

TW102

Quick Start Guide



Product Overview

Front View



Back View



Assembling Back Cover

Locate the notch on bottom left corner of the back of the phone. Insert fingernail and lift upward to remove back cover.

Assembling MicroSD Card (if applicable)

Remove back cover. The microSD card slot is located above left corner of battery.

Assembling SIM Card (if applicable)

Remove back cover. The SIM card slot is located above right corner of battery.

Assembling Battery

Remove back cover. The battery can be removed by sticking fingernail in notch towards bottom left of device and lifting upward.

Getting Started

Turning Phone On/Off

To turn on phone

1. Press and hold the power key for a few seconds until you see the Access Wireless welcome screen.

To turn off phone

1. Press and hold the power key.
2. Select Power Off.

Unlocking the Screen

The screen is locked by default when you turn on the phone. To unlock the screen-

1. Press the power key.
2. Place finger on center of screen and swipe up.
3. If you previously set up an unlock security option, draw a pattern, use your fingerprint, or enter PIN.

Locking the Screen

To lock the screen, press the power key.

Note: It is recommended to lock the screen to protect your information and reduce battery usage. You can set up your phone to automatically lock after a certain period of time. To do so, press finger on bottom-center of screen, and swipe up to open All Apps. Tap Settings → Display → Advanced → Screen timeout.

Fingerprint Sensor Security Option

To set up the Fingerprint Security Option, press finger on bottom-center of screen, and swipe up to open All Apps. Tap Settings → Security → Fingerprint and follow the on-screen instructions.

Note: After setting up the fingerprint option, please allow the phone display to go to sleep naturally (default is 1 minute) before the first use. This process must be followed every time a fingerprint is changed.

Using Touch Screen

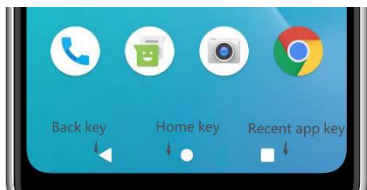
All of the functions of the phone, except for power and volume, are performed on the touch screen. The following finger actions may help you easily understand how to use the touch screen.

- **Tap:** With your finger, touch an item (ie: application or widget) to run it, or access a menu or option.
- **Double tap:** Tap an item twice with your finger.
- **Drag:** Tap and hold your finger on an item, then slide it without losing contact with the screen.
- **Swipe:** Place your finger on an empty space of the screen and move the screen up or down or left or right.
- **Pinch:** Place two fingers on the screen and move them apart to zoom into a picture, document or webpage; or move them together to zoom out.
- **Select and tap:** Tap an item in the list of options available.
- **Press and hold:** Press a key or any item for a few seconds until a list of options appears.

Cautions:

- Do not use sharp tools that can scratch the touch screen.

Key Functions



Back Key

Tap to return to the previous screen and exit the running application.

Tap to close the on-screen keyboard in text input mode.

Home Key

Tap to return to the main screen.

Tap and hold to open the Google search.

Recent Apps Key

Tap to open the applications list used recently.

Screen Orientation

For optimal viewing experience, the screen orientation changes automatically depending on how you hold the phone.

Note: To enable or disable auto-rotate, place finger on top-center of screen, and slide down to view Status and Notification panel, then tap the Auto-rotate icon.

Status Bar

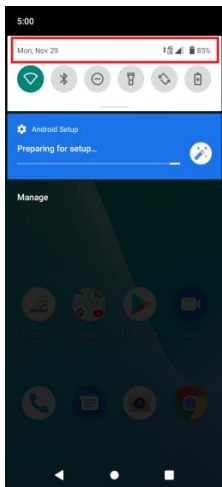
The Status bar at the top of the screen includes notifications from various apps, current time, and the states of various items such as battery status, WLAN status, Signal status, and so on.



Status and Notification Panel

The Status panel displays status icons to show the current state of your phone, such as battery charging progress, alarms, Bluetooth, and so on. The Notification panel displays notification icons to inform you of new email, messages, and so on.

To view both panels, place finger on top-center of screen, and slide down, then tap an icon to view details.



Apps and Widgets

Apps: Software that allows you to perform a specific task. Your phone is preloaded with a variety of applications, and additional applications can be downloaded from the Play Store.

Widgets: A small application which resides on the home screen and provides quick and easy access to information.

Connecting to The Internet Using Wi-Fi

Note: The range and quality of the WiFi signal is affected by the distance between the phone and the wireless router, the number of connected devices, infrastructure, and objects through which the signal is transmitted.

1. Press finger on bottom-center of screen and swipe up to open All Apps.
2. Tap Settings → Network & Internet → Wi-Fi.
3. Drag the slider to the On position.
4. Phone will scan for WLAN networks in range.
5. Tap the network you want to connect to.
6. Type a password (if connecting to a secure network).
7. Tap Connect to connect to the selected WiFi network.

Connecting to The Internet Using Mobile Broadband

1. Press finger on bottom-center of screen and swipe up to open All Apps.
2. Tap Settings → Network & Internet → Wi-Fi.
3. Drag the slider to the Off position.
4. The phone will search for the carrier signal and connect to the network. When the phone is

connected to a mobile broadband network, the network type appears in the status bar.

Note: On the LTE/HSPA+ models, if both WiFi and mobile broadband networks are available, the phone gives priority to WiFi connection.

Phone Maintenance/Safety

The following list shows how to maintain your phone, together with precautions to take.

- Keep your phone and its accessories out of the reach of pets.
- If children use the phone, make sure that they use it properly.
- Maintain your phone in dry conditions and keep it within normal operating temperatures. Temperatures higher than 55°C (131°F) or lower than -10°C (14°F) may damage your phone.
- Do not try to dry your phone in a microwave oven. If you do, sparks can occur and cause an explosion or fire.
- Do not use or store your phone in dusty, dirty or wet areas.

- Do not attempt to disassemble your phone.
- Do not drop or cause severe impact to your phone.
- Do not sit on or apply pressure to phone.
- Do not use chemical products, cleaning solvents or detergents to clean your phone.
- Use only authorized batteries, battery chargers and accessories. Any malfunction or damage caused by the use of unauthorized batteries, battery chargers and accessories will void the limited product warranty. Ensure that the battery charger does not come in contact with conductive objects.
- The battery is not fully charged when you take it out of the box. Do not remove the battery pack when the phone is charging.

Regulatory Agency Identifications

FCC Regulations: This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference,

2. This device must accept any interference received, including interference that may cause undesired operation.

What is Hearing Aid Compatibility?

The Federal Communications Commission has implemented rules and a rating system designed to enable people who wear hearing aids to more effectively use these wireless telecommunications devices. The standard for compatibility of digital wireless phones with hearing aids is set forth in American National Standard Institute (ANSI) standard C63.19. There are two sets of ANSI standards with ratings from one to four (four being the best rating): an “M” rating for reduced interference making it easier to hear conversations on the phone when using the hearing aid microphone, and a “T” rating that enables the phone to be used with hearing aids operating in the tele-coil mode thus reducing unwanted background noise. This phone has a HAC Rating of M4/T3.

2. RF Exposure Information (SAR)

This mobile phone meets the government’s requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.82 W/kg and when worn on the body, as described in this user guide, is 0.80W/kg (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR

information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on FCC ID: 2ALZM-TW102

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.5 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.5 cm from your body when the phone is switched on.

For information about hearing aids, digital wireless phones, FCC Hearing Aid Compatibility, and Volume Control, visit: <http://www.fcc.gov/cgb/dro/hearing.html>