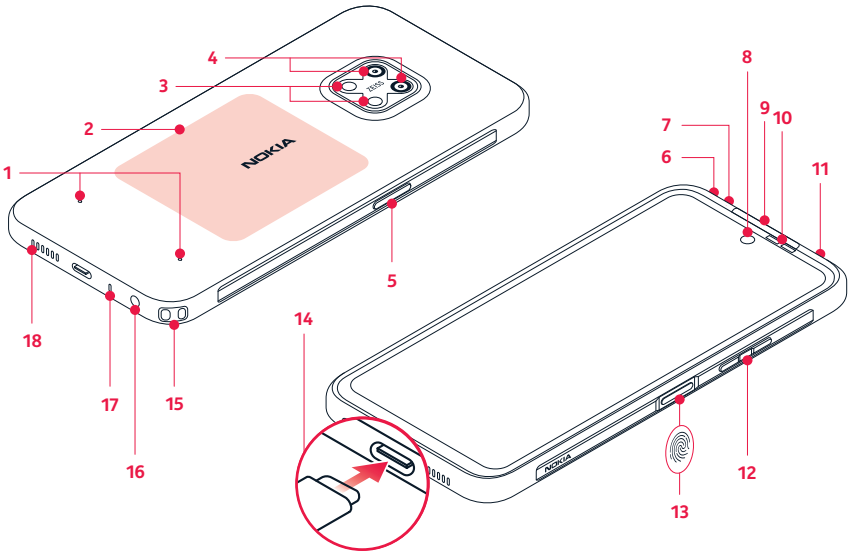
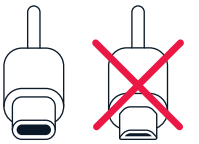
NOKIA

Get Started
Nokia xx



1. Sensors
2. NFC area/Wireless charging area
3. Flash
4. Camera
5. Google Assistant/Google Search key*
6. Microphone
7. Emergency key (programmable)
8. Front camera
9. Earpiece/Loudspeaker
10. Light sensor/Proximity sensor
11. SIM and memory card slot
12. Volume keys
13. Power/Lock key, Fingerprint sensor
14. USB connector
15. Strap connector
16. Headset connector
17. Microphone
18. Loudspeaker



TA-1371 EN-LATAM

*Google Assistant is not available in certain languages and countries. Where not available, Google Assistant is replaced by Google Search. Check availability at https://support.google.com/assistant.

1. Insert the SIM and memory card

1. Open the SIM card tray: push the tray opener pin in the tray hole and slide the tray out.

2. If you have a single-SIM phone, put a nano-SIM card in slot 1 and a memory card in slot 2 on the tray with the contact areas face down. If you have a dual-SIM phone, put a nano-SIM card in slot 1 and either a second SIM or a memory card in slot 2 with the contact areas face down.

Tip: To find out if your phone can use 2 SIM cards, see the label on the sales box. If there are 2 IMEI codes on the label, you have a dual-SIM phone.

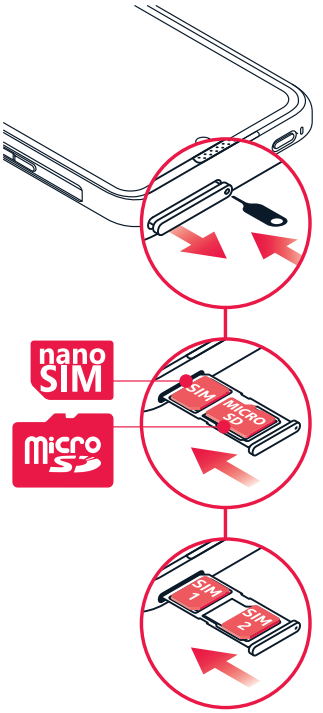
3. Slide the tray back in.

Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

Use only compatible memory cards approved for use with this device. Incompatible cards may damage the card and the device and corrupt data stored on the card.

Important: Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.

Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, for example, making a call, the other may be unavailable.



2. Charge the battery and switch the phone on

Plug a compatible charger into a wall outlet, and connect the cable to your phone. Your phone supports the USB-C cable. You can also charge your phone from a computer with a USB cable, but it may take a longer time.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

Use only Qi-compatible chargers for wireless charging.

To switch your phone on, press and hold the power key until the phone vibrates. The phone guides you through the setup.

For an online user guide and troubleshooting help, go to **www.nokia.com/mobile-support.**

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Product and safety info

Important: For important info on the safe use of your device and battery, read the Product and safety info booklet before you take your device into use.

You can only use your device on the GSM 850, 900, 1800, 1900; WCDMA 1, 2, 4, 5, 8; LTE:1, 2, 3, 4, 5, 7, 8, 12, 13, 14, 20, 25, 26, 28, 30, 38, 40, 41, 48, 66, 71; 5G NR: n2, n5, n25, n38, n41, n48, n66, n71, n77, n78 networks.

You need a subscription with a service provider.

Important: 5G might not be supported by your network service provider or by the service provider you are using when traveling. To make sure your device works seamlessly when full 5G service is not available, it is recommended that you change the highest connection speed from 5G to 4G. To do this, on the home screen, tap **Settings** > **Network & Internet** > **Mobile network** > **Advanced**, and switch **Preferred network type** to **4G**.

For more info, contact your network service provider.

Wet or dusty conditions

This device has been given a rating of IP68 for dust and water resistance based on tests done in standby mode under controlled laboratory conditions. This resistance is not a permanent condition, and may decrease as a result of normal wear.

Water resistance means resistance against cold, clean fresh water only. Do not expose the device to any other type of liquid, (such as sea water, soap water, pool water, detergent, acids or solvents, perfume, adhesive remover, hair dye, lotions, sunscreen or oil). Do not submerge the device in water. If the device has been exposed to water, wipe it off with a dry cloth. If it has been exposed to any other liquid, immediately splash some clean fresh water onto the device. Carefully wipe the device dry. Do not charge the device or connect anything if the connectors are dusty, wet, or damp.

Important: Liquid damage is not covered under warranty. To prevent liquid damage, avoid swimming or bathing with the device, exposing it to pressurized or high velocity water (such as when showering, surfing or jet skiing), using the device in a sauna or steam room, intentionally submerging the device in water, or using the device outside the suggested temperature ranges or in high humidity conditions.

Important: Accessories for use with this device are not as water-resistant as the device itself. For example, chargers should only be used in dry conditions, never when damp or wet.

Your device has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery or back cover, as you may damage the device. To replace the battery, take the device to the nearest authorised service facility.

Charge your device with the AD-18WE (EU plug) / AD-18WX (UK plug) / SACAD18TVL (US plug) / AD-18WA (Australia plug) chargers. HMD Global may make additional battery or charger models available for this device. When charger is not included in the sales box, use a USB PD compatible 18W charger. Charging time can vary depending on device capability. Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be sold separately.

Electrical Information of the Charger

The following electrical information corresponds to the above-mentioned charger models:

Input: 100-240 V, 50-60 Hz, 0,5A

Output: 5V, 3,0A

Charger safety instructions

The charger is suitable to be used only with compatible devices.

The charger should not be used in extremely high or low temperatures.

Ventilation should not be obstructed by covering the charger with magazines, blankets, curtains etc.

Open flames, such as candles, should not be placed above the charger.

The charger and the wall outlet shall be easily accessible at all times.

In case the cable or the plugs are damaged, stop using them.

The charger requires very low maintenance. If you want to clean it, use a dry cloth or a brush.

Meaning of the symbols:

For internal use only

The charger should not be disposed as unsorted municipal waste. It should be recycled.

Use only Qi-compatible chargers for wireless charging.

The surface of the device is nickel-free.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Note: Pre-installed system software and apps use a significant part of memory space.

Keep a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.

SAR Certification information (SAR)

This mobile device meets guidelines for exposure to radio waves as set forth by the Federal Communications Commission (FCC). Refer to the following.

FCC RF Exposure Information

Your handset is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organization through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure standard for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1,6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this handset model as reported to the FCC when tested for use at the ear is **1,43 W/kg**, and when worn on the body in a holder or carry case, is **0,96 W/kg**.

Body-worn Operation; This device was tested for typical body-worn operations with the handset kept 1,5 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that maintain a 1,5 cm separation distance between the user's body and the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this handset model with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this handset model is on file with the FCC and can be found under the FCC ID Search section of **www.fcc.gov/oet/ea/** after searching on FCC ID **2AJOTTA-1371**.

Additional information on Specific Absorption Rates (SAR) can be found on the FCC website at **www.fcc.gov/general/radio-frequency-safety-0**.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network, the operating power of your mobile is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.

For more info, go to **www.sar-tick.com**. Note that mobile devices may be transmitting even if you are not making a voice call.

Your mobile device is also designed to meet the United States Federal Communications Commission (FCC) guidelines. FCC ratings for your device and more information on SAR can be found at **http://transition.fcc.gov/oet/rfsafety/sar.html**.

The World Health Organization (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at **www.who.int/peh-emf/en**.

Copyrights and other notices

FCC notice:

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. For more info, go to **www.fcc.gov/engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/faq/rf-safety**. Any changes or modifications not expressly approved by HMD Global could void the user's authority to operate this equipment. Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

HAC notice:

Your phone is compliant with the FCC Hearing Aid Compatibility requirements.

The FCC has adopted HAC rules for digital wireless phones. These rules require certain phones to be tested and rated under the American National Standard Institute (ANSI) C63.19-2011 hearing aid compatibility standards. The ANSI standard for hearing aid compatibility contains two types of ratings:

- M-Ratings: Rating for less radio frequency interference to enable acoustic coupling with hearing aids.
- T-Ratings: Rating for inductive coupling with hearing aids in telecoil mode.

Not all phones have been rated. A phone is considered hearing aid compatible under FCC rules if it is rated M3 or M4 for acoustic coupling and T3 or T4 for inductive coupling. These ratings are given on a scale from one to four, where four is the most compatible. Your phone meets the M3/T3 level rating.

However, hearing aid compatibility ratings don't guarantee that interference to your hearing aids won't happen. Results will vary, depending on the level of immunity of your hearing device and the degree of your hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. For more information about FCC Hearing Aid Compatibility, please go to **http://www.fcc.gov/cgb/dro.**

This device has an electronic label for certification information. To access it, select **Settings > System > Certification**.

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