nc1 MOBILE

C145L

Model #C145L

Quick Start Guide

For more information about how to use this cell phone, please go to www.nc1mobile.com to download the complete user manual. Additionally, from the website, you can also download a FAQ, find software information, etc. Need more help? Call our Customer Support Line at (1-844-828-7637)

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Disponible en Español at NC1Mobile.com

Your New Wireless Phone

Congratulations on the purchase of your new wireless telephone. This Quick Start Guide will help you go through the basic features of your device to get you started.

For more detailed information, please refer to the User Manual available at http://www.nc1mobile.com/.

What's in the Box?

Your new wireless phone comes with the following items. USB Cable, Battery, this Quick Start Guide and your new wireless phone. If any items are missing, please contact your nearest retailer.

Quick Start Guide   Li-Ion battery

Charging the Battery

Plug your AC Adapter into the supplied micro USB Cable. Plug the AC Adapter into a standard wall outlet. When you connect your phone, the micro-USB cable will only fit in one way. The charging progress of the battery will be displayed on the device. When the device is powered on, battery charging progress is displayed in the upper right corner of the device in the battery icon.

Physical Features of your new Wireless Phone

Power Button is located on the right side of your device, mid-display. Press and hold the power button for three seconds to power on your device. Press and hold for three seconds from any screen and select Power Off to power down.

Volume Up/Down Button is on the right side of your device, above the power key. The volume keys correspond to volume levels.

Recent Button is the leftmost symbol on the bottom of your wireless phone screen. Clicking this will bring up all open applications. Holding the button for over a second will pull up the menu and submenu functions of the Android operating system.

Home Button is the center "circle" symbol on the bottom of your phone screen. Clicking on this button will take you to your home screen. Note:

although you are returned to your home screen, applications will continue to run in the background until properly closed.

Back button is the rightmost symbol on your phone. Clicking this will take you back to previous operations in the Android operating system, or within the application, you are using.

Micro USB Charging Port is on the bottom left side of your phone. This port is used for both chargings and PC connectivity. Pay close attention to the shape of the connector as the charger only fits one way. Damage caused by improper use will not be covered under any warranty. Small side of the charger faces up; big side faces down.

3.5mm Stereo Headphone Jack is on the top right side of your phone to the right of the Micro USB Charging port. Connect to this port to use FM radio and MP3 playback.

Main Camera and Camera Flash are located in the top center of the back of your device.

Secondary Camera is a front facing and is located on the front top right side of your wireless phone.

The earpiece is at the top center on the front of your wireless device. The earpiece is the default audio output means for phone calls and voicemail playback.

External Speaker is on the back bottom of your device. This external speaker is for speakerphone and audio playback when using the loudspeaker on your wireless device.

The microphone is located at the bottom center of your device. Please keep this area clean for optimal microphone performance.
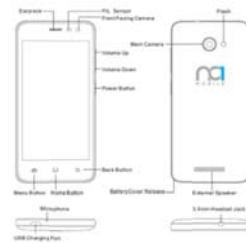
SIM Card

Your SIM card is provided by your wireless carrier and is required to   provide functionality to your new wireless phone. If your wireless retailer did not install your SIM, it could be easily done in a few seconds. First, remove the battery cover by starting at the battery cover release on the lower left of the device. Lift up. Remove the battery (if installed). Remove the SIM card out of the plastic credit card size holder. Be careful not to damage the SIM or the frame. Slide your SIM in your device chip side facing down with the cut corner in the upper left. Replace your battery and battery cover door.

Start Up

After installing your SIM Card and charging the device battery, you are now ready to power on your phone. Press and hold the power button until your new device vibrates. You should see the power on logo on display. When powering on for the first time or after a Factory Reset, a one-time Welcome Screen will be displayed. Please be patient during the first start up as your device is configuring necessary files and settings for operation. Please be patient, as device network registration times may take up to five minutes in certain situations. Click okay to complete the initial setup.

Home Screen

From the Home Screen, you can quickly access common features and view notifications of missed calls, received messages, and connection status. Select an application icon to access its features and functionality. Press the Home Screen symbol to return to your Home Screen at any time.
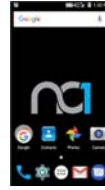
Application Drawer appears as a white circle with six small dots inside. This key is used to pull up all available device applications available on through device menu.

Keyboard: Entering Information

Regardless of which application you are using, you can enter information using the built-in on-screen Android keyboard.

Using the On-screen Keyboard: When an application requires text or numeric input, select the input box to display the on-screen keyboard. Select the keys on the keyboard to enter the proper characters. Select the Return key to complete your input.

Setting up Wi-Fi

Your new wireless phone is equipped with Wi-Fi so you can connect to wireless networks. Complete these steps to configure Wi-Fi properly. From your home screen, select the Application drawer icon (Press Home, The Application Drawer Icon shows as six gray dots in a white circle just above the Home Screen Key). Swipe from top to bottom and scroll to the Settings icon and select it. Select Wi-Fi in the settings menu. If turned off, turn Wi-Fi on. You should see a list of available wireless networks. Select the network you wish to connect to. If prompted to enter security information, enter the password and select Connect. If the security information matches the wireless network, you will automatically be connected. Please note password is case sensitive and must match your security key set by your network administrator or internet service provider. If you have issues connecting, please contact your Wi-Fi service provider or network administrator.

Device Memory

Your wireless phone has a preset amount of internal storage space. To keep your device healthy and free of unnecessary files, it may be necessary that you install a Micro SD memory card on your device and routinely remove unnecessary files. To remove unwanted files that may be slowing your device down, or to prevent applications from using available system memory, it is recommended that users download a memory cleaner application from the Google Play Store. If you try to install an application from the Google Play Store and receive a message that says "insufficient storage," try deleting old SMS & MMS messages, remove unnecessary applications, or move applications to a Micro SD card.

Adding a Micro SD Memory Card

Your device is capable of supporting removable storage in the form of a Micro SD card up to 32Gb in size. It is highly recommended that you add a Micro SD card, so your device memory doesn't get full. To add a Micro SD card, simply remove the back battery cover of your device by popping the cover off starting at the left bottom of the device. Remove your device battery, then insert the Micro SD card in the direction displayed on the card holder on the right side of the interior panel. The card will only fit in one way, so pay special attention to the orientation image to avoid unnecessary damage to your device and Micro SD card. Re-insert the battery, replace the cover and power on the device. Your memory card will automatically setup to work with your device. You will also receive notification in your status bar when you initially insert your memory card.

Call Features

Making a Call: From your home screen, click on the phone icon in the bottom left. Click on the dial pad icon in the bottom center to bring up the dialer. Enter

your area code, and telephone number then click on the green "Call" phone icon to dial. To end the call, press the red "End" phone icon to disconnect.

Answering a Call: When an incoming call is registered, caller ID information will be displayed on the phone screen. If you've saved the caller's name in your Contacts, the caller's name will also be displayed. See Contacts on page-9 for more information.

Ending a Call: To end a call press the red phone "End" button at any time during the call.

Adding a Google Account

Your device is compatible with current up to date Google content and your Google account (if you have one). To log in, you must first have internet connectivity via Wi-Fi or mobile network. Please ensure your plan includes mobile data, and your account is properly provisioned to avoid unexpected charges or deductions from your account. It is recommended that Wi-Fi is used to add and configure your Google account settings on your wireless device.

Setting Up a New or Adding an existing Google Account: From your Home Screen, Click on the Google Play icon next to the Burner browser. When you run the Google Account Wizard for the first time, you will be asked if you want to add an existing account or create a new one. Click on New to create a new account for your wireless device or add your existing Google account if applicable. Follow the onscreen prompts to complete the setup.

Text and MMS Messaging

Your Burner supports both regular text messaging service (SMS) and multimedia messaging (MMS) also known as picture messaging.

To Send a New SMS or MMS Message: From your home screen, select the Messaging icon in the far right lower corner next to the Internet application. Click on the Message+ icon in the top center, then add the telephone number or contact you wish to message. Enter the message you want the recipient to receive. If you wish to add pictures or other multimedia, click on the paperclip in the upper right corner. Your wireless phone will automatically format your message for the appropriate service. To send the message click on the right facing "Send" arrow.

To Reply to an SMS or MMS: Click on the message you received, then click on reply, enter the text you wish to send to the recipient followed by the right facing "Send" arrow.

To Delete an SMS or MMS Message: From your messaging application, press and hold the message you wish to delete, then click on the "Trashcan" icon on the top right of the screen. The message thread will be permanently deleted.

Performance Notice: It may be necessary to delete old message threads to free up device memory. You can delete messages as you read them or save them to a Micro SD card, this will ensure optimal performance of your device.

Internet Browser and Surfing the Web

To surf the internet, click on the Browser icon (multi-color globe) from your home screen. Type in the desired URL for any website or type in any keyword into the search box and click return on your keyboard. If you use any other browser on your device, it will have the standard browser functionality and user experience.

Contacts

To add a Contact: From your home screen, click on Contacts icon next to the phone icon from your home screen OR select the application drawer icon and scroll to the Contacts icon. From inside the Contacts application, click on the lower right blue icon (face+) to create a new entry. If you have a Google account associated with your device, you can choose to save your contacts to Google, or locally on the device. We recommend setting up a Google account so your contact information can be shared between your Google account and your device. Enter the requested information in the text input boxes and click the "Checkmark" icon in the upper left corner when complete.

To Delete a Contact: Select the contact you wish to remove from inside the Contacts application. Click on the three squares icon from the upper right side of the display. Select Delete. When prompted again, select OK.

To Import/Export Contacts: From inside your Contacts application, click on the three squares icon on the top upper side of your display. Select the location you wish to import from or export to. Select Next, followed by the location you wish to save your information. When importing, choose # Selected then Select All to bulk import your data.

To add a Caller Ringtone: From inside the Contacts application, first, select a contact. Next click on the "Pencil" icon in the upper right. Click on the three squares icon from the upper right side and then select Set Ringtone. Assign a ringtone for your contact from the list provided.

To add a Picture of your Caller: To add a picture of your caller, you must have an existing image of the person on your device or Micro SD card. From inside of your Contacts application, select the proper contact you wish to modify, then click on the "Pencil" icon in the upper right. Click "More Fields" and then "Change" button to take a new photo or choose an existing photo from the library. After you've cropped the photo, click DONE in the upper left to save the contact.

Taking Photos and Videos

Your wireless phone is equipped with two 5.0 megapixel cameras to take photos and videos.

To Take a Photo: From your home screen select the camera icon next to the Internet Browser and Burn-It application. Touch the capture button to take a picture. To toggle to the front facing camera, select the camera to rotate icon for "selfies."

To Take a Video: From your home screen select the camera icon next to the Internet Browser and Gmail. Click on the Camcorder icon next to the capture icon. Once you tap the icon, video recording will begin. Tap the icon again to stop recording.

 Viewing Photos and Videos

To view and edit photos and videos follow the following steps. Additional 3rd party photo and video editing software can be downloaded from the Google Play store.

To View Photos: From your home screen, select your Application drawer icon. Swipe from top to bottom until you reach the Photos Icon. You can also select Camera, to view photos taken from your device, Scroll through your photographs until you reach the desired image and click on it. If a Google account is synchronized with your device, your Google photographs and videos will also be displayed here. You may be asked to enable or allow Backup & Sync for your Google account to enable this wireless synchronization feature.

 To View Videos: From your home screen, select your Application drawer icon. Swipe from top to bottom until you reach Video Player. Click on the Video Player application and select the video file you wish to playback.

 Changing Basic Phone Settings

To Change your Ringtone: From your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. From your Settings, select Sound & Notification in your list. You will be taken to your Audio Profile Settings page. Select the profile which you wish to modify by selecting the gear next to the profile name (General is default profile). In the dropdown select Phone Ringtone. From there you can choose your ringtone.

To Change the Time and Date: From your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. Scroll to the near bottom of the list and select Date & Time. From inside this menu, you can change the date and time along with display formats. It is recommended to use Automatic Date and Time and Automatic Time Zone which uses information provided by your Wireless Carrier. Note: Some

wireless providers may not send this information over the wireless network requiring manual date and time settings.

Change your Display Settings: From your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. From your settings menu, scroll to the Display icon and select it. From this menu, you can modify Lock Screen Notifications, Themes, Wallpaper, Brightness, Screen Sleep (timeout), and Font Sizes.

Other Settings: There are many other settings that can be found in the Settings of your device. You can enable device security and lock from here, or change the power settings. It is highly recommended that you familiarize yourself with this area of your device.

Adding a Bluetooth Device

Your wireless phone is equipped with Bluetooth for connectivity to different Bluetooth devices such as Headsets, Speakers, Vehicles, etc.

To Add a Bluetooth Device: From your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. Select the Bluetooth Setting. Enable Bluetooth by swiping the toggle switch to the ON position. Enable pairing mode on the device which you wish to pair with your wireless phone. Once enabled, the device should be listed in the Available Devices dropdown. Click on the device you wish to pair with and enter the Bluetooth PIN prompted by the device. Please consult your Bluetooth device instruction manual for Bluetooth PIN information. Most device manufacturers set default PIN numbers to "0000".

To Remove a Bluetooth Device: From your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. Select Bluetooth. Select the gear next to the device which you wish to Unpair, and select Forget.

Factory Data Reset

To reset your wireless phone to a factory state from your home screen, select the Application drawer icon. Swipe from top to bottom and scroll to the Settings icon and select it. Scroll down to Backup & Reset and select it. Scroll to the very bottom of the list and select Factory Data Reset, and when prompted check the box that says "Erase Phone Storage" followed by Reset Phone. WARNING: Factory resetting a device will erase all data permanently. Unless data is backed up before the reset, all information will be removed from the device memory. Safety and Legal Information

Please read before proceeding.

Safety Information:

- Use only batteries and power adapters provided by BTG Mobile or authorized affiliates. The use of unauthorized accessories may void any device warranty and may present a risk of fire, explosion, leakage, or another hazard.
- Do not remove the battery while the phone is charging due to the risk of damage.
- Avoid dropping the phone or battery. Dropping these items, especially on a hard surface can potentially cause damage.
- Unplug the power adapter from the wall outlet during storms to avoid potential damage to charger and phone.
- Do not expose the phone to temperatures higher than 140˚F.
- Avoid direct exposure to sunlight or leaving the device in a hot vehicle.
- Do not use harsh detergents or cleaning agents to clean your device.
- Do not expose the phone to liquids such as water, soda, coffee, etc. as liquids will cause irreversible damage to your device which is not covered by any warranty.

Safety Precautions for Battery Use:

- Use only approved batteries provided by BTG Mobile or its affiliates.
- Keep the battery dry and away from any liquid as this may cause a short circuit.
- Keep the battery away from metal objects to avoid an electrical short.
- Do not place the battery near a heat source. Excessive heat can damage the phone and battery. High temperatures can cause the battery to swell, leak or malfunction.
- If the battery emits a foul odor, immediately discontinue use and take the battery outside.
- Do not disassemble, crush, puncture shred or otherwise attempt to change the form of the battery.
- Never attempt to open or service the battery yourself.
- Do not dispose of the battery in water, other liquids or fire. Dispose of battery according to State and local laws and regulations.

Tips for Charging your Battery:

- Keep the battery near room temperature when charging. Never expose your battery to temperatures in excess of 140˚F or below 32˚F.

- New batteries are not fully charged when they are manufactured and packaged. New batteries may take longer to charge for the first time.
- Batteries stored for a long period of time may take additional time to charge properly.

Road and Environmental Safety:

- Turn off your phone when in areas with a potentially explosive atmosphere or where flammable objects exist such as gas stations, fuel depots, chemical plants, and while in similar scenarios.
- Do not use this device while driving a vehicle or operating any machinery. Serious injury or death may result from such action.

Aircraft Safety:

- It may be necessary to place your device in Airplane Mode when traveling in an airplane. Consult flight attendants and your flight safety guide for information regarding the operation of portable electronic devices in flight. It may be against the law in some countries to use this device while onboard of an aircraft.

Exposure to Radio Frequency:

Your mobile device contains a radio transmitter and receiver. When your device is ON, it receives and transmits RF energy. When you communicate with your mobile device, the system handling your call controls the power level at which your mobile device transmits. Your mobile device is designed to comply with local regulatory requirements in your country concerning exposure of RF to humans.

- For optimal mobile device performance, and to be sure that human exposure to RF energy does not exceed the guidelines set forth by the relevant standards, always follow these instructions and precautions.
- When placing or receiving a call, hold your mobile phone just like you would a landline phone. If you wear the device on a body-worn accessory such as a case or holster, try to keep the device at least one inch from your body while transmitting. Using accessories not supplied or approved by BTG Mobile or affiliates may cause your mobile device to exceed RF energy exposure guidelines.
- Nearly every electronic device is subject to RF energy interference from external sources if inadequately shielded, designed, or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices. Follow provided instruction to avoid interference problems. Turn off your mobile device in any location where posted notices instruct you to do so.

Implantable Medical Devices:

If you have an implantable medical device, such as a pacemaker or defibrillator, consult your physician before using this mobile device. Persons with medical devices should always observe the following precautions:

- ALWAYS keep the mobile device at least 8 inches from the implanted medical device.
- DO NOT carry the mobile device in the breast pocket.
- Use the opposite ear of the implanted medical device to minimize the potential for interference.
- Immediately discontinue use if you suspect your device is causing interference with your implanted medical device.

Seizures and Blackouts:

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights such as when playing a video game. These may occur even if a person has never had a previous seizure of blackout.

If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult with your physician before playing video games or enabling certain display features on your device.

Discontinue use and consult a physician if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, and take a 15-minute break every hour. Stop use if you are tired.

Caution about high Volume usage:

Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume, the less time required to damage your hearing permanently. To protect your hearing:

- Limit the amount of time you use headsets or earphones.
- Avoid turning the volume up to block out noisy surroundings.
- Turn the volume down if you can't hear what's going on around you.
- If you experience hearing discomfort, including the sensation of pressure of fullness in your ears, ringing, or headaches discontinue use and consult a physician.

Repetitive Motion:

When you repetitively perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a physician.

Software and Content Copyright Notices

Your wireless phone includes copyrighted third-party software stored in semiconductor memory or other media. Laws in the United States of America and other countries preserve for third-party software provider's certain exclusive rights for copyrighted software such as the exclusive rights to distribute

or reproduce the copyrighted software. Accordingly, any copyrighted software contained in this device may not be modified, reverse-engineered, distributed, or reproduced in any manner to the extent allowed by law. The purchase of this device will not be deemed to grant, either directly or by implication, estoppels, or otherwise, any license under the copyrights, patents, or patent applications of any third-party software provider, except for the normal, non-exclusive, royalty-free license to use that arises by operation of law in the sale of this product.

Content Copyright:

The unauthorized copying of the copyrighted materials is contrary to the provisions of the Copyrights Laws of the United States of America and other countries. This phone model is intended solely for copying non-copyrighted materials, materials in which you own the copyright, or materials which you are legally authorized or permitted to copy. If you are uncertain about your right to copy any material, please contact a legal advisor.

Your Location:

Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones which are connected to a wireless network transmit location-based information. Devices enabled with GPS or AGPS (Assisted GPS) technology also transmit location-based information. Additionally, if you use applications that require location based information (e.g. local restaurant search) such applications transmit location-based information. This location based information may be shared with third parties including your wireless provider, service provider, application providers, and other third parties providing services.

Emergency Calls (911)

When you make an emergency call, the cellular network may activate your device's Assisted GPS (AGPS) technology to assist the emergency responders in determining your approximate location. AGPS has limitations and may not work in your area therefore always tell emergency responders your location to the best of your ability, and remain on the phone for as long as the emergency operator needs to determine your exact location if possible.

FCC Notice

The following statement applies to all products that have received FCC approval. Applicable products bear the FCC logo, and FCC ID in the format FCC-ID: 2ALQJB125C on the product label.

This mobile device complies with part 15 of the FCC Rules. The operation is subject to the following two conditions: 1) This mobile device may not cause harmful interference, and 2) this mobile device must accept any interference received, including interference that may cause undesired operation. This mobile device has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with these instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a measurement known as Specific Absorption Rate or SAR. The SAR limit set by the FCC is 1.6W/kg averaged over one gram of tissue. Tests for SAR are conducted using standard operating positions accepted by the FCC with the mobile transmitting at its highest

certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the mobile device is designed to operate at multiple power levels so as to use only the power required to reach the mobile network. In general, the closer you are to a wireless tower, the lower the power output.

While there may be differences in the SAR levels of various mobile devices and at various positions, they must all be tested and certified to the FCC that they meet the government requirement before being made available for sale to the public in the U.S.A.

The FCC has granted an Equipment Authorization for this mobile phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this mobile phone is on file with the FCC and can be found under the Display Grant section of https://www.fcc.gov/general/fcc-id-search-page after searching the above FCC ID. Please note that modifications to this device could cause slight differences in the SAR value for later products; in all cases, products are designed to be within guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) website at: http://www.phonefacts.net.

FCC Hearing-Aid Compatibility (HAC) Regulations for Wireless Devices

On July 10, 2003, the U.S. Federal Communications Commission (FCC) Report and Order in WT Docket 01- 309 modified the exception of wireless phones under the Hearing Aid Compatibility Act of 1988 (HAC Act) to require digital wireless phones be compatible with hearing-aids. The intent of the HAC Act is to ensure reasonable access to telecommunications services for persons with hearing disabilities. While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box.

The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones is M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not rated.
C145 is rated M4.

T-Ratings: Phones is T4 meet FCC requirements and are likely to be more usable with a hearing aid's telecoil than phones that are not rated.
C145 is rated T4.

Please power off the Bluetooth and Wi-Fi function while using hearing aid devices with your C145.
Hearing devices may also be rated.
Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to Interference noise.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

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