

April 13, 2021

Eurofins MET Labs 914 West Patapsco Avenue Baltimore, MD 21230

RE: CONFIDENTIALITY REQUEST FOR RAVEN+ (MODEL#: RVP1A0, FCC ID: 2AN9Y-RVN0A0) To Whom It May Concern:

Pursuant to Section 0.459(b) of the Commission's Rules, 47 CFR § 0.459(b), the following information is provided in support of the request for long term confidential treatment of the Internal Photographs exhibit and user's manual.

We request that the internal photos and user's manual be also held in permanent confidentiality due to proprietary information that could never get into the possession of the competition. The unit has no user serviceable parts and is designed not to be opened or modified by the user. The unit is only opened and serviced by an authorized service depot. There are no user accessible or replaceable devices within the unit.

Please contact me if there is any information you may need.

Sincerely,

**Dan Crawford**, Director of R&D dcrawford@ravenconnected.com

Dan Crawford