


**DBA13310**  
**DTEN Mate**

# **User manual**

## 1. Precautions before Use

1. This production is a tablet PC, suitable for use in non-tropic areas below 2000 meters, and the mark  in the nameplate indicates the product is suitable for use in non-tropic areas.
2. Prevent the DTEN Mate from falling to the ground or being strongly impacted otherwise.
3. Use only power supplies listed below:  
Manufacturer: Huizhou Fujia Appliance Tech. Co., Ltd.  
Model: FJ-SW2120502400U  
Input: 100-240V~, 50/60Hz, 0.4A Max.;  
Output: 5V=== 2.4A
4. Do not use it in the long term in any environment where the air is too cold, too hot (>35°C), too humid or with too much dust. Do not expose the product to sunlight.
5. Avoid using it in the strong magnetic and strong static environment as much as possible.
6. Once any water or other liquid splashes onto the product, close it immediately and do not use it until it dries out.
7. Do not clean the product with any detergent containing chemical element or other liquid to avoid causing damage due to corrosion and becoming damp. If cleaning is really necessary, clean it with dry soft cloth tissue paper.
8. Our company shall not bear any and all responsibilities for loss or deletion of data inside the machine caused due to abnormal software and hardware operation, maintenance or any other accident.
9. Please back up your important data at any time to avoid loss.
10. Please do not disassemble the product by yourself; otherwise you will lose the right to warranty, and the product will no longer be used.
11. Do not disposal of a **battery** into fire or a hot oven, or mechanically crushing or cutting of a **battery**, that can result in an **explosion**.
12. Do not leaving a **battery** in an extremely high temperature surrounding environment that can result in an **explosion** or the leakage of flammable liquid or gas.
13. The **battery** subjected to extremely low air pressure that may result in an **explosion** or the leakage of flammable liquid or gas. Do not shock the battery at a high attitude.
14. The battery charging ambient temperature is 0-45°C, discharging temperature -10-60°C,

Transport temperature and humidity: 20–30°C, 45–75%R.H.

Storage temperature and humidity range: 20–30°C, 45–75%R.H.

15. Do not ingest battery, Chemical Burn Hazard.

# DTEN

## DTEN Mate Product Guide

### Quick Setup

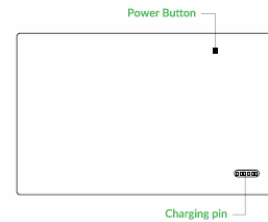
- 1 Power on the DTEN Mate
- 2 Connect the DTEN GO with a display using an HDMI cable
- 3 Follow the instructions on the screen

### What's Inside

- + DTEN Mate x 1
- + USB-C Charging Cable x 1
- + Power Adapter x 1

Model: DBA13310

### Diagrams



#### Safety Notice

- Always use the included power supply.
- Always operate the unit on a stable and level surface. Failure to do so may cause the unit to fall over and risk fire or electrical shock.
- Do not operate the unit under direct sunlight, in superheated or dusty environments. Avoid operation in bathrooms, kitchens, or near flammable substances and corrosive gas.
- Do not use or connect the unit's power plug to damaged or improper receptacle.
- Do not insert dusty or metal substances into a power plug or socket.
- To avoid damaging the power cord, do not refit the power cord; put heavy objects on the power cord; operate near heat sources or pull on the cord when disconnecting the plug from the power socket.
- Avoid using other appliances within the same power socket. Otherwise, overloading the power socket may result in fire or electric shock.
- Do not operate near an open flame. Otherwise, this may cause an electric shock or a fire hazard.
- Do not touch the plug with moist or wet hands. Otherwise, this may result in electric shock. Always keep the unit away from running water.
- Do not expose the unit to rain or wet weather. In the event of a thunderstorm, disconnect the power supply and antenna to prevent potential power surges.
- Do not disassemble, repair, or attempt to modify the unit, as this may result in damage to the unit and/or electric shock. All repairs must be performed by qualified service personnel.
- Contact a professional for assistance when wall mounting your display. We are not responsible for any damage to the product or injury to yourself. Do not power on the display when performing wall mount installation. It may cause personal injury due to electric shock.
- Do not expose to liquids.
- For safest and fastest charge, use original or certified cables.
- This product is suitable for moderate climates only.
- The maximum ambient temperature during the use of this product must not exceed 40 Celsius degrees.

#### Disclaimer

- When any of the following cases occurs, the company does not guarantee the liability of free maintenance.
1. Product damages caused by violating user guidance.
  2. Hardware damages caused by improper assembly.
  3. Product damages caused by unauthorized modification or maintenance.
  4. Product damages caused by using in the unpermitted environment.
  5. Product damages caused by an abnormal external force.
  6. Product damages caused by natural disasters or other force majeure.
  7. Physical tear or damage disassembly tabs.
  8. Unable to provide an effective purchase certificate.
  9. The warranty will be voided if DTEN assesses any of the following cases that have occurred.
  10. Do not disassemble the DTEN product without the supervision of a DTEN technician.
- The content in this document is for reference only. Content is subject to change without notice. For the most updated information, please visit [dten.com](http://dten.com).

#### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/display technician for help.

FCC Radiation Exposure Statement

Radiation Exposure Statement  
The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

#### Japan Telecom Statement

電波法に於て5.3 GHz帯は屋内使用に限り得ず  
5.3 GHz band is restricted to indoor use due to the Radio Law  
5.2 GHz帯は屋内での使用のみで制限されています。(5.2 GHz帯高電力基地局の近辺中継局と連携する場合は別く)  
5.2 GHz band is restricted to indoor use only (except when communicating with 5.2GHz high power base stations or relay stations)