⓫ **The system prompts a message of high temperature and the device shuts off automatically.**

* Make sure the device is working in a proper ambient temperature(within the device's working temperature range) and that the vents are not blocked. Restart the device.

⓬ **The device cannot be powered on.**

* Check whether the device is connected to power properly and that the socket connects to electricity. Press the Power button on the device to start.

⓭ How do I use the remote in mouse mode?

* Go to Settings -> General -> Mouse Mode -> On/Off to enter mouse mode.
Then you can use the remote as a mouse to control the projector.

* Go to Settings -> General -> Mouse Mode -> On/Off to exit mouse mode.

The troubleshooting guide addresses the most common problems. If problems persist, feel free to contact the Customer Support at **support@ivankyo.com.**

WARRANTY AND SERVICE

We will provide you with after-sales service based on specific local policies. Please contact your local sales representative or after-sale steam for more details. If you have any questions, please feel free to reach us via email at **support@ivankyo.com.**

FCC Caution:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
RF Exposure Warning Statements for Laser Projector:
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment shall be installed and operated with minimum distance 20cm between the radiator & body.
This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:
(1) This device may not cause interference.
(2) This device must accept any interference, including interference that may cause undesired operation of the device.
L' émetteur/récepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d' Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence.
L' exploitation est autorisée aux deux conditions suivantes:
(1) L' appareil ne doit pas produire de brouillage;
(2) L' appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d' en compromettre le fonctionnement.

IC Radio Frequency Exposure Statement for Laser Projector:
The device has been evaluated to meet general RF exposure requirements. The device can be used in mobile exposure conditions. The min separation distance is 20cm.
IC Déclaration d'exposition aux radiofréquences pour pour projecteur laser:
L'appareil a été évalué pour répondre aux exigences générales en matière d'exposition aux RF. L'appareil peut être utilisé dans des conditions d'exposition mobiles. La distance de séparation minimale est de 20cm.
Operation of this device is restricted to indoor use only. (W52 band)
Le fonctionnement de cet appareil est limité à une utilisation en intérieur uniquement. (W52 band)
For USA: The frequency stability of all transmission frequencies of U-NII-1, U-NII 2A, U-NII 2C and U-NII-3 meets the requirements of 47 CFR FCC Part 15.407(g), and the manufacturer declares that their transmission is maintained at Band U-NII-1, U-NII 2A, U-NII 2C and U-NII-3.
For Canada: The frequency stability of all transmission frequencies of U-NII-1, U-NII 2A, U-NII 2C and U-NII-3 meets the 47 CFR FCC Part15.407(g) requirements, and the manufacturer states that their transmissions remain within the U-NII-1, U-NII 2A, U-NII 2C and U-NII-3 bands.
Pour le Canada: La stabilité de fréquence de toutes les fréquences de transmission de U-NII-1, U-NII 2A, U-NII 2C et U-NII-3 est conforme aux exigences 47 CFR FCC Part15.407(g), et le fabricant déclare que leurs transmissions restent dans les bandes U-NII-1, U-NII 2A, U-NII 2C et U-NII-3.