

# Remote Training Collar System

Please read this entire guide before beginning

#### **Important Safety Information**

#### WARNING

Not for aggressive dogs. Do not use this product if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or certified trainer.

#### CAUTION:

**Risk of skin damage.** Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the pet's neck may cause skin damage. Ranging from redness to pressure ulcers; this condition is commonly known as bed sores. These collars can cause pressure necrosis if used incorrectly and is often misidentified as burns.

- Avoid leaving the collar on the dog for more than 12 hours per day. If possible, reposition the collar on the pet's neck every 1 to 2 hours.
- Check the fit of the collar to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead to the electronic collar; it will cause excessive pressure on the contacts.
- When using a separate collar for a lead, don't put pressure on the electronic collar.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

These steps will help keep your pet safe and comfortable. Some pets are sensitive to contact pressure. You may find after some time that your pet is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

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#### 1

#### Warning

Please charge before using the product!

If putting the transmitter and receiver collar in storage for a long time, please charge both fully before leaving them idle and continue charging once every month.

#### Components:

#### 1 for 1



#### 1 for 2



# How the Rechargeable and Waterproof LCD Remote Pet Training System Works

Rechargeable and Waterproof LCD Remote Pet Training System has been proven safe, comfortable, and effective for all pets over 8 pounds. This system assists you in controlling your pet without a leash in a range up to 660 yards (600m). At the push of a button, the Remote Transmitter sends a signal, activating the Receiver Collar. Using the Remote Trainer consistently and correctly, misbehaviors that your pet exhibits will be corrected or any basic obedience commands can be taught.

**Important:** The Remote Trainer has a range up to 660 yards. Depending on the way you hold the Remote Transmitter, the range may vary. Hold the Remote Transmitter in a horizontal position away from your body to achieve optimum range. Terrain, weather, vegetation, transmission from other radio devices, and other factors will affect the range of your Remote Trainer.

#### **MAIN FEATURES**

- 1. Easy-to-use, ergonomic transmitter.
- 2. Waterproof receiver for wet conditions, only waterproof after the rubber cover is placed over charging jack.
- 3. Rechargeable collar and transmitter can be charged at the same time.
- 4. 3 training modes: Static shock/ Vibration/ Tone
- 5. 16 intensity levels of Tone.
- 6. 16 intensity levels of Vibration.
- 7. 16 intensity levels of Static Shock.
- 8. This system has a 600 meters range.
- 9. Two-dog model allows the trainer to control two dogs from one transmitter.
- 10. Power saving design with automatic standby and memory function.
- 11. No external antenna on the collar receiver.
- $12. \ Small\ receiver/collar\ is\ ideal\ for\ small\ and\ medium\ size\ dogs.$

#### **Kev Definitions**



#### **Remote Transmitter**

- $\textbf{1. Antenna:} \ \mathsf{Transmits} \ \mathsf{signal} \ \mathsf{from} \ \mathsf{Remote} \ \mathsf{Transmitter} \ \mathsf{to} \ \mathsf{the} \ \mathsf{Collar} \ \mathsf{Receiver}.$
- LED indicator: The light will be activating when any of the stimulation buttons (Static Button/ Vibration Button/ Sound Button) are pressed or charging.
- 3. LCD Screen: Indicating intensity level, battery and dog selection.
- Static Button: Pressing this button will deliver electronic pulse stimulation to a Collar Receiver of selected channel.
- 5. Vibration Button: Pressing this button will deliver vibration to a Collar Receiver of selected channel
- Sound Button: Pressing this button will deliver a sound to a Collar Receiver of selected channel.
- Channel Button: Pressing this button will swap between the first and second collar receiver.
- 8. Up/Down Button: Selects intensity level for Tone, Vibration and Static Shock.
- 9. Magnetic Sensor Icon:
  - 1) Turn ON/OFF the receiver collar.
  - 2) Pair the transmitter and receiver.
- 10. Transmitter Charging Jack: Insert charging connector into charging hole to charge the Transmitter.



- LED Indicator: Flashes green when any of the stimulations are pressed. It
  will blink red if the battery power is low to indicate the Collar Receiver needs
  recharging.
- 2. Magnetic Sensor Icon:
  - 1) Turn ON/OFF the receiver collar.
  - 2) Pair the transmitter and receiver.
- Receiver Charging Port: Insert charging connector into charging jack to charge the receiver.
- 4. Contact Points: Helps deliver safe static correction.
- Rubber Cover: Seals charging jack to keep dust and water from entering. If not sealed, then the item will not be waterproof.

#### **HOW TO USE**

Note: Please charge before using the product! Please ensure you're putting the correct side of the cable into the USB charger port as the connector is not the same size on both ends.



#### Step-

1

#### Charge the remote transmitter:

- 1) Connect the charger connector to the charging jack.
- 2) Plug the charger into a standard outlet.
- 3) The red light on the transmitter will light up and the Battery Indicator on the Transmitter LCD shows will scroll while charging (
- 4) After charging is complete, the red light will turn off automatically and the Battery Indicator on the Transmitter LCD shows will become steady ( in ).
- 5) When charging is completed, remove the USB charging cable.

Step

2

#### Charge the collar receiver:

- 1) Connect the charger connector to the charging jack.
- 2) Plug the charger into a standard outlet.
- 3) The red light will appear on the receiver.
- 4) After charging is complete, the red light will turn off automatically.
- 5) When charging is completed, remove the USB charging cable, and replace the rubber cover to protect the charging jack.

#### NOTE:

- The unit has a partial charge when it leaves our facility, upon receipt of the collar, be sure to give it a 4-hour initial charge before the first use.
- $2) \, {\sf Don't} \, {\sf charge} \, {\sf the} \, {\sf batteries} \, {\sf near} \, {\sf any} \, {\sf flammable} \, {\sf substances}.$
- 3) Recharge the unit if the indicator light on the receiver is emitting a orange or red color or the 3 bars indicator on the Transmitter LCD shows just 1 or 0 bar.

Step-

#### Power on/off the Remote Transmitter:

- Press and hold the "Channel(1/2) Button" for more than 3 seconds for power on/off.
- 2) If the Transmitter is power on without any manipulation, the blue backlight on the display stays on about 10 seconds, and the LCD display will shut off after 1 minute and then the Transmitter goes into power saving mode. Pressing any button will turn the display back on.

Step-

#### Power on/off the Receiver Collar:



(Figure 4-1)

- 1) When the Receiver Collar is power off. Use the magnetic sensor icon at the bottom of the Transmitter to aim at the magnetic sensor icon on the Receiver for less than 3 seconds, the indicator light comes on, then put away the Transmitter immediately, you will hear a "beep" sound from the Receiver Collar. Meaning the Receiver Collar is now on.
- 2) When the Receiver Collar is power on. Use the magnetic sensor icon at the bottom of the Transmitter to aim at the magnetic sensor icon on the Receiver for less than 3 seconds, the indicator light comes on, then put away the Transmitter immediately, the indicator light of Receiver is turn off. Meaning the Receiver is now off.
- 3) When the Receiver Collar is powered on, the indicator light will flash every 3 seconds, and the Receiver Collar will go into power saving mode after 20 seconds if it does not receive any signals from the Transmitter, the indicator light of Receiver will turn off.
- When the Receiver being power saving mode, the Receiver can still receive signals from the Remote Transmitter and work normally.

#### Step-

#### Pairing the Remote Transmitter and Receiver Collar:



- 1) Choose channel 1 or 2 by pressing the Channel (1/2) Button on the Transmitter.
- 2) Use the magnetic sensor icon at the bottom of the Transmitter to aim at the magnetic sensor icon on the Receiver Collar. At that time, the power indicator on the Receiver Collar remains on. Keep it more than 3 seconds, the power indicator light on the Receiver Collar will flash quickly.

- 3)Press the "Static Button( ♠)" or "Vibration Button( N■N)" or "Sound Button( ♠)" on the Transmitter with a "beep sound" on the Receiver Collar, indicating successful pairing.
- 4) If needing to pair a second Collar Receiver, follow the same steps but first press 1/2 button to different channel.

Note: Pairing has to be finished within 10 seconds after flash at a short interval from the Receiver Collar. Meaning, you have to press the "Stimulation Button( )" or "Vibration Button( )" or "Sound Button( )" on the Transmitter within 10 seconds of the Receiver Collar flash at a short interval for pairing to be completed.

#### Step — Test Function:

#### **Test Static Shock Function**

In your package that you received, you will find a clear almost translucent plastic piece that has a light bulb/fuse in the middle of it. This is your Static Shock Stimulation tester. This component DOES NOT attach to the Collar Receiver by any means and is only for testing the static shock mode. To test static shock function, follow these steps:

- 1) Choose channel 1 or 2 by pressing the Channel Button you want to test.
- 2) Place the test light to the contact points.
- 3) Select stimulation level by pressing UP/DOWN button and choose between 1-16 stimulation levels.
- 4) Press "Static Button", and the LED will flash on.
- 5) if done correctly, the test bulb should flash orange indicating the electronic pulse stimulation is operating correctly.

Important: Please see diagram below on how to attach the test light:



(Figure 6-1)

#### **Test Vibration Function**

- 1) Choose channel 1 or 2 by pressing the Channel Button you want to test.
- Select stimulation level by pressing UP/DOWN button and choose between 1-16 stimulation levels.
- 3) Press "Vibration Button", the collar receiver will vibrate, that means Vibration Function works.



(Figure 6-2)

#### **Test Beep Function**

- 1) Choose channel 1 or 2 by pressing the Channel Button you want to test.
- Select stimulation level by pressing UP/DOWN button and choose between 1-16 stimulation levels.
- 3) Press "Sound Button", the Collar Receiver will emit beep sound if done correctly. If you choose 1 level, The Collar Receiver will emit tow beeps sound, if stimulation level increases with each level, and then the receiver collar emit one more beep sound.

**Important:** If the transmitter is in sleep mode (the LCD display is turned off) you must press the any button except Up/Down Button once to wake up the unit, and then press the button again to send the signal from the remote to the collar receiver. This applies to all functions.



(Figure 6-3)

#### Note:

If LCD of Remote Transmitter does not display, there is probably two reasons:

- Deep Sleep: In order to save power, the Remote Transmitter will go into Standby Mode if there is no operation after 1 minute, press any button except Up/Down Button to activate Remoter Transmitter, LCD will display.
- 2. Power off: In order to save power, you can press and hold the "Channell (1/2)Button" for more than 3 seconds for power off the Remote Transmitter. If the Remote Transmitter power off, only press and hold the "Channell (1/2) Button" for more than 3 seconds for power on it.

#### Fit the Receiver Collar with your dogs:

#### **Attaching the Contact Points**

In your package that you received, you will find 1 set of contact points. These contact points are screwed onto the receiver so that the points can effectively contact the dog's skin without hair/fur interfering with the connection.

**Important:** The proper fit and placement of your collar is important for effective training. The Contact Points must have direct contact with your pet's skin on the underside of the dog's neck.

To assure a proper fit, please follow these steps:







- 1) Have your pet standing comfortably (3A).
- 2) Centre the Contact Points underneath your pet's neck, touching the skin (3B). If your pet has a long or thick coat, please use longer Contact Points.

**CAUTION:** There are 16 levels for Vibration and Stimulation. The strong Stimulation can penetrate the hair of the pet and fabric within 6mm thick. Do not shave the pet's neck as this may increase the risk of skin irritation.

- 3) The Collar should fit snugly, yet loose enough to allow one finger to fit between the strap and your pet's neck (3C).
- 4) Allow your pet to wear the collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the Collar. If your pet's neck is less than 12" around, you will need to thread the part of the collar through the buckle. It will be a tight fit.

#### CAUTION: Risk of skin damage.

- For comfort, safety and effectiveness of this product. Please ensure that you
  check the fit of your pet's collar frequently. If any skin irritation is observed,
  discontinue the use of the collar for a few days. If the condition persists beyond
  48 hours, see your veterinarian.
- Do not attach a leash to the Collar. This can result in pulling the Contact Points too tightly against your pet's neck. You may put a separate nonmetallic collar on your dog's neck and attach a leash.
- The Receiver Collar is not designed to be worn constantly. We recommend the Collar not be worn for more than 12 hours out of every 24-hour period.
- Most pets feel uncomfortable at first wearing the collar. Don't use any functions until the pet has gotten used to the collar.
- We suggest you give the dog Vibration before starting the Static Shock. After a
  time of training, the dog will learn that Static Shock Stimulation will come after
  Vibration. In this way, the vibration alone can effectively curb the improper deeds
  of the pet. The Stimulation only acts as a menace that might be unnecessary
  most of the time.
- 5) Regular Maintenance
- Check Contact Points for tightness weekly.
- · Clean Contact Points with alcohol weekly.

Note: Check your dog's neck for irritation and wash neck weekly.

#### Frequently Asked Questions

# How old does my pet have to be before using Rechargeable and Waterproof LCD Remote Pet Training System?

Your pet should be able to recognize basic obedience commands such as "Sit" or "Stay." Rechargeable and Waterproof LCD Remote Pet Training System may be too large for pets under 8 pounds.

### Once my pet is trained and has been obeying my commands, will my pet have to continue to wear the Receiver Collar?

Probably not. You may need to reinforce training with the Receive Collar from time to time.

# Can I use Rechargeable and Waterproof LCD Remote Pet Training System with more than one pet?

Yes, there is 2 series with our Rechargeable and Waterproof LCD Remote Pet Training System, one kind is 1V1 (1 Transmitter to 1 Receive Collar); the other one kind is 1V2 (1 Transmitter to 2 Receive Collar).

#### Will I get exactly 660 yards of range with the Remote Trainer?

The effective range of the Remote Trainer means the straight-line distance between Remote Transmitter and Receiver Collar without obstacles in between. Range may vary according to terrain, weather, vegetation, battery capability as well as transmission from other radio devices.

#### How long can I continuously deliver vibration or Static Shock to my pet?

The maximum amount of time you can press the Tone, Vibration or Static Shock to your pet continuously is 10 seconds. After this, the Remote Transmitter will time-out, and the Tone, Vibration or Static Shock must be released and pressed again.

#### Is the Receiver Collar waterproof?

Yes, your pet can swim in the water.

#### What do I do if my pet's neck becomes red and irritated?

Discontinue use of the Rechargeable and Waterproof LCD Remote Pet Training System for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, monitor your pet's skin condition closely.

#### Can I attach a leash to the Receiver Collar?

NO. This can result in pulling the Contact Points too tightly against your pet's neck. Use a separate collar placed above the Receiver Collar.

#### How will I know when to charge the batteries?

For Remote Transmitter: The symbol will show just 1 or 0 bar on the right side of LCD screen, indicating it needs to be charged. For Receiver Collar: If the indicator light on the receiver is emitting an orange or red color, indicating it needs to be charged.

#### How long can I leave Receiver Collar on my dog?

The Collar is not designed to be worn constantly. We recommend the Collar not be worn for more than 12 hour out of every 24-hour period.

#### How long should my training sessions be for my pet?

Training sessions should be kept positive and short, it is better for about 10-15 minutes long each session.

# What kind of dogs are your Rechargeable and Waterproof LCD Remote Pet Training System suitable for?

The collar is adjustable from length 5.9"(15cm) to 19.6"(50cm), if your pet's neck is smaller than 5.9", you have to rethread it, if your pet's neck is larger than 22", please don't buy it: and this Collar is not suitable for the dogs less than 8 pounds either.

#### **Troubleshooting**

# My pet does not respond after correct installation Rechargeable and Waterproof Training Collar.

- You need to charge the Remote Transmitter and Receiver Collar for 2 hours individually first.
- You need to turn on the Remote Transmitter by holding the Channel Button for 3 seconds
- Check the levels of vibration or static shock.
- Make sure the Receiver has enough power to operate.
- Restart the Receiver collar by charging it.
- Test 3 functions (Beep, Vibration and Shock) first before using. See part"Test" of Operation Guide.
- Make sure the Contact Points are placed snugly against your pet's skin.
- Trim your pet's fur where the Contact Points touch the neck or switch to the longer Contact Points.
- If none of the above works, you can try repairing between the Remote Transmitter and Receiver Collar. (See part "Pairing" of Operation Guide)

#### Remote Transmitter does not work.

- You need to charge the Remote Transmitter for 2 hours when you get product for the first time.
- Check if the Remote Transmitter is on low battery status, the symbol will show up on the right side of the LCD screen.
- You need to hold the Channel Button on the Remote Transmitter for 3 seconds to power it the device on.
- Remote Transmitter automatically goes into standby mode if no action is detected within 1 minute, at this time there will be no LCD display. Press any button to re-activate the Remote Transmitter

#### Remote Transmitter does not work.

 If you test Receiver Collar by your hand or leg, please touch the 2 electrodes at the same time, only touching one electrode will not work.

#### **FCC Notice**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE 1: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

**NOTE 2:** Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Common size of different dogs					
Size	Neck (cm)	Chest Measurement (cm)	Back Length (cm)	Туре	
Mini	20-22	25-30	19	Chihuahua, Yorkshire Termier	
Small	20-24	29-36	23	Chihuahua, Yorkshire Temier, Poodle, Pomeranian	
Medium	23-28	35-42	28	Maltese Dog, Shih Tzu	
Large	27-31	41-47	31	Miniature Schnauzer, Pekingese	
Large	30-34	46-53	35	Schnauzer, English Cocker Spaniel	
Large	33-37	52-59	40	Beagle	
Huge	43-48	76-84	60	Husky	
	47-52	88-97	65	Labrad or Retriever	
	52-62	92-110	70	Golden Retriever, Old English Sheepdog	

#### LIMITED ONE-YEAR WARRANTY

This product warrants be free of defects in parts, materials and workmanship for a period of one year, from date of purchase.

Should any repairs or servicing under this warranty be required.

This warranty gives you specific legal rights and you may also have other rights vary from state to state.