CONNECTING YOUR TABLO



Connect the Power Adapter (provided)

Your Tablo must be powered on at all times, including overnight.

(Optional) Connect Tablo to Your Home Network via Ethernet

Use the Ethernet cable (provided) to connect your Tablo to your router. If your antenna placement does not enable you to connect via Ethernet, connect Tablo to your home network via Wi-Fi by following the instructions within the Tablo mobile app.

(Optional) Connect a USB Hard Drive

Tablo's internal memory can store up to 50 hours of HD recordings. If you want to add more storage, connect any USB hard drive up to 8TB.

Connect Your TV Antenna

Connect your antenna to your Tablo via the coaxial connection by hand. Finger-tighten only.

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DOWNLOAD THE TABLO APP

The Tablo app will walk you through all the steps to set up your Tablo:

Positioning Your Antenna

- 2. Connecting Tablo to Wi-Fi
- 3. Scanning For Your Channels

Scan code or visit **TabloTV.com/install** on your phone.



ENJOY TABLO ON ALL YOUR DEVICES

Tablo supports a wide variety of mobile devices, streaming media systems and Smart TVs for playback of live TV and recordings.

In order to enjoy Tablo content on those devices, you will need to download the appropriate Tablo app and follow the on-screen prompts to connect it to your Tablo.



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FAQS & TROUBLESHOOTING

Cannot Connect Tablo to My Wireless Network

Trouble With Wi-Fi Set Up?

Don't worry. We have a whole page with device specific instructions, tips, and how-tos for connecting Tablo to your network over Wi-Fi.

Visit TabloTV.com/wifi

Closed Captioning

Closed captioning is available for live TV and recordings on most playback devices. For details visit **www.TabloTV.com/cc**.

Hard Drive Not Recognized

If you have connected a USB hard drive and its details are not shown in your settings screen and/or you have not received a prompt to format it during the setup process, try rebooting the Tablo using the reset button on the underside of the device. If you still do not receive a prompt to format the drive, contact Tablo Support for assistance.

Missing or Incorrect Guide Data

Our nightly maintenance processes may find and fix this issue automatically. Please wait 1-2 days and if the issue persists, visit *TabloTV.com/guide* for help.

Video Playback is Pixelated/ Audio Drops Out

TV antenna signal strength is inadequate or reduced. Check your TV antenna's connection to Tablo and/or its position. Run a new channel scan within settings to determine current signal strength.

Video Playback Loads/ Pauses Frequently

This is typically a home network bandwidth issue. If possible, connect your playback device and/or Tablo via Ethernet instead of Wi-Fi to rule out potential Wi-Fi interference and/or network congestion. (Note: Mesh networking equipment can also cause frequent buffering on video playback).

Recordings Incomplete or Failed

TV signal was weak and/or external hard drive was unavailable at the time of the recording. TV antenna and/or hard drive may require attention.

More detailed instructions, user manuals, and troubleshooting tips can be found online in the Tablo Knowledge Base at support. Tablo TV.com.

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WARRANTIES & RETURNS

Having trouble? Before returning Tablo to the store, contact us first!

For questions about warranties or returns, please contact us directly at **1-844-TABLOTV** (822-5688) or email us at **support@TabloTV.com**.

We hope you love your Tablo, but if you're unhappy for any reason we offer a 30-day return policy on new units purchased through *TabloTV.com*.

For units purchased through retail partners, the retailer's return policy applies. All Tablo units include a 100% repair or replacement warranty for 12 months from the original purchase date.

Tablo's complete warranty and return policy can be found on our website at *TabloTV.com/warranty-returns*.

FCC STATEMENT

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- —Reorient or relocate the receiving antenna.
- -Increase the separation between the equipment and receiver.
- —Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- —Consult the dealer or an experienced radio/TV technician for help.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF Exposure Statement The distance between user and products should be no less than 20cm.

CONTACT US

Need Help?

Find answers to common questions, how-to guides, and troubleshooting tips at *TabloTV.com/support*.

Or speak directly with our helpful team of support gurus:



Live chat: TabloTV.com/support



Phone: 1-844-TABLOTV (822-5688)



Email: support@TabloTV.com

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