



## TAP-N-TREAT DISPENSER

Instruction Manual

1225836

### General Information:

Enjoy watching this video link to help you learn how to use the Retriever® Tap-n-Treat Dispenser  
[www.TractorSupply.com/TapnTreat](http://www.TractorSupply.com/TapnTreat)

### Preparing for Use: How to Operate the Unit:

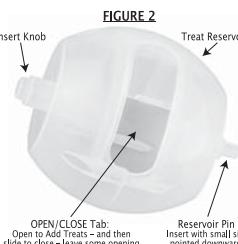
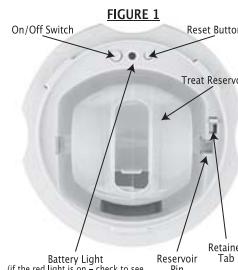
1. Remove cover of main unit by twisting top cover counterclockwise
2. Push white power switch to "ON" position. Remember to power "OFF" switch when finished using.
3. Remove the treat reservoir by moving the retainer tab to the "up" position away from the dispenser located next to the reservoir pin. (See Figure 1)
4. Open the reservoir by sliding the tab and filling with treats or food. Close the reservoir opening to allow only the amount of treats you would like to dispense making sure the treats selected dispense easily through the opening. Replace and ready for use. The amount of treats dispensed varies with each dispensing occasion and occurs randomly. If the reservoir turns and no treats dispense, try again. (See Figure 2)
5. Replace cover when finished.
6. Pull out tray for treats to dispense into.
7. Note: You may want to keep the main unit switch in "OFF" position until your dog has made the connection between the release button signal and a treat.
8. Turn over the release button. Switch to one of the two acoustic signals. Tap the top of the release button to hear the signal and choose your preference. If you have two dogs you can use one signal for each dog. (See Figure 3)
9. If indoors, insert release button into rubber holder for floor use, suction cup for wall use or insert into one of the openings on the side of the dispenser itself. If outside, insert peg into release button and place in soft ground. For initial training and for your dog to make the connection between the release button and the dispenser, you can just use the release button by itself.

### Helpful Hints:

1. Dog should be supervised during use.
2. Allow enough room for the dog to be able to walk around and have enough space for use.
3. Find a calm atmosphere for training.
4. Manage the amount of time that the dog uses the unit. Suggested time is 15 minutes, then repeat several times during the day.
5. Choose an ideal start time which is approximately 1.5 hours after the dog has been fed so the dog will be hungry for a treat. The dog's dry food can be substituted for the treats.
6. Do not allow your dog to carry the toy away or destroy it.

### Suggested Instructions:

1. Neither right nor wrong exists in this game. You may need to experiment to find out the best method to teach your dog how to use this game. Each dog-like people-is going to find his own solutions.
2. The goal is for your dog to make a connection with the acoustic signal from the release button and the dispensing of the treat.
3. You may find you can modify these instructions based upon your dog's ability to make the connection between pressing the release button and the treat dispensing into the tray.
4. Take the release button into your hand or place it on the floor (after setting one of the acoustic signals-always use the same signal). (See Figure 3)
5. "Press" the release button and give your dog a treat every time the acoustic signal is heard. Repeat this several times to get your dog used to the acoustic signal.
6. Once your dog understands that he gets a treat after each signal, you can train him to press the release button himself. To do this, place a treat on the release button. If the dog approaches the release button with paw or snout, you can give him a treat to motivate further.
7. Once your dog has mastered pressing the release button, you can create a connection to the treat dispenser. Pull out the tray from the dispenser. Have your dog press the release button and then place a treat in the food dispenser tray. Once your dog has made the connection between pressing the release button and a treat in the food dispenser tray, you can now switch the dispenser to the "ON" position. (See "How To Operate the Unit")
8. You can now use the release button attached to dispenser, placed in the rubber holder, attached to the suction cup or slide onto peg for outdoor use.
9. ALWAYS praise your dog for accomplishing the task...whether it is pressing the release button or retrieving treats from the dispenser tray.



### Expanded Use:

Once your dog has mastered the connection between the release button and treat dispenser, you can increase the level of difficulty by moving the release button further from the dispenser (up to 130 feet). You can even place the release button in a different room.

### Warning:

This product is not intended to be used underwater or submerged underwater for cleaning. It is not waterproof nor water resistant.

### Cleaning Instruction:

Clean main unit, release button and other parts with warm soapy water. Parts are not dishwasher safe. Do not submerge in water for cleaning.

### Batteries Required:

Main Unit: 4 C Batteries  
 Release Button: 3 AAA Batteries

### Trouble Shooting Guide

#### MAIN UNIT:

##### Reservoir will not dispense treats:

1. Make sure the main unit switch is turned on.
2. Check the batteries in the main unit and replace if necessary.
3. If the batteries are replaced, press the RESET button after battery replacement. (See Figure 1)

##### Red light appears on top of main unit (See Figure 1):

- This is a Low battery indicator and batteries need to be replaced as soon as possible. Note: After replacing batteries, press the RESET button.

##### The reservoir dispenses too many treats

- Reduce the size of the reservoir opening by pushing the "OPEN / CLOSE" tab (See Figure 2.)

##### Reservoir cannot be removed so treats can be replaced.

1. Be sure reservoir retainer tab is in the release position (See Figure 1).
2. Rotate reservoir while lightly lifting. Reservoir should now release.

##### When the reservoir turns, treats do not dispense.

- The Tap-n-Treat Dispenser will periodically not dispense a treat. This happens when the reservoir door does not fully rotate to allow the treat to fall out. When this happens, just press the release button and treats should dispense during the next activation.

##### The reservoir does not dispense the same amount of treats each time the unit is activated.

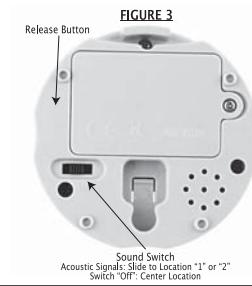
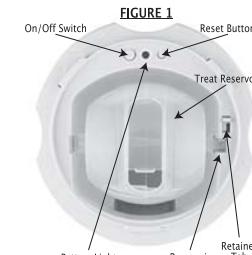
- Depending on the amount of treats in the reservoir, the number of treats dispensed is randomized. This gives variety to the dog.
- If this happens, there is nothing wrong with the unit. Check the treat level to be sure there is a sufficient amount present.

##### RELEASE BUTTON:

- Release button is pushed but there is no sound.

1. Turn the release button over and check the sound switch.
2. If it is in the "OFF" position, move the switch to position "1" or position "2" depending upon which acoustic signal is preferred.

Once this is complete, make sure the dog is putting enough pressure on the release button so that the acoustic signal is engaged.



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<b>ITEM NUMBER:</b>	1225836
<b>DESCRIPTION:</b>	Top-N-Treat Dispenser
<b>INSTRUCTION MANUAL SIZE:</b>	210mm(W) x 297mm(H)
<b>COLOR:</b>	IC + IC
<b>MATERIAL:</b>	80gsm Woodfree Paper (80g/m²)
<b>FINISHING:</b>	—
<b>DATE:</b>	Nov 23, 2016
<b>VERSION:</b>	1.5
<b>RELEASED DATE:</b>	Nov 24, 2016

## **FCC STATEMENT**

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  - (1) This device may not cause harmful interference.
  - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.