

2020/09/04

Federal Communications Commission
Authorization and Evaluation Division
7435 Oakland Mills Road
Columbia, Maryland 21046

CONFIDENTIALITY REQUEST FOR FCC ID: 2A0ADEM52

To whom it may concern,

This letter serves as an official request that, under the provisions of 47 CFR 0.457(d) and 0.459, the following documents submitted in support of this application for certification be provided with confidential status and be permanently withheld from public review.

- Block Diagram
- Theory of Operation
- Schematics
- Internal Photos
- Parts List

These documents contain trade secrets, detailed system and equipment descriptions about the product and its custom design, which we consider proprietary and confidential information and otherwise, would not release to the public. The device is encapsulated and the internal components and circuit boards are not accessible or visible to the customer. The internal components and circuit boards are permanently set in place by encapsulating material, as shown in Figure 1, and the only manner to access them is to damage the product and the internal circuit boards. We maintain that the disclosure of this information would be of unfair benefit to competitors and cause us substantial competitive harm.



Figure 1 Circuit Boards Permanently Set in Encapsulant

The product is a non-consumer device intended for industrial use and not sold to the general public. It is serviced by trained professional technicians only. Internal photos of the circuit boards are not made available to the public and are considered proprietary and confidential information. All sales are bound by a non-disclosure agreement prior to the buyer receiving any confidential information. The non-disclosure agreement further limits the dissemination of confidential information in any third party sales unless bound by the same non-disclosure conditions.

Sincerely,



DIVIGRAPH

Shaun Schulze
Director, Divigraph (Pty) LTD