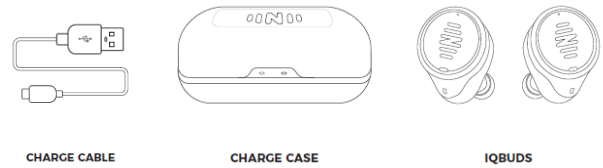


# IQbuds<sup>2</sup> Max: SKU Model: NU318

True wireless active noise cancelling earphones

## Safety and Handling Information



### Important Safety Instructions

- Read this instruction manual before using your IQbuds<sup>2</sup> Max wireless earbuds (**the product**).
- Only use the earbuds in environments where Bluetooth wireless transmission is permitted.

### Recommended Use and Storage

- The Nuheara IQbuds<sup>2</sup> Max, are true wireless (Active hybrid noise cancelling) Bluetooth earbuds intended to be used for wirelessly listening to music or making phone calls as well as listening to the world around you using hearing compensation and noise filter algorithms.
- Bud operating temperature range: -10°C to 55°C while in ear use.
- The Case temperature range is +10°C to 45°C when USB Case charging active.
- The Case temperature range is 0°C to 45°C when un-plugged and bud charging active.
- Recommended storage conditions: Temperature 20°C to 30°C, humidity less than 93%.

### Hearing Safety

- Protect your hearing from high volume levels. Hearing damage can occur when headphones and earbuds are used at high volume for prolonged periods of time. The sound quality of Nuheara products is good at low and medium volume levels. Nuheara IQbuds<sup>2</sup> Max are compliant to EN50332-1 sound pressure levels.
- IQbuds<sup>2</sup> Max are not hearing aids and are not intended to diagnose, treat, cure or alter the structure or function of the body. IQbuds<sup>2</sup> Max will not restore normal hearing and will not prevent or improve a hearing impairment resulting from organic conditions. IQbuds<sup>2</sup> Max are intended to amplify environmental sound for non-hearing-impaired consumers. They are not intended to compensate for hearing impairment or to address listening situations that are typically associated with and indicative of hearing loss.



### Batteries

- Nuheara IQbuds<sup>2</sup> Max and the Charge Case include rechargeable lithium ion batteries. Do not attempt to replace the IQbuds<sup>2</sup> Max bud batteries or the charger accompanying battery yourself. You could damage the battery which could cause overheating, fire or injury. Batteries in this product are only serviceable by Nuheara or an authorised service agent and should be returned to Nuheara for service or replacement.
- IQbuds<sup>2</sup> Max buds or Charge Case should not be recharged in temperatures exceeding 45°C, or when conditions are expected to exceed these temperatures. Doing so could result in overheating, fire or injury.

### Charge Case Rated Voltage

- The rated voltage range is 4.40V to 5.25V (>1.1A Ideally) (As per the USB2.0 standard)
- Ensure that the AC plug pack to USB2.0 charger (not provided) meets the requirements the requirements of IEC/EN60950-1 or IEC 62368-1 (from Dec 2020) and has been tested and approved according to national and local standards.

## Safety instructions for Lithium rechargeable batteries

### WARNING

- If abused or misused, the rechargeable batteries may leak, in extreme cases they may even present a risk of explosion, fire development, heat generation, smoke or gas development.
- At end of life, dispose of IQbuds<sup>2</sup> Max at a battery / electronic waste collection centre.

### Preventing accidents and damage to health

- Keep the product, accessories and packaging out of the reach of children and pets to prevent accidents such as choking or swallowing.
- Do not use the product in environments that require special attention for example when driving or performing skilled or dangerous jobs.
- This product generates magnetic fields that could cause interference with cardiac pacemakers, implanted defibrillators (ICD's) and other implants. Always maintain at least 10-cm (3.94") between the earbuds and / or charge case and the implanted device.
- Earphones can lead to ear infections if not properly cleaned. Clean Nuheara IQbuds<sup>2</sup> Max buds and silicone ear tips regularly. If skin problems develop, discontinue use and consult with a doctor.
- Ear tips are designed to sit comfortably in your ear and should not be forced into your ear at any time. If you have trouble fitting the silicone ear tips or memory foam tips, please contact Nuheara support.

### Preventing damage and malfunctions to the product

- For safe operation do not submerge the product in liquid. Liquids entering the housing of the product can cause a short-circuit and damage the electronics.
- Avoid exposure to extreme temperature (hairdryer, heater, extended exposure to sunlight etc)
- Only clean the product with a soft dry cloth.
- Clean the charging contacts on the earbuds and the charge case from time to time using a soft cloth or cotton swab.

### Information on Disposal of Waste Electrical & Electronic Equipment (WEEE)

- Disposal of your device and its batteries is subject to WEEE Directive Recast (Directive 2012/19/EU) and Battery Directive (Directive 2006/66/EC).
- Used electrical and electronic equipment should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points where it will be accepted free of charge.
- Alternatively, in some countries you may be able to return your products to your local retailer upon purchase of an equivalent new product.
- Disposing of this product correctly will help to save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.
- Please contact your local authority for further details of your nearest designated collection point.
- Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.



## Reduction of Hazardous substances

- Your products comply with REACH regulation (EC 1907/2006) (SVHC list (201 substances as of Oct 2019) and ROHS 3 Directive Recast (Directive 2015/863)
- Your product is also tested to Californian Prop 65 compliance. This means it is tested to ensure that the exposure to current listed chemicals pose “no significant risk level” for cancer causing chemicals or “no observable effect level” for chemicals causing birth defects or reproductive harm.

## Warranty

Your IQbuds<sup>2</sup> Max products are warranted against defects in materials and workmanship for the warranty period from the date of original retail purchase (if purchased at a Nuheara Authorised Retailer) or the date of purchase if purchased on the Nuheara site, [www.nuheara.com](http://www.nuheara.com) when used in accordance with the applicable usage documentation. The warranty period is one year, or the minimum period mandated by the regulatory requirements in the country of sale.

If the product is exchanged, the replacement product becomes your property and the Product becomes Nuheara’s property. When a refund is given, the Product becomes Nuheara’s property.

This warranty excludes defects due to normal wear, abuse, shipping damage or failure to use the product in accordance with instructions. This warranty is void in the event of unauthorised repair or modification, or removal or defacing of the product labelling.

Except to the extent precluded by applicable state law, Nuheara is not liable for consequential, incidental, direct or special damages arising directly or indirectly in respect of such products or use or failure thereof, whether based on breach of warranty, negligence, strict liability, tort or otherwise.




No Nuheara reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.

Some states and countries do not allow limitations on how long such warranties, conditions and/or implied terms may last, so the limitations described above may not apply to you. This warranty is offered in addition to rights and remedies conveyed by consumer protection laws and regulations that cannot be statutorily waived and does not affect your applicable statutory rights. To the extent permitted under applicable law, the duration of any implied warranty shall be one year.

For Australian Consumers: Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major fail.

For full warranty terms and conditions visit: <http://www.nuheara.com/Nuheara-warranty/>

## Regulatory Compliance Information

Country	Type Approval	Regulatory Mark / Logo
Australia & New Zealand	ACMA / RSM	
Canada	<p>IC Compliance Statement. This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:</p> <ol style="list-style-type: none"> <li>1. This device may not cause harmful interference, and</li> <li>2. This device must accept any interference received, including interference that may cause undesired operation. CAN ICES-3(B) / NMB-3(B). <p>IC Radio Exposure. This equipment complies with Canada radiation exposure limits set forth for uncontrolled environments. This transmitter must not be used with any other antenna or transmitter.</p> </li></ol>	IC: 22241-00000NU318
European Union	<p>This wireless device is in compliance with the requirements of the EU Directive 2014/53/EU (The Radio Equipment Directive); 2014/30/EU (Electromagnetic Compatibility Directive) and 2001/95/EC (General Directive)</p>	
United States	<p>FCC Compliance Statement. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:</p> <ol style="list-style-type: none"> <li>1. This device may not cause harmful interference, and</li> <li>2. This device must accept any interference received, including interference that may cause undesired operation. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:</li> </ol> <ul style="list-style-type: none"> <li>• Reorient or relocate the receiving antenna</li> <li>• Increase the separation between the equipment and the receiver</li> <li>• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.</li> <li>• Consult the dealer or an experienced radio / TV technician for help.</li> </ul>	 <p>FCC ID: 2AKMG00000NU318</p>

Country	Type Approval	Regulatory Mark / Logo
	<p>Any changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.</p> <p>FCC Radio Exposure Information. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.</p>	

Nuheara and IQbuds are registered trademarks under licence to Nuheara Limited.



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Australia  
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No. 3, Jalan Zarib 6  
Kawasan Perindustrian Zarib  
31500 Lahat, Ipoh Perak  
Malaysia

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