## Get started with Qingping Temp & RH Monitor Pro E. Use USB Power Use Battery Power A micro-USB port is installed in this device, it supports Open the batter container on the back of the device, install two AA batteries, and the device will start to work. A micro-USB port is installed in this device, it supports Connect Qingping IoT App Check Network Signal Please visit <u>qingpingiot.com/app</u> or simply scan the above QR code with your phone to download Qingping IoT app: ଗାମତ୍ରମାମତ Temp & RH Monitor Pro E After installing the app, please open it and add the device, select "Qingping Term & RH Monitor Pro E", and then follow the instructions. \* Batteries may need to be purchased separately. \* When USB is connected, battery is not necessarily needed. \* USB adaptor and cable may need to be purchased separately. \* USB adaptor and cable may need to be purchased separately. \* USB adaptor and cable may need to be purchased separately. User Manual

Qingping Technology (Beijing) Co., Ltd. Address: 1706, Floor 17, Building 7, District 4, Wangjingdongyuan, Chaoyang District, Beijing, 100102, China Website: qingping.co	FCC STATEMENT:         This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.         NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient or relocate the receiving antenna. Increase the separation between the equipment and receiver. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.         FCC Radiation Exposure Statement: This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.	<b>青萍科技(北京)有限公司</b> 地址:北京市朝阳区望京东园四区7号楼17层1706室 网址: qingping.co 邮箱: kefu@qingping.co 电话: 400 697 2778
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## Attention

Do not block the vent hole of the sensor.
This product is IP55 waterproof(spill-resistant) and dust-proof, but do not put it in water or place it in dust environment for a long period of time.
Do not throw the battery or the product with the battery into the fire to avoid an explosion.
Do not disassemble the product by yourself to avoid injury

### FAQ Question/Problem

### Answer/Solution

# When the environment changes drastically, for example, after just moved from outdoor to indoor, it needs about 10 minutes for the readings to approach the actual cause of the new environment. When the product is held in hand, the temperature of the human body will effect the readings, resulting in differences between the readings and the actual values of the environment. Check if the vent hole at the bottom of the product is clogged. If it is clogged, please clean it carefully, and avoid damaging the sensor.

No content shows on the Please check whether the batteries are placed correctly. If they are, please replace them. screen 

 Cannot add
 If you use an Android phone, please allow the app to access "Location" in the system settings and the product in mobile app
 If you use an Android phone, please allow the app to access "Location" in the system settings and turn on the location service. (Scanning Bluetooth devices requires the "Location" permission on Android.)

Error Code 

E3 NB-IoT SIM card cannot be detected.

# Error Code Meaning and Solution E1 The environment temperature exceeded the sensor measurement rage. Please put the product in normal indoor environment. E2 The temperature and humidity sensor is malfunctioning. Content on display is incomplete, or missing.

Button cannot be pressed down. Sensors are unable to work. Reset hole does not work normally. 

Performance Faults

o E. The warranty service terms are:

Warranty

 Within 7 days from the date of the receipt, if the product has faults that listed in the "Performance Faults", after the faults are confirmed by our after-sales service department, the customer can have the refund or exchange the product for free 8th to the 15th day after the receipt, if the 12 months from the date of receipt, if the product has faults that listed in the "Performance Faults", after the faults are confirmed by our after-sales service department, the customer can have the maintenance service for free.

The warranty period has expired. Damage caused by force majeure. e situation does not meet the fault listed in Performance Faults.

Non-warranty

### Warning:

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Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.
NOTE: This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter

#### **RF** Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of  $_{20C}$ m the radiator your body. This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter