

# Product safety and warranty information

**AIRSPPEED**  
((( MOBILE HOTSPOT )))

# Safety Information

The topics in this section will introduce how to use your mobile hotspot device safely.

## Please read before proceeding

THE DEVICE IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX.

## Important health information and safety precautions

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages.

Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

## Electrical safety

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

## Safety precautions for proper grounding installation

Warning: Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with a desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

## Safety precautions for power supply unit

Use the correct external power source.

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charger: Input: 100-240V, 50/60Hz, 0.5A. Output: 5V, 2A

## Battery must be used with caution:

This product contains a lithium polymer battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short circuit the external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the device is -4°F (-20°C) to 140°F (60°C). The charging temperature for the device is 32°F (0°C) to 113°F (45°C).

Warning: Battery is removable.

To reduce risk of fire or burns, do not disassemble crush, puncture, short circuit the external contacts expose to temperature above 140°F (60°C), or dispose of in fire or water. Do not attempt to replace the removable battery. The device and battery must be disposed or recycled of in accordance with locally applicable environmental regulations or guides supplied with your product.



**Li-ion**



## Take extra precautions

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Only use the USB cable provided with the device or that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Device usage by children should be supervised.
- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Avoid dropping the device. If the device is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard. If the battery leaks:
  - Do not allow the leaking fluid to come into contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come into contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
  - Take extra precaution to keep a leaking battery away from fire as there is a danger of ignition or explosion.

## Safety precautions for direct sunlight

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product inside a vehicle or in places where the temperature may exceed 140°F (60°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage or overheat the product, or pose a risk to the vehicle.

## Safety in aircraft

Due to possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's function on board an airplane is against the law in most countries.

## Environment restrictions

Do not use this product in gas stations, fuel depots, chemical plants or where blasting operations are in progress, or in potentially explosive atmospheres such as fueling areas, fuel storehouses, below deck on boats, chemical plants, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders. Please be aware that sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

## Explosive atmospheres

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## Road safety

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a device while driving causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## Safety precautions for RF exposure

- Avoid using your device near metal structures (for example, the steel frame of a building).
- Avoid using your device near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.

- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

## Interference with medical equipment functions

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics. If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your health care provider may be able to assist you in obtaining this information. Turn your device OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## Non-ionizing radiation

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the device, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with local regular requirement in your country.

To assure optimal device performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level that needed.

Avoiding contact with the antenna area when the device is IN USE optimizes the antenna performance and the battery life.

## Electrical safety

### Accessories

- Use only approved accessories.
- Do not connect with incompatible products or accessories.

### Connection to a car

Seek professional advice when connecting a device interface to the vehicle electrical system.

## Faulty and damaged products

- Do not attempt to disassemble the device or its accessories.
- Only qualified personnel must service or repair the device or its accessories.

## General precautions

You alone are responsible for how you use your device and any consequences of its use. You must always switch off your device wherever the use of a device is prohibited. Use of your device is subject to safety measures designed to protect users and their environment.

## Avoid applying excessive pressure to the device

Do not apply excessive pressure on the screen and the device to prevent damaging them. Remove the device from your pants' pocket before sitting down. Cracked display screens due to improper handling are not covered by the warranty.

## Device getting warm after prolonged use

When using your device for prolonged periods of time, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a

problem with the device.

## Heed service markings

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

## Protect your device

- Always treat your device and its accessories with care and keep them in a clean and dustfree place.
- Do not expose your device or its accessories to open flames or lit tobacco products.
- Do not expose your device or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your device or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device or its accessories. Only authorized personnel must do so.
- Do not expose your device or its accessories to extreme temperatures, minimum -4°F (-20°C) and maximum 140°F (60°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your device in your back pocket as it could break when you sit down.

## Damage requiring service

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provide under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.
- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

## Avoid hot areas

The product should be placed away from heat sources such as radiators, heat registers, stoves, or any device producing heat.

## Avoid wet areas

Never use the product in a wet location.

## Avoid using your device after a dramatic change in temperature

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

Notice: When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment allow the device to acclimate to room temperature before turning on power.

## Avoid pushing objects into product

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

## Airbags

Do not place a device in the area over an airbag or in the airbag deployment area. Store the device safely before driving your vehicle.

## Mounting accessories

Do not use the product on an unstable table, cart, stand,

tripod or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

## Avoid unstable mounting

Do not place the product with an unstable base.

## Cleaning

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

## Small children

Do not leave your device and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the device. Your device contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

## Operating machinery

Full attention must be given to operating machinery in order to reduce the risk of an accident.

# FCC Regulations

This mobile hotspot device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile hotspot device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## RF Exposure Information (SAR)

This mobile hotspot device meets the government's requirements for exposure to radio waves.

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S.

Government. The exposure standard for wireless mobile hotspot devices employs a unit of measurement known as the Specific Absorption Rate, or SAR.

The SAR limit set by the FCC is 1.6 W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2APXW-ASMHS01.

For body worn operation, this device has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the device at the ear, position the handset a minimum of 1.5 cm from your body when the device is switched on.

# Warranty Information

The Airspeed mobile hotspot is covered by the Verizon 2-year warranty.

## Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Emblem Solutions (hereinafter: the "Manufacturer") guarantees this product against any material, design, and manufacturing defects. The duration of this Warranty is specified in article 1 below This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

## Warranty

DurationThe product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The "Warranty Period" (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase)

### 1. Warranty Period

Phone	24 Months
USB Cable and Charger	12 Months
Other Accessories (if included in the box)	12 Months

2. Warranty period for repaired or replaced parts: Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty

period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of ninety days after delivery of the repaired product, even if their initial warranty period has expired. Proof of purchase required.

## Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact Verizon Customer Service at (800) 922-0204 for assistance. The customer support center will then provide you with instructions on how to return the product for support under warranty.

## Warranty Exclusions

Manufacturer guarantees its products against material, design, and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wear and tear of the product (including on the camera lenses, batteries, and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of this User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in your product's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end-user or by persons or by service providers not approved by Manufacturer and/or with spare parts not approved by

Manufacturer.

4. Use of the product with accessories, peripherals, and other products whose type, condition, and/or standards do not meet Manufacturer's standards.
5. Defects associated with the use or connection of the product to equipment or software not approved by Manufacturer. Some defects may be caused by viruses due to unauthorized access by yourself or by a third-party service, computer systems, other accounts, or networks. This unauthorized access may take place through hacking, misappropriation of passwords, or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals, and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by Manufacturer and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards of regulations in force in the country where it's installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, Manufacturer may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The Manufacturer contact and after-sales service details are subject to change. These Warranty terms may vary substantially according to your country of residence.