

## SUPPORT

E-mail  
support@orionlabs.io

Phone  
1-866-855-4249

## HELPFUL LINKS

Online Knowledge-base  
support.orionlabs.io

Orion Command Center  
login.orionlabs.io

View PDF Online  
orionlabs.io/sync-guide

Order Orion Sync Accessories  
orionlabs.io/shop/orion-sync



## Health / Safety Warnings

### Exposure to Radio Frequency

This is an IOT Device as M2M exception. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

For more information, please visit [support.orionlabs.io/orion-sync/warnings](https://support.orionlabs.io/orion-sync/warnings)

### Maintaining dust/water resistance

Orion Sync is dust/splashproof from any direction to IP54 standards. Orion Sync is resistant to dust and splashes only when the battery pack is installed. Change the battery pack only when Orion Sync is dry.

To maintain the device's water and dust resistance, insert only standard micro USB and 3.5mm audio connectors into the appropriate ports when Orion Sync is clean and dry. Do not insert foreign objects into any part of Orion Sync, including the microphone and speaker ports.

The included charger is not waterproof. Do not expose to rain or snow. Charge Orion Sync only in a dry location.

### Medical Device Interactions

Orion Sync contains components and radios that emit electromagnetic fields. These electromagnetic fields may interfere with defibrillators, pacemakers, or other medical devices. Persons with active implantable medical devices (AIMD) should:

Consult with their physicians regarding the potential risk of interference from radio frequency transmitters, such as cell phones.

Turn Orion Sync off immediately if there is any reason to suspect that interference is taking place.

Maintain a safe distance between Orion Sync and the implantation site. Carry or use Orion Sync on the opposite side of their body from the implantable device to minimize the potential for interference.

### Operation in RF-Sensitive Environments

Orion Sync is not intended for operation in RF-sensitive environments. Turn off Orion Sync before entering aircraft, areas with potentially explosive atmosphere, certain healthcare facilities, and other RF-sensitive environments. Observe signs and notices that prohibit or restrict the use of electronic devices.

### Do Not Disassemble

Do not disassemble or attempt to repair Orion Sync. Doing so will void the manufacturer's warranty and may result in damage to the device or personal injury. If you suspect your device isn't performing as intended or needs repair, please contact Orion support at [support@orionlabs.io](mailto:support@orionlabs.io)

### Lithium-ion Battery

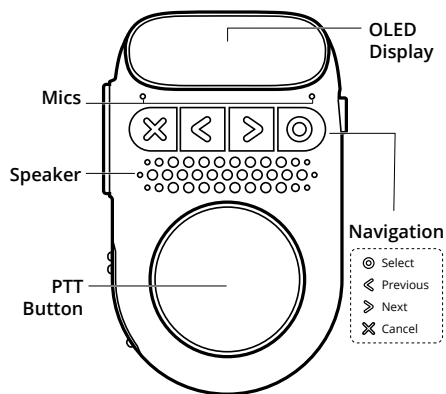
This device contains a lithium-ion battery which may catch fire or explode if damaged or punctured. Do not disassemble, puncture, crush, incinerate, or short-circuit device or battery pack. For your safety, never handle a damaged or leaking battery pack

## Disposal Info

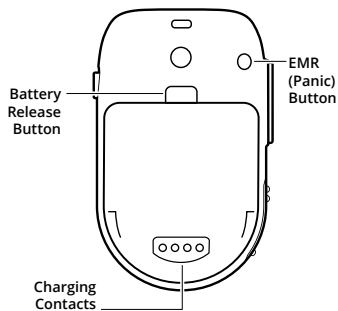
### DO NOT THROW IN TRASH - RECYCLE WITH E-WASTE

Do not dispose of Orion Sync or battery packs with household trash. Device and battery pack should be disposed of properly according to local laws and regulations regarding electronic waste and lithium-ion batteries. For more information, contact your local waste disposal authority.

# Orion Sync™



USER GUIDE  
[orionlabs.io/sync-guide](https://orionlabs.io/sync-guide)

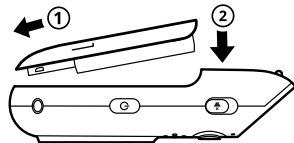


Orion Sync is a rugged push-to-talk device powered by the Orion Voice Platform. Connect instantly with team members, Orion Voice Bots, and other integrations.

## GET STARTED

### ① Install Battery Pack

**Installation:** Press the Battery Pack into the device as shown below.

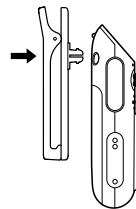


**Removal:** Press and hold the Battery Release Button to remove the Battery Pack.

### ② Install Clip (optional)

**Installation:** Remove locking screw. Press the clip post firmly into the hole on the back of the device until you hear a “click”. Replace screw and tighten to lock clip in place.

**Removal:** Remove locking screw. Pull firmly on clip until it separates from device. Replace screw for safekeeping.



### ③ Power On

**Power on.** If Orion Sync is off, press and hold the Power Button (⏻) until you see the Orion Labs logo on the display.

If your device is unresponsive, plug in your device and let it charge.

**Power off.** If Orion Sync is on, press and hold the Power Button (⏻) until you see “Power Off?”. Then, press the Select Button (Ⓞ) to turn off.

### ④ Register On Orion Network

After powering on, you will see a code. On a desktop

or laptop, visit [orionlabs.io/start](https://orionlabs.io/start) and enter the code displayed on Orion Sync.

Administrators can assign devices to users with the Orion Command Center.

If no code is displayed, your device is already registered. Log out using the Orion Command Center, or on the device under Account → Log Out.

### ⑤ Talking on Orion Sync

1. Press and hold the Push-To-Talk (PTT) Button and listen for a tone.
2. When you hear the tone, begin speaking.
3. Release the PTT Button when you're finished sending your message.



For tips on how to get the most of Orion Sync, visit [support.orionlabs.io](https://support.orionlabs.io)

