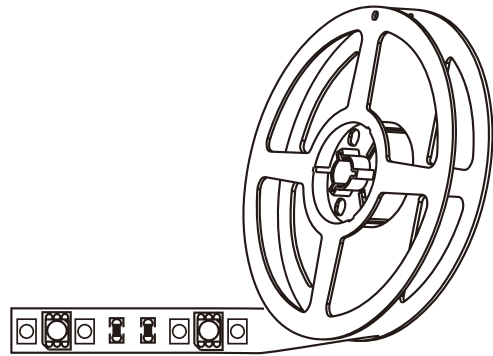# MERKURY
INNOVATIONS

•

START
GUIDE

SMART WI-FI
LED STRIP

Thank you for purchasing your MERKURY smart home product.

Get started using your new devices by downloading Geeni, one convenient app that manages everything straight from your phone or tablet. Easily connect to your home Wi-Fi, and control multiple devices from the touch of your fingertips.
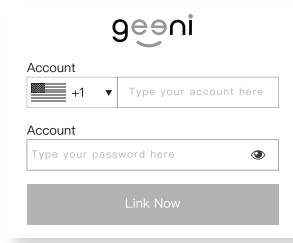
Can't connect?
Need help?

WE CAN HELP

DO NOT RETURN THIS PRODUCT TO THE STORE

•

support.mygeeni.com
(888)232-3143 Toll-free
or tap 'support' for help in the Geeni app.

03

■ Authorize your account with Smart Home Skills using the username and password from your Geeni app.

geeni

Account

🇺🇸 +1 ▼ | Type your account here

Account

Type your password here 👁

Link Now

04

■ Choose "Discover Devices." After a few seconds your MERKURY devices will be displayed under Smart Home in the Alexa app.

Discover Devices

Smart Home devices must be discovered before they can be used with Alexa.

CANCEL | DISCOVER DEVICE

■ **You can rename your devices in the Geeni app, and Alexa will refer to them by the same name.**
So if you rename a smart bulb to "Living Room" or a nickname like "Blossom," then Alexa will use that same name later on.

Alternatively, you can create an Alexa group, like "Bedroom" or "Downstairs," and add the device to the group.
Alexa will recognize the group name in the Alexa app, or the device name in the Geeni app.

More information is available at:
http://tinyurl.com/alexa-smart-home-groups

Contents

works with alexa

To control your MERKURY smart bulbs, plugs or surge protectors, just ask Alexa.
Make sure your devices are already set up using the Geeni app.

Things you can say*:

"Alexa, discover my devices."
"Alexa, turn on the bedroom light."
"Alexa, set the bedroom light to orange."
"Alexa, turn off the coffee machine."
"Alexa, set the living room to 50%."
"Alexa, dim porch light."

*Some commands require compatible devices.

01

■ Open the Alexa app and go to Skills in the menu.

Routines

Things to Try

Skills & Games

Activity
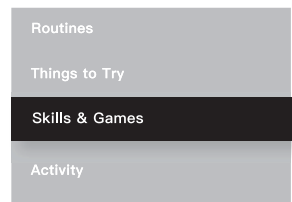
02

■ Search for Geeni then tap Enable.

Search

geeni

1 Result   Sort: Relevance ∨

geeni   **Geeni**
         Smart Home
         ★★★☆☆ 157

Use Geeni with Alexa to control your Geeni smart lights and plugs:
Alexa, set living room to 50%

ENABLE TO USE

Account linking required
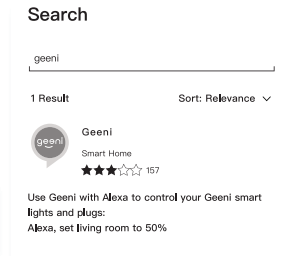
03

- Choose "Geeni" from the list of Home Control partners.

G Smart

geeklink smart home

Geeni

GeoSmartPro

Gidbo

04

- Authorize your account with Google Assistant using the username and password from your Geeni app.

Google wants to link to your Geeni account. Please, press the 'Authorize' button"

Authorize
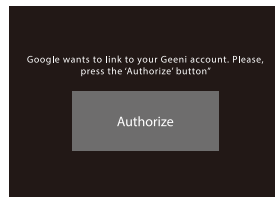
Now your Google Home app and MERKURY devices are linked!

You're now able to say "Hey Google" and control your MERKURY devices.

- At any time, go into the "Home Control" section of the Google Home app to set nicknames and rooms for your devices. **You can rename your devices in the Geeni app, and Google Assistant will refer to them by the same name.**

So if you rename a smart bulb to "Living Room" or a nickname like "Blossom," then Google Assistant will use that same name later on. You can always give it a nickname using the Google Home app as well. **You can also assign bulbs to a specific room, like "Bedroom" or "Kitchen."**

Google Assistant will be able to control devices by room.

Important Information:

Before installing or replacing a bulb, read and follow all precautions, including the following:**CAUTION: RISK OF ELECTRIC SHOCK OR BURNS – USE IN A DRY LOCATION ONLY**. The weather resistant IP44 rating only protects the LED strip from splashes in any direction. **DO NOT IMMERSE IN WATER**. **WARNING**: The LED strip must be unplugged when making any modifications to the device. Electrical currents are dangerous and may cause electrical shock, injury, or death (in some cases)

Support:

If you encounter any issues, please contact us at support.mygeeni.com for help. To explore our full selection of products, visit us at: www.mygeeni.com **(888) 232-3143 Toll-free**

START GUIDE

What's in the Box

■ Wi-Fi Controller

■ Anchor Mounts

■ Smart Wi-Fi LED Strip

■ Power Adapter

■ User Manual Review Card

Get Ready

■ Know your Wi-Fi network and password

iOS 9   **Android 5.0**

■ Make sure your mobile device is running iOS® 9 or higher or Android™ 5.0 or higher

2.4GHz

■ Make sure you're connecting to a 2.4GHz Wi-Fi network **(Geeni can't connect to 5GHz networks)**

---

works with **Hey Google**

To control your MERKURY smart bulbs, plugs or surge protectors, just say "OK Google," or "Hey Google," and ask. Make sure your devices are already set up using the Geeni app.

Things you can say*:

"Hey Google, turn on all the lights in my bedroom."
"Hey Google, turn off fan."
"Hey Google, set the bedroom light to orange."
"Hey Google, turn off the coffee machine."
"Hey Google, set the living room to 50%."
"Hey Google, dim porch light."

*Some commands require compatible devices.

01

■ Open the Google Home app and go to Home Control in the menu.

Face Match
Teach your Assistant to recognise your face

Home Control
Manage the devices in your home

My Day
Customise your summary

Email updates
Latest news & features

02

■ Tap the "+" button.

Add your smart devices

Control them by voice with your Assistant

+
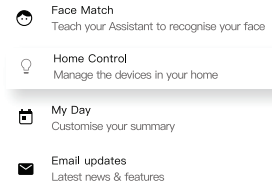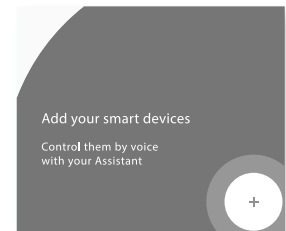
VOICE CONTROL GUIDE

Thank you for purchasing your MERKURY smart home product. Make sure your devices are already set up using the Geeni app, then follow these steps.

Name and Control Each Device by Voice

works with **Hey Google**

works with **alexa**

Contents

- Voice Control Guide

STEP 1

- Download the Geeni App from App Store or Google Play.

Download on the App Store

GET IT ON Google Play

- Register an account on your Geeni App.

  01.
  Enter your mobile phone number or email address

Register

USA +1 ›

Mobile number/E-mail

Continue
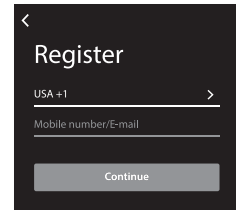
  02.
  Enter the verification code and create a password.

Input Verification code

9 _ _ _ _ _

Verification code is sent to your phone: 19906728803, Resend (60s)

  03.
  Log in to the App.

Login

USA +1

Mobile Number / E-mail

Password

Login

STEP 2

■ Plug In

Power Adapter   Wi-Fi Controller

LED Strip

Reset Button
Press: Turn On/Off
Press & Hold: Reset
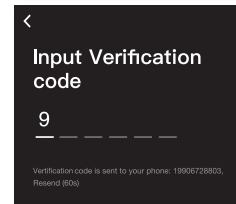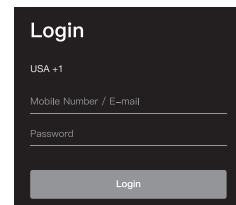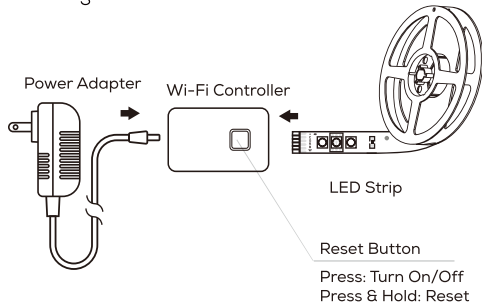
01.
Plug the device into the wall.
Make sure the indicator light on the device is flashing rapidly, indicating the device is ready to connect.
*See reset instructions on p. 5

02.
Measure the area you wish to attach the LED strip to. Ensure that the area has a clean, solid surface.

1   2   3   4   5

03.
Measure the LED strip for the desired length, starting at the end closest to the connector for the Wi-Fi Controller.

IMPORTANT: If you measure & cut from the opposite end, you will not be able to connect the LED strip to the Wi-Fi Controller.

Troubleshooting

■ **Cannot connect to your Wi-Fi network.**
Make sure you entered the correct Wi-Fi password during the Wi-Fi setup. Check whether there are any Internet connection problems. If the Wi-Fi signal is too weak, reset your Wi-Fi router and try again.
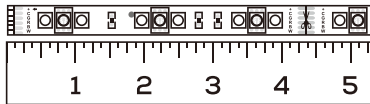
Reset the device

■ Reset once (Press & hold reset button) to reach Easy Mode, which is the primary way the app will try to connect. (When in Easy Mode, you'll see the LED flashing quickly, 2x per second)
■ Reset again (Press & hold reset button) to reach AP, which is the Backup Mode to help connect. (When in AP Mode, you'll see the LED blinking slowly, every 3 seconds)

System Requirements

■ Mobile device running iOS® 9 or higher or Android™ 5.0 or higher
■ Existing Wi-Fi Network

Technical Specifications

■ • Size: 0.5in x 79in
■ • Input: 100-240V, 50/60Hz
• Life Span: 10000 Hours
• Weatherproof:
IP44 (Strip), IP20 (Controller)
•Wi-Fi:IEEE 802.11b,g,n 2.4GHz
(Not compatible with 5GHz Wi-Fi networks)

Frequently Asked Questions

■ **Can I share with family and friends?**
Yes, you can share your bulbs with family and friends who will have access to control your bulbs, plugs, cameras, and other Merkury devices. In the Geeni app, press the Profile button and click on the "Device Sharing" button, and you will be able to give or revoke sharing permissions.
In order to share, the other user should already have downloaded the Geeni app and registered a new account.

■ **Can I group multiple Merkury devices together?**
Yes, you can group multiple devices of the same type together, by room, location, or however else you want. The same devices can be in multiple groups. (For example, create a group for "Bedroom" and another group for "Entire House", and your Bedroom lights can be included in both groups). From your main device list, click on one of the devices you want to group. Press the "•••" button on the top right for advanced settings, and click Create Group. You'll then be able to choose which devices you'd like to group together and will be able to rename them.

■ **How Many Devices Can I Control?**
Geeni app can control an unlimited amount of devices in an unlimited amount of locations. Your router may have a limit of how many devices can be connected to one router.

■ **My Merkury device has a funny name. How do I rename it?**
From your main device list, click on one of the devices you want to rename, press the "•••" button on the top right for advanced settings, and click Modify Device Name (or Modify Group Name, if applicable). You'll then be able to choose a more familiar name.

■ **The device appears offline or unreachable, what should I do?**
Make sure your Wi-Fi router is online and in range.
Make sure you have the latest Geeni functionality by clicking "Check for firmware update" in your device settings.

■ **What's the Wireless Range?**
The range of your home Wi-Fi is heavily dependent on your home router and the conditions of the room. Check with your router specifications for exact range data.

■ **If my Wi-Fi/Internet goes down, will Geeni still work?**
Merkury products need to be connected to Wi-Fi in order to use them remotely.
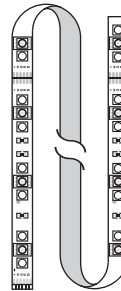
04
Each strip can be cut by every 10cm.

05
LED Strip Adhesive Installation
*Follow Instructions Carefully

Be sure to thoroughly clean surface or wall with any standard rubbing alcohol before applying adhesive and let dry.
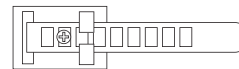

Peel adhesive lining from the back of the strip light.

Position LED strip upon surface and press every section firmly for at least 30 seconds ensuring a strong hold.

NOTE:
3M adhesive may not adhere well to vinyl surfaces nor to delicate wallpaper.

Installation Using Anchor Mounts

If you would like, you may utilize the included anchor mounts for an additional hold. Each mount can be screwed into the wall with a standard Phillips-head screwdriver (not included) or using the 3M adhesive backing.

The LED light strip light can be placed along each mount and then locked in place with the strap.

STEP 3

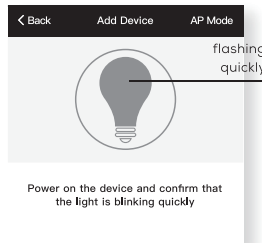■ **Add device: Easy Mode**

01.
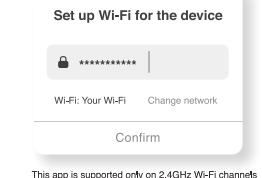In the Geeni app, on the top corner of the Devices screen, click ➊ Choose "Smart LED Strip".

Geeni

No Devices

02.
Make sure the indicator light is flashing quickly, indicating it's ready to connect. If not, turn the bulb off and on 3 times until it is flashing. Press "Next Step."
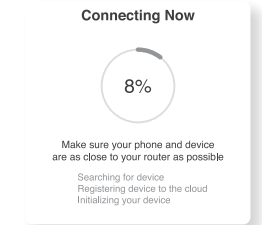
‹ Back   Add Device   AP Mode

flashing quickly

Power on the device and confirm that the light is blinking quickly

03.
Enter your Wi-Fi network and password.

Set up Wi-Fi for the device

🔒 ***********

Wi-Fi: Your Wi-Fi   Change network

Confirm

This app is supported only on 2,4GHz Wi-Fi channels

04.
The Geeni app will try to connect your device.

NOTE: Geeni can't connect to 5GHz networks.
*If the connection fails, try to connect using AP Mode.

Connecting Now

8%

Make sure your phone and device are as close to your router as possible

Searching for device
Registering device to the cloud
Initializing your device

Add device: Backup AP Mode

01.
Make sure the device is in AP Mode, blinking slowly *see reset instructions on p. 5

02.
In the Geeni app, on the top corner of the Devices screen, click ➊ Choose "Smart Lighting" Choose "AP Mode" in the top corner.

03.
Click Next and enter your Wi-Fi details.

04.
Follow the instructions to choose the device from your Wi-Fi list.

05.
The device will connect.

NOTE: Geeni can't connect to 5GHz networks.

Back   Add Device   AP Mode

flashing slowly

Power on the device and confirm that the light is blinking slowly

Connect to device's hotspot
1. Open WLAN settings

XXXX

✓ Merkury-XXXX
✓ Geeni-XXXX

2. Connect to the Wi-Fi as below

Connect Now

Connecting Now

8%

Make sure your phone and device are as close to your router as possible

Searching for device
Registering device to the cloud
Initializing your device

*How do I reset the device and what does the blinking light mean?

Reset the LED strip by pressing & holding reset button.
• Reset once (Press & hold reset button) to reach Easy Mode, which is the primary way the app will try to connect. (When in Easy Mode, you'll see the LEDs flashing quickly, 2x per second)

– Reset again (Press & hold reset button) to reach AP Mode, which is the Backup Mode to help connect. (When in AP Mode, you'll see the LEDs blinking slowly, every 3 seconds)
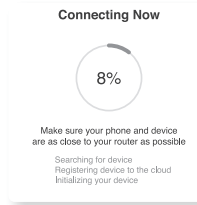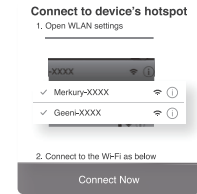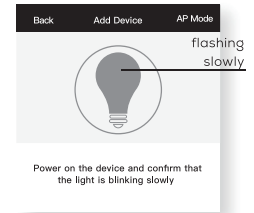
Reset Button   Press: Turn On/Off
Press & Hold: Reset

LEDs flashing quickly : Easy Mode
LEDs blinking slowly : AP Mode