

# Quick guide

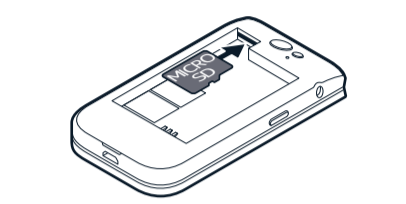
## For your safety

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

- ⚠ SWITCH OFF IN RESTRICTED AREAS**  
Switch the device off when mobile phone use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas.
- ROAD SAFETY COMES FIRST**  
Obey all local laws. Always keep your hands free to operate the vehicle when driving. Your first consideration while driving should be road safety.
- INTERFERENCE**  
All wireless devices may be susceptible to interference, which could affect performance.
- AUTHORIZED SERVICE**  
Only authorized personnel may install or repair this product.
- BATTERIES, CHARGERS AND OTHER ACCESSORIES**  
Use only batteries, chargers, and other accessories approved by HMD Global for use with this device. Do not connect incompatible products.
- KEEP YOUR DEVICE DRY**  
Your device is not water-resistant. Keep it dry.
- PROTECT YOUR HEARING**  
To prevent possible hearing damage, do not listen at high volume levels for long periods. Use the volume keys or holding your device near your ear while the loudspeaker is in use.

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4. If you have a memory card, slide the memory card in the memory card slot.



5. Put back the battery.
  6. Put back the cover.
  - ⚠ Important:** Do not remove the memory card when an app is using it. Doing so may damage the memory card and the device and corrupt data stored on the card.
- Turn your phone on or off**
- To turn your phone on, press and hold **⏻** until the phone vibrates.
- To turn your phone off, press and hold **⏻** and select **Power Off**.

## Charge the battery

1. Plug the charger into the wall outlet.
  2. Connect the charger to the phone. When done, unplug the charger from the phone then from the wall outlet.
- If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

## Make a call

1. Type in the phone number.

## Crossed-out whee-bin symbol



The crossed-out whee-bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Do not dispose of these products as unsorted municipal waste; take them for recycling. For info on your nearest recycling point, check with your local waste authority.

## Battery and charger info

Use your device only with an original BV-6A rechargeable battery. Charge your device with the AD-3WU charger. Charger plug type may vary. HMD Global may make additional battery or charger models available for this device.

## Battery and charger safety

Always switch the device off and unplug the charger before removing the battery. To unplug the charger or an accessory, hold the device, plug, not the cord.

When your charger is not in use, unplug it. If left unused, a fully charged battery will lose its charge over time.

Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device with a hot or cold battery may not work temporarily.

Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water, or seek medical help. Do not modify, attempt to repair, or open any part of the battery. A device with a hot or cold battery may not work temporarily.

Use the battery and charger for their intended purposes only. Improper use, or use of unapproved or incompatible batteries or chargers may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service center before continuing to use it. Never use a damaged battery or charger, or only use the charger indoors. Do not charge your device during a lightning storm. Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste.

This product includes open source software. For applicable copyright and other notices, permissions, and acknowledgments, select **Settings > Device > Device information > Legal information**.

## Manufacturer's Limited Warranty

**1. General**  
HMD Global Oy (hereinafter "Manufacturer") provides this Manufacturer's Limited Warranty ("Warranty") for the genuine Product ("Product"), which has been released for sale in the United States of America and Canada. Even though one or more countries may be mentioned herein, this Warranty is only applicable in the country where the Product was purchased through Manufacturer's authorized sales channels, provided that the Product was intended for sale in that country ("Covered Country").  
IF YOU LIVE IN A BUSINESS OR A PRINCIPAL PLACE OF BUSINESS IN THE UNITED STATES, SECTION 6 CONTAINS A BINDING ARBITRATION CLAUSE AND CLASS ACTION WAIVER. IT AFFECTS YOUR RIGHTS ABOUT HOW TO RESOLVE A DISPUTE WITH MANUFACTURER. PLEASE READ IT.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR BY PROVINCE TO PROVINCE OR COUNTRY. ALL PARTS OF THIS WARRANTY APPLY TO THE MAXIMUM EXTENT PERMITTED BY LAW OR UNLESS PROHIBITED BY LAW.  
The Product and its accessories shall be used in accordance with the instructions provided in the user guides and leaflets that come in the Product package and are also available at [www.nokia.com/mobile-support](http://www.nokia.com/mobile-support).

**2. Warranty**  
The Warranty period starts on the date the Product is sold to an end user for the first time, as evidenced by the original proof of purchase. Manufacturer warrants that the Product is free from defects in materials and workmanship ("Defect") for:  
(i) twelve (12) months for the main device, and  
(ii) six (6) months for the battery, charger, headset and any other accessories included in the sales package of the main device, unless the law requires that the Manufacturer offers a longer period, in which case the Warranty period is extended to cover the minimum period required by the law.  
During the Warranty period, any Defect covered by this Warranty will be remedied within a reasonable time, free of charge, through the replacement of the Product or accessory affected by the Defect.

To type in the \* character used for international calls, press \* twice.  
2. Press **⏻**.  
3. To end the call, press **⏻**.

## Answer a call

Press **⏻**.

## Send a message

1. Press the scroll button, and select **Messages > New**.
  2. In the **To** field, press # until you are able to enter numbers and then type in a phone number, or select **Add** to add a contact from your contacts list.
  3. Write your message. If you need to remove a character, press the back button.
  4. Select **Send**.
- You can send text messages that are longer than the character limit for a single message. Longer messages are sent as two or more messages. Your service provider may charge accordingly. Characters with accents, other marks, or some language options, take more space, and limit the number of characters that can be sent in a single message.

**Transfer contacts from your old phone**  
To add contacts from your Gmail or Outlook account or your memory card to your new phone, press the scroll button, and select **Contacts > Settings > Import**.

To add contacts from your old phone using Bluetooth:  
1. On your new phone, press the scroll button, and select **Settings > Network & Connectivity > Bluetooth > On**.
- 2. Switch on Bluetooth on your old phone and send the needed contacts to your new phone using Bluetooth.
- 3. On your new phone, accept the transfer request.

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**Small children**  
Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

## Medical devices

Operation of radio transmitting equipment, including wireless phones, may interfere with inadequately shielded medical device's function. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio-frequency energy.

## Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimeters (6 inches) between a wireless phone and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

Information on health  
The U.S. Food and Drug Administration (FDA) and the U.S. Federal Communications Commission (FCC) published statements and questions and answers concerning mobile phones and health. HMD Global encourages you to visit these websites for updated information: You can access the FDA website at [www.fda.gov/radiation-emitting-products/](http://www.fda.gov/radiation-emitting-products/) and the FCC website at [www.fcc.gov/engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/fac/frt-safety](http://www.fcc.gov/engineering-technology/electromagnetic-compatibility-division/radio-frequency-safety/fac/frt-safety). Additional health-related information is available from the World Health Organization (WHO) at [www.who.int/mediacentre/factsheets/fs193/](http://www.who.int/mediacentre/factsheets/fs193/), and from the National Cancer Institute ("NCI") at [www.cancer.gov/about-cancer/causes-prevention/risk/radiation/cell-phones-fact-sheet](http://www.cancer.gov/about-cancer/causes-prevention/risk/radiation/cell-phones-fact-sheet). In the event that you are concerned about your health effects from the FDA's suggestions that you limit your own use of children's or radio frequency (RF) exposure by limiting the length of calls or by using hands-free devices.

During the Warranty period, in case you suspect that your Product or any accessories has a Defect, please take it back to the point of sale where the Product has been purchased. The seller will perform a preliminary analysis on the Product or accessory and if found to be defective, the Product or accessory will be replaced. When replacing your Product, Manufacturer may use new or re-conditioned Product except where the use of such re-conditioned Product is barred by local law. In case local law should require the end user to be informed about the use of re-conditioned Product, this Warranty document can be considered as the necessary notice in that regard. In case local laws require consent from the end user for the use of re-conditioned Product, then such Product will not be used until such consent has been obtained.

When making a Warranty claim, you must present:  
(i) The Product or accessory that has allegedly presented a Defect; and  
(ii) The legible and original proof of purchase, clearly indicating the name and the address of the seller, the place and date of purchase, the Product type and the serial number.  
To the fullest extent permitted by applicable law:  
(i) No replacement will be offered or extend the Warranty period unless such renewal or extension is mandated by local law, in which case the Warranty period is extended by the minimum time required by law;  
(ii) For countries where such renewal or extension is not mandated by local law, replacement Product or accessories provided under this Warranty will be covered by this Warranty for the remainder of the original Warranty period or for sixty (60) days from the date the replacement Product or accessory is returned to you, whichever is longer;  
(iii) Original Product or accessories not found to be defective will not be replaced and will be covered by this Warranty for the remainder of the original Warranty period; and  
(iv) The Product or all accessories that have been replaced become seller's property.  
IF YOU APPLY STATE OR PROVINCIAL LAW GIVES YOU ANY IMPLIED WARRANTY, INCLUDING AN IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ITS DURATION IS LIMITED TO THE WARRANTY PERIOD. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.  
The Product or any parts of your Product or accessory that Manufacturer has replaced shall become Manufacturer's property. Manufacturer does not warrant that software preinstalled by or on behalf of Manufacturer in the Product for subsequent updates and upgrades (together "Manufacturer Software") will meet your

## SAR

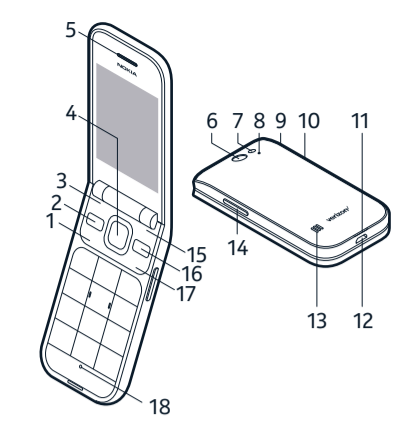
This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 10 mm (0.4 inches) away from the body. The specific maximum SAR values are found in the Certification Information (SAR) section of this user guide.

When you carry case with clip or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above-stated separation distance from the body. Note that mobile devices may be transmitting even if you are not making a voice call.

**SAFETY AND TEXTING WHILE DRIVING**  
Safety should be every driver's first priority. Drivers must obey all local laws that may include restrictions on the use of mobile phones or accessories while driving. If you use a legal, always keep your hands free to operate the vehicle while driving and use a hands-free device whenever possible. Suspend calls in heavy traffic or hazardous weather. Get to know your mobile phone and its features and make any necessary information inputs prior to driving. Do not input data or engage in text messaging while driving. Mobile phones should not be used when use may be a distraction to the driver.

The Cellular Telecommunications & Internet Association (CTIA) has published further info and tips on safe use of mobile phones at [www.ctia.org/consumer-tips](http://www.ctia.org/consumer-tips), which we encourage you to review.

## Buttons and parts



- 1 Call button
- 2 Shortcut button
- 3 Left selection button
- 4 Scroll button
- 5 Earpiece
- 6 Camera
- 7 Flash
- 8 Microphone
- 9 Headset connector
- 10 SOS call/Google Assistant button. If you have set the accessibility mode on, this button sends an SOS call. Otherwise, the button switches Google Assistant on.
- 11 Back cover opening slot
- 12 USB connector

4. On the home screen, select **Notices > Files received > Import**.

**Use Google Assistant**  
If you have not switched on the accessibility mode, the SOS call button works as the Google Assistant button. Google Assistant can help you search information online, translate words and sentences, make notes and calendar appointments. For example:  
To use Google Assistant, press and hold the Google Assistant button for three seconds, and follow the instructions on the display.

## Camera

1. To switch the camera on, press the scroll button, and select **Camera**.
  2. To take a photo, press the scroll button.
- Keep a safe distance when using the flash. Do not use the flash on people or animals at close range. Do not cover the flash while taking a photo.

## Listen to radio

To listen to the radio, you need to connect a compatible headset to the device. The headset acts as an antenna.

**Search for radio stations and listen to radio**  
Press the scroll button, and select **FM Radio > TURN ON**. To search for available stations, select **Options > Scan Stations**.

To save a station, select **Options > Add to Favorites**. Only authorized personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

**Tip:** If you want to keep the accessibility mode on, but don't want to make SOS calls, press the scroll button, and

select **Settings > Device > Accessibility Mode > SOS call > Off**.

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- 13 Loudspeaker
- 14 Volume buttons
- 15 Right selection button
- 16 Back button
- 17 Power/End button
- 18 Microphone

To lock your buttons and screen, press and hold **⏻** and select **Lock**, or close the fold.  
To unlock the buttons and screen, select **Unlock**, or open the fold.

Do not connect to products that create an output signal, as this may damage the device. Do not connect an external voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to volume levels.  
Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

Some of the accessories mentioned in this user guide, such as charger, headset, or data cable, may be used separately.

**Note:** You can set the phone to ask for a screen lock code. Press the scroll button and select **Settings**. Scroll right to **Privacy & Security**, and select **Screen Lock > Screen Lock > On**, and create a screen lock code. Note, however, that you need to remember the code you created, as Verizon Wireless is not able to open or bypass it.

**Optional: Insert the SIM, memory card and battery**

Your phone comes with the SIM card preinstalled, but if you want to swap the SIM, follow these steps.

## Listen to music

To listen to your MP3 music files with the music player. To play music, you need to store the music files on a memory card or the phone memory.  
1. Press the scroll button, and select **Music**.

2. Scroll right to **Songs** to see all your saved music. To make only RTT calls in Messages, Contacts and Call log applications, or **Always visible - Manual** to be able to select whether to make a phone call or an RTT call in Messages, Contacts and Call log applications.

When you receive a phone call, press **⏻**, and then select **Options > RTT view** to be able to start writing.

**Find your model number and serial number (IMEI)**  
If you need to contact your care point or your service provider, you may need info such as the model number and the serial number (IMEI). To see the model number, dial **\*#06#**. To see the serial number, dial **\*#0673#**. You can also find the info on your phone label, which is located under the battery.

The IMEI is also visible on the original sales box.

## Product and safety info

For info on HMD Global Privacy Policy, go to [www.nokia.com/phones/privacy](http://www.nokia.com/phones/privacy). For the online user guide, e-mail info, and troubleshooting help, go to [www.nokia.com/mobile-support](http://www.nokia.com/mobile-support).

tested at the ear is **0.44 W/kg**. As mobile devices offer a range of functions, they can be used in other positions, such as on the body. In this case, the highest tested SAR value is **1.6 W/kg** at the separation distance of 10 cm from the body. For electronic safety, maintain the separation distance with accessories containing no metal, that position handset a minimum of the above distance. Use of other accessories may not ensure compliance with RF exposure guidelines.

The tests in this section are carried out in accordance with international guidelines for testing. This mobile device meets guidelines for exposure to radio waves as set forth by the Federal Communications Commission (FCC) before the FCC. RF Exposure Information

This device is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health. The exposure testing for wireless handsets employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg. The tests are performed in positions and locations (e.g. at the ear and worn on the body) as required by the FCC for each model. The highest SAR value for this handset model as reported to the FCC when tested for use at the ear is **1.23 W/kg**, and when worn on the body in a holder or carry case, is **1.23 W/kg**.

During regular operation, this device was tested for typical body-worn compliance with the handset kept 1.0 cm from the body. To maintain compliance with FCC RF exposure requirements, use accessories that are within the 1.0 cm separation distance from your body and the handset. The use of belt clips, holsters and similar accessories should not contain metallic components in its assembly. The use of accessories that do not satisfy these requirements may not comply with FCC RF exposure requirements, and should be avoided. The FCC has granted an Equipment Authorization for this handset model with margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when

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**European RE Exposure Information**  
Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization CENELEC and include safety margins designed to assure the protection of all persons, regardless of age and health. The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The SAR limit for mobile devices is 2.0 W/kg and the highest SAR value for this device when

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