USER MANUAL
S10 True Wireless Earbuds

Customer Service

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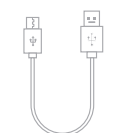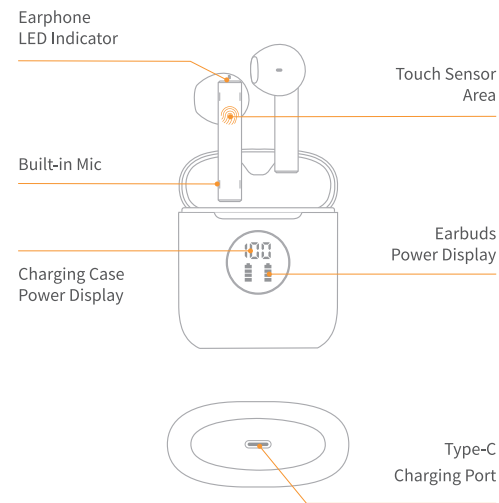
Packing List

Charging Case *1

Earbuds *1 Pair

Type-C Charging Cable *1

User Manual *1

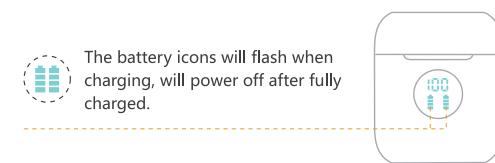01

Product Overview

Earphone LED Indicator

Built-in Mic

Charging Case Power Display

Touch Sensor Area

Earbuds Power Display

Type-C Charging Port

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Earbuds Charging

To Charge Earbuds

Put the earbuds back into the box and close the lid to charge the earbuds.

The battery icons will flash when charging, will power off after fully charged.

Low Battery Alarm

When the battery is less than 10% (and the voltage is lower than 3.4V), a prompt voice "Battery level low" will be advised. The white light flashes 1 time in 5 secs.

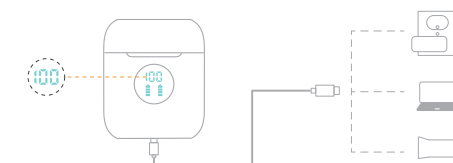(Prompts voice once every 5 minutes), then the earbuds will power off normally.

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Charging Case Charging

Type-C Cable Charging

(There is a Type-C charging cable in the small black paper box inside the packing box.)

Please Use the provided Type-C cable with a 5V/1A adapter (not included) to charge the charging case.

During charging, the charging case power display will show the battery in real time. The number will be display as 100 when fully charged.

Tips:

If the earbuds don't charge or even can't turn on, that may because there is oxidized layer or something else on the charging connector or charging pin.

You can solve this problem by cleaning the magnet connector on the earbuds and charging pin on the charging case with alcohol wipes.

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Power On/off

Auto Power On

The earbuds power on automatically when you open the lid of the charging case.

Auto Power Off

Put the earbuds back into charging case and close the lid, they will disconnect & power off automatically.

Manually Power On

If the earbud is out of the charging case and power off, then press & hold it for 3s, it will power on.

Manually Power Off

Disconnect the Bluetooth with your device, press & hold either earbud for 5s, both earbuds will power off at the same time.
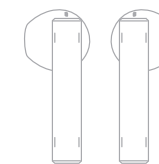
Note: If the earphones are not connected to any device over 5 minutes, they will power off automatically.

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Specifications

Earbud (each)

- Model Name: S10
- Bluetooth Version: V5.3
- Battery Capacity: 40mAh
- Size: 39.9*16.9*17.8mm
- Charging Time: ≤2H
- Support: AVRCP/HFP/HSP/A2DP
- Bluetooth Range: 33feet (without obstacle)

Charging Case

- Size: 47.9*22.5*57mm
- Charging Port: Type-C
- Batter Capacity: 400mAh
- Charging Time: ≤2H

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Bluetooth Connection

Prior to first use (or not in use for long time), please charge both earbuds and charging case fully.

First Time Pairing

Step 1 - Open the lid of charging case, two earbuds will automatically power on and enter pairing mode.
(At this time, the indicator light of both earbuds will turn white and flash fast).

Step 2 - Activate Bluetooth setting on your phone, search and connect "S10".

Note: If the earbuds are not connected to your device over 5 minutes, the earbuds will power off automatically.

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For Second Time Use

If the headphones have already connected with your device, and the Bluetooth setting of this device is on, in the second time using, when you open the charging case, they will automatically connect to your device.

➜ When only one side play music.
➜ When you can't find "S10" on the device.
➜ When both earbuds fail to pair with each other or occur connection related issues.

Pair with Other Device

S10 True Headphones Bluetooth has memory function, it usually auto connects with the last paired device.

Thus, if you want to pair them with other device, you should disconnect "S10" from the last paired device, AND forget the pairing record on the last device.

Then try to connect it to a new device, it should work properly.

Mono Mode (Only Left/Right Earbud is being Used)

You can use one earbud alone, leave the other earbud in the charging case.

➜ When in Dual mode, put one earbud into the charging case.
➜ Or only take one earbud out of the charging case, then search & connect "S10" on your device.

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Factory Restore Setting

When should I do reset?

➜ When only one side play music.
➜ When you can't find "S10" on the device.
➜ When both earbuds fail to pair with each other or occur connection related issues.

How to reset?

1. Delete the Bluetooth settings on your phone and forget about "S10" in the menu.
2. Take out the two headphones from the charging case, press and hold either earbud for 5 secs, it will flash the white light and then power off.
3. Press & hold both earbuds 8 secs simultaneously, then put the earbuds back into the charging case and close the lid.
   (* Both earbuds will flash fast with white light on a long time, then flash slowly three times and keep it on for 3 secs)
4. Now open the charging case and turn on the Bluetooth on your device, search and connect "S10", they should work properly.
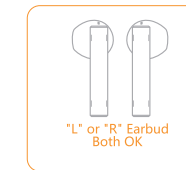
Note: If it still doesn't work, please repeat the steps to try again.
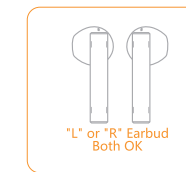
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Multi-function Operations

🎙 For Call

Answer Call:	Quick Double-Tap
End Call:	Quick Double-Tap
Reject Call:	Long Press 2s

"L" or "R" Earbud Both OK

🎙 Voice Assistance

Activate Siri or other voice assistants: Quick Triple-Tap
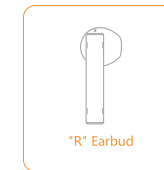
(* Must be in non-music mode or standby mode)

"L" or "R" Earbud Both OK

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🎵 For Music

[Functions on "R Earbud"]

Play/Pause:	Quick Double-Tap
Next Track:	Quick Triple-Tap
Volume +:	Long Press & Hold

(* In single mode, "R" Earbud only support next song and Volume +)

"R" Earbud

[Functions on "L Earbud"]

Play/Pause:	Quick Double-Tap
Previous Track:	Quick Triple-Tap
Volume -:	Long Press & Hold

(* In single mode, "L"Earbud only support Previous song and volume -)
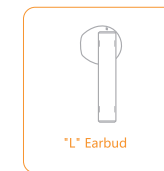
Note: Prompt sound "Du" will be produced when the volume reach minimum or maximum level.

"L" Earbud

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How To Sync Volume On Android?

To protect users from potential hearing damage, Android's limit on max volume is quite low for Bluetooth audio devices.

If you feel the volume is too low, please access developer options and enable absolute volume, so you'll be able to max the volume at your own volition and to the full capabilities of your Bluetooth earphones. (Scan this QR code to watch a video to learn more details.)

Find Build Number Firstly

Android 4.1 and lower: the Developer options screen is available by default.
Android 4.2 and higher: the Developer options in Android phones are hidden, you must enable this screen through Build Number.
Android 7.1 and lower: Settings > About Phone > Build Number
**Android 8.0.0 and Android 8.1.0:** Settings > System > About Phone > Build Number
Android 9 and higher: Settings > About Phone > Build Number

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Enable Developer Options

Locate the Build number and tap it about 7 times in succession to enable Developer options. You may also have to tap in your PIN for verification. Once developer options are activated, you will see a message that reads "You are now a developer".
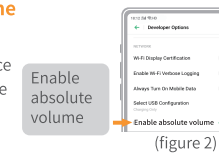
Go back to the Settings pane, search Developer options as an entry. At the top of the Developer options screen, you can toggle the options as figure 1.

Developer Options
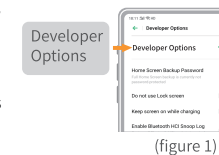
(figure 1)

Enable Absolute Volume

Scroll down until you reach the Networking section. Once there, enable (toggle ON) the absolute volume options as figure 2.

Enable absolute volume

(figure 2)

Note: These options in the figure 2 maybe different from the device you're using. Typically, the choices depend on the type and model of the device you are working with.

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NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could

 void the user's authority to operate the equipment.

FCC ID: 2AQK8-S10