

Customer Care: 1-855-366-8355, Ext. 1

Customercare@eneura.com

Fax: 1-877-874-9584

# Welcome to the eNeura Community! Your doctor has prescribed the sTMS mini or SAVI (sTMS) for you. To get started, please complete this form.

PATIENT INFOR	RMATION						
First Name:		Last Name: DOB:					
SHIPPING ADDRESS							
Recipient:			Address:			Apt. No:	
City:			State:	Zip Code:			
BILLING ADDRESS	Same	as shipping address					
Payer Name:			Address:			Apt. No:	
City:			State:	Zip Code:			
	Home				Home		
Preferred Ph.#:	Cell			Other Ph.#	Cell		
	Work	Ok to leave a message: Y	N		Work	Ok to leave a message: Y N	
Preferred Email:							
eNeura will use <u>bo</u>	oth phone	and email to communicat	e important info	ormation with you.			
INVOICING INF	ORMATIO	ON:					

**Select Pricing Option:** 

# **NEW Patient Program:**

- \$250 for first month rental
- Two (2) additional months FREE!
- Money-back Guarantee\*

(Standard rate is \$250 per month thereafter.)

**Prescription Refill:** 

\$250 per one (1) month rental

**\$2,550** for a twelve (12) month rental paid in advance. Price reflects a 15% discount (regularly \$3,000)

Select Payment Method:

# Credit Card (PayPal)

You do not need a PayPal account to use this service. A link will be emailed to you to pay via PayPal.

Check

**Bank Transfer** 

### CareCredit

(for more information, please visit www.carecredit.com)

There is a \$50.00 shipping charge for the initial shipment of the devices, and delivery of the device requires a signature. All replacement SIM Rx cards or exchange devices will ship at no additional charge unless overnight service is requested and SIM card delivery does not require a signature.

The device and renewal SIM Rx cards will not be shipped until payment in full is received by eNeura.

**RETURN/EXCHANGE POLICY: If equipment is not returned or a prescription refill is not paid within forty-five (45) calendar days** from expiration of the current prescription card installed in the device, you will be charged a pro-rated monthly fee until return is completed. Customer Care will provide a prepaid UPS return label via email within 24 hours of request for return. Prescription refills are non-refundable as eNeura cannot guarantee efficacy.

Your request for refund must be submitted to Customer Care via email within 15 days of expiration of initial prescription SIM card. Refunds that meet the above criteria will be issued upon eNeura's receipt of the returned device.

<sup>\*</sup> Requires a diagnosis of migraine, use of the device as prescribed and use of the "sTMS Patient Diary" for a minimum of 21 days each month for the 3 months of your initial prescription. If you do not show a 30% reduction in headache days and/or a decrease in migraine severity during that period, we will refund your \$250 prescription payment (shipping fees are non-refundable).

First Name:	Last Name:	DOB:	
·	. ,	rendered and submittal of claim to insurance for reimbed eNeura's Terms and Conditions for Rental of the sTM	
Patient's (or Patient Guardian's) sigr	nature	Date Signed	
Print Patient's ( or Patient Guardian'	's) name	Print Patient's name if different from signa	atory's name

### PATIENT AUTHORIZATION

eNeura Enrollment, Page 2:

By signing this document, I give permission for my healthcare providers (HCPs), pharmacies, health insurer(s), third-party contractors, and service providers to disclose my personal information, including information about my insurance, prescriptions, medical condition, and health ("personal information") to eNeura Inc., its affiliates, business partners, and agents so that eNeura can:

- (i) coordinate my receipt of and payment for sTMS,
- (ii) help to verify or coordinate insurance coverage for my treatment with sTMS,
- (iii) provide me treatment reminders and support

I give permission to eNeura to disclose my personal information to my HCPs, pharmacies, health insurer(s), caregivers, and other third-party contractors or service providers for the purposes described above.

I understand that once my personal information is disclosed, it may no longer be protected by federal privacy law. I understand that I may refuse to sign this authorization. I may revoke (cancel) or get a copy of this authorization at any time by calling eNeura Customer Care at 1-855-366-8355, option 1, or writing to: eNeura Inc., Customer Care Dept., 1735 N. First Street, Ste 105, San Jose, CA 95112. If I cancel my consent, eNeura will no longer be able to assist me with insurance coverage inquiries, prior authorizations or appeals. My revocation will not affect uses and disclosures of personal information previously disclosed in reliance upon this authorization. I understand that this authorization will remain valid for 5 years after the date of my signature, unless I revoke it earlier.