

USERGUIDE

Xellence
True Wireless ANC Earphones

Kygo Life unites my love of music with modern Scandinavian design. The aim is to develop top-quality audio equipment that sounds amazing and looks great. Future classics that capture the euphoric feeling of my music.

Like my approach to everything, Kygo Life is driven to continually improve. So as each product evolves it embraces the latest technology and focuses on perfecting the details until I'm absolutely happy the end result is the best it can be.

I hope that by creating new and inspiring audio experiences, you'll enjoy listening to your favourite tunes even more.



KYRRE GØRVELL-DAHLL
Creative Director, Kygo Life

Getting started

Congratulations! Thank you for choosing Xellence True Wireless ANC Earphones. Before using them, you should read this manual to familiarize yourself with the Bluetooth functions of your mobile phone or other devices.

Precautions

1. Please follow the instructions given in this manual carefully to ensure your safety. Before using Xellence earphones, we would strongly encourage you to read through this user manual.
2. Pay particular attention to any edges, uneven surfaces, metal parts, accessories and packaging to avoid any possibility of injury.
3. Do not dismantle, repair or modify this product to prevent fire, electric shocks or other product damage, which are not covered under warranty.
4. Do not use any solvents or volatile liquids to clean Xellence earphones.
5. Do not use your Kygo Xellence earphones in hazardous situations.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two

conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device can be used in portable exposure condition without restriction.

The device has been evaluated to meet general RF exposure requirement.

This equipment complies with FCC's RF radiation exposure limits set forth for an uncontrolled environment. This device and its antenna(s) must not be co-located or conjunction with any other antenna or transmitter.

[Kygo Life As](#) adheres to the certification requirements for various regions around the world.
For a full list of certifications please visit: www.xbykygo.com

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment of and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the distance between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Changes or modifications not expressly approved by [Kygo Life As](#) could void the user's authority to operate this equipment.



[Kygo Life As, Gjerdrumsvei 10 A](#), declare under their sole responsibility that the product described in this user guide complies with technical standards EN300328, EN301489, EN55032, EN55035, EN50332.

The product is only guaranteed to comply with EN50332 in generic mode with immersion of with the volume limiter on. Depending on the hearing of the user, some combinations of hearing corrections and immersion setting may exceed EN50332 limits.

To prevent possible hearing damage, do not listen at high levels for long periods.

This device may be operated in all member states of the EU. Declaration for EU compliance: Operation Frequency Band/Max. RF power transmitted: 2402-2480MHz, <3.24dBm.

Hereby, [Kygo Life As](#). declares that the radio equipment type 'Xelerate' is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.xbykygo.com

Focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention. You may remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.

Do not use the headphones if they emit any loud or unusual noise. If this happens, take the headphones of and contact [Kygo Life As](#) customer service.

Do not submerge or expose the headphones to water, or wear while participating in water sports, e.g., swimming, surfin etc.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by [Kygo Life As](#). is under license.

Made and assembled in China.

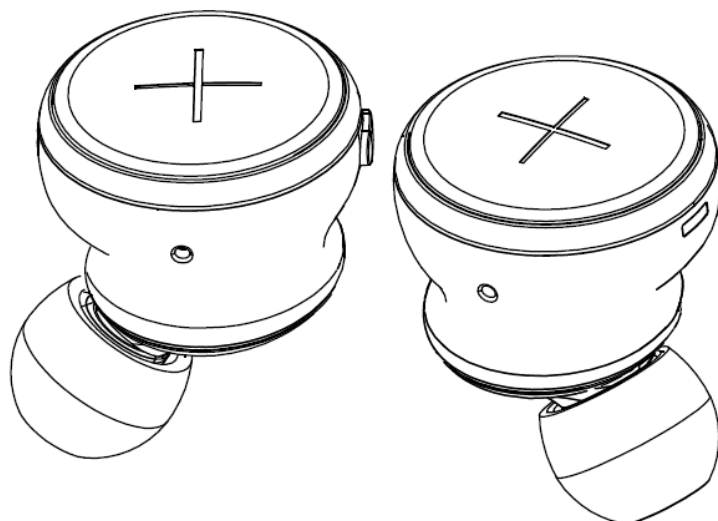
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Kygo Life AS, Gjerdrums vei 10A
0484 Oslo, Norway
Model: Xellence
Art. No: 69104
PO no. 20050101
FCC ID: 2ANOX69104

X  KYGO

Features

Bluetooth 5.0
Digital hybrid ANC
Ambient mode
30 hours playing time (10 hours each charge in BT mode/8 h with BT/ANC on +LED off)
Qualcomm aptX sound quality
AAC sound quality
Microphone
Touch/tap control
5 sizes of silicon tips
Mimi hearing technology
Proximity sensor
Voice assistant
Compatible with X by Kygo app
USB-C charging cable



General function

Operation LED Status

Power on/ Blue LED is turned on for 1 second

Power off/ no light

Pairing Red/ LED & Blue LED flash alternately

Pairing complete/Blue LED stays on for a few seconds

Incoming call

Low battery/ Red LED breath flash

Charging/ 4 Red LED on charging case stays lit during charging and shows the charging status

Charging Complete/ All 4 Red LED on charging case stays red when fully charged

Basic button operation

Power on: Power on when placed out of the charging case or press the AVS button one time

Power off: Power off when placing it into the case or Triple press MFB the third time hold for 2s

Adjust volume: When music play or during call, one tap MFB right, volume +. One tap MFB left volume -. When volume reaches max or min, listen for a “beep” sound.

Play/Pause: double press right or left MFB to play. Double press again to play music

Next: Long press 2s-5s right MFB to go to next track.

Previous: Long press 2s-5s left MFB to go to previous track

Answer Call: one tap Right or Left MFB to answer incoming calls.

End call double press right or left MFB to end calls.

Reject call: When incoming a call, long press 1s, then reject the call.

ANC-Ambient-Off mode: Triple tap left or right MFB to change between different modes

X- light on/off: Double press AVS button

Activate Siri or Google: long press 1s AVS button.

Battery Capacity status: When connected to iOS devices, the

iPhone X and above version will not show the battery power in upper right corner due to limited top area on the screen, and users have to pull down the screen to see the battery power.

Charging: A new set of earphones has enough power for pairing and dialling out

several times. When it has low battery, please charge the charging case via USB cable for

2 hours and make sure the earbuds are placed correctly in the charging case. During charging, red LED flashes.

Once fully charged, blue LED

remains on.

Proximity sensor: Auto pauses when you take out only one, both still play. If you take out only one and put it into the case, the other one can still play.

Waterproof

The KYGO Xellence are water resistant under classification IPX5. The earphones can tolerate *water jets projected by a nozzle (6.3mm) from any angle*, rain and sweat.

Do not submerge them in water.

Bluetooth Pairing

Pairing with one phone or other devices:

1. Make sure the headphones are powered ON.
2. Press and hold the multifunction on left or right-side button for 5 seconds to enter into pairing mode.
3. After red & blue LEDs flash alternately, there will be a sound to alert you that they have entered into pairing mode.
4. Activate the Bluetooth function on your phone or device and search for the headphones. Follow the instruction to enter “0000” as PIN if the mobile phone reminder appears.
5. Earphones or device can now be used to play your phone music or for phone calls.

Clearing pairing records and reset mode are the same operation. If reset mode means earbuds are dead, then just place them into the case and reset.

Sound quality

Sound quality with Qualcomm® aptX™ and AAC sound codec.

Thanks to Qualcomm® aptX™ codec, the headphones can connect wirelessly to any aptX enabled devices. Doing so vastly improves the quality of Bluetooth streaming and delivers CD-quality sound.

Qualcomm® aptX™



Qualcomm aptX is a product of Qualcomm Technologies International, Ltd.

Kit content

- 1 x pair KYGO Xellence Bluetooth Earphones
- 1x charging case
- 1 x charging USB-C cable
- 4 x extra sizes of silicon ear tips
- 1x warranty card
- 1x warning sheet

Caution

1. Always use an approved charger from a reputable manufacturer to charge your headphones.
2. Always recharge your headphones if they have not been used for more than twelve months.

Specifications

- Impedance: 32 ohm
- Driver size: 10 mm
- Frequency response: 20Hz-20kHz
- Sensitivity: 100db (+3 db)
- Playing time: 10 h + 20 h
- Water resistance: IPX5
- Bluetooth Profile: A2DP/ AVRCP/ HSP /HFP
- Wireless range: 10 m
- Weight: 60 gram
- Battery charging: 750 mAh
- Battery earplugs: 85 mAh
- Charging time: approx. 2 h
- Quick charge: 15 min= 2 h extra charge
- Size: 68 mm x 42 mm, 28, 5 mm

**European warranty period 2 years/ Europäische garantiezeit/ 2 jahre Europese garantieperiode/ 2 jaar
P ériode de garantie européenne/ 2 ans Periodo di garanzia europea/ 2 anni Per ído de garantia europeia/ 2
anos Per ído de garant ía europea 2 años**