



QUICK START GUIDE

Video Doorbell C31



SETTING UP THE SYSTEM

1. Download and install the eufy Security app, then sign in or create an account.



2. Follow the in-app instructions to add this device and complet the setup.



For online support, tutorial videos, FAQs, and more information, please visit <https://support.eufy.com/s/>



Scan the QR code to read the detailed user guide.



01

Important Safety Instructions

- The suitable temperature for devices and accessories is -20°C to 50°C (Charging temperature is 0°C to 40°C).
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual, do not use this device in an environment that exceeds the recommended low or high temperature.
- Unless specifically indicated that it is safe to do so in the user guide or instruction manual, avoid exposing your device to direct sunlight or wet environments.
- When charging, place the device in an environment that has a normal room temperature and good ventilation.
- For pluggable equipment, the socket outlet should be easily accessible.

02



CAUTION!

THERE IS A RISK OF EXPLOSION IF AN INCORRECT BATTERY TYPE IS USED.
DISPOSE OF USED BATTERIES ACCORDING TO THEIR INSTRUCTIONS.



ATTENTION!

IL EXISTE UN RISQUE D'EXPLOSION EN CAS D'UTILISATION D'UN TYPE DE PILE INCORRECT.ÉLIMINEZ LES PILES USAGÉES CONFORMÉMENT AUX INSTRUCTIONS.

Warning

- Replacing a battery with an incorrect type may bypass safeguards and create danger;
- Disposal of a battery in a fire or other source of significant heat, or by crushing, or cutting, may result in an explosion as well as leakage of flammable liquids and gases;
- Leaving a battery in an extremely hot environment may result in an explosion as well as leakage of flammable liquids and gases;

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- A battery subjected to extremely low air pressure may result in an explosion as well as leakage of flammable liquids and gases.

Attention :

- Le remplacement d'une batterie par un type incorrect peut contourner les protections et créer un danger ;
- L'élimination d'une pile dans un feu ou une autre source de chaleur importante, ou par écrasement ou découpage, peut entraîner une explosion ainsi qu'une fuite de liquides et de gaz inflammables ;
- Le fait de laisser une batterie dans un environnement extrêmement chaud peut entraîner une explosion ainsi qu'une fuite de liquides et de gaz inflammables ;
- Une batterie soumise à une pression d'air extrêmement faible peut provoquer une explosion ainsi qu'une fuite de liquides et de gaz inflammables.

04

Notice

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that

interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: (1) Reorient or relocate the receiving antenna. (2) Increase the separation between the equipment and receiver. (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

The device has been evaluated to meet general RF exposure requirements. The device can be used in fixed/mobile exposure condition. The min separation distance is 20cm.

Notice: Shielded cables

All connections to other computing devices must be made using shielded cables to maintain compliance with FCC regulations. The following importer is the responsible party

Company Name: POWER MOBILE LIFE, LLC
Address: 10900 NE 8th St, Ste 501, Bellevue WA 98004
Telephone: 1-800-988-7973

IC Statement

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device."

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil nedit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement."

This Class B digital apparatus complies with Canadian ICES-003.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

IC RF Statement

When using the product, maintain a distance of 20cm from the body to ensure compliance with RF exposure requirements.

Lors de l'utilisation du produit, maintenez une distance de 20 cm du corps afin de vous conformer aux exigences en matière d'exposition RF.

Customer Service

Servicio de atención al cliente | Service client



18-month limited warranty | Garantía limitada de 18 meses |
Garantie limitée de 18 mois



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