Q-see
Life in Focus

4K WI-FI CUBE SECURITY CAMERA

QUICK START GUIDE

ENGLISH

WELCOME!

Congratulations on your latest purchase and welcome to the Q-See family. This guide will help get your camera up and running.

WHAT'S INCLUDED

- (1) QCW4K1MC Wi-Fi Camera
- (1) Power Adapter
- (1) Mounting Hardware
- (1) Quick Start Guide

STEP 1

Before installing, please register your device on the Q-See Support Portal at **www.q-see.com/register** to receive critical updates and support for your system. Registering will also help us to assist you with any technical or warranty issues if ever necessary.

Please be sure to keep a record of your model number(s) and to save this guide, as you will need this information if you are ever in need of technical or warranty support.

NOTE: Your username and password used to register your device are not the same as those you use to log in to your system. Please write down your username, password, and model number(s) in the spaces provided below:

Username: _____

Password: _____

Model #: _____

IMPORTANT: Go through all of the steps to setup and test your system before mounting your camera. Visit **www.q-see.com/support** to find the most recent guides and up-to-date support for your Q-See products.

STEP 2

Plug the camera into a power source and wait until the indicator light begins to flash. After 15-30 seconds the light should slowly flash green which indicates it is ready to configure. If the light displays solid red, hold the reset button for 15 seconds to reset the camera.

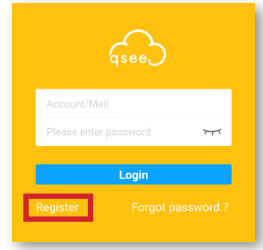
STEP 3

Download the **Q-See Plus** app from the App Store on your mobile device. Once installed, ensure that your mobile device is connected to the Wi-Fi network you wish to use for your camera. Launch the app on your mobile device.

STEP 4

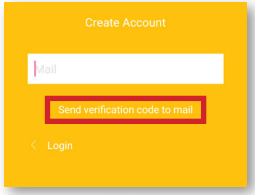
Tap on **Register** and create an account for the new camera.

**All screenshots shown are from the Q-See Plus app on Android.*



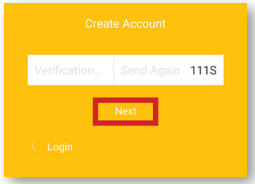
STEP 5

Enter an email address to use for your account. You should immediately receive an email with a verification code. You will have two minutes to enter the verification code, so be sure you will have quick access to the email address used. Tap **Send verification code to mail**.



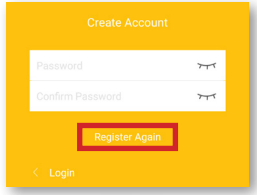
STEP 6

Enter the verification code and click **Next**.



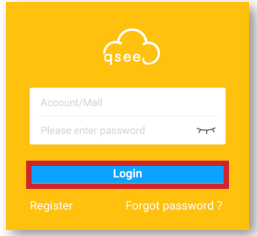
STEP 7

Create a password for your account. You will enter the same password twice to confirm. Tap **Register Again** to continue.



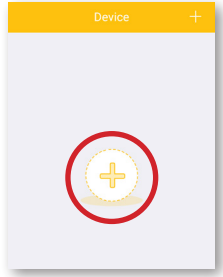
STEP 8

Enter your email address again and the new password. Tap **Login** to continue.



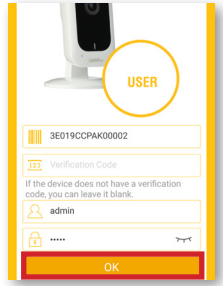
STEP 9

Tap the **+ symbol** to continue. In the following screen, select “Wi-Fi Camera” for device type. Next, using your mobile device’s camera, scan the QR code on the back of the Wi-Fi camera.



STEP 10

Once the QR code scans, a new screen will appear with login credentials. Do not edit any of the credentials. Do not enter a verification code. Tap **OK** to continue.

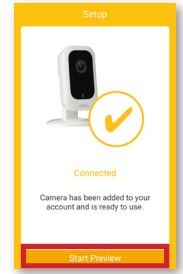


STEP 11

In the next screen, tap “Yes, config Wi-Fi”. Enter your Wi-Fi network’s password and before tapping “Next”, place your mobile device within 12” of the Wi-Fi camera. Click “Next” to proceed. Connecting may take over a minute. Once connected, the LED on the front of the Wi-Fi camera will turn solid green.

STEP 12

You should then see the confirmation screen. Tap **Start Live Preview** and follow the on-screen prompt to finalize the setup. If the camera is unable to connect, try temporarily moving the camera closer to your Wi-Fi router to complete the setup process. If that doesn’t work, hold the reset button for 15 seconds and start the process over. Read on for more troubleshooting steps.

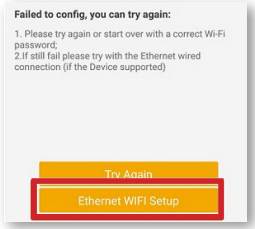


WI-FI CONNECTIVITY TROUBLESHOOTING

If you are having issues connecting your QCW Wi-Fi camera to the desired Wi-Fi network, this tutorial will show you how to establish the connection with the help of a standard Ethernet (CAT5) cable.

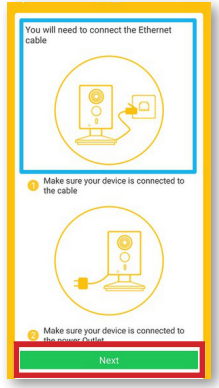
STEP 1

Select **Ethernet Wi-Fi Setup**.



STEP 2

Connect the Wi-Fi camera to your router using an Ethernet cable (not included). Select **Next**.

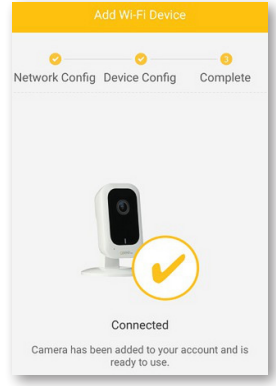


STEP 3

If your camera is already **connected to a Wi-Fi network** it will appear at the top. **Select the Wi-Fi network** you wish to connect your camera to.

STEP 4

Enter the **password** for your Wi-Fi network.



STEP 5

Select Start Preview once the camera is connected. You may now disconnect the Ethernet cable from your camera.

CAMERA FEATURES

The camera's microphone and speaker will enable you to both hear and speak through your camera for two-way audio purposes.

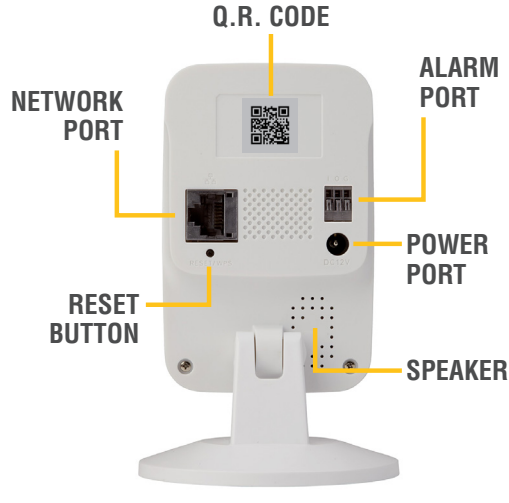
The PIR sensor will help to reduce false alarm motion alerts by detecting body heat combined with motion.

The micro SD card memory slot allows for local storage of videos and motion alert footage. We recommend using the Cloud storage option so if the camera is damaged or stolen the video will still be backed up.

RESETTING YOUR CAMERA

Press and hold the reset button for 15 seconds in order to reset the camera to its original factory settings.

The LED indicator light will ensure that your camera is connected to Wi-Fi. A flashing green light means it is ready to connect. A solid green light means it is connected to a Wi-Fi network. A solid red light indicates that there is problem with the connection.



Regulatory Information

FCC Information

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

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Check online at www.Q-See.com for more information on our terms of service.

DISCLAIMER: Although Q-See has made every effort to ensure that the information in this guide was correct at the time of printing, Q-See does not assume any liability to any party for any loss, damage, or disruption caused by any errors, omissions, or typos that may occur.

WARRANTY & SUPPORT

Q-See is always here to answer your questions and take your valued suggestions. Visit us at **www.q-see.com/support** for 24/7 support and access to our Support Portal.

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