IdeaCentre AIO
User Guide

Read this first

Before using this documentation and the product it supports, ensure that you read and understand the following:

- *Safety and Warranty Guide*
- *Generic Safety and Compliance Notices*
- *Setup Guide*

Contents

About this documentation

- This guide applies to the Lenovo product models listed below. Illustrations in this guide may look slightly different from your product model.

Model name	Machine types (MT)
IdeaCentre AIO 24ARR9	F0HR
IdeaCentre AIO 27ARR9	F0HQ
IdeaCentre AIO 24IRH9	F0HN
IdeaCentre AIO 27IRH9	F0HM

- For further compliance information, refer to the *Generic Safety and Compliance Notices* at https://pcsupport.lenovo.com/docs/generic_notices.

- Depending on the model, some optional accessories, features, and software programs might not be available on your computer.

- Depending on the version of the operating systems and programs, some user interface instructions might not be applicable to your computer.

- Documentation content is subject to change without notice. Lenovo makes constant improvements to the documentation of your computer, including this *User Guide*. To get the latest documentation, go to https://pcsupport.lenovo.com.

- Microsoft® makes periodic feature changes to the Windows® operating system through Windows Update. As a result, some information in this documentation might become outdated. Refer to Microsoft resources for the latest information.

Chapter 1. Meet your computer

Overview
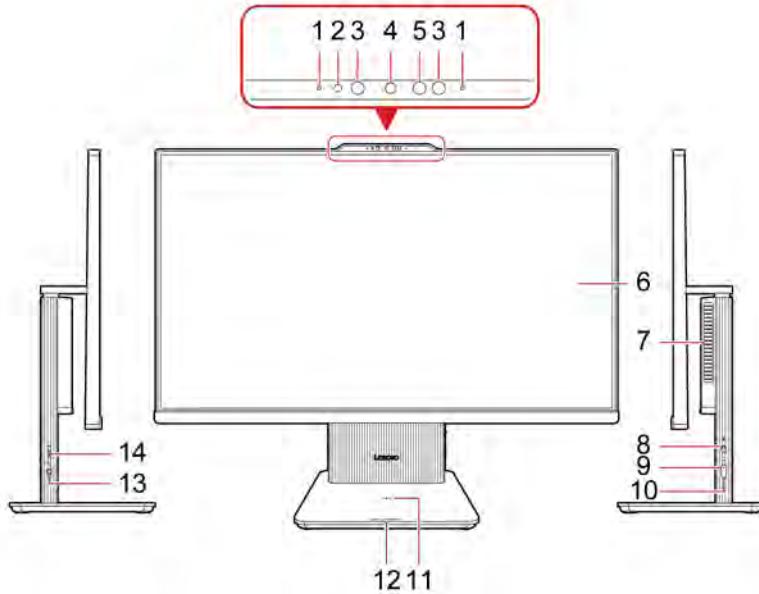
1. Microphones	2. Integrated camera activity indicator
3. Infrared LED*	4. Integrated camera
5. Infrared camera*	6. Multi-touch screen*
7. Air vent	8. Camera switch
9. Power button indicator	10. Power button
11. Wireless charging pad*	12. Wireless charging indicator*
13. Combo audio jack	14. USB-C® (3.2 Gen 2) connector

* for selected models

Power indicator

Show the system status of your computer.

- **Blinking three times:** The computer is initially connected to power.
- **On:** The computer is on.
- **Off:** The computer is off or in hibernation mode.
- **Blinking rapidly:** The computer is entering sleep or hibernation mode.
- **Blinking slowly:** The computer is in sleep mode.

Related topics

- "Use the touch screen (for selected models)" on page 8.
- "USB specifications" on page 3.

Rear
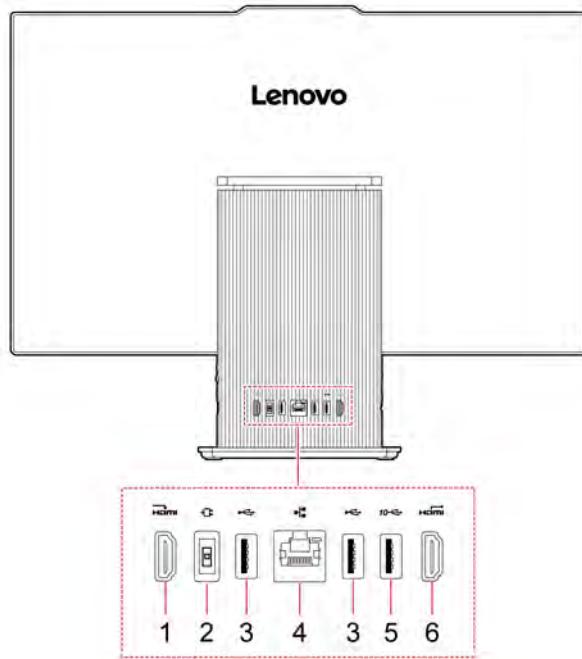
1. HDMI™ in connector	2. Power connector
3. USB-A 2.0 connectors	4. Ethernet connector
5. USB-A 3.2 Gen 2 connector	6. HDMI 2.1 TMDS out connector

Related topics

- "Connect an external display" on page 9.
- "USB specifications" on page 3.

Features and specifications

For detailed specifications of your computer, go to https://psref.lenovo.com.

Hardware	To view the hardware information of your computer, type device manager in the Windows search box and then press Enter.
Power supply	• 90-watt automatic voltage-sensing power supply • 135-watt automatic voltage-sensing power supply
Adaptability for power supply	• Mainland China: 220 V±22 V, 50 Hz±1 Hz • Adaptive voltage positioning: 90 V to 264 V, 50/60 Hz
Microprocessor	To view the microprocessor information of your computer, type system information in the Windows search box and then press Enter.
Memory	Double data rate 5 (DDR5) small outline dual in-line memory module (SODIMM)
Storage device	• M.2 solid-state drive (SSD) To view the storage drive capacity of your computer, type disk management in the Windows search box and then press Enter. **Note:** The storage drive capacity indicated by the system is less than the nominal capacity.
Expansion	M.2 slot × 2 (1 for Wireless LAN card, 1 for SSD)
Network features	• Bluetooth • Ethernet LAN • Wireless LAN

USB specifications

Note: Depending on the model, some USB connectors might not be available on your computer.

Connector name	Description

- ⮐ USB-A 2.0 connector
- SS⮐ USB-A 3.2 Gen 1 connector or USB-A 3.2 Gen 2 connector
- 10⮐ USB-A 3.2 Gen 2 connector

Connect USB-compatible devices, such as a USB keyboard, USB mouse, USB storage device, or USB printer.
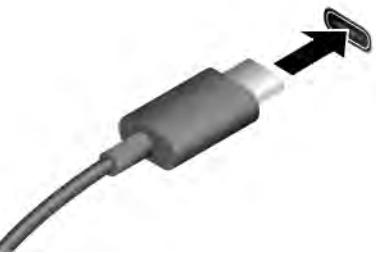
- SS⮐ USB-C (3.2 Gen 1) connector
- 10⮐ USB-C (3.2 Gen 2) connector
- ⚡ USB-C (Thunderbolt 3) connector
- ⚡ USB-C (Thunderbolt 4) connector

- Charge USB-C compatible devices with the output voltage and current of 5 V and 3 A.
- Connect to an external display:
  - USB-C to VGA: 1900 x 1200 pixels, 60 Hz
  - USB-C to DP: 3840 x 2160 pixels, 60 Hz
- Connect to USB-C accessories to help expand your computer functionality. To purchase USB-C accessories, go to https://www.lenovo.com/accessories.

Statement on USB transfer rate

Depending on many factors such as the processing capability of the host and peripheral devices, file attributes, and other factors related to system configuration and operating environments, the actual transfer rate using the various USB connectors on this device will vary and will be slower than the data rate listed below for each corresponding device.

USB device	Data rate (Gbit/s)
3.2 Gen 1 / 3.1 Gen 1	5
3.2 Gen 2 / 3.1 Gen 2	10
3.2 Gen 2 × 2	20
USB-C (Thunderbolt 3)	40
USB-C (Thunderbolt 4)	40

Operating environment

Temperature

- Operating: From 5°C (41°F) to 35°C (95°F)
- Storage or transportation:
    - For common desktop computers: From -40°C (-40°F) to 60°C (140°F)
    - For all-in-one desktop computers: From -20°C (-4°F) to 60°C (140°F)

Relative humidity

- Operating: 20%-80% (non-condensing)
- Storage: 10%–90% (non-condensing)

Altitude

- Operating: -15.2 m (-50 ft) to 3048 m (10,000 ft)
- Storage: -15.2 m (-50 ft) to 12192m (40,000 ft)

Chapter 2. Get started with your computer

Work with Windows

The following table contains Windows frequently used settings. You can learn the basics and start working with Windows right away.

To configure settings, type the corresponding keywords in the Windows search box and select the best match. Follow the on-screen instructions to customize settings.

Table 1. Basic settings

Functions	Descriptions	Search by keywords
Control Panel	View or change Windows settings, including hardware and software setup and configuration.	Control Panel
Connect to Wi-Fi networks	For models with a wireless LAN module, you can connect your computer to a Wi-Fi network. Click the network icon in the Windows notification area, and then select a network for connection. **Note:** The wireless LAN module on your computer may support different standards. For some countries or regions, use of 802.11ax may be disabled according to local regulations.	Wi-Fi
Connect to wired networks	For models with an Ethernet (RJ-45) connector, you can use an Ethernet cable to connect your computer to a wired network.	—
Airplane mode	Airplane mode is a convenient setting to turn all wireless communications of your computer on and off. You may need to turn it on when boarding an airplane.	Airplane mode
Night light mode	Night light is a switch in Windows that you can turn on and off. When it is turned on, your screen shows warmer colors and the amount of emitted blue light is reduced. Enabling night light reduces the chances of developing eye fatigue or eye strain. **Note:** For more guidance on reducing eye fatigue or eye strain, go to https://www.lenovo.com/us/en/compliance/visual-fatigue.	Night light
Adjust color temperature	If night light mode is turned on, you can adjust the color temperature of the screen. **Note:** Selected Lenovo computers are low blue light certified. These computers are tested with night light turned on and color temperature set to the default value of 48.	Night light
Windows update	Microsoft periodically releases feature and security updates to the Windows operating system. Updates that are applicable to your Windows version are downloaded automatically when your computer is connected to the Internet. When updates are downloaded, you are prompted to restart the computer to install these updates. You can also manually check if there are available updates for the installed version of Windows. **Attention:** Only use Windows Update to download and install updates. Updates downloaded from other sources may include security risks.	Windows update

Windows help information

If the on-screen instructions cannot solve your problem, refer to the following to get the online Windows help information.

- Type Get Help or Tips in the Windows search box and then press Enter. When the app opens, type the problem description and select the matched result.

- Visit Microsoft Support Web site: https://support.microsoft.com. Enter what you are looking for in the search box and get search results.

Use the touch screen (for selected models)

**Note:** Some gestures might not be applicable when you use certain apps.

Tap once to single click

Tap twice quickly to double-click

Tap and hold to right-click
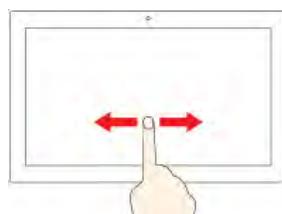
Slide to scroll through items
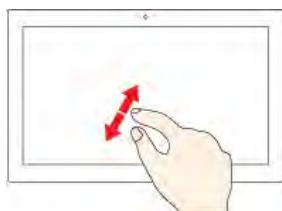
Zoom in
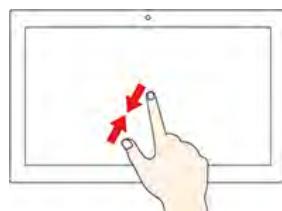
Zoom out
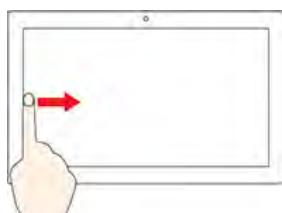
Swipe from the left to view all open windows
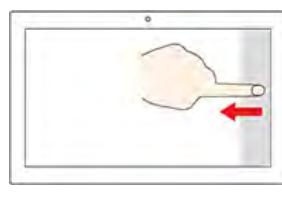
Swipe from the right to open the action center
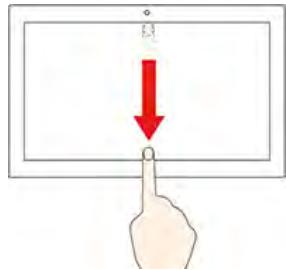
Swipe downwards shortly to show title bar
Swipe downwards to close the current app
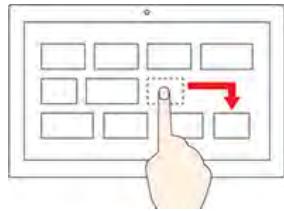
Drag

Maintenance tips

- Turn off the computer before cleaning the touch screen.
- Use a dry, soft, and lint-free cloth or a piece of absorbent cotton to remove fingerprints or dust from the touch screen. Do not apply solvents to the cloth.
- The touch screen is a glass panel covered with a plastic film. Do not apply pressure or place any metallic object on the screen, which might damage the touch panel or cause it to malfunction.
- Do not use fingernails, gloved fingers, or inanimate objects for input on the screen.
- Regularly calibrate the accuracy of the finger input to avoid a discrepancy.

Connect an external display

Connect a projector or a monitor to your computer to give presentations or expand your workspace.

Connect a wireless display

Ensure that both your computer and the wireless display support Miracast®.

Press the **Windows** and **K** Keys, and then select a wireless display to connect.

Change display settings

To change display settings, type display settings in the Windows search box and then press Enter.

Chapter 3. Explore your computer

Lenovo Vantage

The preinstalled Lenovo Vantage is a customized one-stop solution to help you maintain your computer with automated updates and fixes, configure hardware settings, and get personalized support.

Access Lenovo Vantage

Type Lenovo Vantage in the search box and then press Enter.

To download the latest version of Lenovo Vantage, go to Microsoft Store and search by the app name.

Key features

Lenovo Vantage enables you to:

- Know the device status easily and customize device settings.
- Download and install UEFI BIOS, firmware, and driver updates to keep your computer up-to-date.
- Monitor your computer health, and secure your computer against outside threats.
- Scan your computer hardware and diagnose hardware problems.
- Look up warranty status (online).
- Access *User Guide* and helpful articles.

Notes:

- The available features vary depending on the computer model.
- Lenovo Vantage makes periodic updates of the features to keep improving your experience with your computer. The description of features might be different from that on your actual user interface.

Set the power plan

For ENERGY STAR® compliant computers, the following power plan takes effect when your computers have been idle for a specified duration:

- turn off the display: After 10 minutes
- put the computer to sleep: After 10 minutes

To awaken the computer from Sleep mode, press any key on your keyboard.

To change or customize a power plan:

1. Type power plan in the Windows search box and then press Enter.
2. Customize a power plan of your preference.

Transfer data

Quickly share your files using the built-in Bluetooth technology among devices with the same features. You also can install a disc or media card to transfer data.

Connect to a Bluetooth-enabled device (for selected models)

You can connect all types of Bluetooth-enabled devices to your computer, such as a keyboard, a mouse, a smartphone, or speakers. To ensure that the connection is successful, place the devices 10 meters (33 feet), at most, from the computer.

1. Click the action center icon in the Windows notification area. Enable the Bluetooth feature.
2. Click the Bluetooth options to add a Bluetooth device, and then follow the on-screen instructions.

Purchase accessories

Lenovo has a number of hardware accessories and upgrades to help expand the capabilities of your computer. Options include memory modules, storage devices, network cards, power adapters, keyboards, mice, and more.

To shop at Lenovo, go to https://pcsupport.lenovo.com/warrantyupgrade.

Chapter 4. Help and support

Frequently asked questions

How do I partition my storage drive?	Refer to https://support.lenovo.com/solutions/ht503851.
What should I do if my computer stops responding?	Press and hold the power button until the computer turns off. Then restart the computer.
What should I do if I spill liquid on the computer?	1. Carefully unplug the ac power adapter and turn off the computer immediately. The more quickly you stop the current from passing through the computer, the more likely you will reduce damage from short circuits. **Attention:** Although you might lose some data or work by turning off the computer immediately, leaving the computer on might make your computer unusable. 2. Wait until you are certain that all the liquid is dry before turning on your computer. **CAUTION:** **Do not try to drain out the liquid by turning over the computer. If your computer has keyboard drainage holes on the bottom, the liquid will be drained out through the holes.**
Where can I get the latest device drivers and UEFI/BIOS?	• Lenovo Vantage or Lenovo PC Manager • Lenovo Support Web site at https://support.lenovo.com

Self-help resources

Use the following self-help resources to learn more about the computer and troubleshoot problems.

Resources	How to access?
Troubleshooting and frequently asked questions	• https://www.lenovo.com/tips • https://forums.lenovo.com
Accessibility information	https://www.lenovo.com/accessibility

Reset or restore Windows	• Use Lenovo recovery options.
	  1. Go to https://support.lenovo.com/HowToCreateLenovoRecovery.
	  2. Follow the on-screen instructions.
	• Use Windows recovery options.
	  1. Go to https://pcsupport.lenovo.com.
	  2. Detect your computer or manually select your computer model.
	  3. Click **Diagnostics** ➙ **Operating System Diagnostics** and then follow the on-screen instructions.

Resources	How to access?
Use Lenovo Vantage to: • Configure device settings. • Download and install UEFI BIOS, drivers, and firmware updates. • Secure you computer from outside threats. • Diagnose hardware problems. • Check the computer warranty status. • Access *User Guide* and helpful articles.	Type Lenovo Vantage in the search box and then press Enter.
Product documentation: • *Generic Safety and Compliance Notices* • *Safety and Warranty Guide* • *Setup Guide* • This *User Guide* • *Regulatory Notice*	Go to https://pcsupport.lenovo.com. Then, follow the on-screen instructions to filter out the documentation you want.
Lenovo Support Web site with the latest support information on the following: • Drivers and software • Diagnostic solutions • Product and service warranty • Product and parts details • Knowledge base and frequently asked questions	Go to https://support.lenovo.com.
Windows help information	• Use **Get Help** or **Tips**. • Use Windows Search or the Cortana® personal assistant. • Go to Microsoft Support Web site: https://support.microsoft.com.

Call Lenovo

If you have tried to correct the problem yourself and still need help, you can call Lenovo Customer Support Center.

Before you contact Lenovo

Prepare the following before you contact Lenovo:

1. Record the problem symptoms and details:

    - What is the problem? Is it continuous or intermittent?
    - Any error message or error code?
    - What operating system are you using? Which version?
    - Which software applications were running at the time of the problem?
    - Can the problem be reproduced? If so, how?

2. Record the system information:

    - Product name
    - Machine type and serial number

        The following illustration shows where to find the machine type and serial number of your computer.

Lenovo Customer Support Center

During the warranty period, you can call Lenovo Customer Support Center for help.

Telephone numbers

For a list of the Lenovo Support phone numbers for your country or region, go to:
https://pcsupport.lenovo.com/supportphonelist.

Note: Phone numbers are subject to change without notice. If the number for your country or region is not provided, contact your Lenovo reseller or Lenovo marketing representative.

Services available during the warranty period

- Problem determination - Trained personnel are available to assist you with determining if you have a hardware problem and deciding what action is necessary to fix the problem.
- Lenovo hardware repair - If the problem is determined to be caused by Lenovo hardware under warranty, trained service personnel are available to provide the applicable level of service.

- Engineering change management - Occasionally, there might be changes that are required after a product has been sold. Lenovo or your reseller, if authorized by Lenovo, will make selected Engineering Changes (ECs) that apply to your hardware available.

Services not covered

- Replacement or use of parts not manufactured for or by Lenovo or non-warranted parts
- Identification of software problem sources
- Configuration of UEFI BIOS as part of an installation or upgrade
- Changes, modifications, or upgrades to device drivers
- Installation and maintenance of network operating systems (NOS)
- Installation and maintenance of programs

For the terms and conditions of the Lenovo Limited Warranty that apply to your Lenovo hardware product, see "Warranty information" in the *Safety and Warranty Guide* that comes with your computer.

Purchase additional services

During and after the warranty period, you can purchase additional services from Lenovo at https://www.lenovo.com/services.

Service availability and service name might vary by country or region.

Appendix A. Notices and trademarks

Notices

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FCC REGULATORY COMPLIANCE

Note: This equipment has been tested and found to comply with the limits fora Class B

digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide

reasonable protection against harmful interference in a residential installation. This

equipment generates, uses and can radiate radio frequency energy and, if not installed

and used in accordance with the instructions, may cause harmful interference to radio

communications. However, there is no guarantee that interference will not occur in a

particularinstallation. If this equipment does cause harmful interference to radio or

television reception, which can be determined by turning the equipment off

and on, the user is encouraged to try to correct the interference by one or moreof the

following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment into an outlet on a circuit different from that to whichthe

receiver is connected.

• Consult the dealer or an experienced radio/TV technician for help.

• Changes or modifications not expressly approved by hp could void your authority to

operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subjectto the
following 2 conditions:
1 These devices may not cause harmful interference.
2 These devices must accept any interference received, including interferencethat may
cause undesired operation.

Maintain a distance of 20 cm (8 inches) from your body to be consistent with how thedevice is
tested for compliance with RF exposure requirements.

FCC ID: 2APYS-LPS15WPK

EMC COMPLIANCE STATEMENT

Important: This device [and its power adapter] have demonstrated Electromagnetic Compatibility (EMC) compliance under conditions that included the use of compliant peripheral devices and shielded cables betweensystem components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

RADIO FREQUENCY EXPOSURE

This device meets the U.S. Federal Communications Commission's (FCC) requirements for exposure to radio waves and is designed and manufactured not to exceed the FCC's emission limits for exposure to radiofrequency (RF) energy. To comply with FCC RF exposure compliance requirements, this device must notbe co-located or operating in conjunction with any other antenna or transmitter.

Innovation, Science and Economic Development (ISED)Canada Regulatory Compliance

IC: **23965-LPS15WPK**

INDUSTRY CANADA, CLASS B
This Class B digital apparatus complies with CAN ICES-003(B)/NMB-003(B).

Innovation, Science and Economic Development Canada (ISED Canada)/Innovation,Sciences et Développement économique Canada Industry Canada/Industrie

This device complies with ISED's licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesiredoperation of the device.

Le présent appareil est conforme aux CNR d'ISED Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1)l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement

Radio Frequency (RF) Exposure Information

The radiated output power of the Wireless Device is below the Innovation, Science and Economic Development Canada (ISED) radio frequency exposure limits. The Wireless Device should be used in such a manner such that the potential for human contact during normal operation is minimized.

This device has also been evaluated and shown compliant with the IC RF Exposure limits under portable exposure conditions.

Informations concernant l'exposition aux fréquences radio (RF)

La puissance de sortie rayonnée de l'appareil sans fil est inférieure aux limites d'exposition aux radiofréquences d'Innovation, Sciences et Développement économique Canada (ISDE). L'Appareil sans fil doit être utilisé de telle manière que le potentiel de contact humain pendant le fonctionnement normal soit minimisé.

Cet appareil a également été évalué et démontré conforme aux limites d'exposition RF IC dans des conditions d'exposition portables.

Professional Installation

This is a specific product that requires professional installation and configuration, must be performed by trained technical engineers.

Il s'agit d'un produit spécifique qui nécessite une installation et une configuration professionnelles et doit être réalisée par des ingénieurs techniques qualifiés.