



# Safety & Warranty Guide

**VISION**

## ***Safety Information***

The topics in this section will introduce the safety and use information.

### ***Please read before proceeding***

THE BATTERY IS NOT FULLY CHARGED WHEN YOU TAKE IT OUT OF THE BOX. DO NOT REMOVE THE BATTERY PACK WHEN THE PHONE IS CHARGING. YOUR WARRANTY IS INVALIDATED IF YOU DISASSEMBLE OR ATTEMPT TO DISASSEMBLE THE DEVICE.

### ***Privacy restrictions***

Some countries require full disclosure of recorded telephone conversations, and stipulate that you must inform the person with whom you are speaking that the conversation is being recorded. Always obey the relevant laws and regulations of your country when using the recording feature of your phone.

## ***Disclaimers***

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## ***Important health information and safety precautions***

When using this product, the safety precautions below must be taken to avoid possible legal liabilities and damages. Retain and follow all product safety and operating instructions. Observe all warnings in the operating instructions on the product.

To reduce the risk of bodily injury, electric shock, fire and damage to the equipment, observe the following precautions.

### ***Electrical safety***

This product is intended for use when supplied with power from the designated battery or power supply unit. Other usage may be dangerous and will invalidate any approval given to this product.

## ***Safety precautions for proper grounding installation***

**Warning:** Connecting to improperly grounded equipment can result in an electric shock to your device.

This product is equipped with a USB Cable for connecting with desktop or notebook computer. Be sure your computer is properly grounded (earthed) before connecting this product to the computer. The power supply cord of a desktop or notebook computer has an equipment grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet which is properly installed and grounded in accordance with all local codes and ordinances.

## ***Safety precautions for power supply unit***

### ***Use the correct external power source***

A product should be operated only from the type of power source indicated on the electrical ratings label. If you are not sure of the type of power source required, consult your authorized service provider or local power company. For a product that operates from battery power or

other sources, refer to the operating instructions that are included with the product.

This product should be operated only with the following designated power supply unit(s).

Travel charge: Input: 100-240V, 50/60Hz, 0.15A.  
Output: 5V, 1000mA

### ***Handle battery packs carefully***

This product contains a Lithium-ion polymer or Lithium-ion battery. There is a risk of fire and burns if the battery pack is handled improperly. Do not attempt to open or service the battery pack. Do not disassemble, crush, puncture, short external contacts or circuits, dispose of in fire or water, or expose a battery pack to temperatures higher than 140°F (60°C). The operating temperature for the phone is 14°F (-10°C) to 113°F (45°C).

**Warning:** Danger of explosion if battery is incorrectly replaced.

To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 113°F (45°C), or dispose of in fire or water. Replace only with specified batteries. Recycle or dispose of used batteries according to the local regulations or guide supplied with your product.



### *Take extra precautions*

- Do not disassemble or open, crush, bend or deform, puncture or shred.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- The phone should only be connected to products that bear the USB-IF logo or have completed the USB-IF compliance program.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Battery usage by children should be supervised.
- Only use the battery for the system for which it is specified.

- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirement for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage or other hazard.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Improper battery use may result in a fire, explosion or other hazard. If the battery leaks:
  - Do not allow the leaking fluid to come in contact with skin or clothing. If already in contact, flush the affected area immediately with clean water and seek medical advice.
  - Do not allow the leaking fluid to come in contact with eyes. If already in contact, DO NOT rub; rinse with clean water immediately and seek medical advice.
  - Take extra precautions to keep a leaking battery away from fire as there is a danger of ignition or explosion.

## ***Safety precautions for direct sunlight***

Keep this product away from excessive moisture and extreme temperatures. Do not leave the product or its battery inside a vehicle or in places where the temperature may exceed 113°F (45°C), such as on a car dashboard, window sill, or behind a glass that is exposed to direct sunlight or strong ultraviolet light for extended periods of time. This may damage the product, overheat the battery, or pose a risk to the vehicle.

## ***Prevention of hearing loss***

Permanent hearing loss may occur if earphones or headphones are used at high volume for prolonged periods of time.

## ***Safety in aircraft***

Due to the possible interference caused by this product to an aircraft's navigation system and its communications network, using this device's phone function on board an airplane is against the law in most countries. If you want to use this device when on board an aircraft, remember to turn off your RF on your phone by switching to Airplane Mode.

## ***Explosive atmospheres***

When in any area with a potentially explosive atmosphere or where flammable materials exist, the product should be turned off and the user should obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death. Users are advised not to use the equipment at refueling points, such as service or gas stations, and are reminded of the need to observe restrictions on the use of radio equipment in fuel depots, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive atmosphere are often, but not always, clearly marked. These include fueling areas, below deck on boats, fuel or chemical transfer or storage facilities, and areas where the air contains chemicals or particles, such as grain, dust, or metal powders.

## ***Road safety***

Full attention must be given to driving at all times in order to reduce the risk of an accident. Using a phone while driving (even with a hands-free kit) causes distraction and can lead to an accident. You must comply with local laws and regulations restricting the use of wireless devices while driving.

## ***Safety precautions for RF exposure***

- Avoid using your phone near metal structures (for example, the steel frame of a building).
- Avoid using your phone near strong electromagnetic sources, such as microwave ovens, sound speakers, TV and radio.
- Use only original manufacturer-approved accessories, or accessories that do not contain any metal.
- Use of non-original manufacturer-approved accessories may violate your local RF exposure guidelines and should be avoided.

## ***Interference with medical equipment functions***

This product may cause medical equipment to malfunction. The use of this device is forbidden in most hospitals and medical clinics.

If you use any other personal medical device, consult the manufacturer of your device to determine if they are adequately shielded from external RF energy. Your health care provider may be able to assist you in obtaining this information.

Turn your phone OFF in health care facilities when any regulations posted in these areas instruct you to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

## ***Non-ionizing radiation***

Your device has an internal antenna. This product should be operated in its normal-use position to ensure the radioactive performance and safety of the interference. As with other mobile radio transmitting equipment, users are advised that for satisfactory operation of the equipment and for the safety of personnel, it is recommended that no part of the human body be allowed to come too close to the antenna during operation of the equipment.

Use only the supplied integral antenna. Use of unauthorized or modified antennas may impair call quality and damage the phone, causing loss of performance and SAR levels exceeding the recommended limits as well as result in noncompliance with local regulatory requirements in your country.

To assure optimal phone performance and ensure human exposure to RF energy is within the guidelines set forth in the relevant standards, always use your device only in its normal-use position. Contact with the antenna area may impair call quality and cause your device to operate at a higher power level than needed.

Avoiding contact with the antenna area when the phone is IN USE optimizes the antenna performance and the battery life.

## ***Electrical safety***

### ***Accessories***

- Use only approved accessories.
- Do not connect with incompatible products or accessories.
- Take care not to touch or allow metal objects, such as coins or key rings, to contact or short circuit the battery terminals.

### ***Connection to a car***

Seek professional advice when connecting a phone interface to the vehicle electrical system.

## ***Faulty and damaged products***

- Do not attempt to disassemble the phone or its accessory.
- Only qualified personnel must service or repair the phone or its accessory.

## ***General precautions***

You alone are responsible for how you use your phone and any consequences of its use. You must always switch off your phone wherever the use of a phone is prohibited. Use of your phone is subject to safety measures designed to protect users and their environment.

### ***Avoid applying excessive pressure to the device***

Do not apply excessive pressure on the screen and the device to prevent damaging them and remove the device from your pants' pocket before sitting down. It is also recommended that you store the device in a protective case and only use the device stylus or your finger when interacting with the touch screen. Cracked display screens due to improper handling are not covered by the warranty.

## ***Device getting warm after prolonged use***

When using your device for prolonged periods of time, such as when you're talking on the phone, charging the battery or browsing the Web, the device may become warm. In most cases, this condition is normal and therefore should not be interpreted as a problem with the device.

## ***Heed service markings***

Except as explained elsewhere in the Operating or Service documentation, do not service any product yourself. Service needed on components inside the device should be done by an authorized service technician or provider.

## ***Protect your phone***

- Always treat your phone and its accessories with care and keep them in a clean and dust-free place.
- Do not expose your phone or its accessories to open flames or lit tobacco products.
- Do not expose your phone or its accessories to liquid, moisture or high humidity.
- Do not drop, throw or try to bend your phone or its accessories.

- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your phone or its accessories.
- Do not attempt to disassemble your phone or its accessories, only authorized personnel must do so.
- Do not expose your phone or its accessories to extreme temperatures, minimum 14°F (-10°C) and maximum 113°F (45°C).
- Please check local regulations for disposal of electronic products.
- Do not carry your phone in your back pocket as it could break when you sit down.

## ***Damage requiring service***

Unplug the product from the electrical outlet and refer servicing to an authorized service technician or provider under the following conditions:

- Liquid has been spilled or an object has fallen into the product.
- The product has been exposed to rain or water.
- The product has been dropped or damaged.

- There are noticeable signs of overheating.
- The product does not operate normally when you follow the operating instructions.

### ***Avoid hot areas***

The product should be placed away from heat sources such as radiators, heat registers, stoves, or other products (including amplifiers) that produce heat.

### ***Avoid wet areas***

Never use the product in a wet location.

### ***Avoid using your device after a dramatic change in temperature***

When you move your device between environments with very different temperature and/or humidity ranges, condensation may form on or within the device. To avoid damaging the device, allow sufficient time for the moisture to evaporate before using the device.

**NOTICE:** When taking the device from low temperature conditions into a warmer environment or from high-temperature conditions into a cooler environment, allow the device to acclimate to room temperature before turning on power.

### ***Avoid pushing objects into product***

Never push objects of any kind into cabinet slots or other openings in the product. Slots and openings are provided for ventilation. These openings must not be blocked or covered.

### ***Air bags***

Do not place a phone in the area over an air bag or in the air bag deployment area. Store the phone safely before driving your vehicle.

### ***Mounting accessories***

Do not use the product on an unstable table, cart, stand, tripod, or bracket. Any mounting of the product should follow the manufacturer's instructions and should use a mounting accessory recommended by the manufacturer.

### ***Avoid unstable mounting***

Do not place the product with an unstable base.

### ***Use product with approved equipment***

This product should be used only with personal computers and options identified as suitable for use with your equipment.

### ***Adjust the volume***

Turn down the volume before using headphones or other audio devices.

### ***Cleaning***

Unplug the product from the wall outlet before cleaning.

Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning, but NEVER use water to clean the LCD screen.

### ***Small children***

Do not leave your phone and its accessories within the reach of small children or allow them to play with it. They could hurt themselves, or others, or could accidentally damage the phone. Your phone contains small parts with sharp edges that may cause an injury, or which could become detached and create a choking hazard.

### ***Repetitive motion injuries***

To minimize the risk of RSI, when texting or playing games with your phone:

- Do not grip the phone too tightly.
- Press the buttons lightly.

- Make use of the special features in the handset which minimize the number of buttons which have to be pressed, such as message templates and predictive text.
- Take lots of breaks to stretch and relax.

### ***Operating machinery***

Full attention must be given to operating the machinery in order to reduce the risk of an accident.

### ***Loud noise***

This phone is capable of producing loud noises which may damage your hearing.

### ***Emergency calls***

This phone, like any wireless phone, operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless phone for emergency communications.

# ***Regulatory agency identifications FCC Regulations***

This mobile phone complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiated radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## ***RF Exposure Information (SAR)***

This mobile phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S.

Government. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.67 W/kg and when worn on the body, as described in this user guide, is 1.29 W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of

[www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on FCC ID: 2AM86U307AS.

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

# **HEARING AID COMPATIBILITY HAC FOR WIRELESS TELECOMMUNICATIONS DEVICES**

**THIS PHONE HAS A HAC RATING OF M4/T4 .**

## **WHAT IS HEARING AID COMPATIBILITY?**

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an “M” rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a “T” rating that enables the phone to be used with hearing aids operating in the tele-coil mode thus reducing unwanted background noise.

## **HOW WILL I KNOW WHICH WIRELESS PHONES ARE HEARING AID COMPATIBLE?**

The Hearing Aid Compatibility rating is displayed on the wireless phone box. A phone is considered Hearing Aid Compatible for acoustic coupling (microphone mode) if it has an “M3” or “M4” rating. A digital wireless phone is considered Hearing Aid Compatible for inductive coupling (tele-coil mode) if it has a “T3” or “T4” rating.

# Warranty

With this manufacturer's warranty (hereinafter: the "Warranty"), Wiko guarantees this product against any material, design and manufacturing defects. The duration of this Warranty is specified in article 1 below.

This Warranty does not affect your statutory rights, which cannot be excluded or limited, in particular in relation to the applicable legislation on defective products.

## Warranty duration:

The product may consist of several parts, which may have separate warranty periods, to the extent permitted by local laws. The "Warranty Period" (as defined in the table below) takes effect on the date of purchase of the product (as indicated on the proof of purchase\*).

1. Warranty period (see table below)

|  |           |
|--|-----------|
| Phone                                      | 12 months |
| Battery and Charger                        | 12 months |
| Other Accessories (If included in the box) | 12 months |

2. Warranty period for repaired or replaced parts:

Subject to special provisions of local laws in force, the repair or replacement of a product does not, under any circumstances whatsoever, extend the original warranty period of the product concerned. However, the repaired or replaced parts are guaranteed in the same manner and for the same defect for a period of one month after delivery of the repaired product, even if their initial warranty period has expired.

## Implementation of the Warranty

If your product is faulty under normal conditions of use and maintenance, in order to benefit from the present warranty, please contact the WIKO support center via our website (<http://www.wiko.us>) or by calling (855) 945-6872. The WIKO support center will then provide you with instructions on how to return the product for support under warranty.

## ***Warranty exclusions***

WIKO guarantees its products against material, design and manufacturing defects. The Warranty does not apply in the following cases:

1. Normal wears and tears of the product (including on camera lenses, batteries and screens) requiring periodic repair and replacement.
2. Defects and damages due to negligence, to the product being used other than in a normal and customary manner, to the non-compliance with the recommendations of the WIKO's User Manual, to an accident, regardless of the cause. Instructions for use and maintenance of the product can be found in the WIKO's User Manual.
3. The opening, unauthorized disassembly, modification being carried out or repair of the product by the end user or by persons or by service providers not approved by WIKO and/or with spare parts not approved by WIKO.
4. Use of the product with accessories, peripherals and other products whose type, condition and/or standards do not meet the WIKO's requirements.
5. Defects associated with the use or connection of the product to equipment or software not approved by WIKO. Some defects may be caused by viruses due to unauthorized access by yourself or by a third party service, computer systems, other accounts or networks. This unauthorized access may take place through hacking, misappropriation of passwords or various other means.
6. Defects and damage due to the exposure of the product to humidity, extreme temperatures, corrosion, oxidation, or to any spillage of food or liquids, chemicals and generally any substance likely to alter the product.
7. Any failure of embedded services and applications that have not been developed by WIKO and whose functioning is the exclusive responsibility of their designers.
8. Installation and use of the product in a manner that does not comply with the technical or security standards or regulations in force in the country where it is installed or used.
9. Modification, alteration, degradation or illegibility of the IMEI number, serial number or EAN of the product.
10. Absence of proof of purchase.

Upon expiration of the warranty period or upon an exclusion of warranty, WIKO may, at its discretion, provide a quote for the repair and offer to provide support for the product, at your cost.

The WIKO contact and after-sales service details are subject to change; the most recent information is available on <http://www.wiko.us>

These Warranty terms may vary substantially according to your country of residence. For further information on the WIKO Warranty Terms and Conditions applicable in your country, visit <http://www.wiko.us>

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