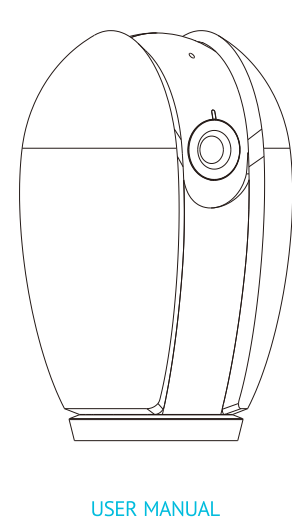


**R3 INDOOR SECURITY CAMERA**



**LaView**

**PRODUCT WARRANTY CARD**

Your LaView product is protected by a 3-year warranty from the purchase date. For more information on repairs, exchange, and other policies, please visit [www.laviewusa.com](http://www.laviewusa.com)

Please send all inquiries through the Contact Form on our website or email us at [support@laviewusa.com](mailto:support@laviewusa.com). And our technicians would be glad to assist you.

USER MANUAL

**LaView**

**CATALOGUE**

PARAMETER	
Model	R3
Resolution	1080P Full HD
Video Compression	H.264/H.265
Video Format	MP4
Audio Compression	G.711
Audio Format	MP3
Storage	Supports up to 128GB Micro SD card (not included)
Material	PVC
Weight	120g
Dimensions	50mm x 50mm x 50mm
Power	5VDC/0.5A
Power Adapter	5VDC/1A
Power Cord	1.2m
Power Supply	5VDC/1A
Power Consumption	0.5W
Dimensions	48mm x 48mm x 48mm (1.8" x 1.8" x 1.8")
Weight	120g

WHAT'S IN THE BOX

- 1 x R3 Indoor Security Camera
- 1 x Power Adapter
- 1 x Power Cord
- 1 x User Manual

INSTALLATION

TRUBLESHOOTING

MOTION DETECTION

OTHERS

FCC COMPLIANCE

CUSTOMER SERVICE

**PRODUCT WARRANTY CARD**

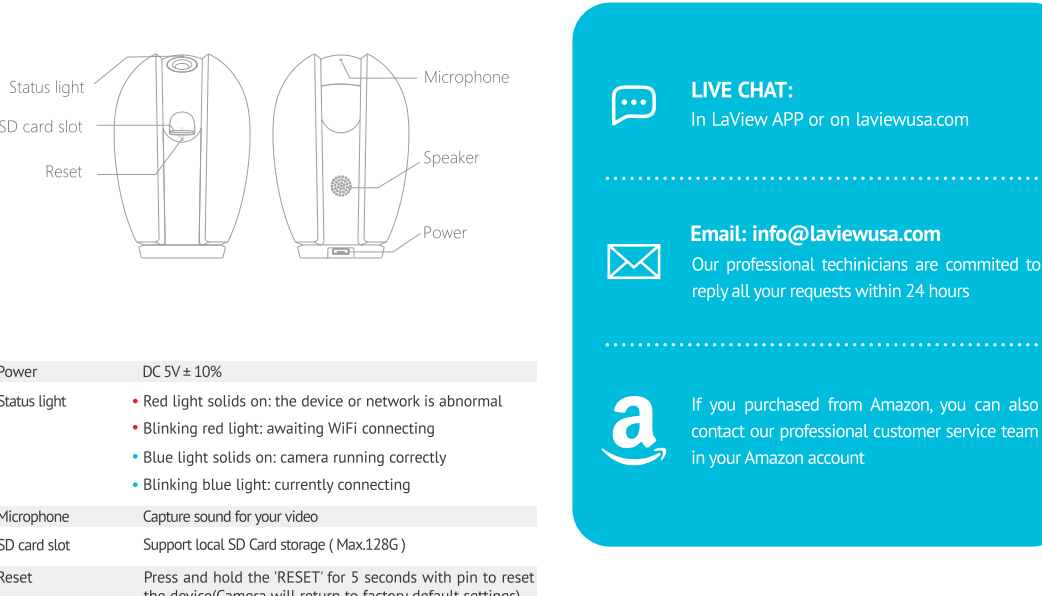
**LaView**

**CUSTOMER SERVICE**

**LIVE CHAT:**  
In LaView APP or on [laviewusa.com](http://laviewusa.com)

**Email: [info@laviewusa.com](mailto:info@laviewusa.com)**  
Our professional technicians are committed to reply at your request within 24 hours.

**Amazon:** If you purchased from Amazon, you can also contact our professional customer service team in your Amazon account.



Phone: 800-695-6685

Status light: Red light solid on: the device or network is abnormal  
 Blinking red light: awaiting WiFi connecting  
 Blue light solid on: camera connecting correctly  
 Blinking blue light: camera connecting

Microphone: Custom sound for your video

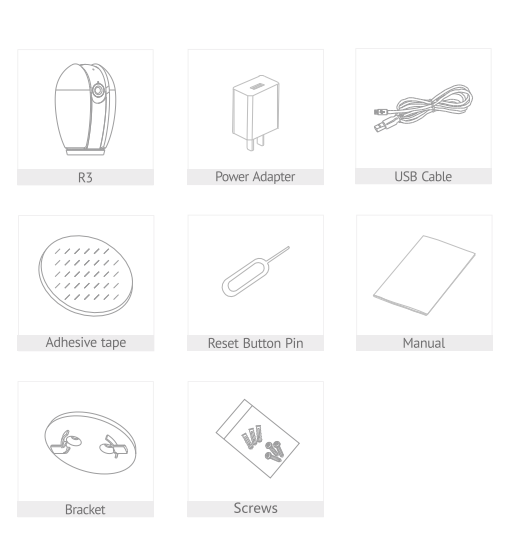
SD card slot: Support read (for storage Max128GB)

Reset: Press and hold the "RESET" for 5 seconds with pin to reset the device (Camera will return to factory default settings)

**LaView**

**WHAT'S IN THE BOX**

PLEASE CONSULT THIS CHECKLIST FOR ALL PARTS



OTHERS

**FCC COMPLIANCE**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
 1. The device may not cause harmful interference.  
 2. The device must accept any interference received, including interference that may cause undesired operation.

The user is responsible for any modifications or changes made to this device. The user is responsible for any modifications or changes made to this device. The user is responsible for any modifications or changes made to this device.

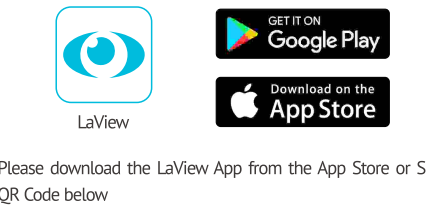
**LaView**

**APP SET UP**


For step-by-step Mobile APP set up instructions, please read the Quick Start Guide included in the package or check out our Youtube tutorials

**DOWNLOAD AND INSTALL APP**

LaView App is available for both iOS and Android OS. Search the name LaView in App Store or Google Play. The other LaView apps such as LaView Connect, LaView ONE, LaView LIFI do NOT support R3 camera.




Please download the LaView App from the App Store or Scan the QR Code below



**NIGHT VISION**

The camera is equipped with infrared LED technology to capture Black and white night-vision image in total darkness. However, the night-vision image quality may be affected by the following factors:

- There are high-contrast light sources such as car headlights pointing to the camera



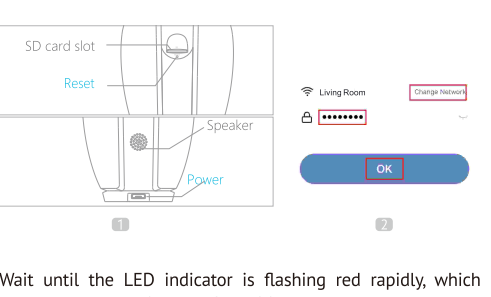
**LaView**

**MAKE SURE YOUR PHONE IS CONNECTED TO A 2.4GHz WIFI NETWORK**

**COMPLETE THE APP REGISTRATION PROCESS**

**FOLLOW THE IN-APP INSTRUCTION TO PAIR THE CAMERA**

- Click on the "+" sign to add the camera. Continue to click "Video Surveillance" > "Smart Camera"
- Connect the camera to power via included power adapter and USB cable. (If you are not setting up the camera for the very first time, press the reset button instead for 5 seconds until you hear a beep)



Wait until the LED indicator is flashing red rapidly, which means the camera is ready for pairing.

Enter the WiFi Password to generate a QR code that carries your WiFi information.

**WHAT CAN I DO IF I RECEIVE TOO MANY NOTIFICATIONS?**

If the camera is placed at location with heavy traffic, we recommend to relocate it to a place with less traffic to receive less alerts.

**OTHERS**

**WHAT CAN I DO IF THE IMAGE IS NOT CLEAR?**

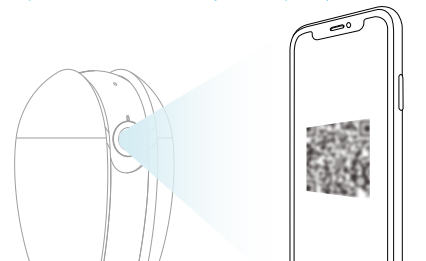
The camera is equipped with 1080P Full HD lens and sensor to produce superior image; however, the image quality may be affected by the lighting condition.

Ensure the camera is NOT facing to environment with poor lighting condition or with excessive high-contrast. Ensure it is NOT facing directly to bright lighting sources such as sun light.

Ensure your phone and your router has enough bandwidth to stream HD video. A minimum of 2Mbps is required to stream each 1080P camera. If the network does not meet the requirement, the live video stream will be downgraded to SD automatically.

**LaView**

Use the camera to scan the QR code on the phone (Keep the camera 15 inches away from the phone)



Check if WiFi password or router is changed. If so, please reset the camera and ensure router is powered on and online.  
 Ensure camera has power.  
 Ensure the phone has decent network bandwidth.  
 Check the app is on latest version.

**MOTION DETECTION**

**HOW TO TURN ON/OFF MOTION DETECTION?**

To turn on/off motion detection setting, go to the camera menu and click on Detection Alarm Settings.

**WHAT CAN I DO IF I CANNOT RECEIVE NOTIFICATIONS?**

Ensure your phone notification setting is enabled for LaView APP.  
 Ensure the phone has decent network bandwidth.  
 Ensure the camera is online.

Press 3 times a Prompt after the camera receives the QR code and beeps. The camera will start pairing.

When connecting, you should make sure your router, mobile phone, and camera are as close as possible.

Wait until the camera is connected online.

Customize the camera name to differentiate cameras in different locations and finish pairing process.

If the pairing is not successful, press the Reset button for 5 seconds until you hear a beep and start again. Or check the FAQ section for more troubleshooting steps.

**LaView**

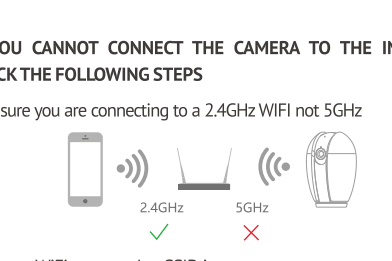
**INSTALLATION**

**FIND A GOOD MOUNTING SPOT**

- Use the WiFi Signal Indicator in the APP live view screen to test the WiFi signal strength. Move the camera as close to the router as possible if the WiFi signal is poor.

**TRUBLESHOOTING**

**IF YOU CANNOT CONNECT THE CAMERA TO THE INTERNET, CHECK THE FOLLOWING STEPS**



- Ensure you are connecting to a 2.4GHz WiFi net. 5GHz
- Ensure WiFi password or SSID is correct.
- Ensure the camera is placed as close to the router as possible.
- Ensure camera is powered on and the indicator is blinking rapidly before scanning the QR code.
- Ensure you are using the correct APP (LaView).
- Ensure the camera is scanning the QR code on the phone in the correct way.
- If the above steps doesn't help, reset the camera and start pairing again.

**WHAT CAN I DO IF THE CAMERA STOPPED WORKING?**

Close the APP and Restart the APP again.