

## Gary MK Li Intertek

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**From:** Alex Afflick <alex@audeara.com>  
**Sent:** Monday, 5 August 2019 07:45 PM  
**To:** Gary MK Li Intertek  
**Cc:** AVLink-Daisy; James Fielding  
**Subject:** Re: Surveillance Sample FCC ID 2AOIVA01

Hi Gary,

We were under the impression that the sample unit to be sent to the FCC was for electrical testing only so we didn't send a production unit.

This is why there was no user manual included in the package or FCC ID number on the test unit.

Can you please submit this response to the FCC tomorrow and let me know as soon as you have done so?  
I cannot submit the response myself as I cannot log in to the required OET TCB/Accreditor Electronic Filing System.

We will arrange a sample to be sent from AVLink to the FCC that has the included user manual and ID Label printed.

Please don't hesitate to call if you would like to discuss.

Kind regards,

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Alex Afflick  
Chief Technical Officer  
+61 439 776 520  
[alex@audeara.com](mailto:alex@audeara.com)  
m



[\[audeara.com\]](http://audeara.com)

On Fri, 2 Aug 2019 at 11:40, Gary MK Li Intertek <[gary.li@intertek.com](mailto:gary.li@intertek.com)> wrote:

Dear Alex

This is Gary from Intertek, the TCB granted the FCC certificate FCC ID 2AOIVA01 to your company. FCC had notified us that the sample you submitted to the FCC did not have the FCC ID label and the user manual. FCC now requests you to answer the following questions before August 9, 2019 and address the issue within 30 days of the original e-mail date from FCC. The details are given in below letter from FCC.

Best Regards

Gary Li

Certification Manager (TCB/FCB/LCB)

## Electrical & Network Assurance

Direct +852 2173 8804

Office +852 2173 8888

Email [gary.li@intertek.com](mailto:gary.li@intertek.com)

[www.intertek.com.hk](http://www.intertek.com.hk)

Intertek, 2/F, Garment Centre, 576 Castle Peak Road, Kowloon, Hong Kong.



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**From:** [oetech@fcc.gov](mailto:oetech@fcc.gov) <[oetech@fcc.gov](mailto:oetech@fcc.gov)>  
**Sent:** Wednesday, July 31, 2019 7:18 AM  
**To:** TCB\_Admin Intertek <[tcb\\_admin@intertek.com](mailto:tcb_admin@intertek.com)>  
**Subject:** Surveillance Sample

To: Nicholas Abbondante,  
[tcb\\_admin@intertek.com](mailto:tcb_admin@intertek.com)  
From: Dusmantha Tennakoon  
[Dusmantha.Tennakoon@fcc.gov](mailto:Dusmantha.Tennakoon@fcc.gov)

Re: FCC ID: 2AOIVA01

Applicant: Audeara Pty. Ltd  
Correspondence Reference Number: 444267  
Form 731 Confirmation Number: TC596977  
Date of Original E-mail: 07/31/2019

The surveillance sample submitted does not have a FCC ID label. It did not come with a user manual either. Please address why these were not found. If devices were marketed and sold without the FCC ID label how many were sold? Provide answers before 08/09/2019.

The items indicated above must be submitted before processing can continue on the above referenced application. Failure to provide the requested information within 30 days of the original e-mail date may result in application dismissal pursuant to Section 2.917(c).

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TCB Login, Submit Correspondence. Also, please note that partial responses increase processing time and should not be submitted.

Any questions about the content of this correspondence should be directed to the email address listed below the name of the sender.

Total Quality. Assured.

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