

DTEN Board D7

DB0355



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User Guide

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* For more info about the product, please visit <https://www.dten.com/support>.

* Do not attempt to disassemble the product. If the product does not work, please contact support@dten.com.

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DTEN Board D7

Quick Setup

STEP 1

Plug in the power cord. Power on the unit by switching on the power that is located next to the power cord port. Turn on the monitor by pressing the power button at the front of the panel.

STEP 2

Follow the instruction on the screen to setup the DTEN board.

STEP 3

When the setup is completed, you will see the DTEN board Home screen.

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Basic Operations

PC Wifi Setup	<ol style="list-style-type: none">1. Go to PC Channel.2. Select the Network of the Wi-Fi icon in the notification area.3. Choose the network that you want to connect to, and then select Connect.4. Type the security key (password).5. Follow additional instructions if there are any. <p>For more info on how to setup wifi on a PC, please go to https://support.microsoft.com/en-us/help/17137/windows-setting-up-wireless-network.</p>
DTEN Share Pairing	<ol style="list-style-type: none">1. Connect the DTEN Share to a USB port on the DTEN Board. You can unplug the DTEN Share when you see "Pair Successful" on the screen.2. Plug the DTEN Share to your PC or Mac. Go to the DTEN Share drive and double-click to run the setup. You will see a message "Ready to Share" when it is completed.3. Press the DTEN Share button and your computer screen will be seen on the DTEN Board.

Installation Guide

Installation Notes:

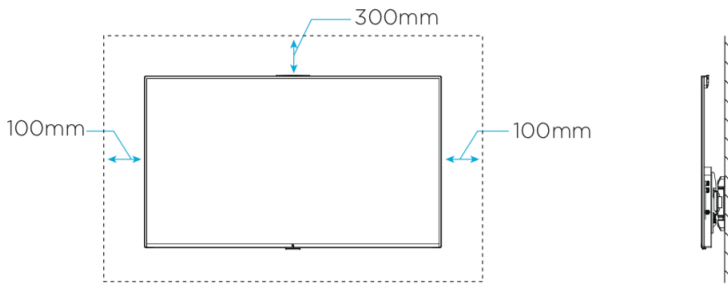
- Do not cover ventilation hole or put any object into enclosure, such as newspaper, soft cloth, curtain, etc.
- Reserve adequate ventilation space around the DTEN Board.
- Do not put the DTEN Board in places where there is vibration.
- Do not put the DTEN Board close to air conditioner. Otherwise, moisture condensation may appear on interior panel of display and damage the panel.
- Do not put the DTEN Board in the area with strong electromagnetic field. Otherwise, the the DTEN Board may be interfered or damaged.

Wall Mounting

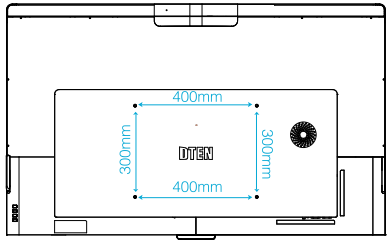
Please reserve enough space as suggested below for proper installation.
Install the wall mount requires at least 4 pieces of screws (4xM6 screws).

Wall Mount

It is advised to use suitable wall frame and screws in order to enjoy the premium sound effect.



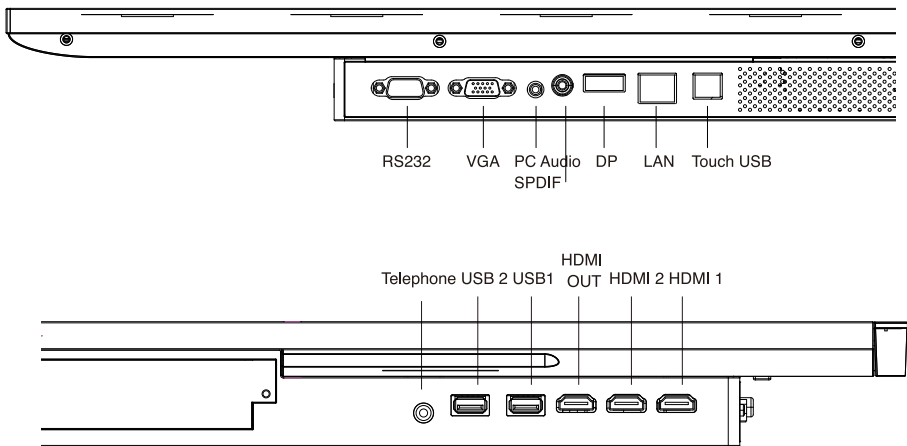
Mounting Hole Pattern: 400 x 300mm



⚠ Note:

Contact a professional for assistance when wall mounting your TV. We are not responsible for any damage to the product or injury to yourself, if you mount the TV on your own.
 Do not power on the TV when performing wall mount installation. It may cause personal injury due to electric shock.

Diagrams



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Troubleshooting

1. Wifi connection fail.
 - a. Check if the Wifi is enabled in the Settings.
 - b. Check if the password you input is correct.
 - c. Check if the router admin has set certain security to block the connection.

2. Touch is not responding when connecting with a PC/ Mac Mini computer.
Mac Mini - please contact support@den.com for further assistance.
PC
 - a. Check if you have connect the computer with the board with a touch cable.
 - b. Check if you are on the correct channel.
 - c. Check your PC touch software is enabled.
 - d. Check the software is on the latest version.

3. The system is not booting and the screen is black.
 - a. Completely power off the unit by switching off the power switch located next to the power cord at the bottom of the panel.
 - b. If issue still persists, please contact support@den.com for further instruction of manual update.

4. DTEN Share cannot find the receiver.
 - a. If you have upgrade the system, please pair the DTEN Share with the board by plugging the Share dongle. to a USB port (side USB 2.0 port or front DTEN USB port).
 - b. Check if the antenna is plugged to the USB port on the side of the unit.
 - c. Plug in the Share to your computer, double-click the DTEN drive to run the setup.
 - d. If issue still persists, please contact support@den.com for further assistance.

Important Safety Notice

- Do not use the power supply beyond the specification.
- Do not place the TV on an unstable area or inclined surfaces. Otherwise, the TV may fall over or this may result in fire.
- Do not put the TV under direct sunlight, superheated or dusty environment; environment with flammable substances stored or used; environment with flammable or corrosive gas; bathroom, kitchen and other environment.
- Do not use damaged or improper receptacles so as to guarantee good contact between plug and socket.
- Do not attach dust or metal substances to power plug or socket.
- Do not damage power cord; do not refit power cord; do not put heavy objects on power cord; keep power cord away from heat source; do not pull power cord while taking it off.
- Do not connect too many power plugs in a socket. Otherwise, this may cause fire owing to power overloading.
- Do not put naked flame (such as turned candle) close to the TV. Otherwise, this may cause an electric shock or a fire hazard.
- Do not touch plug with moisture hand. Otherwise, this may result in electric shock. Keep product away from dripping or sprinkling.
- Do not use expose the TV to rainstorm especially thunderstorm. Disconnect power supply and antenna plug to prevent lightning stroke.
- Do not disassemble, repair or modify the TV at your own discretion. You may be injured by electric shock or fire. All repairs must be performed by qualified service personnel.
- In case of following conditions
 - Power failure or unstable voltage.
 - Abnormal sound or smell from the TV.
 - AC power cord is damaged.
 - TV is damaged owing to falling, knocking or bumping.
 - Any liquid or foreign object dropped into the TV.Immediately turn off the TV and unplug the power plug from receptacle, contact authorized professional personnel for repairing.



- Make sure that children do not climb on the TV.
- Keep the small parts out of the reach of children, to prevent accidentally swallowed.
- Do not put vase or other containers filled with fluid on the TV.
- If the TV is not used for a long period of time such as a travel, power off the TV and unplug the power plug.
- Unplug the power plug first before cleaning the TV. Use soft cloth without industrial cleaner. Avoid foreign object drop into the TV.
- If it is required to adjust the position or angle of the TV, unplug the power plug and move it slowly to prevent the TV from dropping.
- Disconnecting device description: as the disconnecting device, power plug cannot be covered. It must be maintained at convenient operation status. Do not scrub or knock LCD with hard substance, or do not distort or squeeze LCD.
- If LCD is damaged and liquid is splashed to skin, flush skin with fresh water for 15 minutes and consult your doctor immediately.
- When you move the TV by hand, hold four corners at the bottom of the TV, do not apply excessive force to the panel.
- Do not display still image (mark, video game, computer video, electronic text, 4:3 mode display image and other images) for more than 2 hours (time may differ with different service conditions of the TV). Otherwise, permanent retention of image will be displayed on the TV. The warranty does not cover the permanent retention of image.
- Ways to watch TV healthily: watch TV under proper light. If you watch TV under insufficient light for long time, it may affect your vision. When you use earphones, adjust the volume level at first protect your hearing from super high volume.
- There is a risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.
- Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.
- Do not put or store inflammable substances near the TV.
- Do not expose the TV to dripping or splashing, and ensure that no object filled with liquid, such as vases, are placed on the TV.
- In case of leakage of gas or other inflammable gases, do not plug or unplug power plug of TV or other electric appliances. Turn off the gas supply and open the windows immediately.
- Do not place TV on an unstable surface. The TV may fall over, cause serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
 - Using cabinets or stands recommended by the manufacturer of the TV.
 - Only using furniture that can safely support the TV.
 - Ensuring the TV is not overhanging at the edge of the furniture.
 - Not placing the TV on tall furniture (e.g. cupboard or bookshelf) without anchoring both the furniture and the TV to a suitable support.
 - Not placing the TV on cloth or other materials that are located between the TV and furniture.
 - Educating children about the dangers of climbing on furniture to reach the TV or its controls.
- If your existing TV will be retained and relocated, the above considerations should be applied. Hereby, Goertek, Inc. declares that this LED TV / L434FCNN is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
- This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.
- Notification of the intent to market the device to EU member states may be necessary due to the restrictions in use in certain countries.
- Operation in the 5GHz band is restricted to indoor usage only.
- If a television is not positioned in a sufficiently stable location, it can be potentially hazardous due to falling. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
 - Using cabinets or stands recommended by the manufacturer of the television.
 - Only using furniture that can safely support the television.
 - Ensuring the television is not overhanging the edge of the supporting furniture.
 - Not placing the television on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television to a suitable support.
 - Not standing the televisions on cloth or other materials placed between the television and supporting furniture.
 - Educating children about the dangers of climbing on furniture to reach the television or its controls.
- Altitude during operation (m): less than 5000m
- The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.
- The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

Toxic/ Hazardous Substances/ Element in the Product

Component	Toxic and Hazardous Substance or Element					
	(Pb)	(Hg)	(Cd)	(Cr ⁶⁺)	(PBB)	(PBDE)
Displayscreen	×	○	○	○	○	○
Housing	○	○	○	○	○	○
PCBA*	×	○	○	○	○	○
Power cord and cables	×	○	○	○	○	○
Metal parts	○	○	○	○	○	○
Packingmaterials*	○	○	○	○	○	○
Remote control	×	○	○	○	○	○
Speaker	×	○	○	○	○	○
Accessories*	○	○	○	○	○	○

This table has been prepared in accordance with SJ/T11364.

*: PCBA includes the PCB and its electronic components;

Packaging materials include the carton, EPS, etc.

Other accessories include the User's Manual, etc.

○: The content of such toxic/hazardous substance in all homogeneous materials of such component falls within the content limit specified in GB/T26572-2011.

×: The content of such toxic/hazardous substance in one or more homogeneous materials of such component goes beyond the content limit specified in GB/T26572-2011.

As shown in the above table prepared based on the data provided by our material suppliers for each type of materials and verified by us, this product contains hazardous substances. The hazardous substances contained in some materials are irreplaceable at the current technological level although we've been trying to make improvements.



The environment-friendly use period of this product is 10 years (see the pollution control symbol in the right figure).

Such use period will be maintained under the normal working conditions specified in the User's Manual only.

Indicative Description of Regulations on Recycling and Disposal of Waste Electrical and Electronic Products.

To care for and protect the earth better, please send it to a local manufacturer with nationally recognized qualification for recycling according to the national applicable laws and regulations on recycling of waste electrical and electronic products when you no longer need this product or at the end of its service life.

Important Statement on Network Service

All contents and services obtained from the product are owned by third parties and protected by copyright, patent, trademark and/or other intellectual property laws. These contents and services are only for your personal non-commercial purposes, which shall not be used in a way not authorized by the content owner or service provider.

Under no circumstance shall our Company be liable for any direct, indirect or unexpected losses or damages arising from your or any third party's access to any contents or services or any information or third-party software through this product.

Third-party services may be subject to change, removal or discontinuation without prior notice. Our Company does not represent or warrant that some services or contents will remain accessible at any time.

Our Company will not be responsible for any service related to these contents and services, or assume any liability for customer service. For any question or service request about these contents and services, please directly contact your content or service provider.

Disclaimer

When any of the following cases occurs, the company does not guarantee the liability of free maintenance.

1. Product damages caused by violating the user guidance.
2. Hardware damages caused by improper assembly.
3. Product damages caused by unauthorized modification or maintenance.
4. Product damages caused by using in unpermitted environment.
5. Product damages caused by abnormal external force.
6. Product damages caused by natural disasters or other force majeure.
7. Privately tear off or damage disassembly tabs.
8. Unable to provide effective purchase certificate.



FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation. Changes or not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

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