## Hot Keys

**Battery Status**
Press and hold '6' and '8'

To check battery level press and hold keys '6' and '8' together 3 seconds. The status bar will glow GREEN or RED to indicate the battery level. See page 07 for more information.

**Travel Mode**
Press and hold '1' and '8'

Save battery life by disabling the proximity sensor, fingerprint sensor, keypad, status bar, Nano Key, Wi-Fi features. To toggle travel mode ON/OFF press and hold keys '1' and '8' together until the safe beeps and the status bar lights up. If the status bar glows RED and beeps, the safe is disabled; if the status bar glows GREEN and beeps, the safe is operational.

**Interior Light**
Press and hold '5' and '7'

To toggle the interior light ON/OFF press and hold keys '5' and '7' together for 3 seconds. With the light toggled to ON you can press the "LIGHT" button inside the safe to illuminate the light and can adjust brightness in the Vaultek® Wi-Fi® app. If the light is toggled OFF the light will be disabled.

**Open Door Alarm**
Press and hold '3' and '5' then "PROGRAM" together

Your safe features an open door alarm that will sound when the safe door is left open for more than 8 minutes. By default, this alarm is ON. To toggle off press and hold keys '3' and '5' and PROGRAM together for 3 seconds. The screen will indicate ON or OFF.

**Impact Detection (DMT)**
Press and hold '7' then "PROGRAM" together

Your Vaultek® safe has a built-in accelerometer and corresponding alarm that alerts of any attacking to your safe including bumps and impacts, DMT (Impact Detection). DMT is enabled by default and its sensitivity has three settings; Low, Medium, and High. You can toggle through these settings by pressing and holding the '7' key then "PROGRAM" button together for 3 seconds. If all FIVE lights on the status bar glow solid GREEN, the High setting is enabled; If FOUR lights on the status bar glow solid GREEN, the Medium setting is enabled; if THREE lights on the status bar glow GREEN, the Low setting is enabled; if all lights on the status bar glow RED, DMT is disabled (OFF).

**Alert of Manual Unlock**
Press and hold '3' '6' then "PROGRAM" together

If the Alert of Unlock is on, and someone opens the safe with either the key or by picking the lock, the keypad will start flashing. To toggle Alert Unlock press and hold keys '3' and '6' then "PROGRAM" button together for 3 seconds. The keypad will flash GREEN indicating enabled or RED indicating disabled. If ON and activated it can only be cleared by entering master code. Default is OFF.

**Nano Key Entry Modes**
Press and hold '6' then "PROGRAM" together

To toggle Nano Key entry modes press and hold the '6' key then "PROGRAM" button together for 3 seconds. The status bar will indicate each mode as listed on page 14. You may also alternate modes in the Vaultek® Wi-Fi® app.

**Delete Fingerprint (Biometric Model Only)**
Press and hold '3' then "PROGRAM" together then enter master code

To delete fingerprints press and hold the '3' key then "PROGRAM" button together until all status bar LEDs light up RED then enter your master code. This will remove all the fingerprints. You can delete individual fingerprints in the Vaultek® Wi-Fi® app or Web Dashboard.

**Dual Entry Mode (Biometric Model Only)**
Press and hold '8' then "PROGRAM" together

To toggle the Dual Entry ON/OFF press and hold the '8' key then "PROGRAM" button together for 3 seconds. If the status bar glows GREEN, this feature is ON. If the status bar glows RED this feature is OFF. If the Dual Entry is toggled ON, you will be required to enter your master code and fingerprint (and vice versa) to open the safe. This mode requires that at least one fingerprint be programmed in the safe.

**Factory Reset**
Press and hold '2' '7' then "PROGRAM" together

The Factory Reset erases ALL programmed information and restores the safe to its default settings. This includes any network configurations and enrolled fingerprints. The master code is reset to 1-2-3-4 and the safe will restart. The safe must be configured again to work with the Vaultek® Wi-Fi® smartphone app and the Web Dashboard. To perform a factory reset press keys '2' and '7' and "PROGRAM" together for 3 seconds.

## Securing Your Safe

Your Vaultek® safe can be secured a few different ways. Included is a security cable to attach your safe to larger stationary objects. There are also mounting screws included to mount the safe to a flat surface using the pre-drilled holes on the bottom.

**Securing Your Safe:** Using the Security Cable

**1** Loop the security cable around a secured object.

**2** Run the end the cable through the eye of the other end and pull tight around the object.

**3** Place the end of the security cable inside the fully enclosed quick release cable mount inside your Vaultek® safe as shown in (Figure K).

**4** Make sure the safe closes with the cable secured inside the quick release cable mount.

K
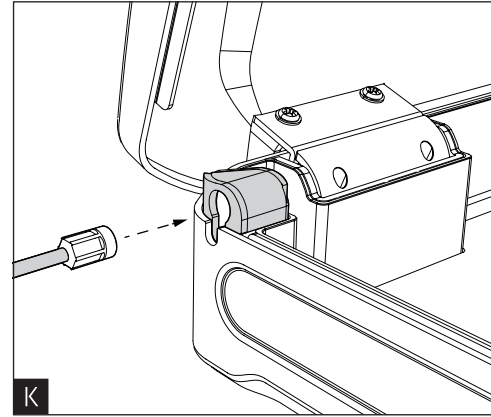
**Securing Your Safe:** Using the Mounting Screws

**Tip!** Make sure you have enough clearance for the lid to open properly before mounting the safe.

**1** Position the safe on a flat surface where you want to mount it.

**2** Use a pencil to mark the holes for drilling.

**3** Drill pilot holes.

**4** Position safe in place and install screws through safe into pilot holes. Tighten screws.

**IMPORTANT!** Mounting the safe vertically so that the door flips upward will result in incomplete opening of the safe due to weight. The door will open if the safe is mounted so that the door opens down or to the side.

## Product Registration

Vaultek® strongly encourages you to register your safe as soon as you receive it. **Registration provides many benefits including three year warranty, technical support, and ordering replacement keys should you misplace them.** Your Vaultek® safe has a unique product number on the inside of the battery door and a 4-digit ID number engraved on the keys. You will need these numbers to register your safe.

**1** Locate your product number. It is printed on the first page of this user manual and on the inside of the battery door (Figure L).

**2** Find your 4-digit ID number engraved on the keys (Figure M).

**3** Simply scan the code with your phone's camera or visit the Vaultek® website at vaulteksafe.com and click Support then Product Registration.

**4** Enter the required information in the form and click submit.
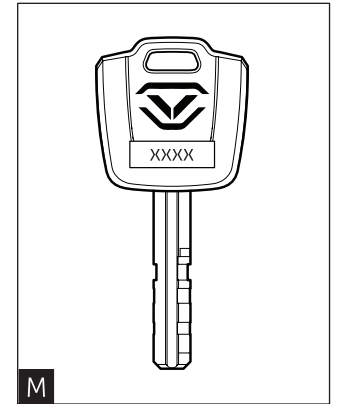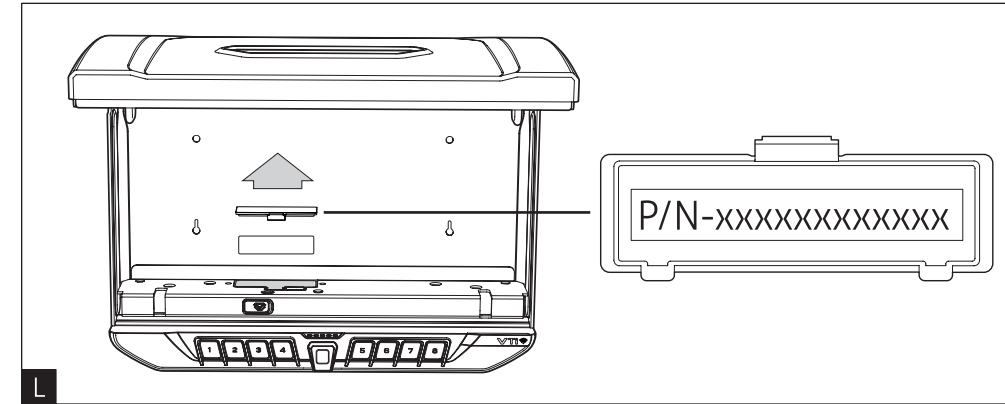
P/N-xxxxxxxxxxxxx

XXXX

L

M

For setup, tutorials, and FAQs visit **www.vaulteksafe.com/support/vt-series/**

If you have any questions about your Vaultek® MX Series safe or need help configuring the system, please visit www.vaulteksafe.com/support/vt-series/ and or email our support team at support@vaulteksafe.com.

**Battery**

**Can I keep the safe plugged in at all times?**
Leaving your safe plugged in continually will **not** harm the safe or battery. However, to preserve the battery life we suggest that you unplug occasionally to allow the battery to cycle down.

**What happens to the fingerprints that are stored in my Vaultek® safe when the battery dies?**
The safe retains all fingerprints in the event of battery failure. Once the power is restored by inserting the AC adapter cable, the unit will function as it did before the power loss.

**What type of battery does my Vaultek® safe use?**
Use a 3.7V 18650 rechargeable lithium-ion battery with a flat top. A minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.

**Can I use a battery of more than 2000 mAh?**
Yes, a minimum 2000 mAh capacity is required, however 2200 mAh or higher can be used to increase operation time.

**Fingerprint Scanner** (Biometric Model Only)

**How do I improve fingerprint success rate?**
The most helpful tip is to program the same finger 4 to 5 times. You have 20 slots available for programming and you can also try your thumb as it has more surface area to read. More tips on page 09.

**If I cut my finger, does the fingerprint heal the same as before and will it open my safe?**
Usually yes, although if the cut is significant or requires stitches scar tissue may form as a result causing a change in your fingerprint. That is why we recommend enrolling additional user fingerprints and also fingerprints from your other hand.

**Keys**

**What happens if I lose the keys?**
First, make sure you registered your safe in the event you do lose your keys. Visit support at vaulteksafe.com. Be prepared to provide your order details and product number.

**Models**

**What other models are available?**
Refer to our website to see all the available models. Also, feel free to sign up for our newsletter to receive the latest news on all things Vaultek®.

**Traveling**

**Can I travel with my Vaultek® safe through US Customs or TSA Security at the airport?**
Yes, there are no restrictions on carrying this type of item. Please be aware that you may be asked to open your safe. Rather than passing it through x-ray we recommend that an enrolled user be present during the transport of this item in case such a request is made by a government authority. If transporting a firearm, be sure the safe is checked or included with checked luggage and that you notify your airline agent at check in.

## Troubleshooting

If you experience any issues with your safe, try the following solutions.

**Nano Key is not working.**
After pairing you need to assign an entry mode. Refer to Enable Nano Key on page 13. After Nano Key is paired you need to assign to either On Demand or Progressive entry mode, otherwise Nano Key will disable after pairing.

**Fingerprint scanner works sometimes and not others.** (Biometric Model Only)
We have a few suggestions to help improve the success rate on page 09.

**Lid is not engaging.**
The lid requires a firm press. You will feel the latches engage if you press slowly. Feel/listen for the click.

**The keypad is not responding**
Remove the battery and reinstall. This is a soft reset for the safe. See if you are able to open the safe using the keypad or reprogram the safe's master code. If you are still experiencing issues please visit Support at vaulteksafe.com for assistance.

**Sound is not working.**
To toggle the sound ON/OFF press and hold keys '1' and '3' together for 3 seconds. If the status bar glows GREEN and beeps, the sound is ON; if the status bar glows RED the sound is off. If the sound is toggled on and you still can't hear it, have someone in your house listen. The tones are high pitch.

**Unable to change master code.**
Refer to page 08 of the user manual or check our tutorials online at vaulteksafe.com under Support/Tutorials.

**Soft Reset Tip!** Remove the battery and reinstall. This is a soft reset to the safe. Refer to page 07 for more details.

**STOP!** Do not return to retailer. If you have any questions about your Vaultek® safe or need help configuring the system, please visit www.vaulteksafe.com/support/vt-series/ and or email us at support@vaulteksafe.com.

For setup, tutorials, and FAQs visit **www.vaulteksafe.com/support/vt-series/**

## Customer Support

If you have a problem with your Vaultek® safe that is not answered in the FAQ or Troubleshooting section of this manual, we encourage you to visit www.vaulteksafe.com/support/vt-series/.

## Limited Warranty: Terms and Conditions

VAULTEK® IS COMMITTED TO PROVIDING PRODUCTS OF HIGH QUALITY AND VALUE AND MAKES EVERY EFFORT TO ENSURE ITS PRODUCTS ARE FREE OF DEFECTS.

Vaultek® guarantees your safe will be free of defects in materials or workmanship for a period of two years from the date of original purchase from an authorized dealer and three years with verified product registration.

The warranty is only valid for the original purchaser and not transferable. This warranty is only valid for products purchased and operated in the U.S. This warranty does not cover abuse, misuse, use in any manner for which is not designed, neglected, modification, damage inadvertently caused by the user, accidents and/or tampering.

If service is needed Vaultek will, at its option, exchange or repair without charge for parts or labor. Upon authorization of warranty service, customers are responsible for securely packaging product. Additionally, customers are responsible for costs of shipping to and from Vaultek service center.

If the claimed defect cannot be identified or reproduced, customers will be held responsible for the costs incurred. Please have the following information available before you begin a claim with Vaultek:

-Purchaser's name, mailing address, email address, and a phone number.
-Copy of receipt or online order number (if purchased directly from us or Amazon)
-Authorized Dealer Name (if applicable)
-Detailed description of the problem

NEITHER SELLER NOR MANUFACTURER SHALL BE LIABLE FOR ANY INJURY, LOSS OR DAMAGE, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR THE INABILITY TO USE THE VAULTEK® SAFE.

For setup, tutorials, and FAQs visit **www.vaulteksafe.com/support/vt-series/**

## FCC

This device has been evaluated to meet general RF exposure requirement, and this device can be used in fixed exposure condition without restriction. This device shall be used with a minimum separation distance of 20 cm from the human body.

FCC statements:
This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or changes to this equipment. Such modifications or changes could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# VAULTEK ®

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