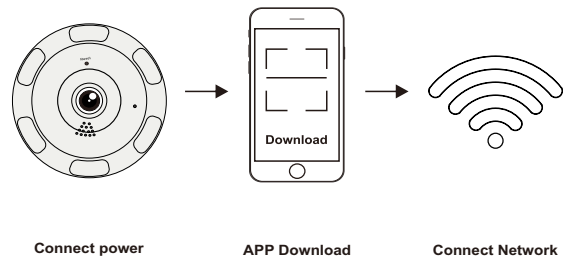


# User Manual



Please read the user manual carefully before using and then keep it well.

First of all, thank you for choosing our products, please check all the attachments.

Step 1: Download V380S APP on the mobile phone.



Search "V380S" in the APP store and install, or scan the QR code to install.

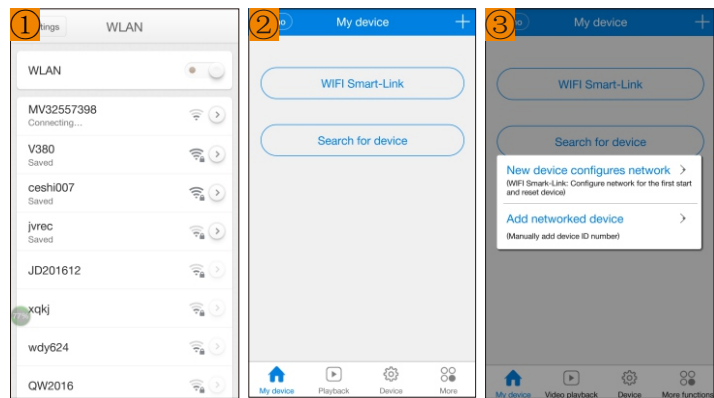
Search "V380S" in the Android Store or mobile assistant application and install, or scan the QR code to install.



Step 2: Electrify the camera

Interface: Power interface TF card slot Reset / reset button

Equipment starts, voice prompt to establish AP hotspots. Then open the mobile wireless Settings. Find mv WiFi signal in the beginning, select and link

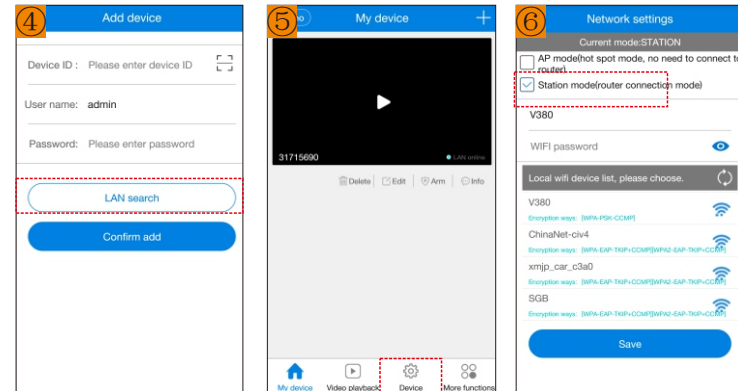


(1) Open WLAN Settings and select the wireless AP

(2) Open the phone client.

(3) Option in the top right corner of the +. And select "add networked device"

1



(4) Click "LAN search" and find the device from the device list.

(5) Click "device configuration" and then click "network settings" to enter

(6) Select "Station mode", and then select wifi signal in the WLAN list and put password then click "save"

(7) When there's voice prompt "wifi connected", please connect your WIFI on your mobile phone to get access to remote control (or in the pop-up window click [yes])

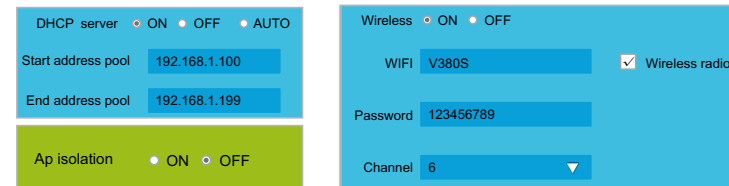
## FAQ

1、Part of WIFI name and password has Chinese special fonts or special symbols, so the device was configured successfully but the connection failed. Please change the WIFI name to English letters or numbers.

(1) Check the router is 4G routing or not, the device does not support 5G routing.

(2) First of all, long press "Reset" till the device voice prompts to restore the factory settings, and then short press "Reset" switch to AP mode, then use method 2 to configure

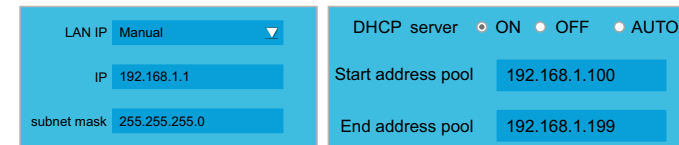
(3) Check whether the DHCP service in the router settings is turned on, and whether the AP isolation is turned off. Then set the wireless channel to 6 channels and then configure it. (input 192.168.1.1 in the browser can check the router IP)



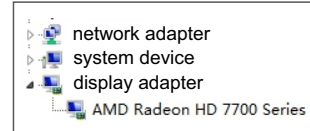
2

3、The device can be checked on the mobile phone, but the computer client has prompted video caching?

(1). Multiple routers can not be in the same LAN, if there are multiple routes, please modify the two level router's settings and make the two level routing LAN port IP is different from the main router's and also close the DHCP service, and then insert the cable into the LAN port. The following figure:



(2). Check if the computer graphics card is installed, if not installed, please download the "driver life" and install (right click) "my computer" - "device manager", if there is graphics card model number, means install successfully.



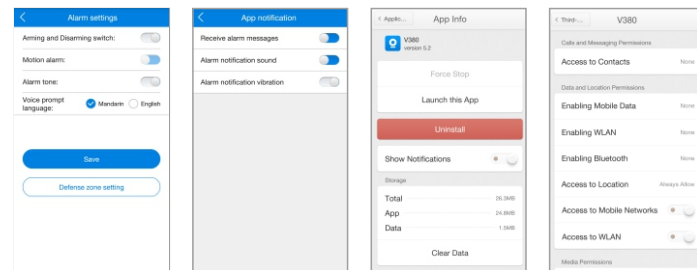
4、Why can't receive the alarm picture?

(1) Alarm protection switch and alarm must be opened.

(device configuration - alarm settings)

(2) Push notifications must be turned on (more features - push notifications)

(3) Mobile application rights must be open ("setting" on mobile)



(1) Alarm settings

(2) Push notification

(3) Application information

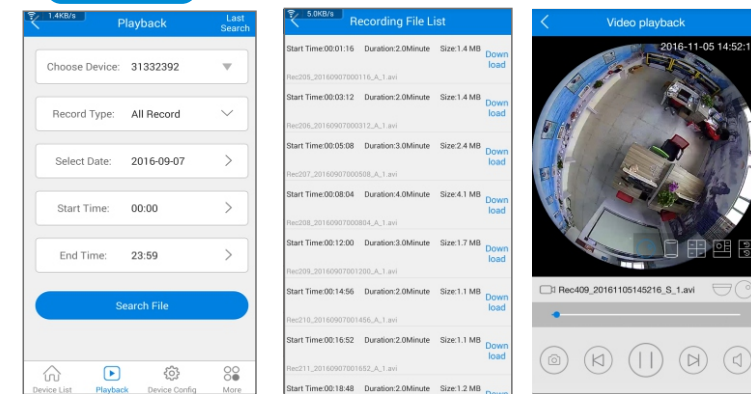
(4) Application permissions

3

## Safety Cautions

- ▶ Away from high temperature heat source and the environment; Avoid direct sunlight.
- ▶ Pay attention to waterproof, water comes into contact with the equipment, immediately without electricity;
- ▶ Avoid too damp environment use, please refer to the applicable scope of humidity (85% RH applies in the following);
- ▶ Dragon avoid use in extreme heat or cold environment, please refer to the applicable temperature range (within a 10 degrees, + 50 degrees) is used;
- ▶ The machine should be installed horizontally or wall hanging and top loading, avoid installed in place of violent vibration, do not put on the phone the other equipment;
- ▶ The power supply voltage will be subject to the official standard (see power identity);
- ▶ Insert the don't charged to pull on the memory card.

## Video playback



Search the record files

Select the playback time for playback

Video playback interface

4

Preview mode

1Screenshot

2Audio on/off

3Installation mode

4Preview mode

Mode1

Mode2

Mode3

Mode4

Mode5

5

Device settings

After choosing device, you can configure it. The introduction to various funtions is as follows

1Network Setting;  
The AP mode and(Station mode) router connection mode are free to switch;  
AP Mode:Set the Camera work as a independed Access Point(Hotpot)  
(The wifi camera work as a WIFI Access Point,the prefix is“ MV” .ex,” MV31000000”)  
Station Mode:This pattern is connected to the router

2Recording Settings:  
Auto Record:continuous recording;  
Alarm video:record with alarm event;  
Video& Audio:Record the sound  
Video resolution:Video resolution Settings

3Date & Time setting:Set time equipment.

4Alarm setting:  
Alarm on/Alarm off:Cloth switch machine  
Alarm Area:Alarm region settings  
Alarm Sound:Alarm prompt  
Voice prompt lanquange:language switching  
Save:Save the settings  
Defense zone setting:Sector management.

5Static IP configuration:Manually setting static IP

6Device Upgrade:Device Firmware upgrades online.

6

1Network Setting

2Recording Settings

3Date & Time setting

4Alarm setting

5Static IP configuration

6Device Upgrade

7

More functions

Push notification Settings.

Software photo album.

Select the server area.

Software password settings.

About the software.

From the software.

Equipent management

Click on my device to change the Settings.

1Remove equipment.

2Editing equipment.

3Alarm switch.

4warning message

8

Warranty card

The respect customer, thank you for purchasing our products. In order to better service for you, after buying the product, please read, complete and properly keep the warranty card.

|                    |       |                            |  |
|--------------------|-------|----------------------------|--|
| Customer name      |       | Contact number             |  |
| Customer address   |       |                            |  |
| Product name       |       | Product model              |  |
| Purchase date      |       | Factory number             |  |
| Maintenance record | Date, | Fault reason and treatment |  |
|                    |       |                            |  |
|                    |       |                            |  |
|                    |       |                            |  |

The warranty

1: this warranty card please properly keep to do maintenance certificate.

2: this product warranty \_1\_ year from the date of purchase.

3: the warranty equipment during the warranty period, in the case of normal use and maintenance, parts material and the machine itselfThe malfunction of the process problems, as true, the company will provide free maintenance and replacement parts.

4: during the warranty period, such as the following items, the company has the right to refuse service or a service charge of materials, as appropriate.

1) will not be able to provide the guarantee and valid proof of purchase.

2) user security and damage caused by improper use of products.

3) human abnormal damage of external force.

4) not our authorized repair services repair damage.

5) a natural disaster or other force majeure factors causing malfunction and damage.

6) other artificial intentionally damage.

5: the company reserves the rights of modification and interpretation of all content.

**FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To assure continued compliance, any changes or modifications not expressly approved by the party.

Responsible for compliance could void the user's authority to operate this equipment. (Example- use only shielded interface cables when connecting to computer or peripheral devices).

This equipment complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

**FCC Radiation Exposure Statement:**

The equipment complies with FCC Radiation exposure limits set forth for uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

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