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About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ™ website (<http://www.ezviz.com>).

Revision Record

New release – January, 2022

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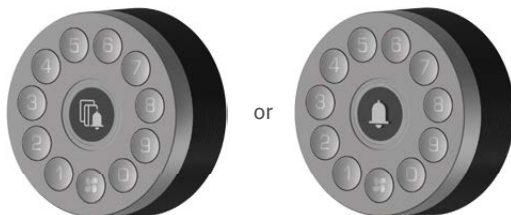
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Instruction

- The installation of EZVIZ Keypad (hereinafter referred as to "keypad") impacts its normal operation and service life. It is recommended to let professionals install.
- The keypad is mounted on the outside of your front door by gluing it to the door frame or screwing it to the front of the house.
- The keypad must be within bluetooth range of the Smart Lock (hereinafter referred as to "lock").
- It is recommended to remove the keypad if your house is under decoration, and reinstall it after decoration in case of keypad damage and service life reduction.
- Please note that disinfectant may cause damage to the keypad.
- When battery voltage is low after using for a while, low voltage alarm alerts. Replace batteries timely and pay attention to positive and negative poles.
- The lock accommodates up to 50 passwords and 50 cards (The password keypad doesn't support cards).

Packing List

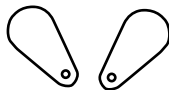
- 1 This manual applies to card-password keypad and password keypad. The specific appearance shall be subject to the real product.



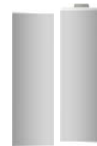
Keypad ×1



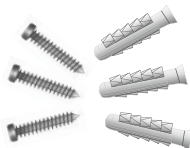
Mounting Plate ×2



CPU Card ×2
(Only for card-password keypad)



AA-sized Battery ×2



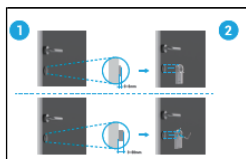
Screw Kit ×1



Double-sided Tape ×1



Quick Start Guide ×1



Installation Guide ×1

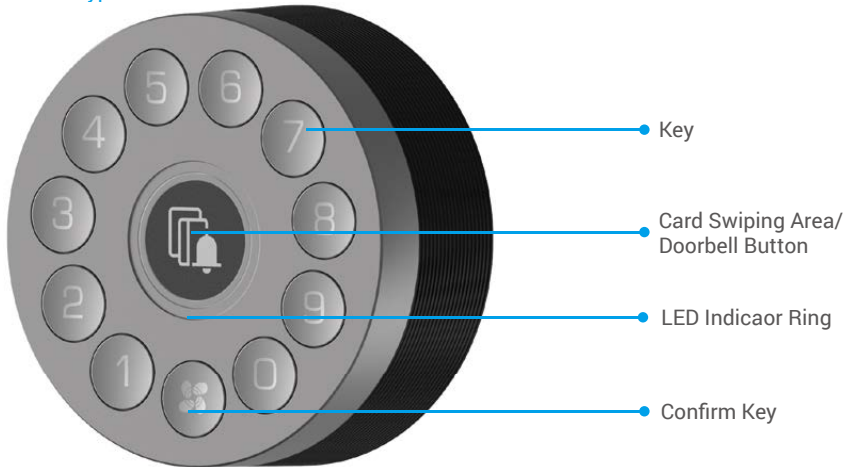


Regulatory Information ×1

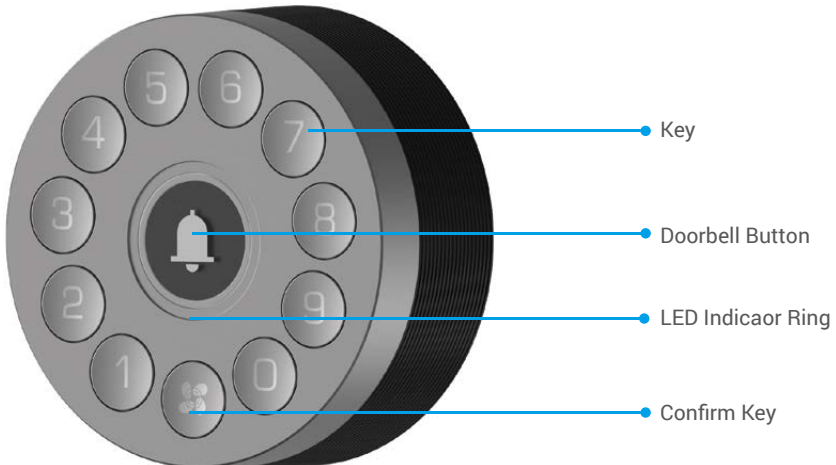
Overview

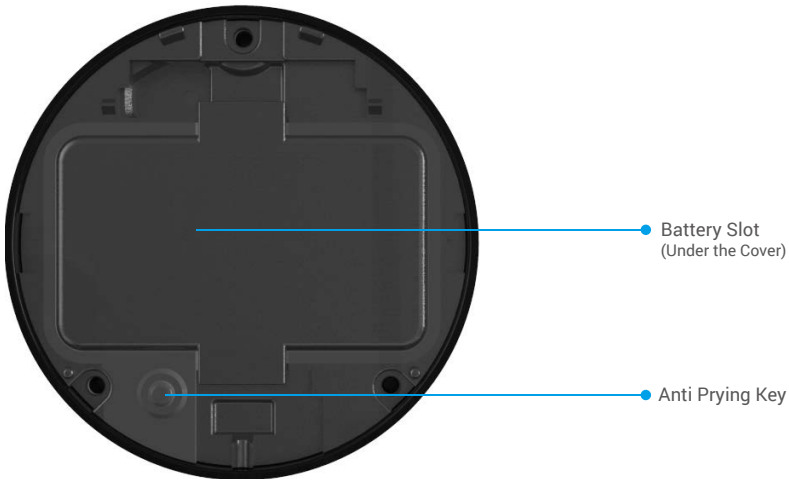
① This manual applies to card-password keypad and password keypad. The specific appearance shall be subject to the real product.

Card-password Keypad



Password Keypad





Name	Description
Confirm Key	Press and hold the Confirm Key for 3s until the LED indicator ring is flashing blue, at this time the keypad is ready for binding the lock.
LED Indicator Ring	<ul style="list-style-type: none"> <li data-bbox="201 622 1095 647">●●●● Flashing Red: Verified failed, binding failed or initializing. <li data-bbox="201 653 1095 677">○○○○ Flashing White: When you press the keypad (except doorbell button). <li data-bbox="201 683 1095 707">●●●● Flashing Blue: Binding the lock or adding a card or password. <li data-bbox="201 713 1095 737">———— Solid Blue: Binding successfully or card or password added successfully. <li data-bbox="201 743 1095 768">●●●● Four-color Flashing: When you press the doorbell button or verified successfully.
Anti Prying Key	Press and hold the anti prying key when you put batteries in the battery slot.

Get the EZVIZ App

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching for “EZVIZ” in the App Store or Google PlayTM.
3. Launch the app and register an EZVIZ user account.



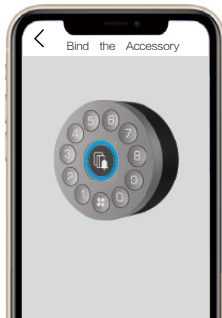
- i** If you have already used the app, please make sure that it is the latest version. To find out if an update is available, go to the app store and search for "EZVIZ".

Bind Keypad to Smart Lock

- i** • The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.
- The lock is able to bind only one password keypad or card-password keypad.

The keypad should be used along with lock. Please add the lock to the EZVIZ app first (for more information, please refer to user manual of the lock), and then bind the keypad to the lock by the following methods.

1. Press and hold the anti prying key when you put batteries in the battery slot. Other you have to silence the alarm on the EZVIZ app after you bind the keypad to the lock.
2. Launch your EZVIZ app within bluetooth range and make sure your phone is bluetooth connected to the lock.
3. Tap your lock and choose Setting -> Accessory Management -> Card-password Keypad/Password Keypad.
4. Press and hold the Confirm Key for 3s until the LED indicator ring is flashing blue, the keypad is ready for binding to the lock.



5. Add the keypad by following the wizard on the app.
The EZVIZ app will automatically enter keypad page when the accessory is bound successfully.

- i** • Please make sure that the accessory are close to the lock if binding failed.
- Retry from step 1 if binding failed.

Installation Instructions

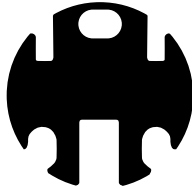
Please tap  to watch the installation video.

1. Select appropriate location for keypad.

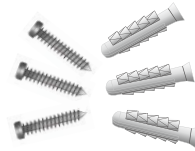
Test the signal strength and make sure the communication between the keypad and the lock is smooth.

- The keypad must be placed away from magnetic field.
- Recommended Installation Height: 1.2 m (4 ft) above the ground.
- Before sticking the keypad, clean the dust, dirt or grease on the surface of the door first. Do not stick the keypad on limewashed walls.

2. You can choose double-sided tape or screw kit to install the mounting plate based on your preferences.



Double-sided Tape

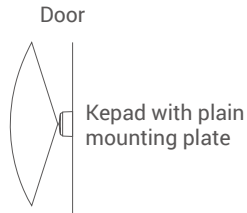


Screw Kit

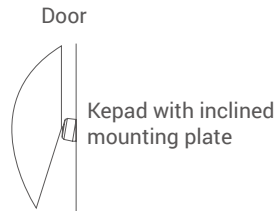
3. Choose your mounting plate based on your preferences (the inclined mounting plate provides an inclined angle). When installing the plate, make sure the mark of 'UP' on the plate faces upward.



Plain Mounting Plate

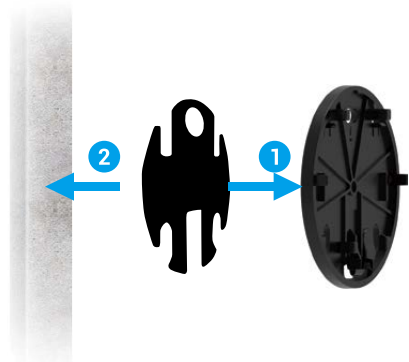


Inclined Mounting Plate

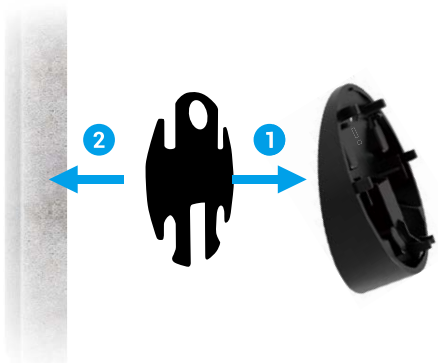


4. Stick the mounting plate you choose on the place you have selected by the double-sided tape or screw kit (PA3.5×25).

If you choose double-sided tape

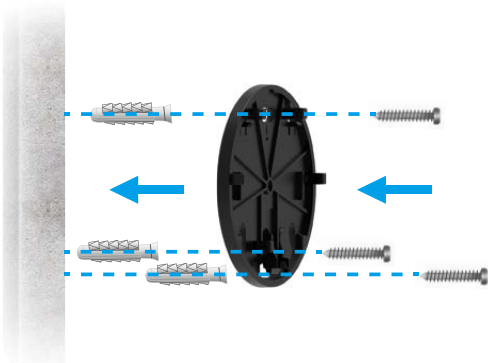


With Plain Mounting Plate

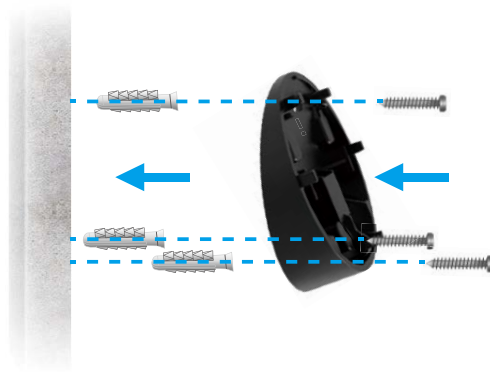


With Inclined Mounting Plate

If you choose screw kit

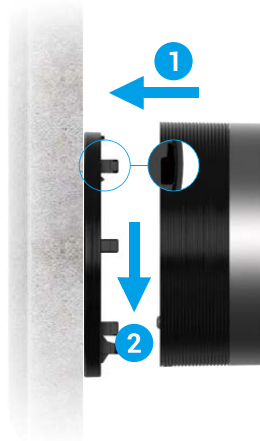


With Plain Mounting Plate



With Inclined Mounting Plate

5. Push the keypad on the mounting plate very hard (take Plain Mounting Plate for example).



Card and Password Management

- In general the keypad is in sleep mode. Awake it by pressing any key before you need to set it on the EZVIZ app.
- This chapter takes card-password keypad as an example. The password keypad doesn't support cards.

1. Add card/password

Add Card

1. Launch your EZVIZ app within bluetooth range and make sure your phone is bluetooth connected to the lock.
2. Tap your lock and choose Card and Password Management.
3. Tap the Card tag and choose Add Card.
4. Enter the name of your card and set term of validity and click Next Step.
5. Press any key of the keypad and click Next Step when the indicator ring is flashing blue.
6. Put the card close to the card swiping area of the keypad within 30s. The indicator light turning solid blue indicates the successful entry of the card and you can open the door with this card now.



- 1 For your privacy security, please keep cards along with you.

Add Password

1. Launch your EZVIZ app within bluetooth range and make sure your phone is bluetooth connected to the lock.
2. Tap your lock and choose Card and Password Management.
3. Tap the Password tag and choose Add Password.
4. Enter the name of your card and set term of validity and click Next Step.

2. Delete card/password

Delete Card

1. Launch your EZVIZ app within bluetooth range and make sure your phone is bluetooth connected to the lock.
2. Tap your lock and choose Card and Password Management.
3. Tap the Card tag and choose the card you want to delete.
4. Tap Delete and Yes, this card will be deleted.

Delete Password

1. Launch your EZVIZ app within bluetooth range and make sure your phone is bluetooth connected to the lock.
2. Tap your lock and choose Card and Password Management.
3. Tap the Password tag and choose the password you want to delete.
4. Tap Delete and Yes, this password will be deleted.

Keypad Using

- 1 • The keypad is in sleep mode when working. Awake it by pressing any key before you need to set it on the EZVIZ app.
- This chapter takes card-password keypad as an example. The password keypad doesn't support cards.

1. Unlock



Password Unlock



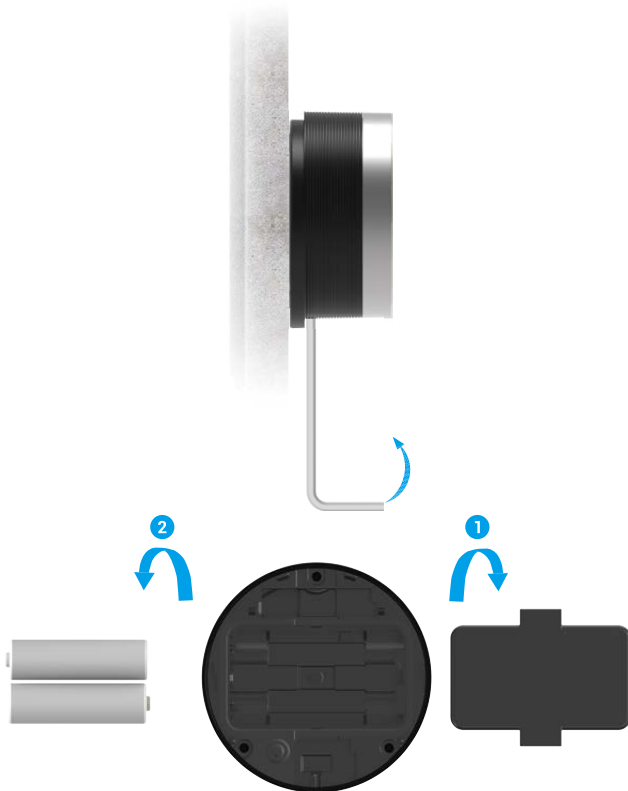
Card Unlock

- 1 If unlock failed, you can try following measures:
 - Please make sure your password is correct and within term of validity.
 - Please make sure your card is correct and within term of validity.
 - Please make sure both of your lock and keypad has full battery. Check their status on EZVIZ app and change batteries if the battery voltage is low.
 - Please make sure the keypad is well bound to the lock.

2. Operation and Management

Install Batteries

Install batteries: detach the keypad away from the mounting plate (a diameter of 2 mm of hexagon wrench recommended, as shown below):



- Install correct batteries in case of explosion.
- When not using batteries for a long time, remove them from battery slot.
- Do not use new batteries with old ones at the same time.
- Do not place batteries with the (+) and (-) in the wrong way around.
- Dispose used batteries according to the local environmental protection law.
- You can disable Accessory Anti-dismantling Reminder on the EZVIZ app.

Scramble Password

The smart lock applies scramble password function. Scramble password increases safety and avoid password being peeped.

When entering password, you can enter any random number among where there has the right password. Max. length: 20 digits (scramble password + right password).

For example: the right password is 123456, you can enter xxx123456xxx and end by pressing Confirm Key, and the door will unlock.

Alarms

1. Tamper Alarm

Once being dismantled by force, the lock will send out alarm lasting about one minute.

2. System Locked Alarm

Verify with wrong password or card 5 times in 5 minutes, the system will be locked for 3 minutes.

3. Low Voltage Alarm

Once battery voltage is low, the voice prompt will remind you to replace batteries.

-  You can disable Accessory Anti-dismantling Reminder on the EZVIZ app.

Maintenance

1. Daily Maintenance

- Do not let lock contact with corrosive materials to avoid keypad damage and impacting its gloss.
- Replace batteries immediately once battery voltage is low to ensure the normal use of the keypad. Pay attention to the positive and negative poles of batteries when replacing them.
- Ask professionals to check the keypad if it is not flexible or cannot be held in correct position.
- Keep lubricant in the rotating part of the lock to keep it rotate smoothly and prolong its service life.
- It is recommended to check the keypad once every six months or one year.

2. FAQ

Problem	Cause	Solution
Door cannot be opened successfully through verifications by password or card.	Lock installation problem.	Ask professionals to check the lock.
	The distance between lock and accessory is too far.	Please make sure that the accessory are close to the lock.
	The battery is low.	Replace the batteries of lock or accessory.
	Password or card has expired.	Use another opening method.
No response of keypad.	Batteries are out of power or installed in a wrong way.	Unlock the lock through app or mechanical key, and check batteries.
	Keypad damaged.	Ask professionals to check the lock after opening door with mechanical key.

Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

EC DECLARATION OF CONFORMITY

Hereby, Hangzhou EZVIZ Software Co., Ltd. declares that the radio equipment type [CS-DL01S-0ZBAT, CS-DL-01P-BT, CS-DL-01CP-BT] is in compliance with Directive 2014/53/EU.

The full text of the EC DECLARATION OF CONFORMITY is available at the following web link:

<http://www.ezvizlife.com/declaration-of-conformity>.



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Radio Equipment Directive 2014/53/EU, the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



2006/66/EC and its amendment 2013/56/EU (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Safety Instruction



Please read the manual before using the device.
Please Keep this manual for future reference.



Warning: Indoor use only.
