Chaperon-T300
Quick start guide

Quick start guide

English

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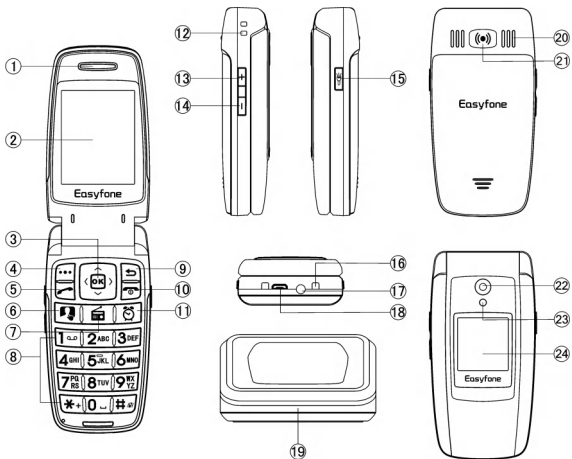
Congratulations on your purchase

Dear Customer, Thank you for choosing this Easyfone unlocked senior cell phone. Please follow the manual to start. If have any trouble in your use, please contact with us, we will help to resolve the trouble for you. Our email is easyfone_support@yeah.net

01-Earpiece
02-Display
03-Arrow buttons/OK button
04-Left selection button
05-Dial/Answer button
06-Speed dial button
07-FM radio button
08-Keypad
09-Right selection button
10-End call/Power on/off
11-Alarm button
12-Lanyard hole

13-Volume button
14-Volume button
15-Flashlight button
16-Charging dock port
17-Headset socket
18-USB cable port
19-Charging dock
20-Speaker
21-SOS button
22-Camera
23-Flashlight
24-External display

Get started

1. Slide down to open the battery cover.
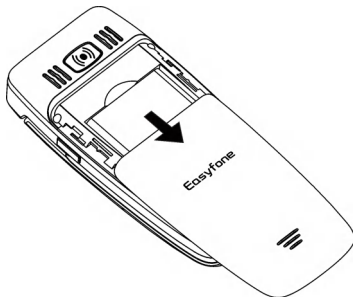
2. Insert your SIM card(Only supports Nano SIM card).
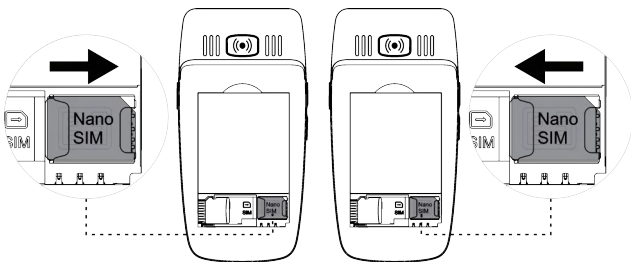
3. Insert your memory card(Maximum supports 16GB).
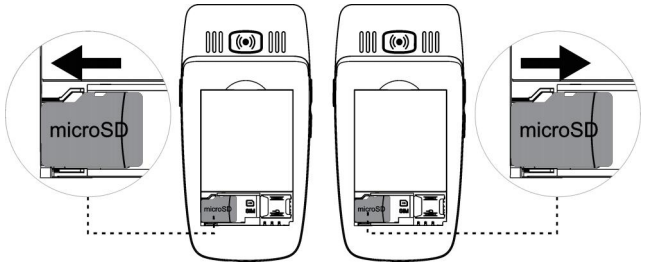
4. Load the battery.
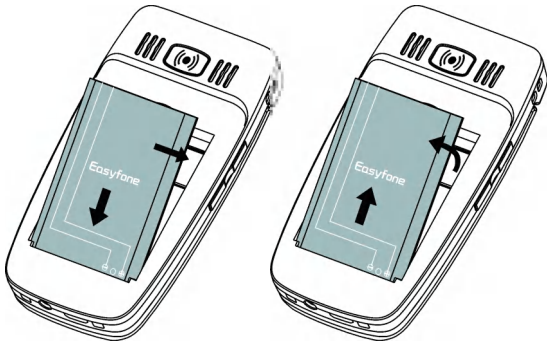
5. Phone charging diagram.
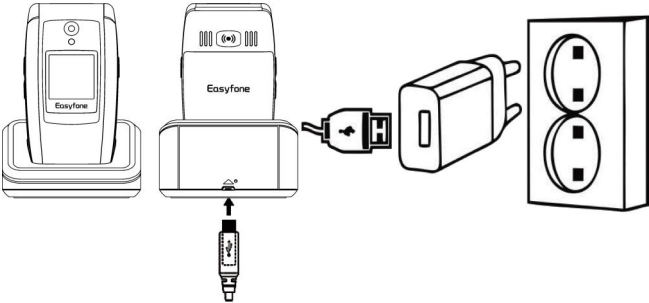
6. Connect to computer diagram.
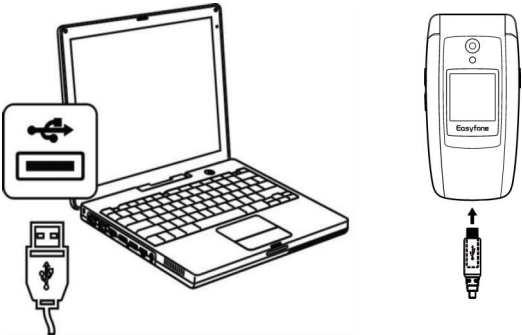
7. Flashlight- Long press the flashlight button to turn on/off the flashlight when the flip is open.
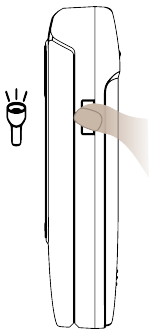
Common function setting path
Language settings: Menu→Settings→Language →OK
Time settings: Menu→Settings→Date & time→OK
Sound settings: Menu→Settings→Sound settings→OK
Wallpaper settings: Menu→Settings→Display→Wallpaper→OK

Shortcut Key
Up key: Press it go to Camera.
Down key: Press it go to Music player.
Left key: Press it go to Write message.
Right key: Press it go to Calendar.
Key *: 1. Quick click it twice to enter "+".

2. In text input page, click it to select symbol.
Key #: 1. Long press it to switch Silent mode, Meeting mode or General mode.
2. In text input page, click it to fast switch the input method.
Key 0: In text input page, click it to leave a blank space.
Key 1: Long press it go to voice mail.

Insert SIM Card/Memory Card/Battery

1. Please slide down to open the battery cover.(Please refer to Figure 1)
2. Insert the SIM card(according to the "NANO SIM Card" mark on the sticker). Make sure the metal contacts facing down. Note the notch of SIM card should be in the same direction as the card slot.(Please refer to Figure 2) Wrong size SIM card how to use. The device is suitable for Nano SIM card. If you are using standard SIM card or micro SIM card, please contact your SIM card provider to change it to Nano SIM card.
3. Insert memory card(according to the "Micro SD" on the sticker). Make sure the metal contacts facing down. Insert the narrow end of the card into the card slot until the whole card fits completely. The phone supports maximum 16GB memory card. After inserted, you can scan and copy files in the card through the mobile phone to expand its storage.(Please refer to Figure 3)

Warning:
Do not insert or remove the memory card quickly and frequently to avoid damaging the memory card.

4. Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the right. Close the battery cover.(Please refer to Figure 4)

Get to know your phone

Power ON and OFF

1. Power ON
Press and hold the power button   for 3 seconds to power on your phone.

2. Power OFF
Press and hold the power button   for 3 seconds to power off your phone.
(Note: When your phone is low battery, the device will shut down automatically.)

Warning:
When you are in a place where you are prohibited from using mobile phone or using a phone may cause interference anddanger, please do not power on your mobile phone and ensure the phone does not turn on the timer switch and other functions.

Start-UP wizard

When you first start up. The system will prompt you to set the below functions.
1. Set language- You need to set the language.
2. Set date & time- You need to set the date & time.

Standby Mode

1. During standby, the current signal strength of the phone is displayed in the upper left corner of the screen, and the current remaining power of the phone is displayed in the upper right corner.
2. During standby, the current carrier name is displayed at

the top of the screen, the current time and date is in the middle.
3. During standby, the menu function is displayed in the lower left corner of the screen, and the contacts function is displayed in the lower right corner.

Flashlight

On the right side of the phone, there is a flashlight button. Long press the flashlight button to turn on/off the flashlight when the flip is open.

Keyboard speaker

1. The device default keyboard with human voice tone. You can turn off it.
   Path: Settings→Sound settings→Keyboard speech settings→Dial tone with Human voice tone→Off
2. When there is no operation within 30 seconds of the phone, system will automatically turn off the LCD backlight.

Adjust volume + / −

On the left side of the phone, there is a volume button "+" "-" to adjust the phone volume.
a) In the MP3/MP4/FM state, press the volume button to adjust the speaker volume.

b) In the Sound settings(Adjust volume) interface, press the volume button to adjust the volume of the Caller ringtone/Message ringtone/Alarm&calendar ringtone/Call volume.

c) In the call state, press the volume button to adjust the call volume.

SOS Button

In the SOS settings, after adding an emergency contact in the SOS numbers, you can press the SOS button to make an emergency call in any state.

SOS emergency help function: After you set the emergency numbers, as long as you encounter an emergency and need help, please press and hold the SOS button for about 5 seconds, the system will start SOS mode, it will send help message and Map link message to emergency numbers, and start to cycle dial the emergency numbers in 3 times or until one of the emergency numbers answer the call. Emergency contacts can check the positioning of the senior phone through the Map link message(Due to signals and other reasons, There may be a little errors in positioning). When your phone is indoors or basement or the weather is cloudy or rainy, it is highly likely and normal that GPS may not get position. It will send to emergency contacts 3 messages(2 minutes interval) that GPS signal is weak. If the phone not open GPS, it will send a message that GPS function is closed.

Since the SOS button may be accidentally touched. To avoid the trouble of accidental touch, please ensure that there are no other small items in your pocket when you put

your phone in your pocket.

Note:

SOS emergency rescue function can only provide general emergency rescue for you. When you encounter life-threatening and major events, please dial the local police center number and emergency center number first, so as not to miss the prime time of emergency treatment!

EGPS

Chaperon-T300 supports GPS function. GPS can help your family get your location information. They need to edit the text "EGPS" and send it to your phone number. Chaperon-T300 will send a Maplink message to the sender. When your phone is indoors or basement or the weather is cloudy or rainy, it is highly likely and normal that GPS may not get position. It will send 3 messages(5 minutes interval) to the sender that GPS signal is weak . If your phone not open GPS, it will send a message to the sender that GPS function is closed.

Call logs

In standby mode, press the Dial/Answer button to enter into the call logs.

1. **Received calls**- Show the received calls history.
2. **Dialed calls**- Show the dialed calls history.
3. **Missed calls**- Show the missed calls history.
4. **Rejected calls**- Show the rejected calls history.

In call logs, you can add the numbers to the phonebook, or send a text message, or add the number to the blacklist to

prevent the number from continuing to call.

Making a call
a) In standby mode, enter the number you want to call. After the input is complete, press the dial button ⌇ to make a call.
b) Press the contact button to enter phonebook, press up/down key to select a contact, after selecting a contact, press the dial button ⌇ to call.

Speaker
After the call is connected, you can press the right selection button to switch Speaker/Earpiece mode.

Call settings
During the call, press the left selection button to enter the call settings menu.
a) Connect to BT headset- When this feature is selected, the system will automatically turn on the Bluetooth function, and search for the Bluetooth headset and adapt it.
b) Add new call- You can add a new call.
c) Hold- Pause the current call, you can choose "Unhold" to resume the current call.
d) Start recording- Record the current call, the recording file can be viewed in Tools → My files → Auto Call recorder
e) Mute- After selected it, you can hear the other party's voice, but the other party can not hear you.
f) Adjust volume- You can adjust call volume.
g) Contact- View contacts list during a call.

Hang up the call
a) When you want to end the call, press the button ⌇ to hang up the the call.

b) When the caller ID does not recognize or the incoming call is an harassing call, press the button to reject the call.

Mute the caller
When you are not convenient to answer an incoming call, you can press the volume key "+" "-" or press right selection button to mute the incoming call ringtone.

Contact(Phonebook)

In standby mode, press the right selection button to go to Phonebook.

Add contact
a) After enter into the phonebook, Click "Add contact" to add a new contact quickly. You can select add contact to Phone or SIM.
b) After entering the number in dialing interface, press "Option" ➔ "Add to contacts" to add a new contact quickly.
c) Add a contact photo - When you add a new contact into the Phone, you can choose to add a photo of the contact. Add contact ➔ Phone. The "Add photo" option can add a photo avatar to the contact, which you can shoot with your phone camera, or using photos in your memory card as contact avatars. When you add a contact avatar, when you call the contact or when the contact call you, the contact avatar is automatically synced. If you set this contact as a quick contact, the avatar can also be synced to your shortcut contact list.

Quickly search for contacts

In the contact list, you can enter the first letter of the contact you want to find. If there are many contacts in the first letter, you can continue to enter the second letter, and so on, you will quickly find the contact person you want to search.

Contact options

In the contact list, use the Up/Down key to select a contact, press "Option" to operate as below:

1. Call- Make a call to selected contact.
2. Send message- You can edit and send SMS/MMS to selected contact.
3. Add to blacklist- You can add the selected contact to the blacklist.
4. Add to speed dial- You can add the selected contact to speed dial.
5. Edit- You can edit the selected contact information.
6. Delete- You can delete the current contact information. (The data will not be restored after deleted, please choose carefully)
7. Delete multiple- You can delete multiple contacts.(The data will not be restored after deleted, please choose carefully)

8. Copy- You can select one or more contacts in the phonebook to copy, copy the contacts from SIM card to phone / copy the contacts from phone to SIM card.
9. Memory status- To check SIM card and Phone memory status of phonebook(Total 800pcs contacts: SIM 300pcs and Phone 500pcs).

Speed dial with Photos

Speed dial function with photos to help elderly person quickly make a call. In standby mode, Press "▮" key to quick into "Speed dial contacts" menu.

Add Speed dial contacts path: Menu → Tools → Speed dial → Option → Manual edit/Add from contacts → OK

Note:
User must save photo(Add photo) to Phonebook first if you want use Speed dial with photos function. How to save photo to Phonebook? Please see Page 16.

Message

Write message
1. New SMS
    a) Send single message: Enter receiver number directly or add receiver from phonebook.
       Add receiver from phonebook path: Write message → New SMS → Contact → Choose a contact → Done
    b) Send group message: Write message → New SMS → Contact → Choose multiple contacts → Done. Can add

multiple contacts.

c) In the editing SMS interface, you can press the "#" key to switch the input method, press the "*" key to select the punctuation, press the "0" key to enter a space. You can press the "Up/Down/Left/Right" key to move the cursor.

d) After the SMS editing is completed. Press Option → Send. After send SMS successfully, the screen will prompt "Sent Successfully".

e) In SMS editing, you can choose to save the edited content as a draft: Option → Save as draft.

f) In SMS editing, you can add the contact information from phonebook. Path: Option → Add contact info → Select contact → OK.

2. New MMS

a) Send a MMS. Enter receiver number directly or add receiver from phonebook. Add receiver from phonebook path: Write message → New MMS → OK → Options → Contact → Choose a Contact → OK

b) Edit MMS Subject: Options → Edit → OK

c) TEXT- Edit MMS text content. You can press the "#" key to switch the input method, press the "*" key to select the punctuation, press the "0" key to enter a space. Use the "Up/Down" key to select the word or letter that you need, press "ok" to confirm the selection, press "Clear" to delete, also can press the "Up/Down" key to move the cursor.

d) Add picture- In MMS, you can add a picture. When the cursor is moved to the picture bar: Options → Edit. you can select the image and click "Select" to add the selected image to MMS.

e) Add music- In MMS, you can add music. When the

cursor is moved to the music add bar: Options → Edit. you can select the music file and click "Select" to add the selected music file to MMS. The music file cannot exceed 30KB, otherwise the MMS transmission may be fail.

f) Add next page- When you finished the first page of MMS, you can choose to add next/previous page.

g) After the MMS editing is completed, press Options → Send. After send SMS successfully, the screen will prompt "Sent Successfully".

Inbox

Press "Up" and "Down" key to select target message. Click "Option" to do following operations.
1. Open- Open selected message.
2. Reply- Reply selected message.
3. Delete- Delete selected message.
4. Delete all- Delete all messages of inbox.
5. Call- Make a call to the sender.
6. Add to contacts- Add sender to phonebook.
7. Add to blacklist- Add sender to blacklist.

After you open one message to view. You can click "Option" to do following operations.
1. Reply- Reply selected message.
2. Forward- Forward selected message.
3. Add to contacts- Add sender to phonebook.
4. Delete- Delete selected message.

Note:
After deleted message, you will not be able to recover. Please consider carefully!

Outbox

You can view the messages that send failed, can re-edit and send it again.

Drafts
You can view the saved drafts, re-edit and send it .

Sentbox
You can view the sent messages, delete or forward sent messages.

Templates
You can add or edit the message templates.

Voice mail
You can add a voicemail number to enable voicemail.
a) The voicemail number can be automatically recognized in some operators' SIM cards without manual addition.
b)When the Voice mail number is blank, please call your SIM card operator service center, consult the operation mailbox number, add it to the Line number field, and press "OK" to save.

Note:
Please be sure to consult your SIM card operator for the correct voicemail service center number if you are not sure about it.

Settings
You can view the message center. Choose the message validity period and whether to save sent messages, SMS location etc.

Message capacity- You can view the SMS storage capacity. Can store 50 SMS messages in the SIM card and 500 SMS

messages in the phone. If you need more storage space, you need to insert the memory card to increase the storage space.

Note:

In the SMS settings, please do not change message center number. Because change this number will cause your phone to not send and receive text messages properly.

Tasks

You can add a task to remind yourself of your to-do event.

Add New Tasks
a) Subject- Edit the task subject(40 characters Max).
b) Details- Edit the task details(500 characters Max).
c) Date- Set the event date.
d) Time- Set the event time(Use Up/Down key to change AM/PM).
e) Ringtone-To select reminder ringtone.
f) Type - Option: Once/Daily repeat/Weekly repeat/Monthly/ Yearly/No alert.

Note:

When you choose the mode other than Once, the option to set the deadline will appear.

Option
1. View- To view details of the selected task.
2. Edit- To edit selected task.
3. Add- To add a new task.
4. Delete- To delete selected task.
5. Delete all- To delete all tasks.
6. Go to date- To jump to the date of your to-do event.

FM radio

During FM playback, you can use the "Left/Right" key to switch channels and use the "OK" key to pause/play. During playback, you can use the volume keys to adjust the FM volume.

Option
1. Play/Pause- Press it to play/pause the FM radio.
2. Auto search and save- Automatically search for all valid channels at your location and save it.
3. Channel list- Display your current FM channel list, move the cursor to the selected channel and jump directly to the selected channel.
4. Save- You can save the channel to the FM channel list.
5. Manual search- You can input the channel manually that you want to search.
6. Background play- FM playback can be maintained when exiting to the standby interface.

Note:
FM is a low-frequency radio wave. Your location environment may affect the FM channel search results. If you have no effective channel when using the FM function, or if there are fewer effective channels, please exclude the source of interference in your location.

Multimedia

Camera
When you enter the camera function, you can press the

"OK" button to take a picture. When framing, you can press the "up/down" button to zoom in or out(maximum imaging can be enlarged by 8 times).

Option
1. Image viewer- You can view the image files in the album.
2. Effect- You can select the hue of the photo(Normal/B&W /Blue/Green/Yellow/Red/Sepia/Negative).
3. Settings
   a) Flash: You can choose Flash light state(Off/Activate/ Auto).
   b) Size: You can choose 1600*1200/1200*1600/1280*960/ 960*1280/640*480/480*640/320*240/240*320 pixels. Pixels are reflected in the clarity of the photos you take when viewed on your computer. The higher the pixels, the larger the memory space.
   c) Banding: You can choose 50Hz or 60Hz.
   d) Shutter sound: You can select whether the shutter sound is turned on/off when taking a picture.
   e) Auto save: You can choose turn on or off.
   f) Storage: You can choose the location where the photo file is stored after taking a photo. Since the memory space of the phone itself is limited, we recommend you insert a memory card to store photos.

Note:
When viewing images, you can set the image as wallpaper or set it as contact icon. Also can send it to your friends via Bluetooth.

DV
When you enter the DV function, you can use the "OK" button to start recording. When framing, you can use the "Up/Down" button to zoom in or out (the maximum

imaging can be enlarged by 8 times).

Option
1. View video directory- You can view the video files.
2. Effect- You can select the hue when you record(Normal/
   B&W/Blue/Green/Yellow/Red/Sepia/Negative).
3. Settings
   a) Flash: You can choose Flash light state(Activate/Off).
   b) Size: You can choose 320*240/176*144/160*128/
      128*96 pixels. Pixels are reflected in the clarity of the
      video you take when viewed on your computer. The
      higher the pixels, the larger the memory space.
   c) Banding: You can select 50Hz or 60Hz.
   d) Audio: You can choose whether to block the ambient
      sound when recording.
   e) Video format: You can choose the storage format when
      you record(Avi or 3gp).
   f) Storage: You can select the video file storage location
      after recording. Due to the limited memory space of
      the phone itself, we recommend you insert a memory
      card to store the video.

Note:
When viewing videos, you can set the video as video
wallpaper. Also can send it to your friends via Bluetooth.

Music player
When entering the music player, you can press the
"Left/Right" key to switch between the previous and next
song, press the "OK" key to play/pause and press volume
button to adjust the volume.

Option
1. Music list- You can view the list of music files in your

memory card. Move the cursor to select the music and press the "OK" button to play. You can set the selected music as incoming call ringtone or alarm sound, or send the current music to your friends via bluetooth.

2. Set as ringtone- You can set the current music as incoming call ringtone or set it as alarm sound.

3. Repeat- You can choose the music repeat mode.
   a) Off: The repeat mode will be turned off and the music files will be played randomly.
   b) Repeat all: Repeat all music files in sequence(The music file list is arranged in the following order: according to the first letter of the file name from A-Z).
   c) Repeat one: Repeat the same music file.

4. Settings
   a) Equalizer:You can set music play style(Regular/Classic /Odeum/Jazz/Rock/Soft rock).
   b) BT stereo output: You can connected to a bluetooth device for playing(The phone must pair with the Bluetooth device to use this feature).
   c) BT stereo headset: Can search and pair Bluetooth device(The phone must turn on the Bluetooth and set the Bluetooth mode to visible. When searching and pairing is completed, it can be played through the Bluetooth device).

5. Exit- You can quit the current music player(When this feature is selected, the music player will exit the background and stop playing).

Video Player

When entering the video player, you can press the "Left/Right" keys to switch between the previous and next video, press the "OK" key to play/pause the video, press volume button to adjust the video volume and press left

selection button "●●●" to do following operations.
1. Play/Pause- Press it to play/pause the video.
2. Local playlist- You can view video list.
3. Repeat- You can choose the video repeat mode.
    a) Off: When the vedio paly to end, video player will stop
       playing
    b) Repeat all: Loop through all local videos automatically.
    c) Single: Loop the current video automatically.
4. Details- You can view the video file informations,
5. Exit- Exit video player.

Recorder
You can record in recorder. (According to national laws from different countries, recording may infringe on the privacy of others and cause legal disputes. Please use it with caution!)

Option:
1. Start recording- Start to record. During recording, you can press right selection button to stop. When stopping, the recording file will be saved automatically.
2. Record file list- You can view a list of your record files. (the recording file is in the same format as the MP3 file, so it is stored in the same folder). After opening the list of recording files, you can move the cursor to select the file, and press "Options" to do other operations(Open/Set as ringtone/Send/Delete/Rename/Copy etc.).
3. Storage- Choose a storage location, phone or memory card.
4. File format- You can choose the format(AMR or WAV).

Image

When enter into image function, the system will take time to arrange if you have many photo files. Please wait patiently.

When the photos are arranged, you will see a list of pictures arranged in chronological order. You can press the Up/Down/Left/Right keys to move up/down/left/right.

After the cursor is moved to a image, press "OK" button to view it. Also you can press the Up/Down key to view all images.

After selected a image, press "Option" to do following operations:
1. Set as wallpaper- You can set the current image as wallpaper.
2. Set as contact icon- You can set the current image as contact icon.
3. Delete- You can delete selected image(When the photo is deleted, it can not be recovered. Please use it with caution).
4. Send via bluetooth- You can send the current image to your friends via Bluetooth.
5. Rename- Rename it.
6. Slide show- You can play all images by slide show.
7. Details- You can view the informations of current image(File name/Date/Time/Size/Location/Resolution).

SOS settings

SOS active
SOS button switch is turned on by default, you can turn off

it. When you need emergency help, long press the SOS
button about 5 seconds to call for help.

Note:

When you need an emergency help, the phone will make a
speed dial for help. We suggest you to turn it on by default,
do not turn it off!

SOS numbers

You can add 5 emergency contacts.

Option
1. Manual edit- You can input the contact number manually
   and press "OK" to save.
2. Add from contacts- You can add an emergency contact
   from contacts.
3. Delete- You can delete current contact.

SOS SMS active

Emergency help SMS switch. When you press the SOS
button, the phone will send emergency help messages to
your 5 emergency contacts prompting that you are in
danger and needing help currently.

Note:

This function is enabled by default. We suggest you turn it
on by default. Do not turn it off!

SOS SMS

In this function, you can edit SOS Message, press "OK" to
save. The phone default SMS content is "I need help, Please
contact me immediately!".

Emergency alert

Turn on or off. This feature is enabled by default. We suggest you turn it on by default. Do not turn it off! When you press the SOS button, the alert will sound to remind the people around you that you need an emergency assistance.

Alarm

In Alarm, you can set 10 groups of alarms.

Edit
1. Theme- Edit the alarm's name.
2. Time- Edit the alarm's time. The time default time is 12-hour format, you can press "Up/Down" key to switch AM/PM.
3. Ringtone- Edit the alarm's ringtone. You can select the ringtone from phone, or select music from memory card.
4. Repeat mode- Select the repeat mode of an alarm.
   a) Once: The alarm will repeat only once.
   b) Every day: The alarm will repeat at the same time on every day.
   c) Working days: The alarm will repeat at the same time on working days. When you select working days mode, a week option will appear. You can press the "Left" and "Right" buttons to edit working days.

Tools

Speed dial
To facilitate you contact with your family members, you can add the speed dial. Number keys "2~9" can be set as speed dials of different contacts. In standby, Press and hold the

corresponding contact shortcut button for about 3 seconds. You can speed dial their numbers directly.

Press "Option" to do following operations.
1. Manual edit- You can input the contact's number manually and press "OK" to save.
2. Add from contacts- You can add phone number from contacts.
3. Delete- You can delete selected number.

Calendar
In Calendar, you can use "Up/Down" and "Left/Right" keys to select the date.

Option:
1. Add new schedule- To add a new schedule reminder.
2. View schedules- To view the schedule reminder of the day.
3. All schedules- To view all schedules.
4. Clear today's schedules- You can clear today's schedules.
5. Clear all- You can clear all schedules reminders.
6. Go to date- Jump to you set date calendar.
7. Weekly- To view this week schejules.
8. Daily- To view today's schedules of every hour.

Calculator
In Calculator, you can press "Up/Down/Left/Right" keys to select the operation symbols, press "OK" to get the result and press Right selection button to clear the number.

My files
In My files, you can view files in various folders of your phone/memory card, delete or create new folders.

Bluetooth

You can use Bluetooth for transferring file or use Bluetooth device to play music, etc. Effective distance: In the absence of any occlusion space the effective distance is 10M.

1. Bluetooth- You can select Activate/Close the Bluetooth feature.
2. Bluetooth visibility- Choose the Bluetooth visibility to make your Bluetooth device visible.
3. Paired device- There is no paired device when you use it at the first time, you need to search it.
   a) Add new device: Press this option, the phone will search for Bluetooth devices(When searching for devices, make sure the device being searched is in Bluetooth enabled).
   b) When the phone searched the device that you need to pair, select "Stop" to stop searching, then move the cursor to device name and select "Pair" to pair.
   c) When pairing with Bluetooth, you need to input the pairing password. The default Bluetooth password of the device is "0000" or "1234". After entering the password, the pairing will be completed. You can view it in the Paired device.
   d) When the pairing is completed, you can use Bluetooth to send files to the paired device. For example: Menu → Tools → My files → Select target file → Option → Send via Bluetooth → Select paired device.
   e) When other paired devices send you a file, The phone will be prompted "New file XXXX Accept? ". You can select "OK" to receive. When the file transfer is completed, you can choose "Open" to view it, or go to My files to view.

4. Device name- You can edit the Bluetooth name. The default Bluetooth name is T300 4G.
5. Bluetooth file storage- You can select the storage location (Phone/Memory card).
6. BT MAC address- Bluetooth Mac address.
7. Help- Help informations.

GPS Setting

The system turn on GPS and AGPS by default, also you can turn off it manually. But we suggest you to turn on GPS and AGPS by default, do not turn it off.

GPS can help your family get your location information. They need to edit the text "EGPS" and send it to your phone number. Prime-A1 Pro will send a Maplink message to the sender. When your phone is indoors or basement or the weather is cloudy or rainy, it is highly likely and normal that GPS may not get position. It will send 3 messages(5 minutes interval) to the sender that GPS signal is weak . If your phone not open GPS, it will send a message to the sender that GPS function is closed.

Settings

Date & time

The system updates the network time automatically corresponding to the SIM card by default. When some carriers cannot update the time properly, please enter the time/date manually.

1. Set time-Please input in HH:MM format, press "Up" or "Down" to switch AM/PM, press "OK" to save the time.

2. Set date- Please input in YYYY/MM/DD format, and press "OK" to save the date.
3. Time Format- Time display format. You can choose the 12-hours or 24-hours display mode. 12-hours display mode is XX:XX AM / XX:XX PM. 24-hours display mode is 00:00-23:59.
4. Date format- Date display format. You can choose one of the three date display formats:
   Year-Mon-Day/Mon-Day-Year/ Day-Mon-Year.
5. Update time settings
   a) Auto update time- The function is enabled by default. It will update the time/date automatically after reading the SIM card. Do not close it.
   b) Manual update time- You can use this function to update the time manually from network.
   c) Help- Help informations.

Language
In the system software, there are English / French / Spanish / Italian / German for your choice. After selecting the language, press "OK" to save.

Sound settings
1. Ring settings- In this function, you can set Caller ringtone, Message ringtone, Key tone, Flip on tone and Flip off tone. You can also add the sound you want as a ringtone from the memory card. When the ringtone setting is completed, press "OK" to save.
2. Adjust volume- In this function, you can set the volume of Caller ringtone,Message ringtone, Alarm&calendar ringtone, Call volume. When volume setting is completed, press "Done" to save.
3. Silent- In this function, you can set all the prompts to

silent mode(Call/Messages/Alarm/Keyboard speaker/etc.).
4. Ring type- In this function, you can set the prompt ring type of Call alert/Message alert/Alarm&calendar remind, there are five modes to choose.
   - Ringtone: Ringtone only, without vibrate.
   - Vibrate: Vibrate only, without ringtone.
   - Silent: Silent mode.
   - Vibrate then ring: Vibrate and then ring.
   - Ring and vibrate: Ring and vibrate together.
5. Keyboard speech settings
   a) Dial tone with Human voice tone- You can turn on key ring. When you are entering a phone number to make a call, a voice will be emitted.
   b) Incoming call tone with Human voice tone- You can turn on incoming call ring. When there is an incoming call, the caller number is broadcast first and then the bell is prompted.

Display
1. Main Menu style- You can select icon style or list style.
2. Block function- You can hide the default menu icons of some functions that you don't need or don't use often to make the menu interface easier.
3. Start-UP wizard- You can re-run the boot wizard to quickly set the language/date/time.
4. Wallpaper- You can select the wallpaper from the system default wallpapers or memory card.
5. Idle display- You can select the standby interface to display the content. Display the time/date/SIM card information, display only the time/date, display only the SIM card information or don't display the time/date/SIM card information.

6. Brightness- You can adjust the screen display brightness. The system defaults to level 3. When your phone is low battery which may reduce the screen brightness to extend use time.
7. LCD backlight- You can set the backlight time as 5 seconds to 30 seconds. When there is no operation on the phone, the screen will go out automatically. If you want the screen to be always on, please select "Always on" and press "OK" to save.
8. Keypad backlight time- You can set the keypad backlight time.

Call settings
1. Flip to answer the call- You can turn on/off that flip to answer the call.

2. Call divert
   a) Call forwarding unconditional- Activate it to divert all calls into voice mail or the preset phone number. Press "Check status" to check the status of this service.
   b) Call forwarding on busy- When activate this function, if your phone is in conversation, all coming calls will be diverted to voice mail or the preset phone number.
   c) Call forwarding on no reply- When activate this function, if your phone is no answer, all coming calls will be diverted to voice mail or the preset phone number.
   d) Divert if unreachable- When activate this function, if your phone is unreachable due to lost signal or be powered off etc., all coming calls will be diverted to voice mail or the preset phone number.
   e) Cancel all diverts- Cancel all diverting services above.

3. Call waiting
   a) Activate- After activate this function , when you receiving another new call during a phone conversation, you will be informed about the new call, you can hold on your current phone conversation, and answer the new call.
   b) Off- If deactivate this function, when another person call you during your current phone conversation, this call cannot call in.
   c) Check status- Check the status of call waiting(activated or deactivated).

4. Call barring
   a) All outgoing calls- Barring of all outgoing calls.
   b) All incoming calls- Barring of all incoming calls.
   c) Incoming calls when roaming- Barring of incoming calls while roaming.
   d) ISD calling- Barring of making international calls.
   e) Dial when INTL roaming- Barring dial international calls while roaming.
   f) Cancel all barring- Cancel all barring of calls.
   g) Change password- Change call barring password.

5. Hide ID
   a) Hide ID- Hide your phone number.
   b) Display own ID- Display your phone number.
   c) Display ID by network- Display your phone number by network.

6. Others
   a) Call time minute reminder- You can set call duration reminder.
   b) Auto redial- Set automatic call redial.

c) Vibration when connected- When the call is connected, the phone will vibrate to remind you.
d) Reply SMS after reject- After selected it. You can reply SMS after reject the call.
e) Flight mode- You can select flight mode when you are on the plane.
f) Flight mode(Select when power on)- when you turn on the phone, will remind you activate/off flight mode.
g) Auto record voice call- Set automatic recording call.
h) Any-key answer- After selected it. You can press any key to answer the call.

Network settings

1. Network account- Choose the carrier network channel.
2. GPRS Service- Select it to turn on/off GPRS service.
3. Data roaming- Select it to turn on data roaming.
4. Data connection
   a) Connect when needed- When you need data connection, it will connect.
   b) Always connect- Always open the data connection service(Data traffic is consumed faster when this option is selected).
   c) Power saving mode- Data transmission is enabled for the system default feature.
5. Network selection
   a) Auto select- Update the network automatically.
   b) Manual select- Update the network manually.
6. Network type
   a) 4G/3G/2G Multi Mode- Select it to support 4G/3G/2G network.
   b) 3G/2G Dual Mode- Select it to support 3G and 2G network. Can not support 4G network.
   c) 2G Only Mode- Select it to only support 2G network.

7. VoLTE- The device turns on VOLTE by default. You can select it to turn on or off VoLTE.

Security
1. PIN
This option is to calibrate the SIM card. The PIN code belongs to the operator's parameters. If you are not clear about the PIN code, do not set it or which may cause the SIM to fail.

2. PIN2
This option is to calibrate the SIM card. The PIN code belongs to the operator's parameters. If you are not clear about the PIN code, do not set it, which may cause the SIM to fail.

3. Phone lock
   a) Phone lock- Turn on phone lock need password, the original password is "1234". After you turn on phone lock, will need password when you turn on the phone at next time.
   b) Modify phone password- Set phone lock new password.

4. Reset all
Reset the phone to the factory state and all system data to the initial state. Please save your contacts, messages, photos and other information before reset all. Reset all will result in data loss. Reset all default password is "1234".

5. Blacklist
   a) Blacklist list- Display the blacklist list you have added. You can add and delete contacts in blacklist.

b) Blacklist settings- You can choose blacklist interception mode. The system select audio call interception and message interception by default.

6. Shortcut settings
    a) Up key- You can select different function and set it as up shortcut key
    b) Down key- You can select different function and set it as down shortcut key.
    c) Left key- You can select different function and set it as left shortcut key.
    d) Right key- You can select different function and set it as right shortcut key.

Additional function

U-Disk
How to use as U-Disk
1. Use USB cable to connect phone and computer via USB port(Insert memory card in the phone).
2. After connected computer, select U-Disk in the phone.
3. Use as U-Disk to save music, photo or other kind of files.

Troubleshooting for Simple Troubles

In the course of using mobile phone, if abnormal condition comes out, please refer to following instruction to rule out malfunctions.

Mobile phone can't be turned on

Possible causes of	Troubleshooting

trouble	
The time pressing end key is too short.	Please keep pressing hanging mobile phone for more than three seconds.
Electricity of battery is exhausted.	Please charge the battery.
Battery is miss installed.	Please install battery correctly.
Not remove the insulating film from the battery.	Please remove the insulating film before turn on the phone.

Mobile phone turns off automatically

Possible causes of trouble	Troubleshooting
If the function of turning off mobile phone at set time is on.	If you don't need the function of turning off mobile phone at set time, please cancel it.
The electricity of battery isn't sufficient.	Please charge the battery.
The battery is loose.	Please install battery correctly according to installation method of battery on the instruction book.
Mobile phone is turned off automatically because of illegal usage.	Please input correct anti-robbery password.

PIN/PUK code lock

Possible causes of	Troubleshooting

trouble	
Wrong PIN number (Personal Identification Number) / PUK number (Personal Unlock Key number) is imputed.	Please input correct password.

Poor quality of conversation

Possible causes of trouble	Troubleshooting
Current signal strength changes sharply.	Maybe you are in a status of moving at high speed (in a train or motor, etc.), judge by signal strength indicator and choose a place with strong signal strength to communicate in order to assure conversation quality.
You are in the location where signal is badly received.	Please go to the open place.

Inability to answer mobile phone

Possible causes of trouble	Troubleshooting
Call forwarding is set.	Please cancel call forwarding according to your demand.
Call barred is set.	Please cancel relevant barred function of Call barred according to your demand.

Inability to dial mobile phone

Possible causes of trouble	Troubleshooting
Mobile phone is power off.	Please turn on your mobile phone.
Mobile phone is out of network service area.	Please confirm if network is in normal service status.
Proper SIM card isn't correctly inserted.	Please confirm if your SIM card can be normally used.
Call barred is set.	Please cancel relevant barred function of Call barred according to your demand.
Keyboard is locked automatically.	Please select unlock key to unlock keyboard.

Low conversation volume

Possible causes of trouble	Troubleshooting
The conversation volume is set too low.	Please increase conversation volume.

The counterpart can't hear you

Possible causes of trouble	Troubleshooting
Your microphone is too far away from voice.	Put the microphone close to your mouth.

No ringtone for incoming call

Possible causes of trouble	Troubleshooting

The alerting signal of incoming call is set in mute mode.	Please reset alerting signal of incoming call in ringtone.
The volume of ringtone is set too low.	Please increase volume.
Call forwarding is set.	Please cancel Call divert.

Battery can't be charged

Possible causes of trouble	Troubleshooting
The battery is exhausted and placed for too long.	Please charge battery in time after mobile phone signalizes insufficient power.
Battery is in bad contact with mobile phone.	Please make sure battery is correctly placed.
Charger is in bad contact with mobile phone.	Please link well charger and port of mobile phone, now the screen displays charging indicator.
Battery or charger is damaged.	Please contact us in email easyfone_support@yeah.net
The surrounding temperature is too low or too high.	Please charge mobile phone under normal temperature.

No network displayed

Possible causes of trouble	Troubleshooting
SIM card is wrongly placed.	Please place SIM card correctly according to its installation method on the instruction book.

There are impurities between SIM card and contacts of mobile phone.	Please keep clean between SIM card and the contacts of mobile phone.
SIM card is ineffective.	Please check if SIM card is expired.
Network environment is in weak field strength area.	Please move to the place with good signal strength of network for using mobile phone.

Memory card can't be found in mobile phone

Possible causes of trouble	Troubleshooting
Memory card is wrongly inserted.	Please use memory card correctly according to its inserting method on instruction book.
Memory card is damaged.	Please change memory card.

Insufficient space

Possible causes of trouble	Troubleshooting
SMS have occupied too much storing space.	Please Clear unnecessary SMS to free up space.

Thank you

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
This Product meets the government's requirements for exposure to radio waves. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies.The standards include a substantial safety margin designed to assure the safety of all persons regardless of age or health.
FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is1.6 W/kg averaged over

Easyfone Chaperon-T300(2022)

Model: Chaperon-T300

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

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FCC RF Exposure Information and Statement the SAR limit of USA (FCC) is1.6 W/kg averaged over one gram of this Device Chaperon-T300 (FCC ID: 2AQ8SCHAPERONT300) has been tested against this SAR limit. SAR information on this can be viewed on-line at http://www.fcc.gov/oet/ea/fccid/. Please use the device FCC ID number for search. This device was tested for typical operations 10mm from the body. To maintain compliance with FCC RF exposure requirements, 10mm separation distance should. maintained to the user's bodies

NOTE:
This equipment has been tested and found to comply with the limits for a Class B digital
 device, pursuant to Part 15 of the FCC Rules.
These limits are designed to provide reasonable protection against harmful interference
 in a residential installation. This equipment generates, uses and can radiate radio
frequency energy and, if not installed and used in accordance with the instructions,
 may cause harmful interference to radio communications.
However, there is no guarantee that interference will not occur in a particular installation.
If this equipment does cause harmful interference to radio or television reception,
which can be determined by turning the equipment off and on, the user is encouraged to
try to correct the interference by one or more of the followingmeasures:
-- Reorient or relocate the receiving antenna.
-- Increase the separation between the equipment and receiver.
-- Connect the equipment into an outlet on a circuit different from that to which the
 receiver is connected.
-- Consult the dealer or an experienced radio/TV technician for help.
FCC ID: 2AQ8SCHAPERONT300

IC Caution:

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference,

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

This Class [B] digital apparatus complies with Canadian ICE-003.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Cet appareil numérique de la classe [B] est conforme à la norme NMB-003 du Canada.

L'appareil a été évalué pour répondre aux exigences générales d'exposition RF.

L'appareil peut être utilisé dans des conditions d'exposition fixes / mobiles.

La distance de séparation minimale est de 20 cm.

The device has been evaluated portable device RF exposure requirements. The device

is kept at least 5 mm away from the user's body.

IC RF Exposure Information and Statement The SAR limit of Canada (C) is 1.6 W/kg averaged over one gram of tissue. Device types: (IC: 24395-T300) has also been tested against this SAR limit According to this standard, the highest SAR value reported during product certification for head use is 1.386W / kg, The device was tested for typical bodily operations where the product was kept 10 mm