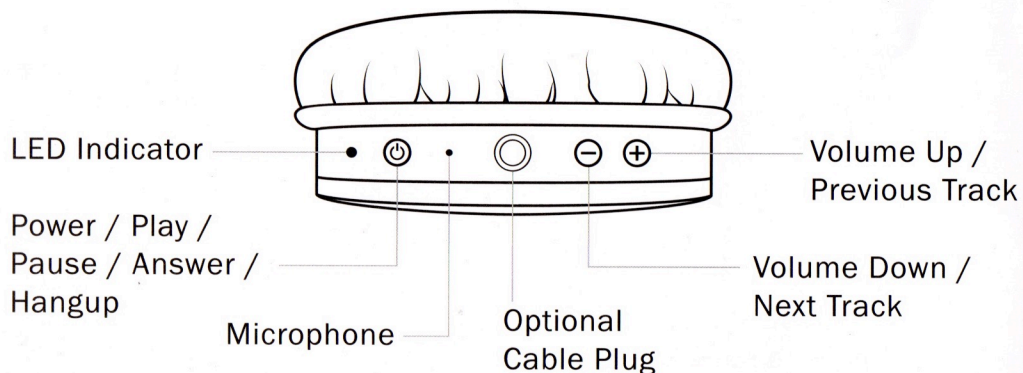


# OPERATION

## Wireless Troubadour Headphones



### MUSIC PLAYBACK

**Play / Pause:** Quickly press the power (⏻) button

**Adjust Volume:** Press & hold the corresponding volume button

**Skip Forward:** Quickly press the minus (-) button

**Skip Backward:** Quickly press the plus (+) button

### PHONE CALLS / OTHER

**Answer / End Call:** Quickly press the power (⏻) button

**Reject Call:** Press the power (⏻) button for 2 seconds

**On / Off:** Press the power (⏻) button for 3 seconds

**Voice Assistant:** Press and hold the power (⏻) button for ~1 second

# TROUBLESHOOTING

## Wireless Troubadour Headphones

Something not working? Don't panic. Try these helpful tips, and if afterwards you're still stuck, contact us at [hello@lstnsound.co](mailto:hello@lstnsound.co)

### MY TROUBADOURS WON'T TURN ON

Check to ensure that your Troubadours are charged. Plug the provided USB cable into a USB power supply. The LED indicator will turn red, and the headphones will begin charging. The LED will change to blue once your Troubadours are fully charged (apx. 1 hour). If you're unable to get to a charger, the provided backup cable works even when there is no battery power.

### MY TROUBADOURS WON'T PAIR / CONNECT

Sometimes, connection errors happen. Try turning your device's Bluetooth connection off for a few seconds, and then try pairing again. If that doesn't work, turn off both your device's Bluetooth and the headphones for ~10 seconds, then start again.

### MY CONNECTION IS SPOTTY / INTERMITTENT

The Troubadour's connection range is approximately 33 feet (10 m). Check the make sure you're in this range. They also work best with a direct line-of-sight connection, so make sure nothing is obstructing the path between your Troubadours and your device.

# WARRANTY

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Wireless Troubadour Headphones

If our product has a defect in materials or workmanship, you can return it for a full refund within one year of purchase. LSTN, at its option and to the extent permitted by law will (1) exchange the product with a functionally equivalent product that is new or equivalent to new in performance and reliability, or (2) refund the original purchase price. This warranty excludes damage resulting from abuse, accident, modifications or other causes that are not defects in materials and workmanship. You must have purchased the product from an authorized dealer in the original packaging. Please contact **warranty@LSTNsound.co** with your request if you would like to return or exchange your LSTN product in compliance with our warranty. Replacement parts are also available - to view the entire LSTN catalog please visit **www.LSTNsound.co**.

## HEARING DAMAGE WARNING

Listen carefully! Permanent hearing loss may occur if headphones are used at high volume. Set the volume to a safe level. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. For more information on hearing loss and what to avoid, please visit **<http://www.listencarefully.org/>**

# QUICK START GUIDE

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Wireless Troubadour Headphones

Thanks for purchasing LSTN's wireless Troubadour headphones! We know you're anxious to get started, so we'll keep this short. Want this information in video form? Go to **[lstnsound.co/gettingstarted](http://lstnsound.co/gettingstarted)**

**1)** Hold the power (⏻) button down for ~5 seconds. The LED will flash red and blue. You'll hear an initial set of beeps when the power turns on, and a second set when the headphones begin pairing.

**2)** Open your device's Bluetooth preferences and select "Troubadours BT". You'll hear a beep to confirm the connection. If you're prompted to enter a PIN, use "0000".

**3)** That's it! You're now connected. To pair to a different device, simply turn off the headphones by holding the power button for 3 seconds, then restart this process at step 1 with your new device.

After completing the initial pairing process, your Troubadours will reconnect to the last used device once turned on - you do not need to re-pair them each time.

**FCC Caution:**

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.