

## How to set up your stappone insoles

To use your new stappone insoles, you need a smartphone or tablet running Android 6.0 or higher or iOS 8.0 or higher.

Please look in the Google Play Store or Apple Market Place for the stappone app.

[QR Codes for Android & iOS]

Download the app and then follow the instructions on your screen!

## Important Safety and Product Information

**CAUTION** The device may cause skin irritation

Prolonged contact may contribute to skin irritation or allergies in some users. To reduce irritation, follow three simple wear and care tips: (1) Keep it clean; (2) keep it dry; (3) let it breath

The device contains electrical equipment that could cause injury if not handled properly.

If you feel soreness, tingling, numbness, burning or stiffness in your hands or wrists while or after wearing the product, please discontinue use.

- Do not attempt to replace the battery or disassemble your stappone product. Doing so will void the warranty and can result in a safety hazard.
- Do not use your stappone product if the stiffener is cracked.
- Substances in this product and its battery may harm the environment or cause injury if handled and disposed of improperly.
- Do not expose your stappone product to extremely high or low temperatures.
- Do not use your stappone product in a sauna or steam room.
- Do not use abrasive cleaners to clean your stappone product.
- Remove your stappone product if it feels unusually warm or hot.
- Do not dispose of your stappone product in a fire. The battery could explode.
- Charge the battery in accordance with the instructions provided during setup. Only use a computer, powered hub or power supply that is verified by a recognized testing laboratory and an authorized stappone charging device.
- Do not wear your stappone product while charging it.
- Do not charge your stappone product while it is wet.

Caution: Consult your doctor before beginning or modifying any exercise program.

Caution: Consult your doctor before use if you have any pre-existing conditions that might be affected by your use of this stappone product.

Caution: This product is not a toy. Do not allow children or pets to play with your stappone product. The product contains small components that can be a choking hazard.

This product is not a medical device, and is not intended to diagnose, treat, cure, or prevent any disease. With regard to accuracy, stappone has developed leading hardware and algorithms to track fitness information and is constantly improving its products to calculate measurements as accurately as possible. The accuracy of stappone devices is not intended

to match medical devices or scientific measurement devices, but it is intended to give you the best information available in a wearable activity tracker.

## Regulatory information

Declaration of Conformity with regard to the EU Directive 1999/5/EC  
stAPPtronics GmbH is authorized to apply the CE mark on its product, thereby declaring conformity to the essential requirements and other relevant provisions of Directive 1999/5/EC and other applicable directives. The complete declaration of conformity can be found in the specific section at <http://www.stappone.com/ce-declaration>

### Compliance Statement (Part 15.19)

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

### Warning (Part 15.21)

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

### FCC Interference Statement (Part 15.105 (b))

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This portable transmitter with its antenna complies with FCC RF exposure limits for general population / uncontrolled exposure.

## Disposal and recycling information

The symbol on the product or its packaging signifies that this product must be disposed separately from ordinary household wastes at its end of life because it contains a battery and is electronic equipment. Ensure that you dispose of your stappone product at a recycling center.

## Limited product warranty

stAPPtronics GmbH (“stAPPtronics”) warrants to the original purchaser that your stAPPtronics electronic device (the “product”) shall be free from material defects in materials and workmanship under normal use for a period of one (1) year from the date of purchase. If you reside in the European Economic Area (EEA) and you purchased your product in the EEA, the warranty period is two (2) years from the date of purchase (the “Warranty Period”).

stAPPtronics does not warrant that the operation of the product will be uninterrupted or error-free. stAPPtronics is not responsible for damage arising from failure to follow instructions relating to the product’s use.

This Limited Warranty does not cover software embedded in the product and the services provided by stAPPtronics to owners of the product. Refer to [www.stappone.com/terms](http://www.stappone.com/terms) for details of your rights with respect to their use.

## Remedies

If a hardware defect arises and a valid claim is received by stAPPtronics within the warranty period, stAPPtronics will, at its option and to the extent permitted by law, either (1) repair the product at no charge, using new or refurbished replacement parts or (2) replace the product with a new or refurbished product. In the event of a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. This limited warranty is valid only in the jurisdictions where the products are sold by stAPPtronics itself or through its authorized reseller or agent, and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement hardware product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is longer, or for any additional period of time that may be applicable in your jurisdiction.

## Obtaining warranty service

To obtain warranty service, you must deliver the product, freight pre-paid, in either its original packaging or packaging providing an equal degree of protection, to the address specified by stAPPtronics. In accordance with applicable law, stAPPtronics may require that you furnish proof of purchase details and/or comply with registration requirements before receiving warranty service. It is your responsibility to backup any data, software, or other materials you may have stored or preserved on the product. It is likely that such data, software, or other materials will be lost or reformatted during service, and stAPPtronics will not be responsible for any such damage or loss. For specific instructions on how to obtain warranty service on your product, please send us an email under [support@stappone.com](mailto:support@stappone.com).

## Exclusions and limitations

This limited warranty applies only to the product manufactured by or for stAPPtronics that can be identified by the “stappone” trademark, trade name, or logo affixed to it. The limited warranty does not apply to any (a) stAPPtronics products and services other than the product, (b) non-stAPPtronics hardware product, (c) consumables (e.g. batteries, elastic

bands), or (d) software, even if packaged or sold with the product or embedded in the product.

This warranty does not apply to a product or part of the product that has been altered or modified (e.g. to alter functionality or capability) by anyone who is not a representative of stAPPtronics or if the product is inserted or installed in a casing not provided by stAPPtronics. In addition, this limited warranty does not apply: (a) to damage caused by use with non-stAPPtronics products; (b) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (c) to damage caused by operating the product outside the permitted or intended uses described by stAPPtronics or with improper voltage or power supply; or (d) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of stAPPtronics. Recovery and reinstallation of software programs and user data are not covered under this limited warranty.

No stAPPtronics reseller, agent, or employee is authorized to make any modification, extension, or addition to this limited warranty. If any term is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

Our products are identified by the stappone trademark. This warranty only applies to our products under normal use.

## **Implied warranties**

Except to the extent prohibited by applicable law, stAPPtronics shall not be liable for any incidental, indirect, special, or consequential damages, including but not limited to loss of profits, revenue or data, resulting from any breach of express or implied warranty or condition, or under any other legal theory, even if stAPPtronics has been advised of the possibility of such damages.

Certain jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, or allow limitations on how long an implied warranty may last, so the above limitations or exclusions may not apply to you to the extent they are inconsistent with your state's applicable law. This limited warranty gives you specific legal rights, and you may also have other rights under state law.

## **LIMITATION OF DAMAGES**

Except to the extent prohibited by applicable law, stAPPtronics shall not be liable for any incidental, indirect, special, or consequential damages, including, without limitation, loss of profits, revenue or data, resulting from any breach of express or implied warranty or condition or under any other legal theory, even if stAPPtronics has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

## **Governing law**

This limited warranty shall be governed by Austrian law without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

## **National statutory rights**

Consumers in certain jurisdictions may have legal rights under applicable national legislation governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 99/44. These rights are not affected by the warranties in this limited warranty.