



SPARK 7 QUICKSTART GUIDE

WHY ANGIE?

Purpose built for hospitality

Solutions for guest privacy, guest ownership and management have been incorporated into the design since day one.

Cost-effectively increase your team

Angie is always there, providing the correct answer 24x7, freeing employees to focus on high-value, high-touch guest interactions.

Voice automation is becoming a guest expectation

As voice interfaces proliferate in homes, guests are beginning to expect similar conveniences when they travel.

Privacy

Guests can interact in whatever way they feel most comfortable - voice and touch or touchscreen only - without losing any functionality.

Future

proof hardware can grow as needs grow – Enable Guest and Group Promotions and Guest Room Phone via software upgrade, no expensive HW upgrade needed.

Single consolidated device

Many devices typically found in a guest room in a single, managed device – alarm clock, phone, high-fidelity speakers and more.

Simple installation

Adding Angie to guest rooms is simple — just plug her in.

TECHNICAL KEY POINTS

- ✓ Integrations with industry standard cloud PBX systems
- ✓ Hands-free speakerphone
- ✓ Voice and touch interface
- ✓ Cloud-managed
- ✓ Hotel, local and travel information
- ✓ Analytics and reporting

GETTING CONNECTED

Setting up your Angie Spark is simple. Follow the steps below to connect Angie Spark to your network and get started.



1 Rapidly but lightly tap the logo at the top-center edge of the Spark's display seven times to reveal a drop down menu

2 Tap Settings (password: 8-8-9-8) 'Wi-Fi'

a If your preferred network is not displayed as an option, your Wi-Fi may be down; contact your network administrators

b If your preferred network is available in the list, tap that network and input your credentials; tap 'connect'

If the message beneath your Wi-Fi network reads 'Connected,' continue to step 6

If the message reads 'Connected, but no internet,' you may have a network problem at your property; contact your network administrators

If the message reads 'Authentication problem,' your Wi-Fi credentials may not be accurate; confirm your username/password and return to step 3-b

3 Tap the Circle button at the bottom of the display

4 Tap the Angie icon

STAFF-FACING FUNCTIONS

These functions are tailor-made to assist your staff in their duties to improve efficiency. Guests will not interact with these features.

Clean Room Verification

Housekeeping staff says “Hey Angie, the room is clean.” Angie responds “Room set to clean and ready to be verified.” Housekeeping staff says “Hey Angie, the room is verified.” Angie Spark responds “Room is verified and ready for check- in.”

Report Room Issue

Housekeeping staff says “Hey Angie, the sink is dripping.” Angie Spark responds “OK. Maintenance has been notified.”

GUEST-FACING FUNCTIONS

These functions are optimized to enhance your guests’ experiences. Use the main navigation menu to find each item and experience what Angie Spark has to offer.

Guest Privacy

Angie Spark allows guests to interact in the way they feel most comfortable. Visit the Angie Spark settings screen to choose the functionality that works best for you.

Hotel Information

Access Hotel information by simply asking questions such as “Hey Angie, what time is the restaurant open?”

Guest Room Phone

Angie Spark can act as both a standard and hands-free phone. When Angie Spark is connected to a cloud PBX system, use voice to make or receive a call.

High-Fidelity Speaker

Angie Spark includes high-fidelity speakers that can be used to play music and make hands-free calls. Angie Spark can stream music via YouTube player, just say “Hey Angie, play some music.”

Alarm Clock

Angie Spark can serve as your alarm clock and wake you to an alarm. Say “Hey Angie, set the alarm,” “Hey Angie, change the Alarm” or “Hey Angie, cancel the Alarm.”

Hotel Service Requests

Angie Spark can notify the hotel of specific requests to make your room more comfortable. Ask Angie Spark for what you need by saying, “Hey Angie, I’d like more pillows.” or “Hey Angie, I’d like more towels.”

Local Information

Now Angie Spark is even smarter and integrates Google Assistant and Google Maps to provide up-to-date and relevant information. Say ‘Hey Angie, find local pharmacies’ or ‘Hey Angie, where can I find a steak restaurant?’

Weather Reports

Angie Spark can provide local weather conditions or conditions in other locales. Just say “Hey Angie, what’s the weather?” or “Hey Angie, what’s the weather in Paris on Friday?”

Check Flight Status

Angie Spark can check the status of flights. Simply ask Angie Spark for the status of your flight, for example say “Hey Angie, what is the status of Delta flight 10?”

Schedule a Ride

Angie Spark can have the front desk call you a cab. Ask Angie “Hey Angie, call a cab.”

[More >](#)

News/Sports updates

Angie can you keep you updated on the latest NPR headlines or sports updates. Ask Angie “Hey Angie, what’s in the news?” or ask Angie how your favorite team did by saying, “Hey Angie, how did the Warriors do?”

News/Sports updates

Angie Spark can check on real time travel information to the airport. Angie Spark can also send a map link to your mobile device if needed. Ask Angie Spark “Hey Angie, how long is it to the airport?”

FCC statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The distance between user and products should be no less than 20cm

IC statement

This device complies with Industry Canada license-exempt RSS standard(s).

Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The distance between user and products should be no less than 20cm

La distance entre l'utilisateur et de produits ne devrait pas être inférieure à 20cm

**SAY HELLO TO THE WORLD’S FIRST CLOUD-POWERED,
GUEST ROOM ASSISTANT, CREATED JUST FOR HOTELS.**