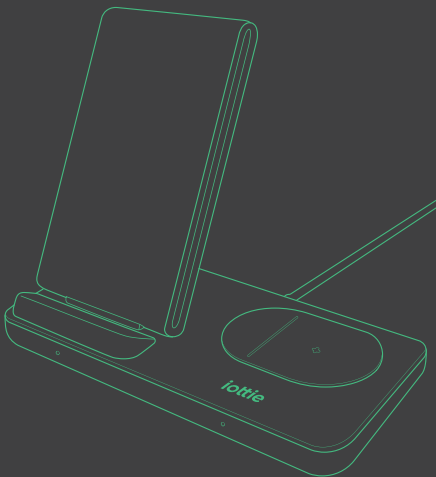


# iON Wireless Duo

Wireless Charging Stand & Pad

User Manual



## Getting Started

For an optimal charging experience, please follow the detailed instructions in this manual when using the iON Wireless Duo.

### Compatibility

Please make sure your device is Qi Wireless compatible. Compatible devices include:

#### Google

Pixel 5, 4, 4XL, 3, 3XL

#### Apple

iPhone 11, 11 Pro, 11 Pro Max, XR, XS, XS Max, X, 8 and 8 Plus

Qi- Wireless enabled AirPods and compatible AirPods cases

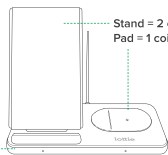
#### Samsung

Galaxy S20 Ultra, S20+, S20, Z Flip, Fold, Note10+, Note10, S10, S10e, S10+, Note9, S9, S9+, Note8, S8, S8+, S7 edge, S7, S6 edge+, Note5, S6 edge and S6  
Any Qi-enabled devices or accessories

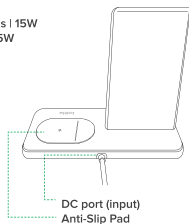
Please only use the included cable and power adapter.  
Third party components may impact wireless charging performance.

## Exploring

Front

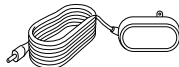
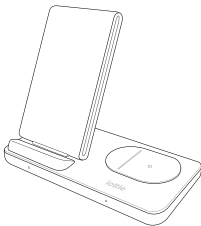


Back



## What's in the Box?

iON Duo product

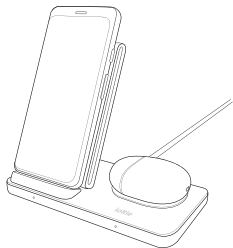


DC Cable & Adapter - 5 ft

## Key Features

### Dual Qi Wireless Charging

Wirelessly charge two devices simultaneously with the charging stand or pad.



### Charging Qi Wireless Accessory Devices

Also an accessory charger for wireless charging earbuds, and any Qi-enabled wireless device or accessory.



### Charging Speeds

Engineered to deliver charging speeds of up to 15W for Android, and 7.5W for iPhone. Dual Qi-Coil charging stand for wireless fast charging smartphones plus flat rubberized Qi wireless charging zone for smartphones and Qi enabled accessories.



### Ideal Viewing & Charging Convenience

Draft messages, browse the web, manage music in portrait mode. Or charge phone horizontally in landscape mode to watch videos, edit photos, and more.



### Included DC Cable & Adapter

1. Plug Charging Cable into the DC port on the back of the iON Duo.
2. Plug the Power Adapter into a wall outlet.

Both Charging Indicators will turn on and then fade, to inform you the iON Duo has received power.

Please only use the included cable and power adapter. Using third party components may impact wireless charging performance

## Qi Alignment Guide

Use the guide below to receive an efficient wireless fast charge

### Qi Coil Location



Google Pixel

The Qi coil is generally found in the center of most smartphone models.

### Smartphone Alignment (Stand)

The charging stand has portrait and landscape charging modes.

#### Portrait Charging |

Line up center of smartphone vertically to charging surface and rest device on Anti-Slip Foot until a charging connection is found.



#### Landscape Charging |

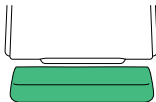
Line up center of smartphone horizontally to charging surface and rest device on Anti-Slip Foot until a charging connection is found.



Rest your smartphone on the charging surface parallel to the Charging Stand

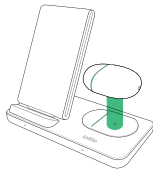
### Using the Anti-Slip Foot (Stand)

The Anti-Slip Foot comes built-in on the stand portion of the iON Duo.



### Pixel Buds Alignment (Pad)

Place Pixel Buds on the designated charging pad. The cap opening should be placed perpendicular with the laser etched line on the pad. The Plus sign on the pad is where the center of the Qi coil is on both your Pixel Buds and the charging pad



Rest your smartphone or Qi-wireless accessory device on the charging surface parallel to the Charging Pad

## Troubleshooting

Your device's screen will show that it is charging.

If your device is not charging, please check the corresponding Charging Indicator on the front of the device.

### Fading White Light

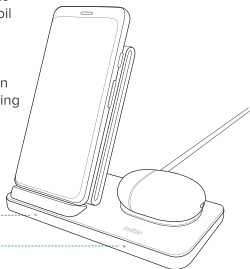
When powered on, light will appear briefly then fade.

### Blinking Red Light

A blinking red light will appear if device is incompatible or Qi coil is blocked.

### Solid White Light

White light will remain if the device is charging wirelessly.



Please contact customer service at [cs@iottie.com](mailto:cs@iottie.com) if you have any questions or need support.

## Specifications

### iON Wireless Duo

ITEM	DESCRIPTION
INPUT	19V 1.8A
OUTPUT (TOTAL)	20W
OUTPUT (STAND / PAD)	15W / 5W
LENGTH	3.15"
WIDTH	5.90"
HEIGHT	4.77"
WEIGHT	6.2 oz

### Wall Charger

INPUT	OUTPUT
110V-240VAC 0.8A	19V 1.8A

## Commencer

Pour une expérience de charge optimale, veuillez suivre les instructions détaillées de ce manuel lors de l'utilisation de l'iON Wireless Duo.

## Compatibilité

Veuillez-vous assurer que votre appareil est compatible avec Qi Wireless. Les appareils compatibles incluent.

### Google

Pixel 5, 4, 4XL, 3, 3XL

### Apple

iPhone 11, 11 Pro, 11 Pro Max, XR, XS, XS Max, X, 8 and 8 Plus

Airpod compatibles Qi-Wireless et étuis Airpod compatibles

### Samsung

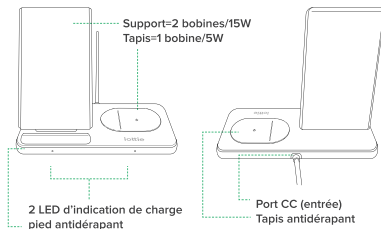
Galaxy S20 Ultra, S20+, S20, Z Flip, Fold, Note10+, Note10, S10, S10e, S10+, Note9, S9, S9+, Note8, S8, S8+, S7 edge, S7, S6 edge+, Note5, S6 edge and S6  
Tous les appareils ou accessoires compatibles Qi

**Veuillez utiliser uniquement le câble et l'adaptateur secteur inclus. Les composants tiers peuvent affecter les performances de charge sans fil.**

## Explorer

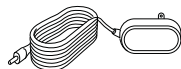
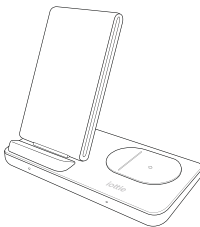
Avant

Arrière



## Qu'y a-t-il dans la boîte ?

Produit iON Duo

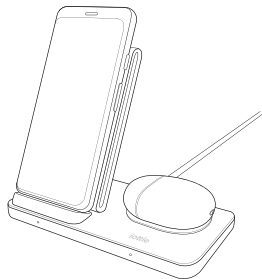


Câble CC et adaptateur  
- 5 pieds

## Principales caractéristiques

### Chargement sans fil Dual Qi

Chargez sans fil deux appareils simultanément avec le socle de chargement ou le pad



### Chargement des accessoires sans fil Qi

Également un chargeur d'accessoires pour les écouteurs de charge sans fil, les montres intelligentes et tout appareil ou accessoire sans fil compatible Qi.



15W



FAST

5W



STANDARD

### Vitesses de charge

Conçu pour offrir des vitesses de charge allant jusqu'à 15W pour Android et 7,5W pour iPhone. Support de charge double Qi-Coil pour smartphones à chargement rapide sans fil et zone de charge Qi-Wireless caoutchoutée plate pour smartphones et accessoires compatibles Qi.

### Affichage idéal et commodité de charge



Rédiger des messages, naviguer sur le Web, gérer la musique en mode portrait ou charger le téléphone horizontalement en mode paysage pour regarder des vidéos, modifier des photos et plus encore.

### Câble CC et adaptateur inclus



Branchez le câble de charge

1. dans le port DC à l'arrière de l'iON Duo  
Branchez l'adaptateur secteur dans une prise murale Both Charging
2. Indicators will Les deux indicateurs de charge s'allumeront puis s'effaceront, pour vous informer que l'iON Duo a reçu la puissance.

**Veuillez utiliser uniquement le câble et l'adaptateur secteur inclus. L'utilisation de composants tiers peut affecter les performances de charge sans fil**

## Guide d'alignement Qi

Utilisez le guide ci-dessous pour une charge rapide sans fil efficace

### Qi Coil Location



Google Pixel

La bobine Qi se trouve généralement au centre de la plupart des modèles de smartphones.

### Alignement du smartphone (Support)

Le support de charge a des modes de charge portrait et paysage.

#### Chargement en mode portrait |

Alignez le centre du smartphone verticalement sur la surface de charge et posez l'appareil sur le pied antidérapant jusqu'à ce qu'une connexion de charge soit trouvée.



#### Chargement en mode paysage |

Alignez le centre du smartphone horizontalement sur la surface de chargement et posez l'appareil sur le pied antidérapant jusqu'à ce qu'une connexion de chargement soit trouvée.

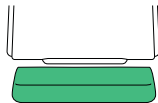


Posez votre smartphone sur la surface de chargement parallèlement au support de charge.

Posez votre smartphone sur la surface de chargement parallèlement au support de charge.

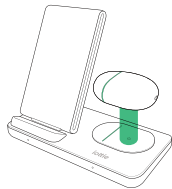
### Utilisation du pied antidérapant droit (support)

Le pied antidérapant est intégré dans la partie support du Duo iON.



### Alignement du smartphone (Tapis)

Placez les Pixel Buds sur le chargeur désigné. L'ouverture du capuchon doit être placée perpendiculairement à la ligne gravée au laser sur le tampon. Le signe plus sur le pad est l'endroit où le centre de la bobine Qi se trouve à la fois sur vos Pixel Buds et sur le pad de charg.



Posez votre smartphone ou appareil accessoire sans fil Qi sur la surface de chargement parallèlement au chargeur



## Dépannage

L'écran de votre appareil indiquera qu'il est en charge.

Si votre appareil ne se charge pas, veuillez vérifier l'indicateur de charge correspondant à l'avant de l'appareil.

### Lumière blanche déclinante

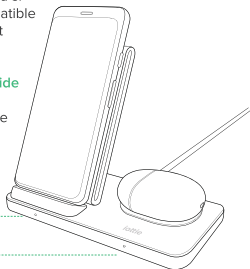
Une fois allumée, la lumière apparaîtra brièvement puis déclinera.

### Lumière rouge clignotante

Une lumière rouge clignotante apparaîtra si l'appareil est incompatible ou si la bobine Qi est bloquée.

### Lumière blanche solide

La lumière blanche restera si l'appareil se charge sans fil



Veuillez contacter le service client à [cs@iottie.com](mailto:cs@iottie.com) si vous avez des questions ou si vous avez besoin d'assistance.

## Caractéristiques

### iON Wireless Duo

ARTICLE	DESCRIPTION
ENTRÉE	19V 1.8A
SORTIE (TOTALE)	20W
SORTIE (SUPPORT/TAPIS)	15W / 5W
LONGUEUR	3.15"
LARGEUR	5.90"
TAILLE	4.77"
POIDS	6.2 oz

### Wall Charger

ENTRÉE	SORTIE
110V-240VAC 0.8A	19V 1.8A

## Declaration of Conformity (FCC)

This device complies with Part 18 of the FCC Rules.

**CAUTION:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the product.

**NOTE:** This equipment has been tested and found to comply with the limits for a wireless power transfer, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This product has been certified by iOttie to meet Google's compatibility standards. Google is not responsible for the operation of this product or its compliance with any applicable safety or other requirements. Learn more at [g.co/madeforgoogle](https://g.co/madeforgoogle).

Google's "made for" badge, "Pixel," and related marks are trademarks of Google LLC.

### RF exposure statement

This equipment complies with the FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and any part of your body.

### FCC Warning

This device complies with Part 18 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## Operational Warnings

- ! During the charging process, the transfer of electricity gives off heat. Your device may become warm, but should not become exceedingly hot.
- ! If the device gets wet, please cease charging immediately. Remove all plugs and dry the product completely. Device is only to be operated in a dry, indoor environment.
- ! Please be careful of excessive drops, dents, punctures, or deformities on the device. If you are concerned, please unplug the device and contact the manufacturer.
- ! Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- ! Operating this device in a hot environment or in direct sunlight for a long period of time may cause malfunctions. We recommend keeping the product in cooler temperatures.
- ! Please use included components for an optimal experience. To support Qi fast charge when using a third party, Power Adapter use a minimum output of 19V 1.8A or 19V with higher amp.
- ! If your phone is misaligned when wireless charging, your device may become warm due to inefficient wireless output. It is important to always properly align your smartphone.
- ! California Proposition 65: This product contains chemicals known to the state of California to cause cancer and birth defects or other reproductive harm.



### Caution

Old electrical appliances must not be disposed of together with residual waste, but have to be disposed of separately.

If you love your iOttie product,  
let us know by leaving a review online,  
or connect with us on our social platforms.



**iottie**

[www.iottie.com](http://www.iottie.com)  
[cs@iottie.com](mailto:cs@iottie.com)