



CONFIDENTIALITY REQUEST for Certification Service in USA

Federal Communication Commission
Equipment Authorization Division, Application Processing Branch
7435 Oakland Mills Road
Columbia, MD 21048

March 30, 2020

To Whom It May Concern:

Pursuant to Paragraphs §0.457 and 0.459 of the Commission's Rules (47 C.F.R.), Section §552(b)(4) of the Freedom of Information Act and KDB 726920, II., we request permanent confidentiality for the following products:

FCC ID

2AQYJVISIDO

For the product stated above, we request permanent confidentiality for exhibits, which contain Internal Photos.

The material for which confidentiality is sought is employed in the design and manufacture of this transmitting equipment that is offered at a highly competitive basis. The customers of this equipment have a variety of competing resources. Disclosure would, in effect, give away valuable company know-how established during long development and engineering projects. Both, the design and manufacturing process have been developed by our engineering personnel. Disclosure would offer competitors additional unwarranted insight into the state of the product development, thereby allowing competitors an advantage, not available to Hamilton Bonaduz AG.

Internal photos should be held confidential permanently. During manufacture, the device is sealed with a silicone-based encapsulant and disassembly would destroy the product. The device will not be available to the general public and is not intended to be serviced at all. Our customers are from biopharmaceutical, chemical, brewing or power generation industries. Our sensor is used in upstream and downstream processes installed in large fermenters. The sensors are validated for the specific application and cannot be exchanged or accessed easily due to GMP and FDA regulatory requirements.

Releasing internal photos will reveal company secrets and take away any competitive advantage in the market.

In our *General Terms and Conditions of Sale Capital Purchase* (please see attached document) under chapter 22 we require confidentiality for all non-public, confidential or proprietary information. When purchasing from us our customers agree to this requirement. Therefore, a non-disclosure agreement is in place with all our customers.

Please do not hesitate to contact me for any questions.
Thank you for your time and consideration.

Yours faithfully,



Dr. Petra Netter
Quality Manager

Attachments:

- General Terms and Conditions of Sale Capital Purchase