



# Vibe+

SMART WATCH WITH  
BUILT IN GPS & HEART RATE MONITOR

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## Get Started

Introducing the 3Plus Vibe+ smart watch, your personal fitness companion that lasts 5+ days and helps you track your everyday activity to help make fitness, your lifestyle.

## What's in the box



1 x Vibe+



1 x Charging Cable

# Watch Overview

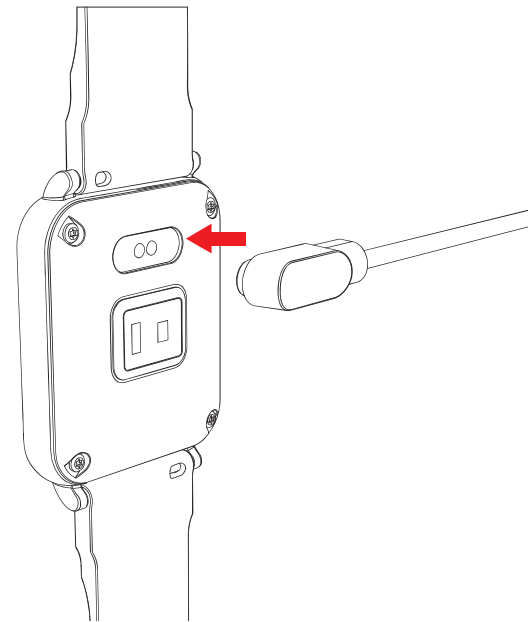


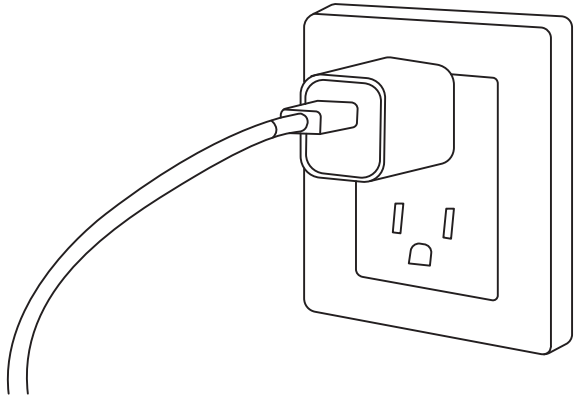
## Charging the Vibe+ smart watch

Before you set up the watch, you need to charge the battery. Use the USB charging cable provided with your watch to charge its battery. On a full charge, the Vibe+ smart watch has a battery life of 5+ days. Battery life and time to fully charge your device vary with use and other factors.

To charge Vibe+:

1. Attach the pins on the USB cable to the back of the Vibe+. The cable will magnetically snap into place when attached correctly.





2. Plug the USB cable into a power adaptor or a computer. Plug the power adaptor into an electrical socket.


3. While your watch is charging, the screen will show the time, day, date and the charging progress through battery percentage.
4. Once the battery is fully charged, remove it from the charging cable.

**Notes\***

- The watch may become warm while charging. If the watch becomes hotter than usual, remove the watch from the charger and discontinue charging until it cools.
- This USB charging cable is specifically designed to only be used with this watch and is not compatible with other 3+pro devices.
- To maximize battery life, make sure the battery is fully charged before you use the watch every time.
- Exposure to liquids or other foreign objects while using your watch may affect the charging, causing it to disconnect from the watch while charging.
- If the charging screen does not appear after connecting to a power source, check if the cable's pins are attached correctly to the back of the Vibe+.
- Do not charge the watch if the device or USB cable is wet or contains any moisture. This can cause fire, electric shock, injury or damage to the watch.



## Turning the Watch On and Off

To turn on your watch, press and hold the top button for 3 seconds. To turn off your watch, press and hold the top button for 3 seconds until you see the prompt asking if you want to turn off your watch. Tap  to turn off the watch.

## Waking Up the Watch

To preserve battery, the watch screen turns off when not in use. To turn the screen back on, you can wake up the watch by:

- Pressing the top or bottom button



# Set Up

Download the 3+pro App on iOS or Android mobile devices. Not compatible for tablets, Windows or PC. The 3+pro App will ask for personal information such as height, weight and sex to calculate your stride length, walking distance, calorie burn rate and basal metabolic rate. When you set up your account, your name and profile picture will be visible to other 3+pro users. You'll have the option to share activity information or hide your account from other users.

## App Set Up

Before pairing, follow these steps to set up your watch to your mobile device.



- Make sure your mobile device is running Android 5.0+ or iOS 11+ and supports Bluetooth.
- Turn On the Bluetooth on your mobile device if it isn't already on.
- Make sure your mobile device is next to your watch.
- On your mobile device, download the 3+pro App from the Google Play store or the Apple App store and install it. Create an account or login using an existing account.
- Make sure your mobile device is connected to a mobile data or a Wi-Fi network

## Pair the Watch

### QR Code Method

#### On the Watch

- Turn on the Vibe+ smart watch.
- Select a language.

#### On the 3+pro App

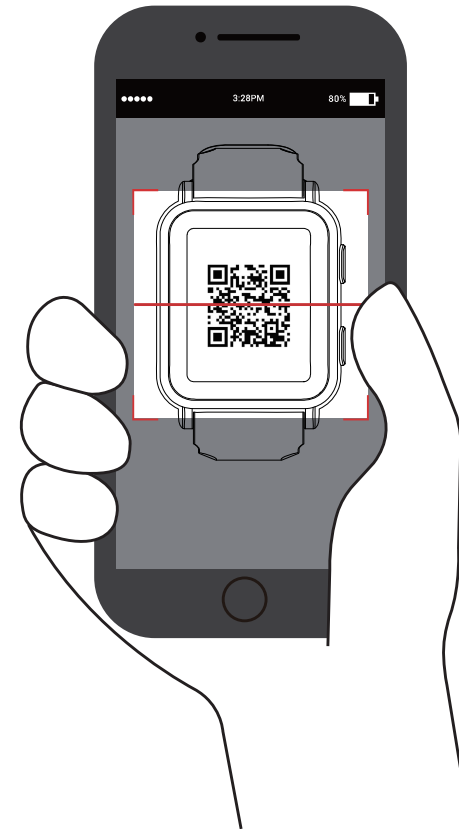
- Open the 3+pro App on your mobile device.
- Create an account or login using an existing 3Plus account.
- Select the Vibe+ smart watch from the list of devices.
- Select pair the watch via QR Code method.

#### On the Watch

- Swipe to the Right edge of the Watch to show the QR code

#### On the 3+pro App

- On your mobile device, hold the view finder above the QR Code on the watch.



## On the Watch

- A pairing animation will display on the watch while it pairs to the mobile device.
- A confirmation message will appear on the watch once its paired.

## Notes\*

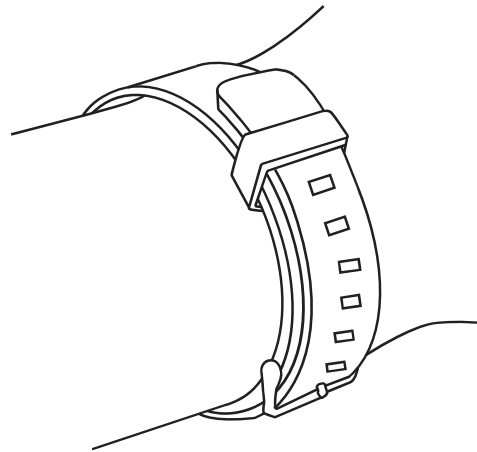
If you have issues pairing the watch with your mobile device's camera, you can select the manual pairing method.

## Manual Pairing

- Select Manual from the Pair Device screen on the 3+pro App
- Your mobile device will automatically search for nearby 3+pro devices.
- A pop up will appear when the 3+pro App locates a device.
- Match the Device ID number to the device ID on the 3+pro App. Make sure the correct device is selected then tap Pair to connect the watch.
- On the watch, tap the green check mark to accept the pairing request.
- A confirmation message will appear on the watch and the 3+pro App once its paired.

## Wearing the Watch

- For best results, the heart rate sensor on the back of the Vibe+ smart watch needs skin contact to work properly. Wearing the watch with the right fit with a little room for your skin to breath will keep your wrist comfortable and let the sensor do its job.
- You may want to tighten the watch during workouts but loosen it when you're done. The heart rate sensor only works if the watch is worn on top of your wrist.
- Keep your watch and bands clean and dry to maximize comfort and prevent any long-term damage to the watch. This is important after workouts or exposure to liquids such as sweat, soap, sunscreen and lotions that can cause skin irritation.

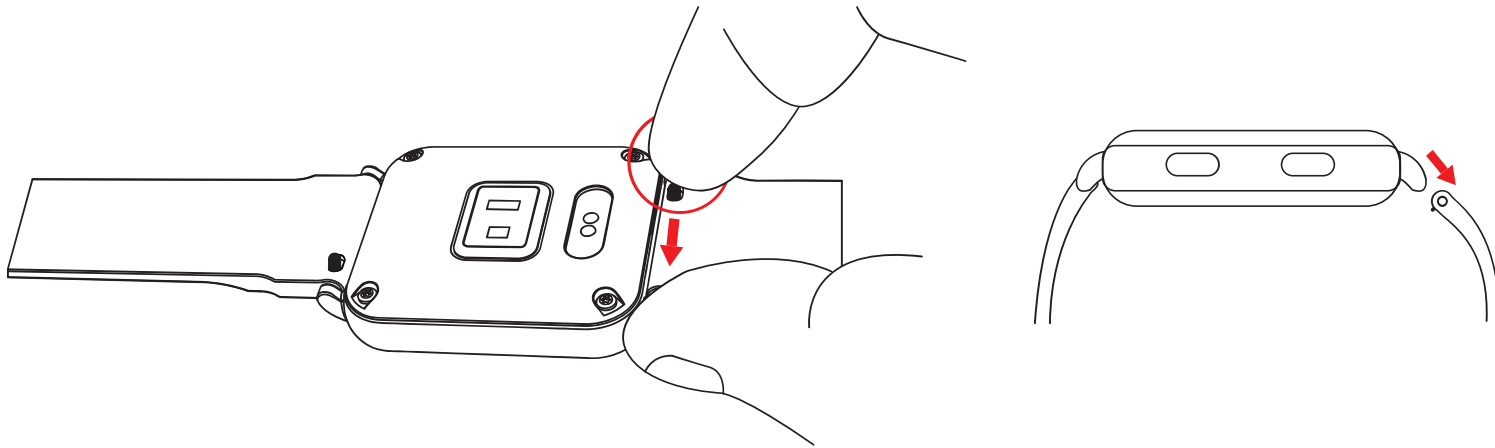


## Changing the Band

Swap your watch's band anytime with the quick-change pins.

Turn the Vibe+ smart watch over and look for the quick release pins on the side of the band that meets the case.

Push the quick release pin inward to release the band and pull the band away from the watch.



## Cleaning the Watch

Make sure to clean the watch and the band regularly.

It is strongly recommended to regularly clean your watch's band after workouts or prolonged use. Moisture from sweat or dirt from other means can build up underneath the band and can cause skin irritation.

Wipe down the band with a nonabrasive, lint free cloth. If necessary, the cloth can be lightly dampened with water. Allow the band to air dry. Direct sunlight, high temperatures or humid conditions may damage the band overtime.

### **Note\***

- The 3+pro limited warranty does not cover the use of 3<sup>rd</sup> party bands.

## Watch Navigation

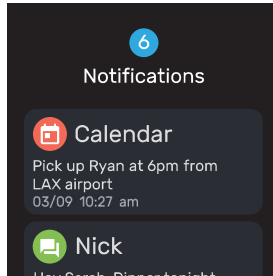
The Vibe+ smart watch features a colorful TFT touch screen that allows you to navigate the watch by either tapping on the screen, swiping side to side, up and down or pressing any of the buttons.

## Basic Navigation

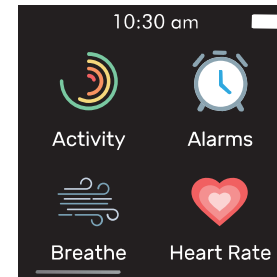
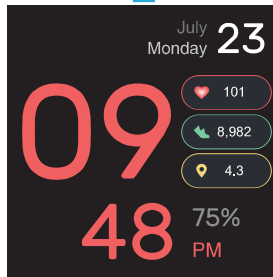
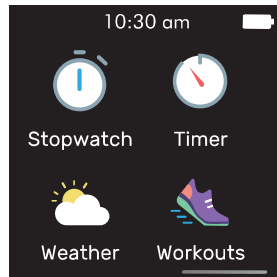
The home screen is the watch face. From the watch face:

- Swipe left or right to view the apps installed on your watch.
- Swipe from top to bottom to see your notifications
- Swipe from bottom to top to open the quick settings.
- Long press on the watch face to switch between different watch faces.
- Press the Top button to go back to watch face
- Press the Bottom side button to go back to the previous screen

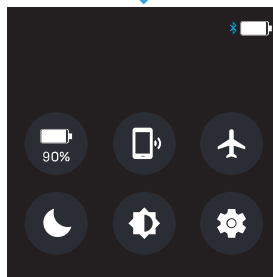




SWIPE DOWN FROM TOP TO BOTTOM TO SEE LIST OF NOTIFICATIONS



SWIPE LEFT OR RIGHT TO SEE APPS



SWIPE UP FROM BOTTOM TO TOP TO SEE QUICK SETTINGS

## Change the watch face

From the watch:

- Touch and hold the watch screen and your watch face will minimize.
- Swipe left and right to cycle between the different watch faces.
- Tap on the watch face to select it

From the 3+pro App:

- Touch and hold the watch screen and your watch face will minimize.
- Swipe left and right to cycle between the different watch faces.
- Tap on the watch face to select it

## Activity Tracking

When the watch is connected and synced to the 3+ pro app, you can save and view your personal health related data. Only your daily activity shows up on your watch. You can view previous days, weeks or months activity on the 3+pro app.

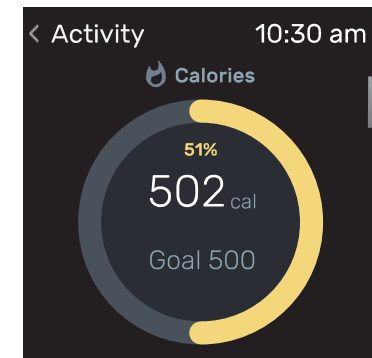
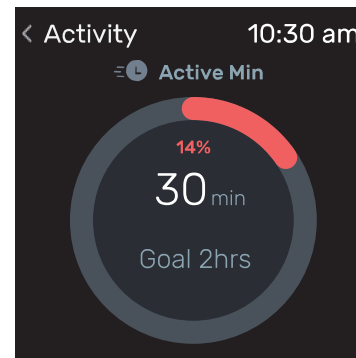
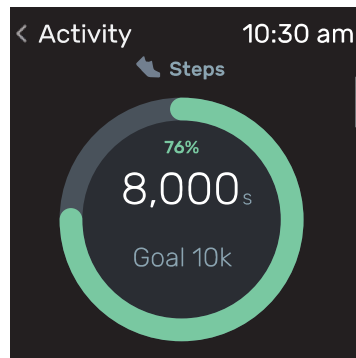
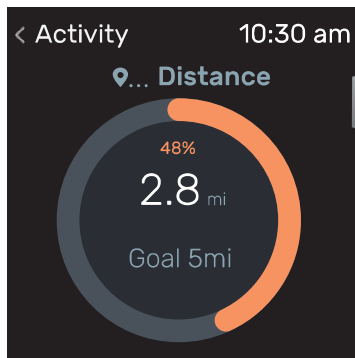
### **Note\***

- The activity data gathered from this watch or any other related software is not intended for use in the diagnosis, or other conditions in the cure, mitigation, treatment or prevention of disease.
- The accuracy of the data recorded, including heart rate readings, may be affected by factors such as environmental conditions, skin conditions, specific activity performed while using/wearing the watch, settings of the device, user configuration/user provided information, placement of sensor on the body and other end-user interactions.

While moderate physical activity, such as a brisk walk is safe for most people, we suggest consulting with your doctor before you start a new exercise program.

From the watch:

- From the watch face, swipe left or right until you see the Activity icon
- Scroll up and down to see your daily steps, distance travelled, calories burned and active minutes for today.



## Heart Rate

The watch can automatically measure and track your heart rate throughout the day or during workouts.

From the app:

- Tap on **Settings**
- Tap on **Heart Rate** under App Settings
- Turn on **Auto Track**

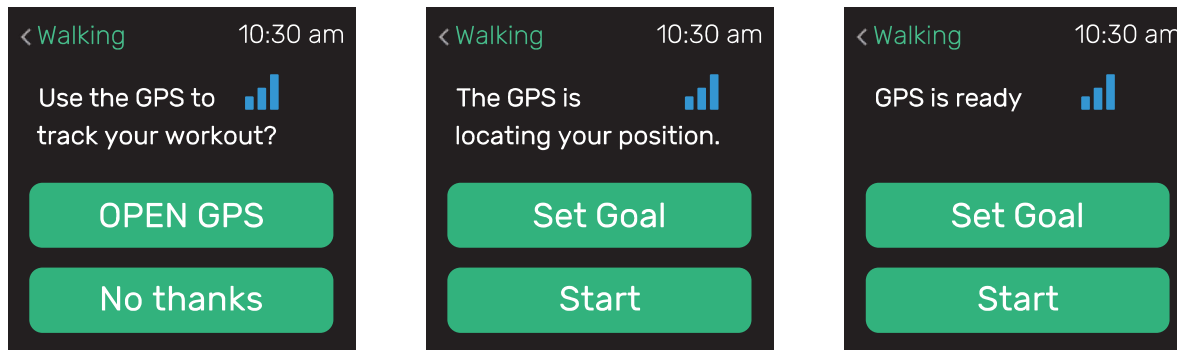
You can customize how frequent you want the watch to check your heart rate. By default, the watch will turn on the heart rate sensor every five minutes.



## Record Workouts

Track specific exercises with the Vibe+ to see real time stats including heart rate data, calories burned, elapsed time, distance travelled and a post workout summary on your wrist. For a detailed summary of your workout and route if you used the GPS, review your history on the 3+pro App.

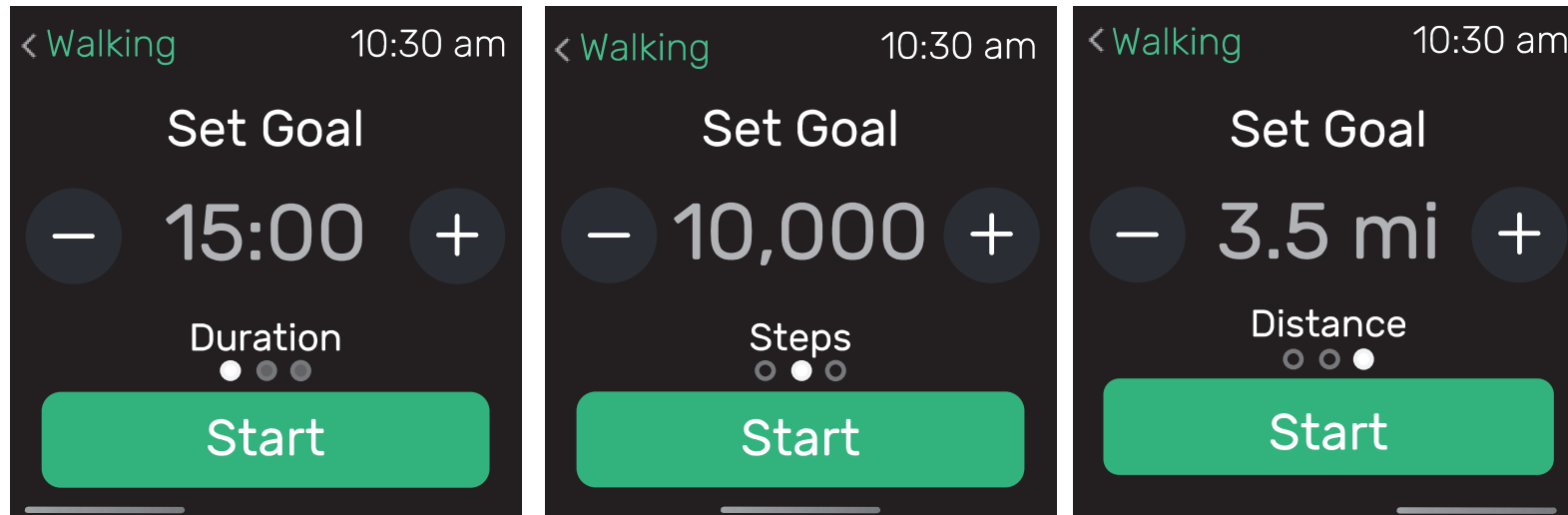
The Vibe+ has a built in GPS that allows you to track your run, walk or cycle route when you exercise outdoors without your phone. (Does not apply to indoor cycling workout)

- When you select the workout you want to track, a prompt will appear on the watch asking if you want to use the GPS to track your workout.
  - If you accept, the GPS will start to connect to a GPS signal.



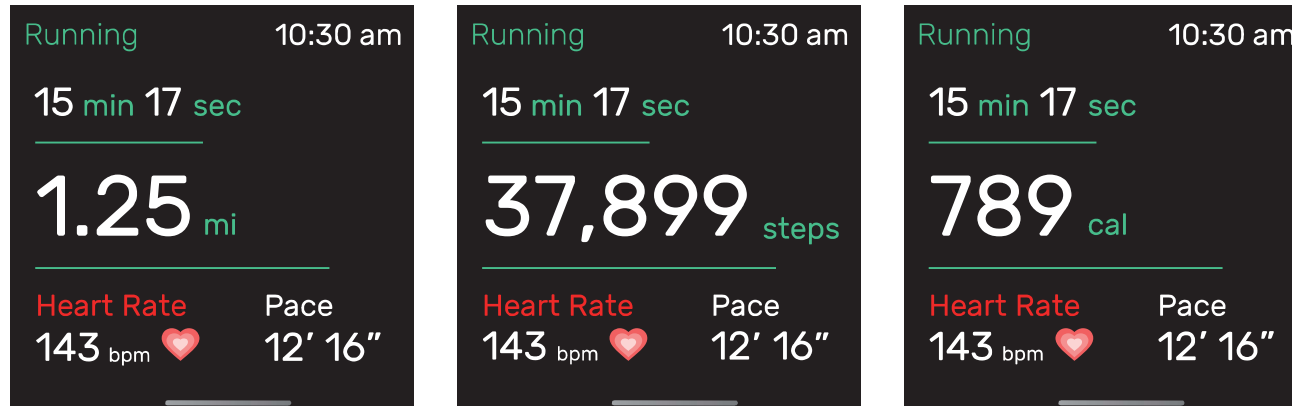
Every workout is different so before every workout, the Vibe+ will ask you if you want to set a separate goal specially for this workout. You can set a goal to exercise for a certain period of time, a specific distance or to take a precise number of steps. Swipe right to left to change what type of goal you want to set. Use the   to set your goals.

If you don't want to set a goal, tap Start to begin your workout.



During your workout, tap on the middle of the screen to cycle between your real time stats.

- For walks and runs the real time stat changes between distance, steps and calories burned.

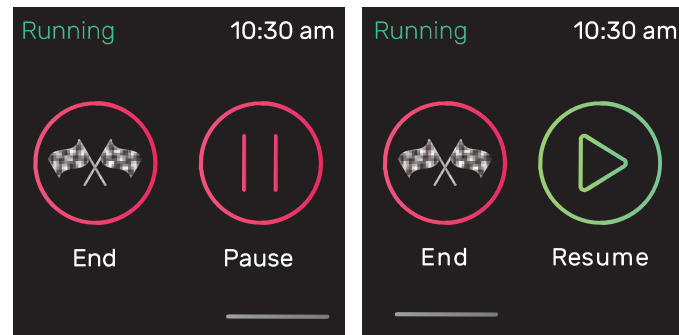


- For outdoor cycling, the real time stat changes between distance, mph and calories burned.
- For indoor cycling, you can only see the duration of your workout, your heart rate and calories burned.

When you're done with your workout or want to pause, swipe left to right then tap to pause. Tap to resume your workout. Tap when you finish your workout. When



prompted, confirm you want to end your workout. Your workout summary will appear then tap **Save** to close the screen.



### Note\*

- If you set a workout goal, the Vibe+ will vibrate when you're halfway to your goal and when you reach your goal.
- If you use the built in GPS during your workout, you can tell when the GPS signal has successfully connected on when the icon stops loading and turns solid blue.
- During your workout, you can control your music and volume by swiping right to left to view the music and volume panel.


## Notifications

Stay connected with events, notifications, messages and incoming calls from your smartphone. When you receive a notification, your watch will vibrate and display a small preview of the alert. Tap on the alert to read the full notification.

To view a list of your recent notifications:

- From the watch face, swipe down from the top of the screen to open your recent notifications

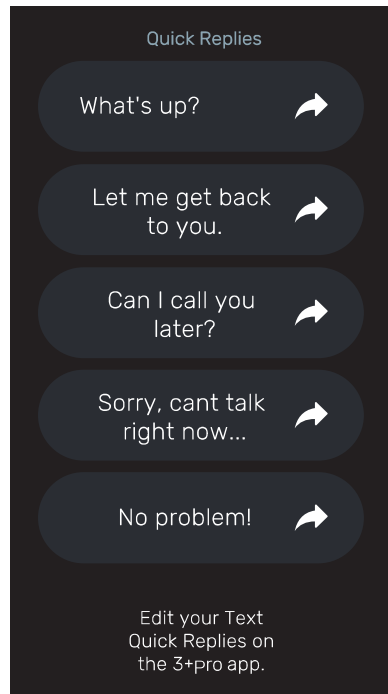
To clear all notifications:

- From the watch face, swipe down from the top of the screen to open your recent notifications
- Swipe all the way down then tap on the dismiss all button 

If you paired the Vibe+ to an Android phone, you can send quick text replies if you're too busy to respond.

- On your watch, open the text message then swipe down until you see a list of quick reply options.
- Tap on the arrow to send the quick text reply.

- You can create and customize different quick text replies in the 3+pro app.



## Music

Control music, podcasts, audiobooks and more playing on your mobile device.

From your watch you can switch between songs and increase or decrease volume. The Vibe+ can support online and offline music playback from popular apps such as Spotify and Pandora as well as music that is downloaded onto your phone. A premium subscription is not necessary to control your music.

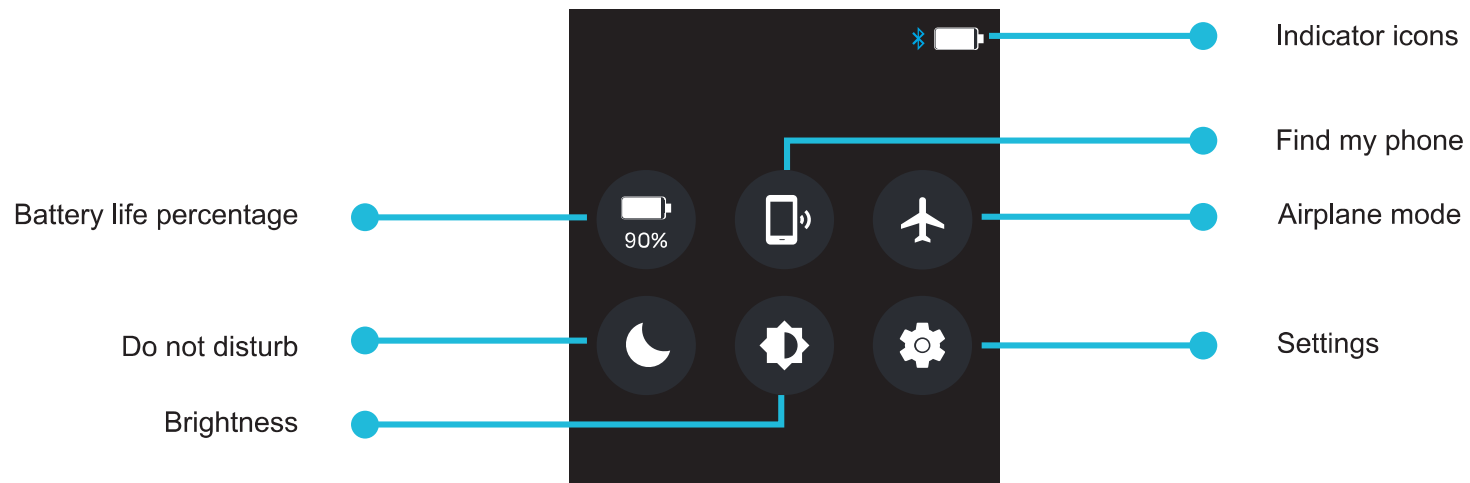
## Weather

Check the weather in your current location or select a city around the world in your weather app. By default, the weather is set to your current location. If the weather does not appear, check that you've turned on location services for the 3+pro App. If you change locations, sync your watch to the app to get an updated weather report.

## Quick Settings

To open the Quick settings:

- On the watch, swipe up from the bottom of the screen.



## Airplane mode

Airplane mode disconnects your watch from all networks and turns off Bluetooth.

- From the watch face, swipe up from the bottom of the screen to open the quick settings
- Tap **Airplane mode**, then tap on the checkmark to confirm



## Find my phone

If you misplace your phone in the couch cushions or if it hides under blankets, you can ping your phone from the watch.

- From the watch face, swipe up from the bottom of the screen to open the quick settings
- Tap **Find my phone** to ping your phone.
- Listen for the pings coming from your phone
- When you find your phone, tap on your watch screen to stop the pinging

## Adjust the brightness

Adjust the watch's display brightness depending on the time of the day.

- From the watch face, swipe up from the bottom of the screen to open the quick settings
- Tap **Brightness**
- Adjust the level of brightness by tapping on the   icons

## Do not disturb mode

You can set the watch not to vibrate and turn off the screen when a notification, except for alarms, is received.

- From the watch face, swipe up from the bottom of the screen to open the quick settings
- Tap **Do not disturb**

## Update, Turn On/Off and Reset

Some issues can be troubleshooted by updating, restarting or resetting the watch.

## Update

Keep your watch updated to get the latest feature improvements and product updates.

When an update is ready to install, you will receive a notification from the 3+pro app. After you start the update, a progress bar will appear on the app and on the watch. Make sure your watch and app are near each other during the update progress. Before you update the watch, make sure your watch is charged at least 30% or more before you update.




## Restart

To restart your watch, open the watch's settings, scroll down and tap on the restart button. Restarting the watch will only turn off and then turn on the watch. All your settings will not change.

## Factory Reset

If you want to give the Vibe+ to another person or wish to return it, clear your personal information first by factory resetting the watch. You can factory reset the watch from the Vibe+ or from the 3+pro app.

From the watch:

- Open the Settings
- Scroll down and tap on the Reset button
- Tap  to Reset the watch.

From the 3+pro App:

- Tap on Settings
- Select the Watch Settings Tab
- Tap on Device Information
- Scroll down and tap on the Reset button

# General Information and Troubleshooting

## Sensors

The Vibe+ is built with the following hardware:

- 6-axis accelerometer
- Optical heart-rate tracker
- GPS
- Vibration motor
- Bluetooth 4.2 radio receiver

## Battery

The Vibe+ has a rechargeable lithium-polymer battery.

## Display

The Vibe+ has a color LCD TFT display.

## Memory

The Vibe+ can store your daily activity information on the watch for 7 days. This includes your steps, distance travelled, active minutes, calories burned, and workouts. We recommend syncing your watch to the app at least once a day.

## Operating Conditions

- 14° to 113° F (-10° to 45° C)
- 3 ATM Water Resistance

## Heart Rate is not showing

The Vibe+ can continuously track your heart rate throughout the day and when you're exercising. If the heart rate sensor is unable to track your heart rate then two dashed lines will appear instead of a number.

- Check if you're wearing the watch correctly. If not, move it higher or lower on your wrist by tightening or loosening the band. Make sure the heart rate sensor is in contact with your skin.

## GPS signal is not locating

Environmental factors where the signal can be obstructed, such as between tall buildings, or in poor weather conditions may affect your watch's ability to lock on to your location. For the best results try standing outside in an unobstructed and open area for the GPS to quickly lock onto your location.

## Other Issues

If you experience any of the other following issues, try restarting your watch and your mobile device before trying again.

- Vibe+ failed to update

- Vibe+ will not sync to the 3+pro app
- Vibe+ is not responding to screen taps

For more information, you can contact our Customer support.

## Regulatory and Safety Information

### **FCC STATEMENT:**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) This device must accept any interference received, including interference that may cause undesired operation.

**Warning:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **RF WARNING STATEMENT:**

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure conditions without restriction.

## **BATTERY WARNING:**

This device uses a lithium-ion battery. If the following guidelines are not followed the life of the lithium-ion battery in the device may be shortened or there is a risk of damage to the device, fire, chemical burn, electrolyte leakage and/or injury.

- Do not disassemble, puncture or damage the device or battery.
- Do not remove or try to remove the battery that the user cannot replace.
- Do not expose the battery to flames, explosions or other hazards.
- Do not use sharp objects to remove the battery.

## **Safety Information**

- Please charge the watch when it has low power.



- Do not leave the watch in a damp environment or expose it to liquids when charging.
- Please use our standard charging cable to charge the watch.
- Do not expose the watch under extreme temperatures
- Do not place the device near a fire and avoid contact between the watch and any other sharp objects.
- Do not misuse the watch, including but not limited to, dripping, dismantling, disassembling, puncturing, baking, burning, etc
  
- Do not clean the watch with an abrasive cleaner.
- Keep it out of reach of infants as small parts may cause choking.
- For the latest up-to-date manual version, please visit our website at <https://3plususa.com/pages/3plus-customer-support>.

# Customer Service Support

If you have any questions or you have other questions about the warranty, repairs and etc, 3Plus customer support is ready to help. 3Plus customer support is available Monday – Friday from 8am to 5pm.

- Toll Free: 1 866-592-0184
- Email: [service@3plususa.com](mailto:service@3plususa.com)