cricket wireless

Quick Start Guide

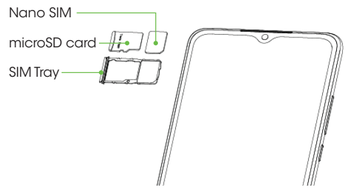
Cricket® Icon 4
Model name:
WTCKT01

Getting to Know Your Cricket® Icon 4

Setting Up Your Phone

Insert a SIM/microSD*

1. Insert the SIM pin tool (included) into the small hole on the SIM card tray and press until the tray ejects. Remove SIM card tray.
2. Place the Nano SIM and the microSD card (optional) with metal contacts facing down into the tray.
3. Gently slide the SIM card tray back into the slot.



Charge using the AC Adapter

1. Connect one end of the data cable to the USB port located on the bottom of your phone.
2. Connect the other end to the power adapter.
3. Connect the power adapter to an electrical outlet to fully charge your phone.

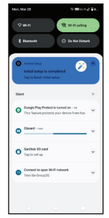
*** WARNING!**

To avoid damage to the phone, do not use any other kind of SIM card or any non-standard Nano SIM card cut from a SIM card. You can get a standard Nano SIM card from your service provider.

Using the Touch Screen

- Swipe up on the screen to unlock.
- Use your fingertip to lightly tap the screen.
- Use quick flicks of your finger on the touch screen to swipe up, down, left and right.
- Spread two fingers apart or pinch them together on the screen to zoom in or out on a web page or image.
- To return to the previous screen, tap the **Back key**.
- Tap the **Home key** at any time to return to the main Home screen. Touch and hold the **Home key** to access Google Assistant.
- Tap the **Recent apps key** to access recently viewed apps.
- Swipe up from the bottom of the Home screen to access applications on your phone.

Notification Panel



1. Swipe down on the Status bar to open the Notification panel.
2. Swipe left or right on a notification to delete it, or tap **CLEAR ALL** to clear all event-based notifications (other ongoing notifications will remain).
3. From the Notification panel, swipe down again to access the Quick Settings panel. Tap a setting to turn it on/off, or tap **Settings** to access full Settings.

Personalizing Your Screen

Set your wallpaper

1. Touch and hold an empty space on the Home screen and tap **Wallpaper & style**.
2. Tap **CHANGE WALLPAPER**, select a wallpaper and choose to set the wallpaper for the Home screen or Lock screen.

Add app shortcuts

To add an app to the Home screen, swipe up from the bottom of the Home screen to access the Apps drawer. Touch and drag an app which will reveal the Home screen. Let go in the position you wish.

Organize your Home screens

1. Touch and hold the app, or folder.
2. Drag the item to the desired position and then release.

Create app folders

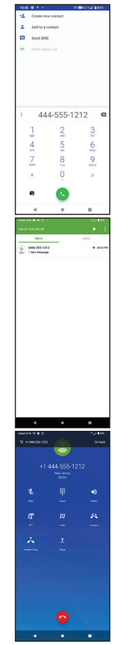
1. From the Home screen, touch and hold an app, then drag it over to another app to create a folder.
2. Drag more apps to the folder to add them.
3. To name or rename the folder, open the folder, tap the title bar, and enter the desired name.

Delete app shortcuts or folders

From the Home screen, touch and hold an app shortcut or folder, then drag it up to Remove **Remove** at the top of the screen to delete it from the Home screen.

Call Family & Friends

Make a Call



1. From the Home screen, tap **Phone**.
2. Make a call by selecting one of the following options:
   - Enter a phone number into the keypad, and tap **Call**.
   - Choose a recently called contact in **Recents**.
   - Choose a saved contact in **Contacts**.
   - Choose a favorite contact in **Favorites**.

Visual voicemail

1. Swipe up on the Home screen and tap **Visual Voicemail**.
2. Select a message to play.

Use call waiting

1. While on a call, you will hear a tone if another call comes in. Swipe up to accept and place the current call on hold, or swipe down to reject the call. The caller will be sent to voicemail.
2. Tap to merge calls or tap to switch between active calls.

More Information

On the web

Detailed support information, including device specifications and troubleshooting, is available at **www.cricketwireless.com/support/devices**.

On the phone

- Call Customer Care at **1-855-246-2461** or
- Dial 611 from your cell phone.

Accessories

For more information concerning accessories, please visit your local Cricket store location or go to **www.cricketwireless.com/shop/accessories**.

Note: Store and online inventories may vary.

Product meets FCC Radio Frequency Exposure Guidelines—FCC ID 2APXW-WTCKT01. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions (1) the device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

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Text and Picture Messaging

Send a text message

1. From the Home screen, tap **Messages**.
2. Tap Start chat to create a new message or start a new group chat.
3. Enter the recipient(s) name from your contact list or phone number in the **To** field.
4. Type your message and tap to send the message.

Send a picture message

1. From the Home screen, tap **Messages**.
2. Tap Start chat to create a new message or start a new group chat.
3. Enter the recipient(s) name from your contact list or phone number in the **To** field.
4. Type your message. Tap to add a picture or video from Gallery or to snap one using the camera. Tap + to add location, contacts or files.
5. Tap to send the message.

Note: Please don't text and drive.

Email

Email setup (Gmail, Yahoo!, etc.)

1. From the Home screen, tap Google to open the folder, then tap Gmail.
2. Follow the steps to set up your account.

Create and send an email message

1. Tap Compose from the Inbox screen to compose a new message.
2. Enter the recipient(s) email address in the **To** field. To add a carbon copy or blind carbon copy, tap.
3. Enter the subject and content of your message. To add attachments, tap and select **Attach file**.
4. Tap to send.

Note: To set up a corporate email account, contact your IT administrator.

Useful Features

Display Brightness: Swipe down from the Status bar twice to open the Quick Settings panel. Slide the adjustment bar to brighten or dim the display. For **Adaptive brightness**, go to **Settings** > **Display** > **Adaptive brightness**. Tap **Adaptive brightness** to turn it on or off.

Volume Controls: Press the side volume key and adjust volume slider for all media and alerts volume together or tap ••• at the bottom of the pop-out volume controller to modify media, call, ring, and alarm volume individually. Tap at the top of the volume pop out to toggle between **Ring**, **Vibrate**, **Mute**, for all calls and notifications.

Flashlight: Swipe down from the Status bar to open the Quick Settings panel. Tap **Flashlight** to turn it on or off.

Battery Saving Mode: Swipe down on the Status bar twice to open the Quick Settings panel. Swipe left to go to the second page. Tap **Battery Saver** to turn it on or off.

Screen Record: Swipe down on the status bar twice to open the Quick Settings panel. Swipe left to go to the second page. Tap **Screen Record** to start recording "on screen actions".

Cricket Services

These services make using Cricket even better and easier.

myCricket: Access billing, make a quick payment, view usage and access support from the palm of your hand.

Visual Voicemail: Quickly view, access, and play back your voicemail messages. Easily save important numbers and respond to messages by calling back or texting.

Apps on Google Play™

Access Google Play

1. From the Home screen, tap **Play Store**.
2. Enter your existing Google™ account login or create one following the steps on the screen.

Navigate Google Play

1. Tap a category to browse apps, games, movies, and music organized by popularity or category.
2. Tap the Google Play search bar to search the Play Store for a specific game or app.
3. To install, tap the app and follow the instructions. Once installed, you will see a notification in the Notifications panel. Open the app from this notification or by locating it in the apps drawer.

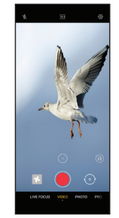
Note: A payment method, such as Google Wallet™, is required to purchase apps.

Camera and Video

Take a picture

1. From the Home screen, tap **Camera**.
2. Position the object or landscape in the viewfinder.
3. Tap to take the picture. It will be automatically saved to **Photos**.

Make a video



1. Swipe right to **Video** and tap in the bottom center of the screen to start recording a video.
2. Tap to stop recording. The video will be automatically saved to **Photos**.
3. Tap to take pictures while recording. The photo will be automatically saved to **Photos**.

Share a picture or video

1. From the Home screen, tap **Photos**.
2. Tap a photo or video, and then tap **Share** and select an option for sharing.