



arlo[®]

Arlo Go Quick Start Guide





Welcome

Thank you for choosing Arlo Go.

What's in the box



Arlo Go camera



**Rechargeable
battery**



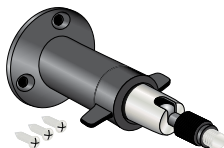
**Outdoor power adapter
(varies by region)**



**Arlo Go
wind bracket**



**Arlo Go
USB port cap**



Mount and screws



**Synthetic
grease**

Get an active SIM card

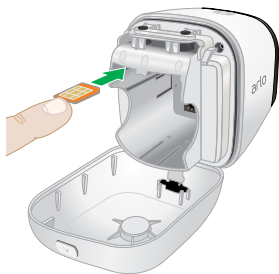
Your Arlo Go camera requires an active SIM card. Your camera uses the mobile network during setup and to send recordings to your Arlo account in the cloud.

Contact your mobile network service provider to get your SIM card and to activate it with a data plan.

To learn more about service providers that support Arlo Go, visit <https://kb.arlo.com>, select your region, and then search for mobile connectivity for Arlo Go.

Insert your SIM card

1. Unlock the Arlo Go battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. Align the gold SIM contacts.
4. Insert the SIM card into the SIM card slot.



Insert the battery

1. Unlock the battery compartment by pressing and holding the latch.
2. Gently pull the battery door back to open the compartment.
3. If you plan to store video recordings on an SD card, insert the SD card now.
4. Align the battery contacts.
5. Insert the battery.
6. Close the battery door.



Get the app

Download the free Arlo app to get started.

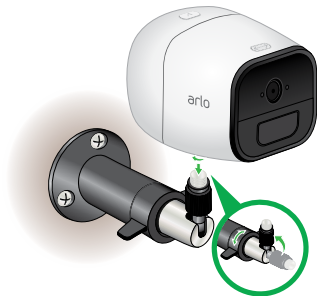
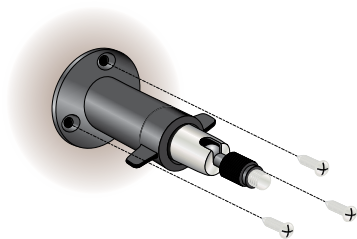
The app guides you through installation.



Mount your camera

1. Place the wall plate and secure it with three screws.
2. Attach the camera to the wall plate.

If you're mounting the camera to drywall, be sure to use the included plastic drywall anchors.



If you're plugging in the camera outdoors

Pay attention to the weather and to power outlet safety considerations:

- You must use an Arlo Go outdoor power adapter. Do not use any other power adapter.
- Install the the wind bracket for support between the camera and the power adapter.
- Connect the Arlo Go outdoor power adapter only to a weatherproof power outlet.



Install the wind bracket

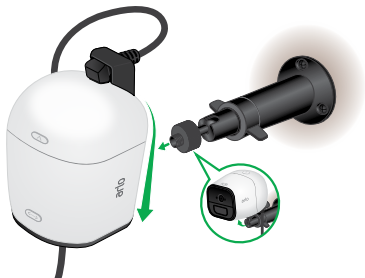
1. Remove the USB port cap from the camera by pulling firmly on the cap.
2. Slide the wind bracket onto the power adapter cable.
3. Apply a thin layer of synthetic grease around the cable connector end.
4. Connect the cable connector to the USB port on your camera and press in firmly.



Extra USB port caps are included so that you can use the camera wire-free later.

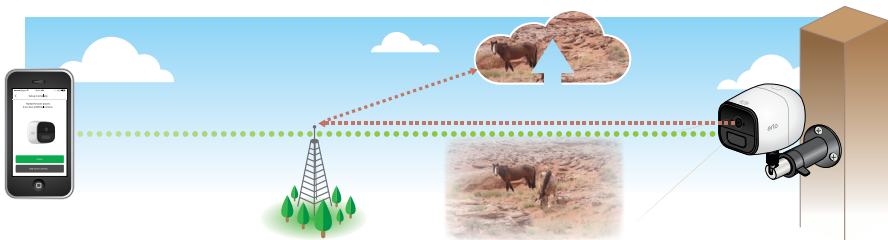


5. Press the tab on the cable connector into the bottom of the USB port.
6. Slide the wind bracket along the cable until it fits tightly against the camera and align the bracket hole with the camera screw threads.
7. Screw the camera onto the mount.



Start streaming

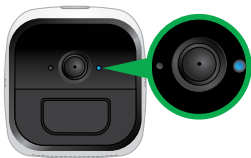
The Arlo Go camera uses the mobile network to send recordings to the cloud storage associated with your Arlo account.



Use the Arlo app to see your camera feed, to arm and disarm your camera, and more.

To view useful tutorial videos, find troubleshooting tips, or get support, visit support.arlo.com.

Camera LED guide



Solid amber
No SIM card is inserted or the SIM card is damaged.

Very slow blinking blue
The camera is powering on.

Slow blinking amber
Mobile network coverage is not available.

Fast blinking amber
The camera connected to the mobile network but it cannot connect to the cloud.

Slow blinking blue
The camera is ready to scan the QR code.

Blinking amber and purple
The SD card type is invalid.

Fast blinking blue
The camera is connected to the cloud.

Blinking amber and blue
The camera is receiving a firmware upgrade.


Blinking blue and purple
The camera is connecting to the network and the cloud.

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This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Compliance

For regulatory compliance information including the EU Declaration of Conformity, visit www.arlo.com/about/regulatory/.

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