

# User Manual

Dear customer:

Thank you for choosing this mobile phone. This mobile phone incorporates the latest world advanced functions, enabling simple and convenient operation , satisfying your special requirements.

The mobile phone supports **T-FLASH (Memory) card** and **SIM** standby. It integrates the following available functions: **Messages, MP3, MP4, Camera, FM radio, Clock, Call recording and Calendar**, enabling you arranging your work, study and life freely; with long standby duration, your communication will be easier and smoother; You can also receive and send e-mail at any time, solve the limitation of time and space, and greatly improve the work efficiency .powerful **Files** allows you to manage the files conveniently. In addition, the chord ringtone allows you selecting music to set as ringtone; the personalized appearance also can satisfy your selection.

## Note:

**User's Manual is just to guide the user about the functionality of the phone. Some functions may vary due to modifications and upgrades of software or due to print mistakes.**

## Overview



## Keys/Touch points

**Power key+Volume Up Key:** To power on/off it, press and hold power key for a few seconds on tap of your phone. When it is ON, press the power key once to activate or deactivate the screen.

**Home Key (○):** Touch the key to return to the home screen.

**Menu Key (□):** In idle screen, touch and hold the key to view recently accessed features.

**Back Key(<):** Touch to go back to the previous menu.

**Volume Key:** Press Volume up/down button to increase/decrease volume.

## SIM Card Installation

A SIM card contains your phone number and other necessary data. Your device has single SIM slot that support 4G SIM cards.

### To Install the SIM Card

1. Make sure the device is turned off and the front facing down. Hold the firmly and use the notch at the bottom corner to loosen the cover. Use material with a hard, thin edge such as your fingernail or a credit card to carefully run along the seam to loosen, then lift the cover until it detaches completely.
2. Remove the battery if it is in. Locate the SIM card slot and insert the proper SIM card into the proper slot. For more information on SIM card installation, check out the include **SIM Card & Micro SD Card Installation Guide**.
3. To turn on/off a SIM card go to **Settings >Mobile network**, then slide the SIM card sliders. To turn on/off a SIM card's data connection, go to **Settings >Mobile network**, click on the "Data connection" option, and select a SIM card that has 4G capability.

## Charging battery

New batteries are shipped partially charged. Before using your device, install and charge the battery. Batteries perform best after several full charge / discharge cycles.

### Charging your battery

Please charge the battery using the following methods:

1. Charge the phone by connecting it to a computer via the USB cable.
2. Connect the USB cable to the phone and the AC adapter. Plug the AC adapter into an electrical outlet to start charging.

As the battery charges, an icon will appear in the status bar of the home screen. When the battery is fully charged, a full battery icon appears on screen.

## **Warning:**

- Do not remove the battery while the device is charging.
- Use only the AC adapter & USB cable provided with your device.

Note: For safety, the battery will stop charging if in danger of overheating.

## **Intelligent keyboard**

From the home screen, swipe up the home screen and select Settings. Go to "Sound" and you can manually adjust the various volume settings to change the sound configuration. For your convenience, you can also adjust the volume with the volume up and down buttons to adjust to the Silent and Vibrate modes.

## **Sleep Mode**

**Turn on sleep mode to save your battery power.**

1. On the home screen, swipe up the home screen & select Settings".
2. Select "display".
3. Select Sleep and choose a time interval from the list.

## **Date & time**

1. On the home screen, swipe up the home screen & select Settings
2. Select Settings->System->Date & time.
3. Click on the time to change the time and day for the phone to turn on/off automatically.

## **Screen Lock**

1. On the home screen, swipe up the home screen & select Settings.
2. Select Security then select Screen lock.
3. Select the desired type of lock & follow the prompts to set up.

# **Phone Features**

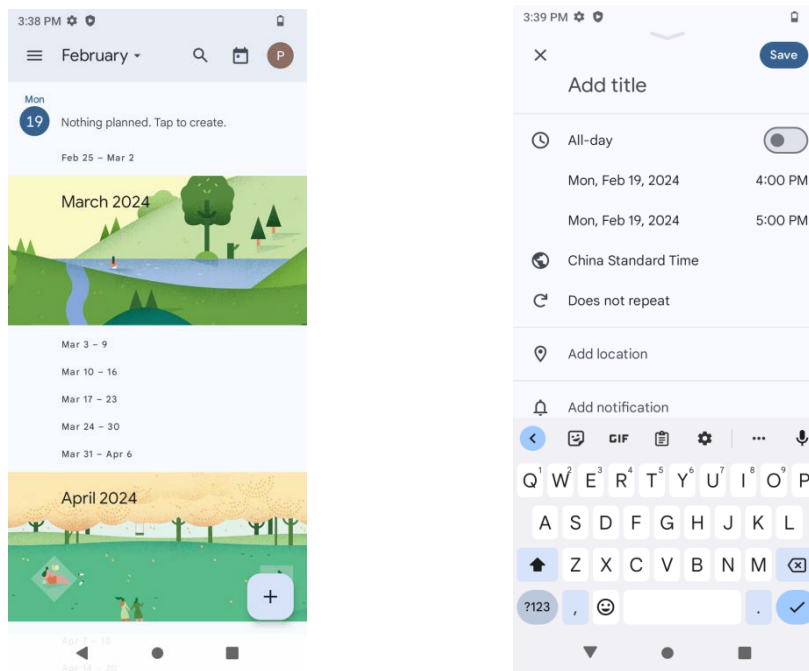
## **Main Menu & Functions**

Swipe up the home screen to view a list of features available in your phone

### **1. Calendar**

Enter the calendar interface to check the year, month or date. To create new events in calendar, just press Menu button and select new event. Input Event name, Location and so on and set the time you want it to remind you.

To change the settings in calendar, just select Settings>General settings when pressing Menu button.



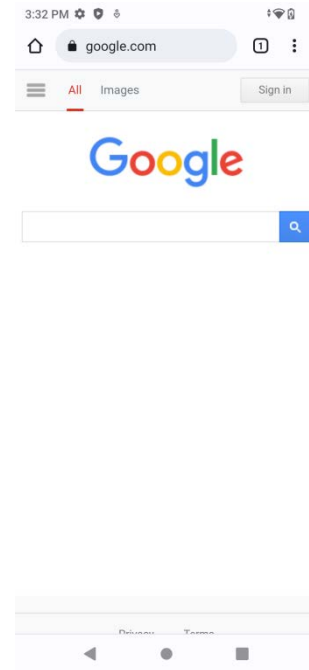
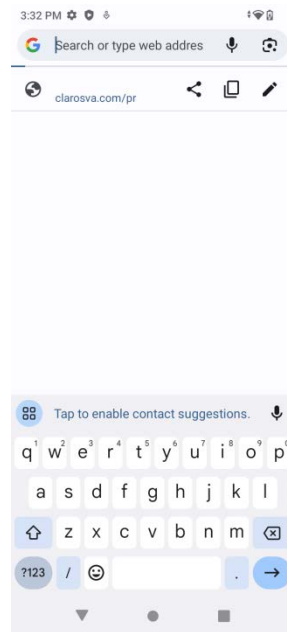
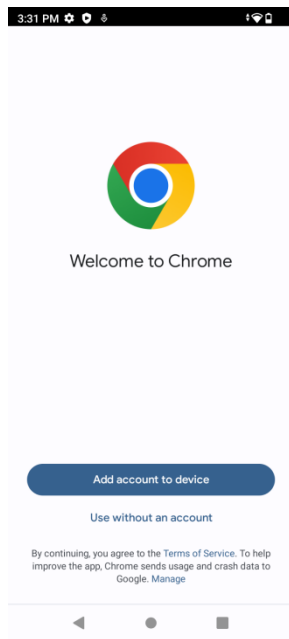
## 2. Camera

Capture images or record videos and share with family and friends!

Enter camera, touch and hold object on screen to enable object tracking. Press the camera button to take photos. Once you have finished taking a photo, you can choose to view the photo from the frame shown at the right corner of the bottom of the interface. Press the video record button to change into video recording mode. In camera, it supports several modes such as normal mode, face beauty mode and Gesture shot. You can also choose camera settings including Exposure, Scene mode, Color effect, White balance, and so on.


## 3. Chrome

Browse the internet. In Chrome, you can input the webpage address and surf the internet. Make sure you have connected to an available Wi-Fi or inserted an available SIM card which has been turned on the cellular data before you use Chrome



- Input URL

When you enter “Chrome”, you can input the website address on the top of the interface.

Just press the top bar and input the URL via keyboard. After that, Press the icon (  ) on keyboard to go to the website you just input.


- Homepage

The default homepage has been set as [clarosva.com/pr](http://clarosva.com/pr), which means once you have started the Chrome, it will go to Claro website automatically. But you can also set your own homepage by following steps:

- 1) Start Chrome->Press Menu key->Settings->Home page
- 2) Tap the “Home page”->Set the home page to On
- 3) Input the new website address you want to set as Homepage, make the option “Default” unchecked and go back. You will find the home page has already been changed.
- 4) If you want to set the homepage back to Google, just make the option “Default” checked, then the homepage will be set back to Google


Whenever you want to go back to homepage when surfing the internet, just press the icon



(  ) on the top bar, it will go to the homepage automatically.

- Bookmarks

How to set the webpage as the bookmark? Just do as follows:

- 1) When staying on a webpage interface, just press Menu key->Tap the icon (  )
- 2) You will see a new interface displayed “Add bookmarks”, press “Save”, then the webpage has been set as a bookmark

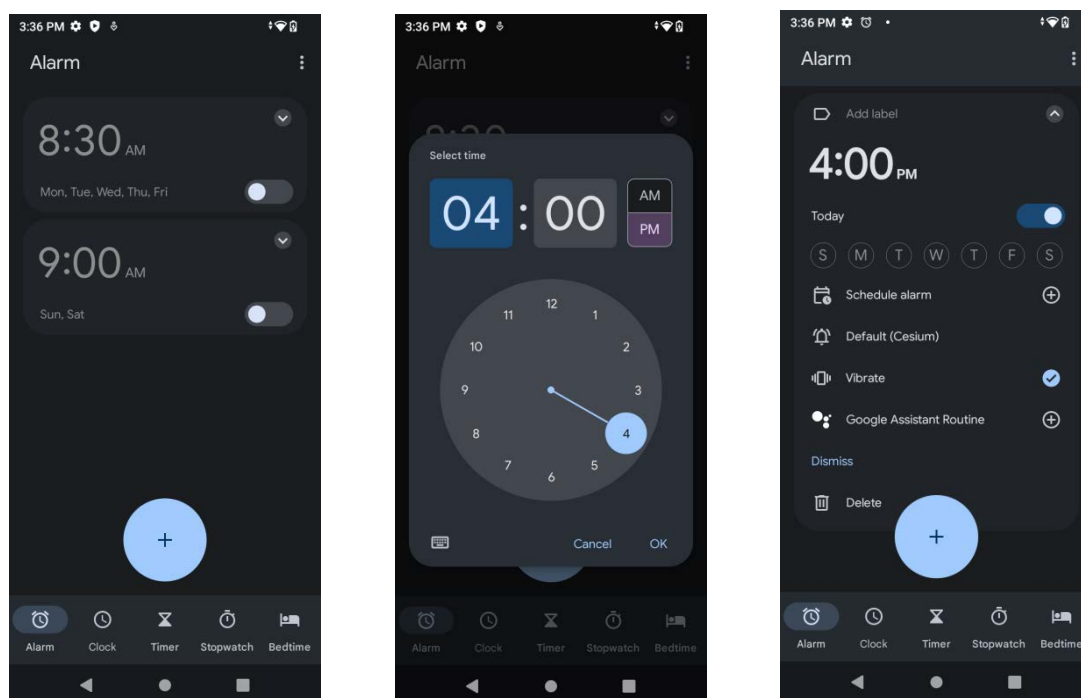
If you want to see all your bookmarks when staying on a webpage interface, just tap the Menu key and select “Bookmarks”, you will see all the bookmarks in a list. Tap each bookmark, you can go to the website. Press each bookmark menu key , you can choose to “Edit bookmark” or “Delete bookmark” and so on

- History

When you surf the internet, just press Menu key and select “History”, you can view all the websites you have opened before.

## 4. Clock

Allow you to set the Alarm from Clock. Touch the icon of + to add a new alarm clock. First set the clock time. Then you can Check/Uncheck the “**Repeat**” or “**Vibrate**”. Choose different ringtones for alarm from “**Cesium**”. If you want to add label to the alarm clock, just select from “**Label**” to input content. When the alarm clock is going off, you can select “**Snooze**” or “**Dismiss**” from the interface

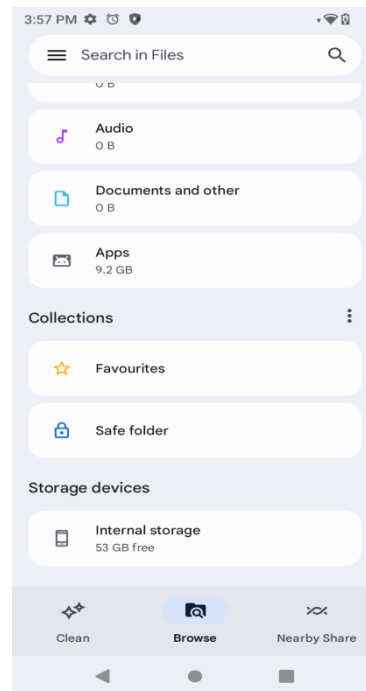
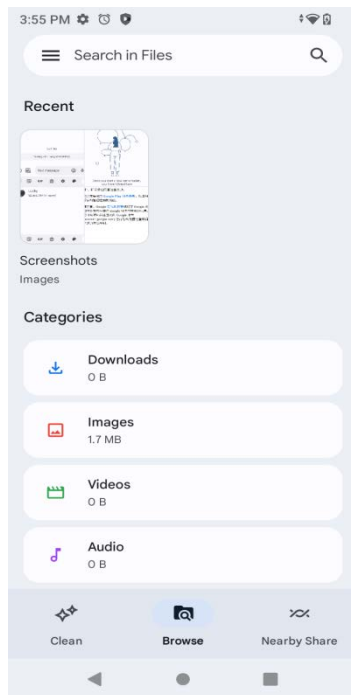


## 5. Contacts

In contact, you can select the storage location SIM or phone , input the contact information like Name, Phone number, Email, Street, Company, Notes and so on. Press save key to save the contact. You can view, edit, delete, send messages and perform various other functions with all the contacts you have saved in contacts.

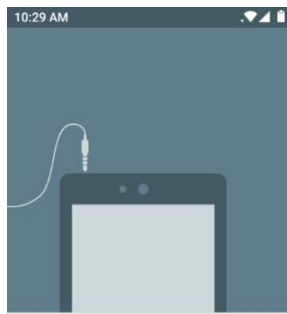
## 6. Files

In main menu, please press the File manager icon to enter this module. It is used to manage the files, including pictures, videos, audios and so on. There is no space in the phone, and the space can be enlarged by the memory card.

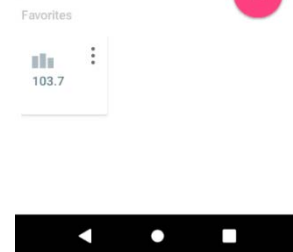
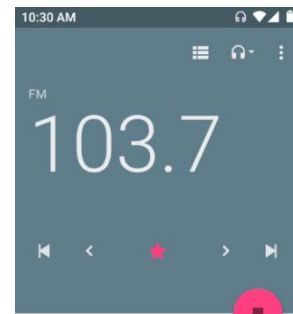
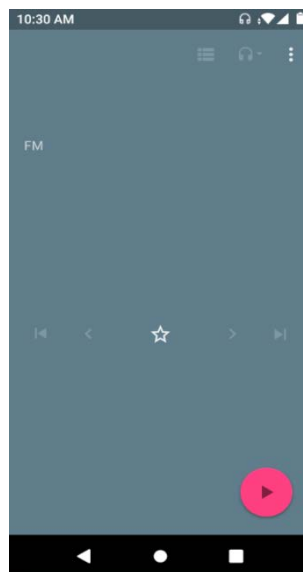


## 7. FM Radio

To use FM Radio ☐ you must insert an available earphone. Press previous/Next button to change to play different channels. Press the red button from interface to start or stop FM radio



To start listening, plug in headphones (used as an antenna).

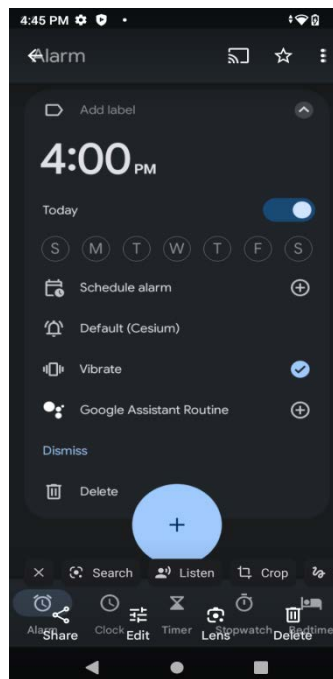


## 8. Photos

Allow you to save & view photos & videos.

It allows you to view all the photos or videos you have taken from Camera or stored in File manager. Select different albums display all the pictures or videos.

For each photo, you can select from settings icon to “Delete”, “Edit”, “Crop”, “Use as” and so on



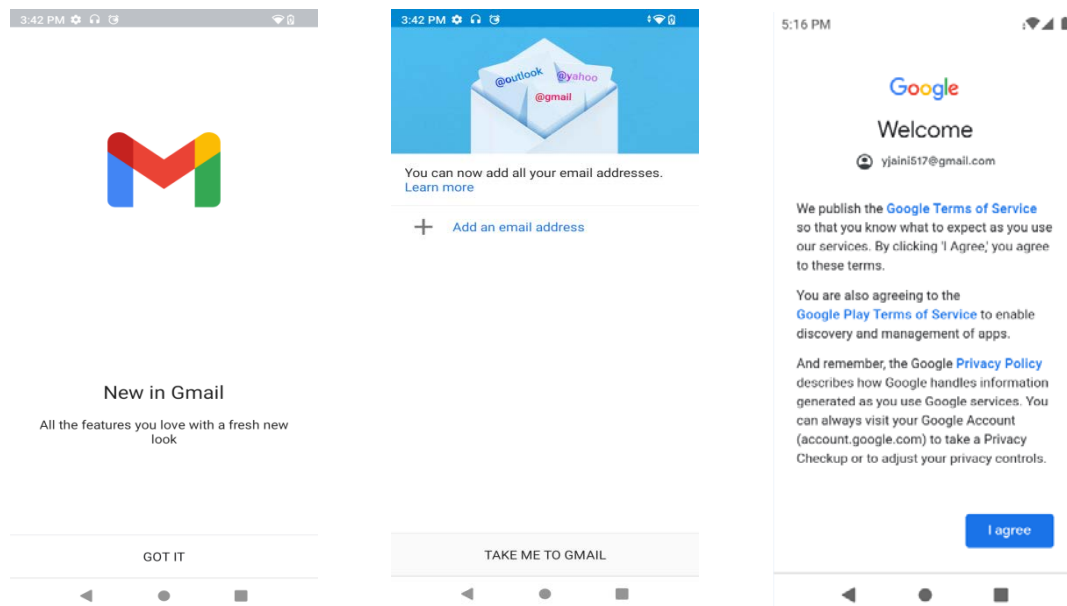


## 9. Gmail

Allows you set up your POP/IMAP Email accounts.

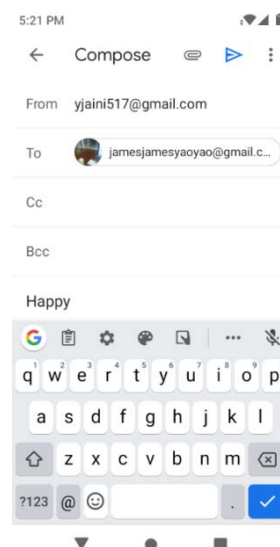
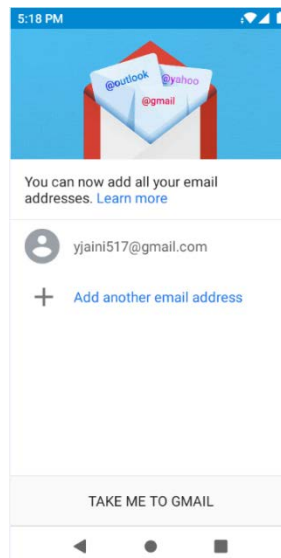
Log in Gmail:

- 1) Input the correct G-mail address and password > set the correct port and the POP server, check the server Settings automatically.
- 2) Set the correct SMTP server, check that the gmail server to send and receive Settings, and then the account name specified in the input and display in the outgoing mail name > to complete



Write and send mails:

- 1) Write an E-mail, choose email > writing email. Enter email address (the recipient), themes, and email content.
- 2) Press the Menu button can add 'additional attachments' and 'cc' / close to send address, select send, give up or save as a draft.

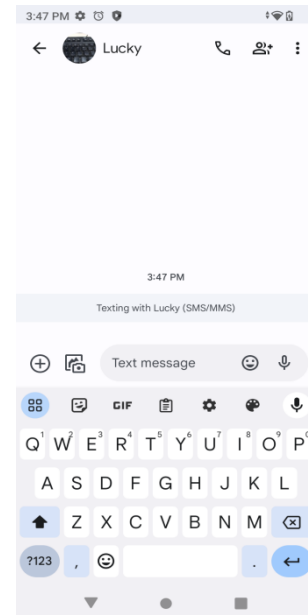
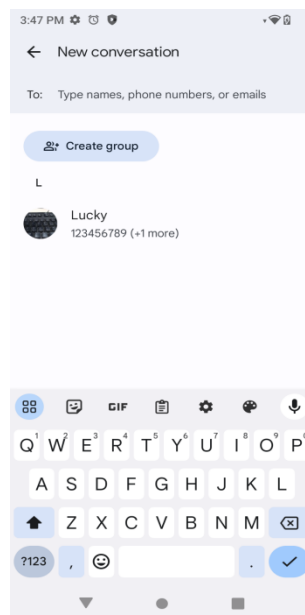
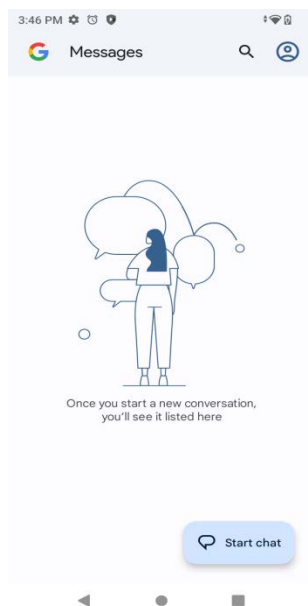


Delete message:


1. Go to Inbox to display messages.
2. Touch & hold the message you want to delete.
3. Select “Delete”.

## 10. Messages

Allow you to view messages sent & received as a thread.



1. Create message:

Select  menu, You can tap the contact icon to add numbers from Contacts.

2. View message:

Enter the messaging module. All the new messages you received will be listed, just tap any one to read.

### 3. Delete message:

Long press any messages, it will pop up a trash icon. Tap the icon, and the message you select will be deleted.

### 4. Create MMS:

When you create an SMS, just tap the + icon. There will be options for you to choose, like Capture picture, Capture video, Record audio and so on.

### 5. Message settings:

Press Menu key>Settings, you can enter to set some message settings.

## 11. Phone

When the network provider logo appears on the screen, you can dial or answer the phone. The display on the top right corner of the signal display the network signal strength

### Make a phone call:

Press numbers and choose the phone icon to dial out.

### Receive/Reject phone call:

Select ANSWER to get the call, select DECLINE to hang up the call and select Reject a call by SMS. While there is an incoming call, and you are inconvenient to accept the call, therefore you can send a message for rejecting the call.

### Call logs:

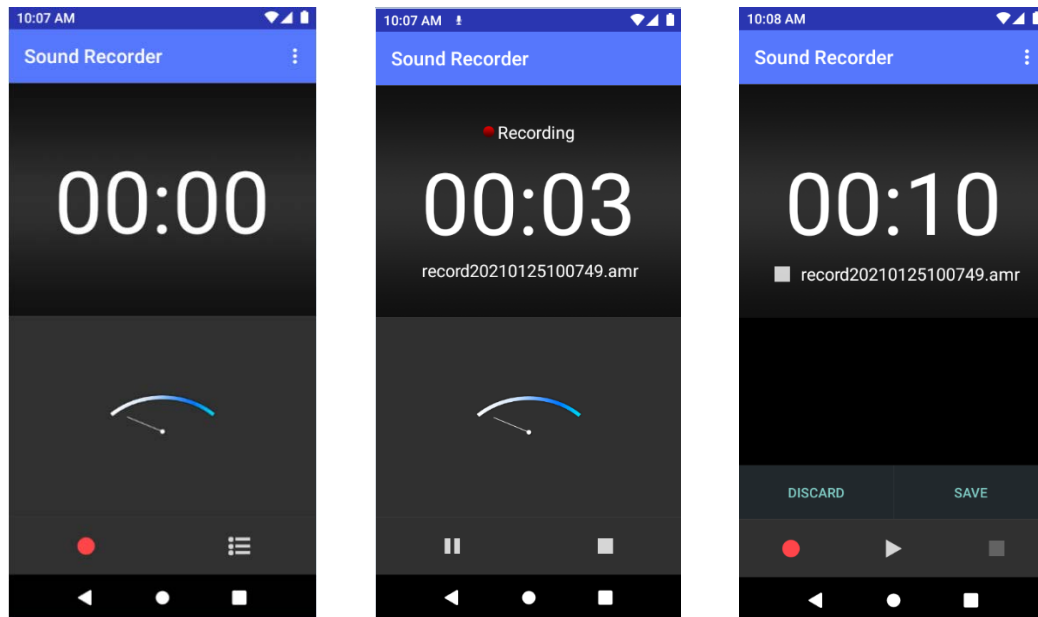
Enter the talk page for details, you can call, send a message, view contact etc.

## 12. STK

Display the appropriate SIM card information. If no SIM card inserted, this module is unavailable

## 13. Sound Recorder

To start recording just by pressing the red button from interface. Press it again to pause recording. Press the save button to save what you just recorded. There are also voice quality options for you to set by pressing Menu key. You can choose High ☐ Mid or Low



#### 14. Play Store

In the case of network support applications to enter the store to buy what you need

#### 15. Maps

Use wireless to find locations in the application

#### 16. Google

Sign in with a Google account to operate with Google apps. You can also search with Google by inputting key words or by speaking with voice search

#### 17. Settings

This module can allow you to personalize your device. It includes Network & internet, Connected devices, Users & accounts, Systems and so on. You can enter each module to make change of the settings.

Then, You can go Wireless Update in the About phone lists to update this system.

Reset options: It can clear all data stored on the phone and go back to the factory settings.

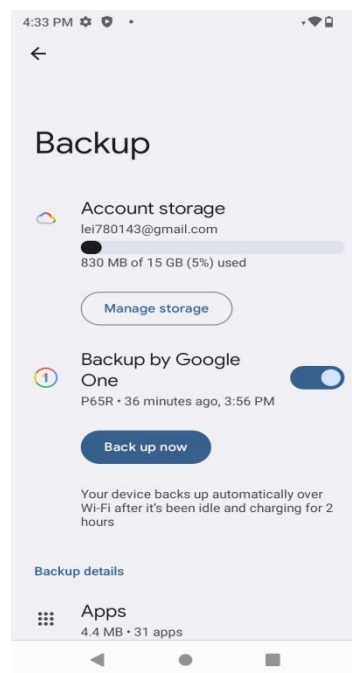
#### About phone:

You can check status, including battery status, battery level, SIM status, IMEI information and so on. You can also check the model number, Android version, Baseband version, ect.

#### Backup:

The device data is backed up to Google Drive. You must log in to Google account.

Sync may be enabled even if backup is turned off. Sync settings can be changed in settings>Accounts>Google



## Wi-Fi

Wi-Fi signal availability and coverage will be subject to quantity, infrastructure, and other signals penetrate the object

Open Wi-Fi and connect to the wireless network

Press home > menu, then touch Settings > Network & internet.

Select the Wi-Fi check box to open Wi-Fi. Cell phone will automatically scan the available wireless networks.

Touch Wi-Fi Settings. Then the Wi-Fi network list will display Wi-Fi networks to find the network name and security Settings (open network or WEP, WPA/WPA2 encryption). If you enable notification Wi-Fi Settings of the network, mobile phone will be available to find the open wireless network in the status bar shows the icon.

Touch one of the Wi-Fi networks, in order to connect. When you select the open web, mobile phones will automatically connect to the network. If the selection is WEP, WPA/WPA2 encryption, network, you must first enter the corresponding password, and then touch the connection.

Note:

After the phone is connected to the wireless network, the status bar will display the Wi-Fi icon, and displays the signal strength is roughly (number of strip lights up).

Unless you choose not to save the web, the next cell phone to connect to has previously had connected the encryption of the wireless network, there is no need to input password again.

Wi-Fi network search for themselves, that is, cell phone does not need to perform additional

steps can be connected to a Wi-Fi network.

In addition, the mobile phone can also surf the Internet by GPRS. We currently the default boot after the GPRS as the SIM card, user can choose manual, the specific position in "Settings > > SIM card management" data connection, touch "data connection", close the current SIM card data connection.

## Bluetooth

Open the Bluetooth or set the phone to can be detected

Press home > menu, then touch Settings.

Touch Connected devices, Bluetooth check box, and then select to open the Bluetooth function. Bluetooth is turned on. Touch pair new device will start scanning within the scope of the Bluetooth device. All devices to find Bluetooth devices will be displayed in the list below.

Paired and connected to the Bluetooth headset

Press home > menu, then touch Settings.

Touch connected devices, and then select the Bluetooth check box. Then your phone will start scanning a Bluetooth device within the scope of, and will all find the equipment displayed in the Bluetooth device list below.

Interrupt connection with Bluetooth headset

Press home > menu > Settings > connected devices

In the Bluetooth device list, touch or point a hands-free headset is connected. Long according to choose matching "disconnected" and cancelled.

## Mobile phone use the matters needing attention

Notice for the use of phone

Your phone is a product of superior design and craftsmanship and should be treated with care. The following suggestions can help you comply with the terms of repair kits, to extend the life of mobile phone.

- 1) Place the mobile phone and their parts and components out of reach of small children.
- 2) Keep the phone dry, rain, humidity and all types of liquids which contain minerals will corrode electronic circuits.
- 3) Don't touch the phone with wet hands when charging, it will cause electric shock or damage the phone.
- 4) Avoid place the device in high temperature environment. Temperatures will shorten the life of electronic devices, damage batteries, and warp or melt certain plastics.
- 5) Avoid place the device in too low temperature environment. When the temperature rises, the phone will produce water vapor that may damage electronic circuit.
- 6) Avoid place the phone in dusty, dirty places, otherwise parts may be damaged.

- 7) To avoid the phone in a lit cigarette, near open flame or any heat source.
- 8) Do not open the device, non-professional approach will do damage to the phone.
- 9) Do not drop from height, knock or shake the phone, rough handling can damage internal circuit boards.
- 10) Do not paint the phone, because the paint will block headphones, microphones or other removable parts, and lead it not work.
- 11) Use clean, soft, dry cloth to clean the camera, light sensor lenses. Prohibit the use of harmful chemicals and cleaning agents, cleaning fluids to clean the phone
- 12) If mobile phone, battery, charger, or mobile phone accessories are defective, send to the nearest qualified service center for inspection.
- 13) If necessary, Service Centre staff will assist you and will arrange for phone repairs.

### **FCC Statement**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### **NOTE:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

### **SAR Information Statement**

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. \* Tests for SAR are conducted with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is

designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output. Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this model phone when tested for use at the ear is **0.260W/Kg** and when worn on the body, as described in this user guide, is **0.422W/Kg** (Body-worn measurements differ among phone models, depending upon available accessories and FCC requirements). While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of <http://www.fcc.gov/oet/fccid> after searching on FCC ID: **2ALJJP65R**. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) web-site at <http://www.wow-com.com>. \* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

### Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance

of 10mm must be maintained between the user's body and the handset, including the antenna.

Third-party belt-clips, holsters,

and similar accessories used by this device should not contain any metallic components.

Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

This phone is hearing aid compatible as determined by ANSI C63.19-2019.

This phone has been tested and certified for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

The ANSI C63.19-2019 standard does not use the M/T rating system for showing the hearing aid compatibility of the phone that older version of the standard used, instead, the 2019 version of the standard uses the conversational gains for the phone's hearing aid compatible capabilities.

The volume control performance has been evaluated according to ANSI C63.19-2019 and waiver DA-23-914. The lowest conversational gain is 17.21 dB with a hearing aid, and 20.94 dB without a hearing-aid

The table below shows the wireless technologies (including frequencies/bands by air interface and codec) that were tested or not tested according to FCC rules and limited waiver DA23-914



The table below shows the wireless technologies (including frequencies/bands by air interface and codec) that were tested or not tested according to FCC rules and limited waiver DA23-914

Air Interface	Bands	Codec	HAC		
			RF	T-Coil	Volume control
LTE/WIFI	LTE:2/4/5/7/12/13/14/41/66	EVS-NB/WB	Yes	Yes	Yes
	WIFI:2.4GHz	AMR-NB/WB	Yes	Yes	Yes
	UNII1	EVS-SWB, Opus	Yes	Yes	No
UMTS/GSM	GSM850/1900	EFR (GSM only)	Yes	Yes	Yes <sup>(1)</sup>
	UMTS: II/IV/V	AMR-NB/WB			
		Opus	Yes	Yes	No
(1) According to FCC waiver DA 23-914, Hearing Aid compatibility only partially tested for the conversational gain.					