave for a few seconds and reconnect.

### **No display on the cordless handset**

- Check that the batteries are inserted correctly and fully charged. Use only approved rechargeable batteries supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the batteries and disconnecting the power supply. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.

### **Poor audio quality**

- The base is too close to electrical appliances, reinforced concrete walls or metal doorframes – move the base at least one meter away from any electrical appliances.

### **The is blinking or has disappeared**

- The cordless handset is not registered to the base – register the cordless handset to the base.
- The cordless handset is too far from the base – move it closer to the base.

### **No ring tone**

- The ring tone is deactivated.
- Increase the volume.
- Make sure the Call Block mode is switched to off.



### **Caller ID service does not work**

- Check your subscription with your network operator.

### **A phonebook entry cannot be stored**

- The phonebook is full. Delete an entry to free memory.

### **No display**

- Try recharging the batteries.
- Try disconnecting and connecting the base power supply.
- If LED is not lit up, then try disconnecting and connecting the base power supply.

### **Unable to register another cordless handset**

- Maximum number of 4 handsets has been reached.
- The display shows **Searching**. You must unregister a handset in order to register a new one.

### **Noise interference on your radio or television**

- Your base or charger may be too close. Move it as far away as possible.

### **Answer machine does not record messages**

- Switch the answer machine on.
- The memory may be full. If so, you will need to delete some messages.
- Answer mode may be set to **Answer only**. Change the mode to **Record also**.

### **Cannot access messages remotely**

- Remote access may be switched off.
- If wrong PIN is entered, a beep is played. You can enter the PIN again.

### **Cannot record announcement**

- The memory may be full. If so, you will need to delete some messages.

### **Answer machine stops automatically**

- The memory may be full. If so, you will need to delete some messages.
- The maximum message length is 3 minutes.

## 16. Technical Specifications

RF Frequency Bands	1.92GHz to 1.93GHz (DECT 6.0)
RF Transmission Power	0.115 W (maximum)
RF Channels	5 Duplex Channels
Power Supply for Base	DC 7.5V, 0.3A
Base Adaptor Power Rating	Input: AC 100V to 240V, 50/60Hz Output: DC 7.5V, 0.3A
Power Supply for Handset	2x DC 1.2V AAA 550mAh Ni-MH rechargeable batteries HFR-AAA550 from Shenzhen Highpower Technology Co., Ltd OR 55AAAHC from GPI International Ltd
Power Supply for Charger Cradle	DC 7.5V, 0.3A
Charger Adaptor Power Rating	Input: AC 100V to 240V, 50/60Hz Output: DC 7.5V, 0.3A

## 17. General information

### Cleaning

- Clean the handset and base (or charger cradle) with a damp (not wet) cloth, or an anti-static wipe.
- Never use household polish as this will damage the product. Never use a dry cloth as this may cause static shock.

### Environmental

- Do not expose to direct sunlight.
- The handset may become warm when the batteries are being charged or during prolonged periods of use. This is normal. However, we recommend that to avoid damage, do not place the product on antique / veneered wood.
- Do not place your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surfaces.
- Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.
- Do not expose your product to fire, explosives or other hazardous conditions.
- There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord during an electrical storm.

### Product disposal instructions

#### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product according to your local authority's recycling processes. For more information, please contact your local authority or the retailer where the product was purchased.



#### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.



### Consumer Products and Accessories Warranty

Thank you for purchasing this Motorola branded product manufactured under license by Meizhou Guo Wei Electronics Co. LTD., AD1 section, The economy exploitation area, Meizhou, Guangdong, P.R. China. ("MZGW")

#### What Does this Warranty Cover?

Subject to the exclusions contained below, MZGW warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product that it manufactured to be free from defects in materials and

workmanship under normal consumer usage for the period outlined below. This Limited Warranty is your exclusive warranty and is not transferable.

### Who is covered?

This warranty extends only to the first consumer purchaser, and is not transferable.

### What will MZGW do?

MZGW or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this limited warranty. We may use functionally equivalent reconditioned / refurbished / pre-owned or new Products, Accessories or parts.

### What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR MZGW BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
<b>Consumer Products</b>	<b>One (1) year</b> from the date of the products original purchase by the first consumer purchaser of the product.
<b>Consumer Accessories (battery, power supply(s) and line cords)</b>	<b>Ninety (90) days</b> from the date of the accessories original purchase by the first consumer purchaser of the product.
<b>Consumer Products and Accessories that are Repaired or Replaced</b>	<b>The balance of the original warranty or for ninety (90) days</b> from the date returned to the consumer, whichever is longer.

## Exclusions

**Normal Wear and Tear.** Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

**Batteries.** Only batteries whose fully charged capacity falls below 80% of their rated capacity and batteries that leak are covered by this limited warranty.

**Abuse & Misuse.** Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of Motorola or MZGW are excluded from coverage.

**Use of Non-Motorola branded Products and Accessories.** Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.

**Unauthorized Service or Modification.** Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than Motorola, MZGW or its authorized service centers, are excluded from coverage.

**Altered Products.** Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

**Communication Services.** Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

## How to Obtain Warranty Service or Other Information?

To obtain service or information, please call: 1-833-468-1468.

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a MZGW Authorized Repair Center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a warranty card was included in your box, a completed warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

## **FCC, ACTA and IC regulations**

### **FCC Part 15**

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this telephone.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. Both the Handset may be safely held against the ear of the user. The telephone base shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 20 cm (8 inches) or more.

This Class B digital apparatus complies with Canadian ICES-003.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

## FCC Part 68 and ACTA

This equipment complies with Part 68 of the FCC rules and with technical requirements adopted by the Administrative Council for Terminal Attachments (ACTA). This Product Complies With 47CFR PART 68.

The plug and jack used to connect this equipment to premises wiring and the telephone network must comply with applicable Part 68 rules and technical requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. An RJ11 jack should normally be used for connecting to a single line and an RJ14 jack for two lines. See Installation Instructions in the User's Guide.

The Ringer Equivalence Number (REN) is used to determine how many devices you may connect to your telephone line and still have them ring when you are called. The REN for this product is encoded as the 6th and 7th characters following the US: in the product identifier (e.g., if ## is 03, the REN is 0.3). In most, but not all areas, the sum of all RENs should be five (5.0) or less. For more information, please contact your local telephone company.

This equipment may not be used with Party Lines. If you have specially wired alarm dialing equipment connected to your telephone line, ensure the connection of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned.

If this product is equipped with a corded or cordless handset, it is hearing aid compatible. If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.

## **FCC Exposure to Radio Frequency (RF) Signals**

### **For Cordless Handset**

This is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on the safety standards previously set by both U.S. and international standards bodies.

These standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. This device and its antenna must not be collocated or operating in conjunction with any other antenna or transmitter. This product has been shown to be capable of compliance for localized specific absorption rate (SAR) for uncontrolled environment/general population exposure limits specified in ANSI/IEEE Std. C95.1-1992 and had been tested in accordance with the measurement procedures specified in FCC/OET Bulletin 65 Supplement C (2001) and IEEE 1528.

### **For Base**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### **ISED Warning**

This device complies with Innovation, Science, and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The device is compliance with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance.



## **ISED Specific Absorption Rate (SAR) information**

### **For Cordless Handset**

SAR tests are conducted using standard operating positions accepted by the ISED with device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. Before a new model device is available for sale to the public, it must be tested and certified to the ISED that it does not exceed the exposure limit established by the ISED, tests for each device are performed in positions and locations as required by the ISED. For body worn operation, this model device has been tested and meets the ISED RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal.

### **For Base**

This equipment complies with ISED radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

## **CS-03:**

This product meets the applicable ISED technical specifications.

The REN is an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed five.

**REN: 1.0**

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Version 5 (EN\_US)

