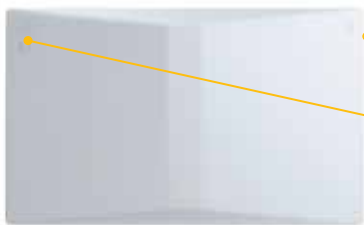




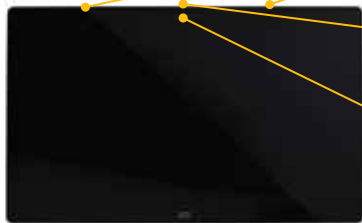
JOY

Owner's Manual



Power Button

Volume Buttons



Speakers

Microphone

Notification Light

Charging your Joy Album™ digital photo album

Prepare for worry-free wireless charging. The Joy Album comes with a smart dual-surface charging stand. Connect the charging stand to a power source by using the included power cable. Then, set your album on either side of the charging stand - magnets will hold it in place and it will begin charging wirelessly.



HIGH ANGLE



LOW ANGLE

Creating and sharing albums

The Joy Album was built to give you a beautiful and easy way to view your memories. To create and share albums, download the Joy™ mobile app for iOS or Android. Just log in with the same account as your Joy Album and anything you create in the app will instantly show up on your album.

What is StoryTime®?

StoryTime is our one-of-a-kind feature that allows you to connect with loved ones like never before. It lets you have a conversation and share what is on your screen with another Joy Album owner in real time so that you can connect, no matter how many miles apart you really are.

What are voice notes?

Voice notes allows you to instantly record voice messages on any photo or video to preserve your laughs and stories.

Troubleshooting and support

If you have any questions at all, contact us at hello@joy.co

Regulatory information, certification, and compliance marks specific to the Joy Album are available on Joy Album:
(including E-label FCC/IC ID):

Tap Avatar > Settings > System

Safety, handling and support

Read these instructions. Should you have any questions please do not hesitate to contact our support team.

- Keep these instructions for reference.
- Follow all instructions in this manual.
- Do not use or install this device near water sources such as swimming pools bathtubs, etc.
- Clean only with dry soft cloth. Household cleaners or solvents

can damage the finish on your Joy Album.

- Do not block any openings on the device.
Keep away from heat sources.
 - Do not route the power cable where people and pets can walk or trip on it.
 - Unplug the Joy Album when unused for long periods of time.
 - This product contains no user serviceable parts. Refer all servicing to a qualified Joy representative or service center.
-

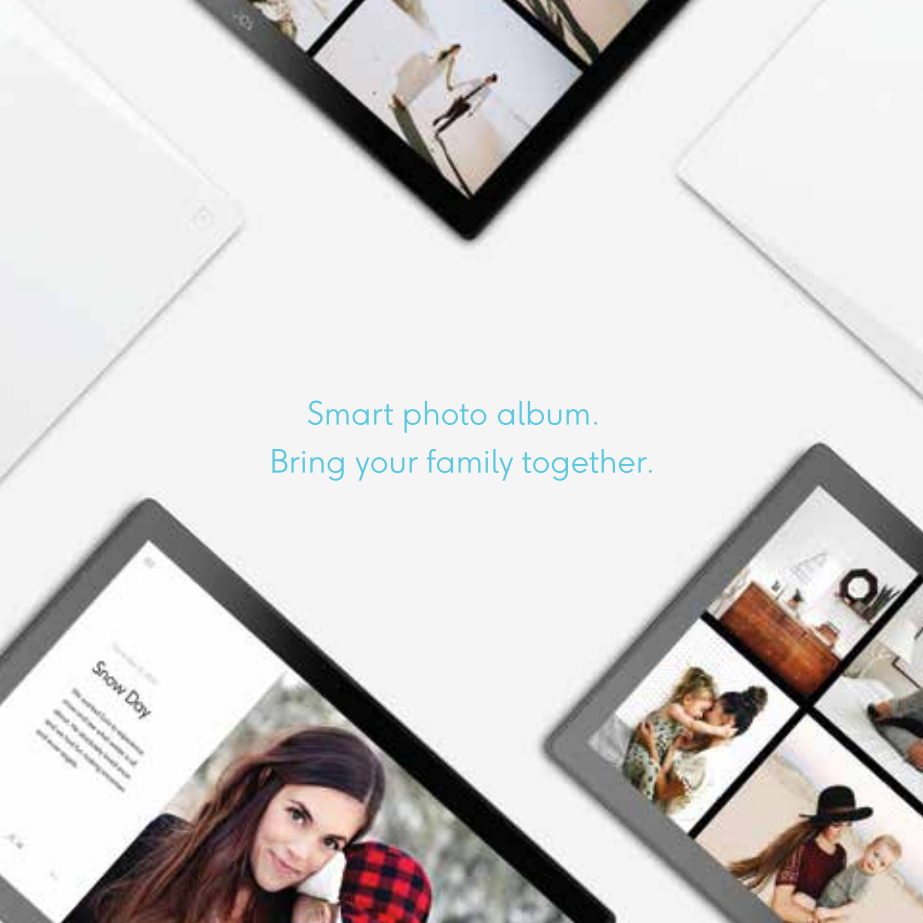
- Discontinue use and contact customer support if the Joy Album is not working properly or has been or has been damaged in any way, such as power supply cable or plug is damaged, liquid has been spilled on it, the device has been exposed to rain or excessive moisture, objects have fallen into openings on the device, has been dropped, or the glass has broken.
- **Warning:** To reduce the risk of fire or electric shock, do not expose this device to rain, excessive moisture, or expose device to dripping or splashing liquids, or place near objects filled with liquids.

Exposure to Radio Frequency

This product has been evaluated,

and fully complies to the to the MPE limits for safety adopted by the FCC for magnetic field strength and/or power density as appropriate per 47 CFR §2.1091.

The device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as Specific Absorption Rate, or SAR. The SAR limit for this devices is 1.6 W/kg by Industry Canada and FCC, and 2.0 W/kg by the Council of the European Union. The highest SAR value for this device was 0.937 W/kg with 0 mm distance for FCC and IC testing 0.080W/kg for CE testing As SAR is measured utilizing the

The image features four tablets arranged in a diamond pattern on a white background. The top tablet shows a close-up of a person's legs and feet. The bottom-left tablet displays a text page with the heading 'Snow Day' and a large photo of a woman. The bottom-right tablet shows a collage of three photos: a couple embracing, a person in a hat, and a person sitting on a bed. The top-right tablet is blank.

Smart photo album.
Bring your family together.



device's highest transmitting power, the actual SAR of this device while operating is typically below that indicated above. This is due to automatic changes to the power level of the device to ensure it only uses the minimum power required to communicate with the network.

Battery

Don't attempt to replace the Joy Album battery yourself—you may damage the battery, which could cause overheating, fire, and injury. The lithium-ion battery in your Joy Album should be serviced or recycled by Joy Home, Inc. or an authorized service provider, and it must be recycled or disposed of separately from household waste. Dispose of batteries according to your local environmental laws and guidelines.

Medical Device Interference

The Joy Album contains components and radios that emit electromagnetic fields. The Joy Album also contains magnets, which may interfere with pacemakers, defibrillators, or other medical devices. Maintain a safe distance between your medical device and the Joy Album. Consult with your physician and medical device manufacturer about your medical device. If you suspect the Joy Album is interfering with your medical device, stop using the Joy Album.

Avoiding Hearing Damage

To prevent possible hearing damage, do not listen at high volume levels for long periods.

One-Year Limited Warranty Summary

Joy Home, Inc. warrants the included product and accessories against defects in materials and workmanship for one year from the date of original shipment. Joy does not warrant against normal wear and tear, nor damage caused by accident or abuse. To obtain service, contact Joy at hello@joy.co. Available service options are dependent on the country in which service is requested and may be restricted to the original country of sale. International shipping charges may apply, depending on the location. Subject to the full terms and detailed information on obtaining service available at <https://joy.co/warranty>, if you submit a valid claim under this warranty, Joy will either repair,

replace, or refund your Joy Album at its own discretion. Warranty benefits are in addition to rights provided under local consumer laws. You may be required to furnish proof of purchase details when making a claim under this warranty.

FCC Compliance Statement

- This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
 - This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices
-

and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined

by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Compliance Statement

Canadian Compliance

This device complies with Innovation, Science and Economic Development Canada's licence-exempt RSSs.

Operation is subject to the following conditions:

1. This device may not cause harmful interference.
 2. This device must accept any
-

interference received, including interference that may cause undesired operation.

Conformité à la réglementation canadienne

Le présent appareil est conforme aux CNR Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage;
2. l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

EU Compliance Statement

Joy Home, Inc. hereby declares that this wireless device is in compliance with the essential requirements and other relevant provisions of the Radio Equipment Directive. A copy of the EU Declaration of Conformity is

available online at
<https://joy.co/DoC>

Joy can be contacted at
hello@joy.co or via <https://joy.co>

Adapter shall be installed near the equipment and shall be easily accessible.

The plug considered as disconnect device of adapter.

Charging stand model: S13

This product can be used across EU member states.

EUT supports radios application	802.11b/g/n/ac Bluetooth V4.0+LE
Maximum RF output power	802.11b/g/n/ac (2.4G e.i.r.p): <20 dBm 802.11b/g/n/ac (5G e.i.r.p): <27 dBm Bluetooth EDR: <20 dBm Bluetooth LE: <20 dBm



Operation temperature: 0–45 °C



EU—Disposal Information

The symbol above means that according to local laws and

regulations your product and/or its battery must be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. The separate collection and recycling of your product and/or its battery at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

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