

CUSTOMER SUPPORT

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VANKYO
ALPHA N10
WIRELESS EARBUDS
User Manual

Please read this manual carefully before use and keep it for future reference.

V1.03

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CAUTIONS

- Do not try to disassemble the product by yourself, please contact VANKYO for more help.
- This product is not designed to work submerged underwater. Do not swim or shower with the earbuds.
- Do not use the product in high temperature, and near heat or fire.
- Please charge the Charging Case with the Type-C Cable provided and a compatible adapter with DC 5V in, or charge it with a Qi-certified wireless charger.
- Please keep the earbuds out of the reach of children to avoid choking hazard for the small parts contained in the product.
- Long exposure to loud volume may cause hearing damage. It's advised you adjust the volume to a proper level for use.
- Please always pay attention to the surroundings to avoid potential risks caused by using the product.

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PACKING LIST

⚠️ Tip: The ear tips in medium size have been installed on the earbuds in advance.

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PRODUCT OVERVIEW

Charging Case

Earbud

CHARGE

Please charge the Charging Case and earbuds before your first use.

Charging Case

Option 1: Connect the Charging Case to a compatible adapter (not included) with the Type-C Cable, then plug the adapter into a socket.

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CHARGE

Please charge the Charging Case and earbuds before your first use.

Charging Case

Option 1: Connect the Charging Case to a compatible adapter (not included) with the Type-C Cable, then plug the adapter into a socket.

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CHARGE

Option 2: Place the Charging Case on the wireless charger (not included) and it will be charged.

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Earbuds

Step 1: Align the Charging Pins on the earbuds with those in the case, then place the earbuds into the case until they magnetically snap into the Charging Slots.

Step 2: Close the Charging Case and the earbuds will be charged.

The leftmost LED Indicator (represents Left Earbud) and the rightmost LED indicator (represents Right Earbud) on the Charging Case will pulse blue slowly.

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POWER ON

Option 1: The earbuds will power on automatically once you open the Charging Case. The LED indicators on both earbuds will be solid blue for 1 second.

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Option 2: When the earbud is in power-off status, please touch and hold the Touchpad for 3 seconds to power on. You will hear a voice prompt of "Power On" from the Earbud.

Note: To hear the voice prompt, please make sure you are wearing the earbud.

CONNECT AND DISCONNECT WITH A MOBILE DEVICE

After the earbuds pairing, the LED Indicator on one earbud flashes red and blue alternately, while the other pulses blue.

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which indicates the earbuds are ready for connecting to a mobile device.

Connect

Turn on the Bluetooth on your device, then search and connect to Alpha N10.

The LED indicators on both earbuds will pulse blue slowly and you will hear a voice prompt of "Connected" from one earbud if the connection is successful.

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Note:

- The earbuds will automatically power off if they are not connected with any device within 5 minutes after powering on.
- If you turned off the earbuds, it will take around 10 seconds to automatically reconnect the earbuds with the device after you turn on the earbuds again.

Disconnect

Go to the Bluetooth interface of your mobile device, select Alpha N10 and Disconnect/Unpair to disconnect the earbuds. You will hear a voice prompt of "Disconnected".

WEAR THE EARBUDS

If the ear tips don't fit your ears, please replace them with the new ones we provide.

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Fit the earbuds into your ears.

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FUNCTIONS

Volume

Volume Up	Tap the Touchpad of the Right (R) Earbud once
Volume Down	Tap Touchpad of the Left (L) Earbud once

Music

Play/Pause	Tap the Touchpad of either earbud twice
Previous	Tap the Touchpad of the Left (L) Earbud 3 times
Next	Tap the Touchpad of the Right (R) Earbud 3 times

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Call

Accept	Tap the Touchpad of either earbud once
End	Tap the Touchpad of either earbud twice
Decline	Touch and hold the Touchpad of either earbud for 2 seconds
Continue & Decline	Tap the Touchpad of either earbud twice
Hold & Accept	Tap the Touchpad of either earbud once

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End & Accept

Touch and hold the Touchpad of either earbud for 2 seconds

Swap

Touch and hold the Touchpad of either earbud for 2 seconds

Activate Voice Assistant

Touch and hold the Touchpad of the Left (L) Earbud for 3 seconds to wake up the voice assistant.

NOISE-CONTROL MODES

Alpha N10 has three noise control modes: Transparency Mode, Active Noise Cancellation, and Standard Mode.

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1. Transparency Mode

Transparency Mode enables you to hear the ambient sound and helps you stay alert even when you are wearing the earbuds. You will hear a voice prompt of "APT On" from the earbuds if the Transparency Mode is enabled.

2. ANC Mode

ANC Mode helps cut out the noise you don't want to hear and bring premium listening experience. You will hear a voice prompt of "ANC On" from the earbuds if the ANC Mode is enabled.

3. Standard Mode

Standard Mode is between ANC Mode and Transparency Mode. You will hear a voice prompt of "All Off" from the earbuds when the Standard Mode is enabled.

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Switch Between Noise-control Modes

Touch and hold the Touchpad of the Right (R) Earbud for 2 seconds to activate and switch among these three modes.

LOW BATTERY WARNING

There will be a voice prompt of "Low Battery" from the earbuds when the battery power gets low. The LED Indicators on the earbuds will flash blue 3 times every 1 minute.

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POWER OFF

Option 1: Place the earbuds into the Charging Case and close the case to power off the earbuds.

Option 2: Touch and hold the Touchpad for 5 seconds to power off the earbuds when they are not connected to a mobile device. You will hear a voice prompt of "Power Off" from the earbuds.

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Option 3: The earbuds will power off automatically if there is no connection with a Bluetooth device within 5 minutes after powering on.

RESET

To reset the earbuds, please place them into the Charging Case, then touch and hold the Touchpad of both earbuds for around 8 seconds until the LED indicators on the earbuds flash red and blue for 3 times.

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SPECIFICATIONS

Model No.	Alpha N10
Power Supply	DC 5V
BT Version	V5.0
Noise Reduction Methods	ANC/ENC
Frequency Range	2402~2480MHz
Transmit Power (EIRP)	<10dBm (for CE)
Battery Capacity of the Charging Case	400mAh
Charging Time for the Earbud	<2H
Charging Time for the Charging Case	<2H
Playtime	Around 5H (with 80% volume)
Call Time	4H
Standby Time	400H

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TROUBLESHOOTING GUIDE

Q1: What should I do when the earbuds can't be paired with my mobile device?

- Place the earbuds into the Charging Case, then close the case and reopen it to pair the earbuds again.
- You need to reset your earbuds. Place the earbuds into the Charging Case, then touch and hold the Touchpad of both earbuds for around 8 seconds until the LED indicators on the earbuds flash red and blue for 3 times. Then pair your earbuds with mobile device again.

Q2: What to do when the earbuds can't be charged?

- The Charging Case may run out of power. Please charge it for at least one hour, then put the earbuds into it to charge.
- Try to take out the earbuds and clean the Charging Pins, then put the earbuds into the Charging Case to see if the leftmost and rightmost LED Indicators on the Charging Case pulse blue slowly.

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* There may be some malfunction with your Charging Case. If your Charging Case can't charge for earbuds after many attempts, please contact our customer service team for help.

Q3: What should I do if there is no sound from one earbud?

- Turn off the Bluetooth of your mobile device and turn it on again, then pair your earbuds with the mobile device.
- For Android device, if there is no sound from one earbud after connecting, you need to check whether the phone volume is too low. If the phone volume is normal, it may be that the volume of the earbud has been turned to the minimum. Please try to adjust the volume of the earbud.
- Reset your earbuds (see page 18), then restart your mobile device and pair them again.

Q4: What Bluetooth device can the earbuds be connected to?

- Android, iOS or Windows devices with Bluetooth version over 4.2.

Q5: Can my earbuds be paired with multiple devices?

- The earbuds don't support this function currently.

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Q6: Can I use one earbud at a time?

- Yes. After connecting the earbuds to your mobile device, you can use them together or just use one earbud alone.

Q7: Can I activate voice assistant through my earbuds?

- Yes. You can wake up voice assistant by pressing the Touchpad of the Left (L) Earbud for 3 seconds after pairing the earbud with your mobile device.

Q8: Why is there few difference between ANC Mode and Standard Mode?

- The sound effects are related to the sizes of ear tips. Unavailable ear tips may influence your listening experience. Please feel free to replace the ear tips (sizes: L, M, S) provided accordingly.

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FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

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ISED/C Warning

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- This device may not cause interference, and
- this device must accept any interference, including interference from a co-located or operating in conjunction with any other antenna or transmitter.

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that may cause undesired operation of the device. Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- L'appareil ne doit pas produire de brouillage, et
- l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

The device is compliant with RF exposure guidelines, users can obtain Canadian information on RF exposure and compliance. Le présent appareil est conforme d'intensité de champ RF, les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité et compliance d'acquies les informations correspondantes.

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

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RECYCLING

The symbol indicates the DC voltage

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be recycled or dismantled to minimize its impact on the environment. User has the choice to give this product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment. This product can be used across EU member states. EU Compliance Statement: Shenzhen VanTop Technology & Innovation Co., Ltd. hereby declares that this device is in compliance with the essential requirements and other relevant provisions of the Directive 2014/53/EU. A copy of the EU Declaration of Conformity is available online at <https://dsc.vantop.com/>.

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NOTES

- High Sound Pressure
- Hearing Damage Risk
- Do not listen at high volume levels for long periods.

Manufacturer: Shenzhen VanTop Technology & Innovation Co., Ltd.
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HVIN: TWYSBTN10L IC: 24256-BT1N10L FCC ID: 2AQ3A-BT1N10L
HVIN: TWYSBTN10R IC: 24256-BT1R10R FCC ID: 2AQ3A-BT1N10R

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