# USER GUIDE KYGO E7/1000 True Wireless Earphones FCC ID: 2ANOX69097

Kygo Life unites my love of music with modern Scandinavian design. The aim is to develop top-quality audio equipment that sounds amazing and looks great. Future classics that capture the euphoric feeling of my music. Like my approach to everything, Kygo Life is driven to continually improve. So, as each product evolves it embraces the latest technology and focuses on perfecting the details until I'm absolutely happy the end result is the best it can be. I hope that by creating new and inspiring audio experiences, you'll enjoy listening to your favourite tunes even more.

#### **Getting Started**

Congratulations on your new Kygo E7/1000 earphones! Before using this product, you should read this manual and familiarize yourself with the Bluetooth functions of your mobile phone or other devices.

#### Introduction

The Kygo E7/1000 earphones allows you to listen to your music wirelessly from your mobile phone, tablet, or other Bluetooth® enabled device. It delivers powerful and clear sound. The built-in microphone also allows you to answer calls from your phone.

#### Precautions

Please refer to this Users' Manual before using to ensure proper use. The contents stated herein may be modified from time to time for better service as the product properties and functions are subject to change without prior notice. For the sound performances of the product, never use it in too cold, too hot, too dusty or humid places, especially:

- 1. Near the heater or high temperature services or solarization.
- 2. In hazardous locations or in places apt to fall.
- 3. Never disassemble the combination audio.

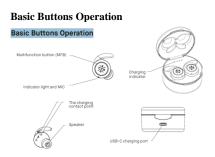
Do not use any diluents or volatile liquids to clean your headset and make sure to use only a charger from the qualified manufacturer. In order to avoid electric shocks and product damage, do not attempt to dismantle, repair or modify the product. This product or its battery cannot be disposed with the household waste.

therefore it must be returned to a collection point to be recycled. Please check with your local authorities for details.

Features

Bluetooth 5.0
 Sound quality with AAC® codec
 Waterproof (IPX 7)

4. Microphone
5. Accessories included: Freebit sport wings, Comply™ Foam ear tips and silicon tips
6. Voice command



Status	Headset performance
The single pairing headset (R)	After the headsets are paired with each other, the indicator light of the right headset will flash red and blue. When the headsets are paired with a device, the indicator light flashes blue once every five seconds.
True Wireless pairing	After the headsets are paired with each other (TWS pairing), the indicator light of the right headset will flash red and blue. When the headsets are paired with a device, the indicator light flashes blue once every five seconds.
Standby Mode	The indicator light of the right headset flashes blue once every 5 seconds
Call Mode	When in a call, the indicator light of the right headset flashes red every 5 seconds
Headset Charging	The indicator light of the headset is red

Mode	when being charged, and will turn off automatically after being fully charged Charging Base
Charging Mode	The indicator lights of the charging base flashes when being charged, and four lights are on after being fully charged
Power On State	The indicator light flashes blue for 3 times and then flashes red once every 5 seconds.
Power Off State	The indicator light flashes red for three times.
Low Voltage Alarm State	The indicator light flashes red once every 20 seconds

Wearing guide
STEP 1
Remove the headset from the charging case and choose between the included
silicone or Comply™ Foam eartips and the Freebit sport wings included in the
package. We suggest you test the different sizes to find the one that fits your
ear best.
STEP 2:
Insert the headset in your ear and slightly rotate headset until it firm.
STEP 3:

Make sure the headset is placed properly into the ear before use.

General function Switching on / off on METHOD 1:

In OFF MODE, press and hold headset(R) and headset(L) MFB for 2 seconds to turn on.

In ON MODE, press and hold headset(R) or headset(L) MFB for 5 seconds to turn off.

## METHOD 2:

Pick up the headsets from the charging base to turn on automatically. Put them back to power off and charge the headset

**True Wireless Pairing** 

**Method 1:** Pick up the two headsets from the charging base to power on and wait for 10 seconds. The two headsets will now enter auto-pairing mode and connect with each other after a few seconds. The headset (R) will blink red and blue and prompt "pairing". Then open the device's Bluetooth configurations and select "KYGO E7/900 - R".

Method 2: On OFF state, press both MFB buttons for 2 seconds to power on and wait for 10 seconds. The two headsets will now enter auto-pairing mode and connect with each other after a few seconds. The headset (R) will blink red and blue and prompt "pairing". Then open the device's Bluetooth configurations and select "KYGO E7/900 - R".

After the headset is successfully paired through method 1 or 2, the right headset prompts "connected".

The first time you pair with a new device the earbuds need to be positioned next by one another before they can connect with eachother

## Reconnect

**Method 1:** (if the headset was placed in the case without being turned off): Pick up the headsets from the charging base to power on -> After a few seconds the two headsets will automatically connect with each other -> the headset will pair automatically with the most recently paired device within Bluetooth reach. **Method 2:** (if the headset was turned off with the MFB before being put in the case): Press and hold the MFB buttons for 2 seconds to power on -> After a few seconds the two headsets will automatically connect with each other ->the headset will pair automatically with the most recently paired device within Bluetooth reach. **Note:** When reconnecting the headset will prompt "connected", "left channel"

and "right channel". When it successfully connects to a device, the right headset prompts " connected".

#### Adjusting the Volume

In call mode or music playing mode, short press MFB of headset(R) to increase the volume; short press MFB of headset(L ) to reduce the volume. Forward/Backward

In call mode or music playing mode; long press MFB of headset (R) for 2 seconds and release your finger for going to next song.

Long press MFB of headset (L) for 2 second and release your finger for going to previous song.

#### **Delete Pairing Records on the Headset**

On OFFMODE state, press MFB button on both headset (L) and headset (R) for 10 seconds (OFF MODE $\rightarrow$ ON MODE(2 seconds) $\rightarrow$ Delete pairing records (10 seconds), until hearing the Beep voice for 3 times, and the red/blue light flashes twice at the same time.

Answering /Ending a Call Headset (R)

When call income, short press MFB of headset (R) or headset (L) to answer call; in call mode, long press MFB of headset (R) or headset (L) for 2 seconds to end a call.

## **Rejecting a call**

Press and hold MFB of headset(R) or headset (L) for 2 seconds to reject the call, the speaker prompts "beep" twice. Please note that this function only support mobile phones with voice dialing function.

## **Music Pause/Playing**

On standby mode, shortly press headset (R) or headset (L) to play music. On music playing state, double click headset (R) to PAUSE music. Duoble click (R) again to play music. But headset (L) cannot pause independently. **Voice Dialing** On standby mode or music playing state, double-click the secondary ear (L) function key, which can be heard "Du". Please note that this function only support mobile phones with voice dialing function.

## Two-call

(Only support the mobile phone which has the function of handling two phones.) When you are answering a call, there is another call coming :

Long press and hold MFB of headset(R) for 2 seconds to end
the current call and answer incoming call;
Short press MFB of headset(R) to hold the current call and
answer incoming call.
After the second implementation, short press MFB of
headset(R) to switch between two calls;
After the second implementation, long press MFB of
headset(R) for 2 seconds to end the current call, and long press

**Note:** All the above operations have to respect the precondition that Phone supported Bluetooth hands free profile V1.5 and Phones are running under call holding function (Network services) from telecom.

## Battery charging Charging Ways of Headset The indicator light of headset is red when being charged, and will turn off automatically after being fully charged. Put the headset (L) (R) to the

corresponding position in the bottom of the charging base. The earbuds charge automatically when placed in the base.

**Charging Ways of Charging Base** 

Use the USB-C charging cable to charge. The indicator lights of the charging base flashes when being charged, and four lights are on after being fully charged. Use the USB-C cable to connect with computer.

Note 1: Check the charging device is suit to the headset or not. Note 2: Use only the supplied USB-C charging cable to charge the headset. The use of other equipment may harm the product and cause danger. Note 3: Do not attempt to force open the built-in battery as this could damage the headset Note 4: A fully charged headset will lose its power automatically if left unused. It is recommended to charge the headset each three months. Note 5: Do not leave the headset in a too hot or too cold condition. This may affect the headset's operations although it is fully charged Note 6: Do not dispose of the headset into fire or water.

## **Re-connecting to Bluetooth® devices**

Every time the headphone is switched on, it will connect to the nearest and the last connected device automatically.

When the headphone is in standby mode and doesn't connect to any device, short press the MFB button and it will connect to last connected device automatically.

Faults	Reasons	Solutions
Cannot turn on	low battery protection	Charging headsets for 2-3 hours
Can not turn on by picking up the headset /No indicator light when headset being charged	Charging base low battery protection	Charging both the headsets and charging base for 2-3 hours
No sounds after pairing	Wrong pairing	Pairing again
The two headsets TWS pairing failure/TWS paired successful but can not find the headset(R)	Too many pairing records	Delete pairing records according to user manual.
Charging base without indicator light when charging	DC power supply doesn't output power	Check whether the USB-C charging line is plugged
Turning off automatically	Low battery	Charging headset for 2-3 hours
Headsets without indicator light when	The headsets couldn't being charged in	1)Checking headset charging interface

# Troubleshooting

charging	charging base	whether has touched to POGO PIN of charging base and the location is correct or not. 2)Charging for charging base.
Headset echo	Volume is too loud or environment is noisy	Adjust the volume at phone or change a place
Noise in call	Environmental interference caused or distance between headset and mobile is too far	Change a place or move to close the headset and mobile
Low voice of the calling party	Wearing headset is wrong	Adjusting wearing position of headset
The headset reconnected with mobile phone after put back to the charging base	The charging base without power, the headset will auto turn on and paired	Charging for charging base
Left and right earbud don't connect with each other.	Left earbud was paired first.	Delete pairing record on headset, press MFB button for 10 sec.

#### Water resistance

The Kygo E7/1000 are waterproof under classification IPX7. This means that the earbuds can tolerate 30 minutes submersed in water up to 1 m (3 feet). The charging case is not waterproof and should not be in contact with water. Kygo E7/1000 has been tested under controlled laboratory conditions with a rating of IPX7 under IEC standard 60529. Waterproof are not permanent conditions and resistance might decrease as a result of normal wear. Do not attempt to charge a wet headset.

Liquid damage not covered under warranty.

# Warning

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which

can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.

- Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) this device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

## Specifications

Bluetooth Version: Bluetooth 5.0

Profiles Supported: HSP, HFP, A2DP, AVRCP SBC, AAC® CODEC

Operation Range: Up to 10 meters

Music Playing Time: Up to 6 hours

Charging Base Supply Power for Headset Music, Play Time: Up to 18 hours

Frequency response (+-3dB): 20Hz-20kHz

Impedance:  $16\Omega \pm 15\%$ 

Driver sensitivity: 116db/1kHz

Battery: 45mAH Li-polymer Battery

Charging Time of Headset: About 2 hours

Earphone dimensions: L19.5×W19.5×H26

Total Weight: 60g

\* Battery life and charging time may vary, depending on the usage and device type.

# **Kit contents**

True Wireless earphones Kygo E7/900 3 pairs of silicon tips 3 pairs of Freebit sport wings 1 pair of silicon ring 1 pair of Comply™ foam eartips Charging case USB- C charging cable Usermanual Warningsheet