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For more information, please consult the FAQs on [bymason.com](http://bymason.com)  
Make sure to read them before considering any product return. As we  
are often updating and improving our products, your devices software  
may have a slightly different appearance or modified functionality than  
presented in this Quick Start Guide.  
refer [bymason.com/support](http://bymason.com/support)

## Package Contents

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Check your product box for the following items:

- Mason C210
- Battery
- Headset
- USB cable
- Charger
- Quick start guide

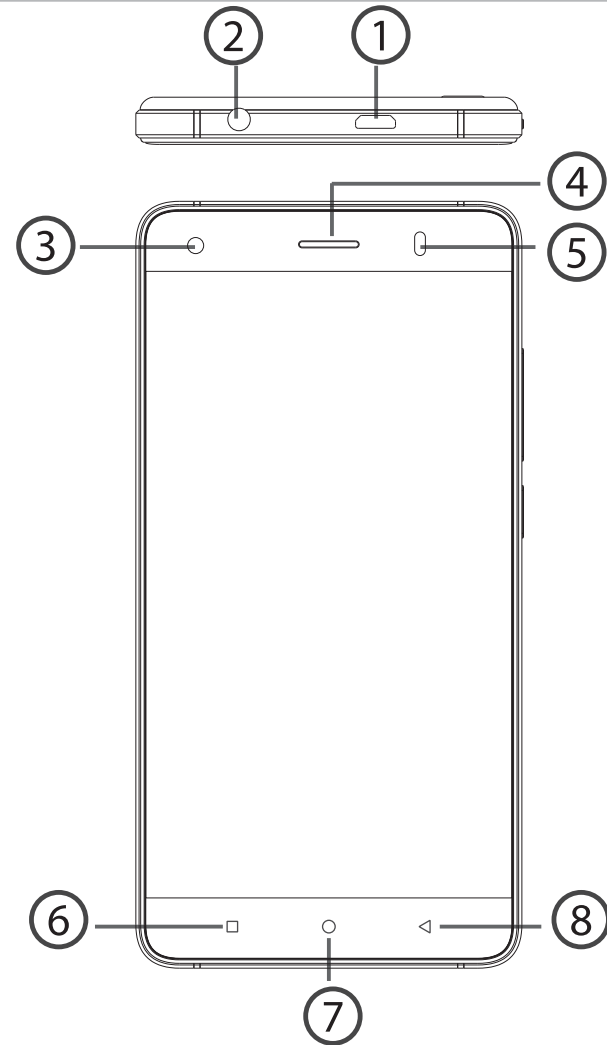
The items supplied with your device and available accessories may vary depending on your region or service provider.

The supplied items are designed only for your device and may not be compatible with other devices.

Unapproved accessories may cause your device to malfunction.

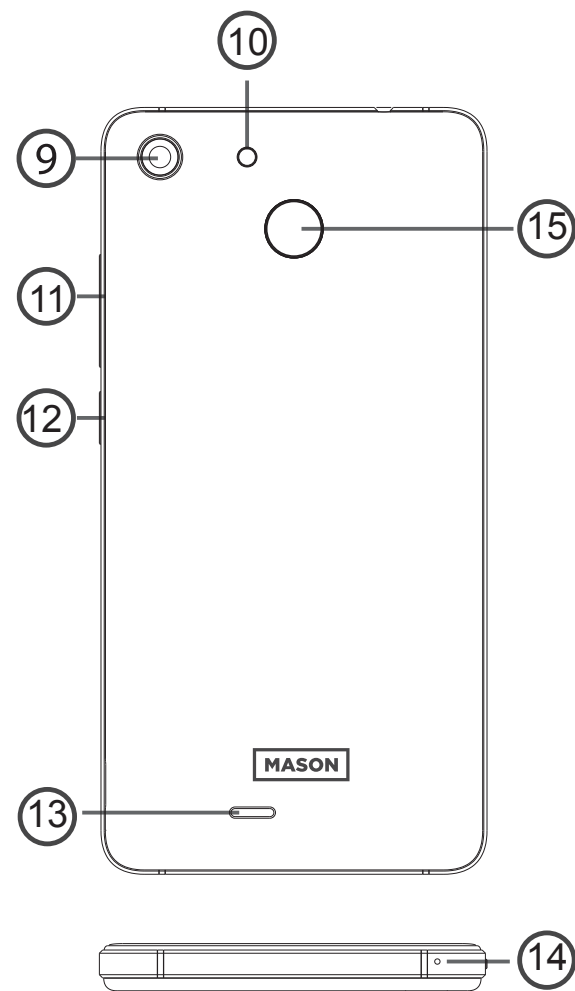
## Description of the phone

- ① Micro-USB port
- ② Headset jack
- ③ Front camera
- ④ Phone speaker
- ⑤ Light sensor
- ⑥ Recent apps
- ⑦ Home/Google NOW
- ⑧ Back



## Description of the phone

- ⑨ Camera
- ⑩ Flash light
- ⑪ Volume buttons
- ⑫ ON/OFF button
- ⑬ Loudspeaker
- ⑭ Microphone
- ⑮ Fingerprint





**ON/OFF:** when the device is off, long press to turn on. When the device is on, short press to turn off the screen and long press to display options.



**Volume +/-:** press +/- to adjust the volume. When you press the button, notification options are displayed. You can select the most appropriate one.



**Recent apps:** press to display recent apps.



**Home:** short press to return to the homescreen, long press to access Google Now.



**Back:** press to go back to the previous screen.



**Micro-USB port:** plug the provided cable to charge the device or to connect it to a computer.



**Headphone jack:** connect the provided earphones to make hand-free calls.



**Camera & Flash:** take pictures or make movies. To extend movies duration, insert a micro-SD card. Activate the flash option in a dark environment and use it as a torch through the quick settings.



**Light sensor:** it turns off the screen when the device is close to your ear during a call.

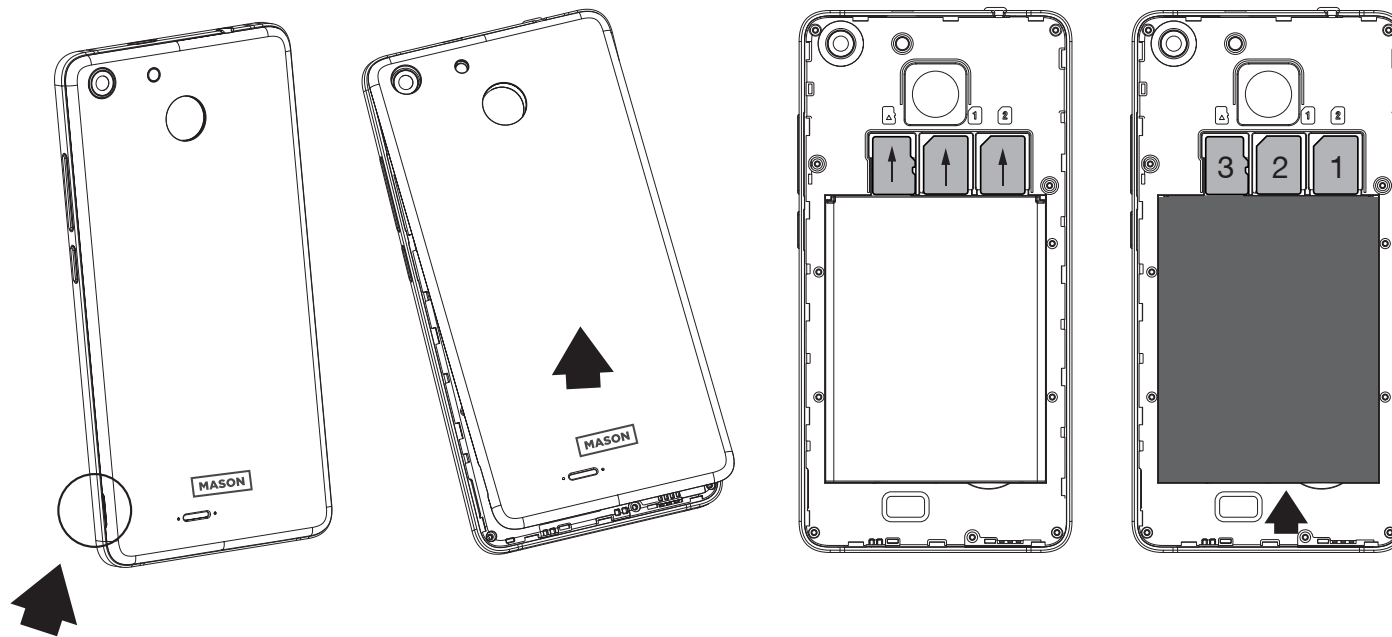
# Getting started

## Assembling

After you have unpacked your mobile phone box:


1. Remove the device back cover using the notch.
2. Insert your SIM card or Memory card in the corresponding slot.
3. Insert the device battery
4. Replace the back cover.

4G/3G/2G	slot 1	When inserting your SIM card or micro-SD card, make sure to follow the illustration, otherwise you may damage the slot or the card.
2G	slot 2	
Micro-SD card	slot 3	

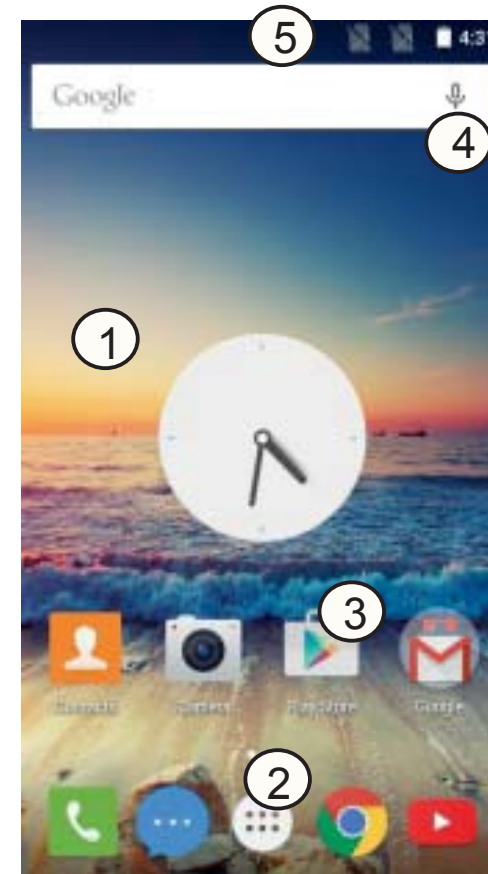
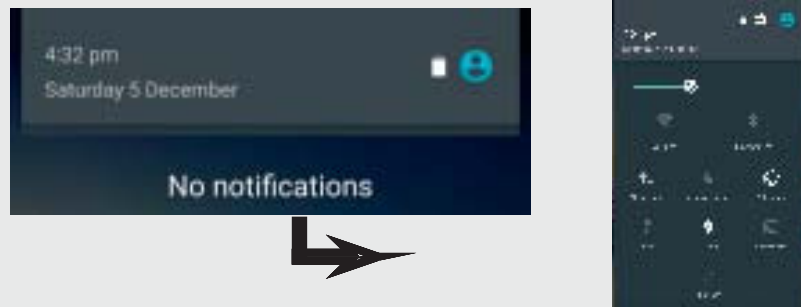


Lift the back cover using the notch

## On your homescreen

- |  |   |
|--|---|
| 1. Long press  | to access wallpaper, widgets, App Settings    |
| 2. Press  | to access all your apps                       |
| 3. Hold your finger on an app  | to move it right and create a new homescreen. |
| 4. Say "Ok Google"   | to launch the search page.                    |

5. Touch and pull down the status bar to display it. Touch again the bar to reveal the quick settings.





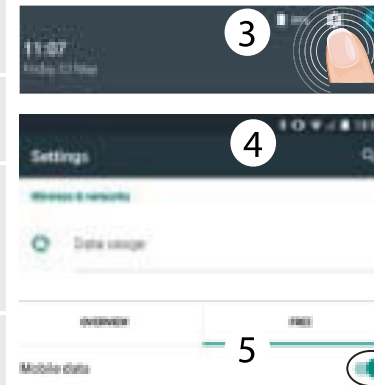
# Mobile Data & WiFi connection

## Mobile data connection

If your mobile phone subscription includes a mobile data option, you should be connected to the Internet without any further setup. The BLEU will only have signal if you are in an area covered by your providers 2G or 3G or 4G network.



### **Activating/Deactivating the mobile data**

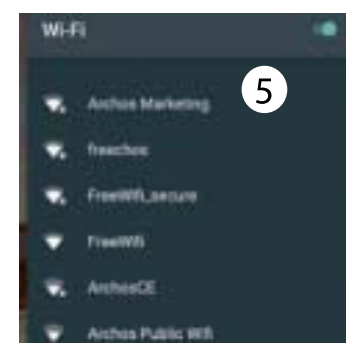
1. Touch and pull down the status bar to display it.
2. Touch again the bar to reveal the quick settings.
3. Select the Settings icon.
4. In Wireless & networks, select Data usage, then the SIM card tab.
5. Slide the Mobile data switch to turn on/off.



## **WiFi connection**

**WARNING:** Make sure that you are in a WiFi zone. You can access the WiFi settings quickly from the status bar.

1. Touch and pull down the status bar to display it.
2. Touch again the bar to reveal the quick settings.
3. Select the WiFi icon  to activate the WiFi connection .
4. Select “WiFi” below the WiFi icon.
5. Touch the name of network you want to connect to. Private networks are shown with a lock icon and will require you to enter your password.



## Google & Contacts

### **Adding a Google account**

A Google account lets you take full advantage of any Google apps and services that you may want to use.

1. Go to Settings > Accounts > + Add account
2. Select the account type. Google to add
3. Follow the onscreen instructions to enter information about the account.


Once the account is created, you can access Play Store, Gmail, Hangouts, Maps and many other apps.

### **Synchronizing info**

Information must be sync to be saved. Your data is backed up on Google servers.

1. Go to Settings > Accounts > Google
2. Select your account.



The list of information that can be sync are displayed.

Automatic sync should be activated. To launch the sync, press the Menu button , then Sync now. You can get them back in case of loss of your device or SIM card. When your Google account is added to a new device, all your saved information is transferred.

## **Saving your contacts**

When your contacts are saved, they are always available on the web and can be synced to Android phone that is set up with your Google account.



1. Install the SIM card with your contacts in your phone.
  2. From the Home screen or the All Apps screen, select the Contacts app.
  3. Touch the Menu button  > Import/Export
  4. In Import / export contacts, select Import from SIM card
  5. Select your Google account.
  6. Check contacts to be imported and validate.
  7. Once the contacts are imported in Google account, go to Settings > Accounts > Google
  8. Select you Google account.
  9. Select the Menu button  then Sync now.
- Your contacts are saved to your Google account.

## Hints & tips for Android™

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### **Moving a home screen item:**

Touch and hold your finger onto it, then slide it to the desired location, and release your finger.

### **Removing a home screen item:**

Touch and hold it, slide your finger towards the top of the screen and drop it over the "Remove" icon.

### **Uninstalling an item:**

From the "All apps" screens, touch and hold it, slide your finger towards the top of the screen and drop it over "Uninstall" bin.

### **Creating application folders:**

Drop one app icon over another on a home screen and the two icons will be combined.

**Widgets:**

Hold your finger on a home screen at an empty location. Touch widgets

**Changing your wallpaper:**

Hold your finger on a home screen at an empty location.

Touch wallpapers

**Locking the touchscreen:**

Select the Settings > App, then scroll down and touch Security > Touch Screen lock > Touch the type of lock you would like to use. After you set a lock, a lock screen is displayed whenever your screen waked up, requesting the pattern, pin or other specific key.

## FCC Warning:

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This device complies with part 15 of the FCC Rules. Operation is subject to the following Two conditions:(1) This device may not cause harmful interference , and (2)this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection. This equipment generates uses and can radiate radio frequency energy and,if not installed and use in accordance with the instructions, may cause harmful interference

to radio communications, However, there is no guarantee that interference will not occur in a particular installation. If This Equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.



## RF Exposure Information (SAR) :

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The SAR limit of USA (FCC) is 1.6W/Kg averaged over one gram of tissue. Product, model number:C210;(FCC ID:2AJZP-C210) has also been tested against this SAR limit. The highest SAR value reported under this standard during product certification for use at the head is 0.18 W/Kg when use on the body, as described in this user guide, is 1.14 W/Kg. The device was tested for Hotspot operations kept 10mm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 10mm separation distance between the user body and the back of the headset.

# Troubleshooting

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## **My phone is frozen or cannot switch on**

1. Remove and replace the battery.
2. Charge your device.

## **My phone cannot connect to a network or No service is displayed**

Try connecting in another location. Verify the network coverage with your operator.

## **Unable to make outgoing calls**

Make sure your phone is connected to a network, and the network is not overloaded or unavailable.

## **Unable to receive incoming calls**


Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network).

## **SIM card PIN locked**

Contact your network operator to obtain the PUK code (Personal Unblocking Key).

## **To configure a new 4G network:**

On your device, tap Settings.

1. Select Wireless & networks > More... > Mobile networks.
2. In Mobile network settings, select your operator in Network operators.
3. In Mobile network settings, select Access point names, then select  to add new parameters and enter the exact connection parameters provided by your 4G provider.

**MASON**

C210

*Fun your way*