

Nokia Clarity Earbuds  
TWS-821W  
Quick Start Guide

What's in the box

- Charging case
- Earbuds (L/R)
- Ear tips (S/M/L)

- USB Type-C cable
- Quick start guide

Product Overview

- Charging case:
- 1 Charging contacts (L)
  - 2 Charging contacts (R)
  - 3 Charging case status LED
  - 4 Battery status LED
  - 5 USB Type-C port



Earbuds

- 1 Microphone
- 2 Touch control
- 3 Battery



Product and safety information

Review user handbook for any depending on the model of your device and application. Sound track instructions do not require a CD device. Some devices with Bluetooth wireless technology communicate using radio waves, they do not need to be direct line of sight. Bluetooth devices must, however, be within 10 meters (33 feet) of each other. Always check the connection may be subject to interference from obstructions such as walls, or from other electronic devices.

- Frequency Band: 2.402 GHz • 2.483 GHz
- Maximum Radio Frequency Power: <math>\leq 10\text{ dBm}</math>

For your safety

- 1. **Read the safety guidelines.** Non-flashing light may be dangerous or signal fire and explosion. For further info, visit the contact Us page.
- 2. **Switch off in restricted areas.** Switch the device off when Bluetooth headset use is not allowed or when it may cause an interference or signal, for example, in aircraft, in hospitals, or near medical equipment, rail, overhead, or lighting wires. Clear instructions are indicated where.

- 3. **Interference.** All wireless devices may be susceptible to interference, which could affect performance. Batteries, chargers, and other accessories.
- 4. **Use only batteries, chargers, and other accessories approved by HMD Global Oy for use with this device.** Do not connect accessories to products.

- 5. **Protect your hearing.** To prevent possible hearing damage, do not listen at high volume levels for long periods.
- 6. **Warning.** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset when it can endanger your safety. The surface of this product is reflective.
- 7. **Small children.** This device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

Take care of your device

- 1. **Read the user handbook.** The following suggestions help you best use it:
  - **Wipe the device dry.** Avoid liquids, humidity, and all types of fluids or moisture.
  - **Do not use near fire.** Do not use near open flames.
  - **Do not use near the device in dusty or dirty areas.**
  - **Do not store the device in high temperatures.** High temperatures may damage or burn the device.
  - **Do not store the device in low temperatures.** When the device wants to be in a warmer place than where it is, it may be damaged.
  - **Do not use the device other than as intended in the user guide.**
  - **Do not use the device, track, or shake the device or the battery. Rough handling can cause damage.**
  - **Do not use a sharp object, dry cloth to clean the surface of the device.**
  - **Do not point the device.** Avoid or prevent proper operation.

Recycle

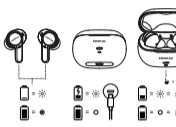
Always return your used electronic products, batteries, and packaging materials to designated collection points. This way you help prevent unnecessary waste disposal and conserve the recycling of materials. Electronic and electrical products contain a lot of valuable materials. Recycle them to conserve resources and protect the environment. Do not dispose of your used products in the trash.

Crossed-out wheeled bin symbol

- 1. The crossed-out wheeled bin symbol on your product, battery, batteries, or packaging reminds you that electronic and electrical products and batteries must be taken to separate collection point at the end of their useful life.
- 2. If the manufacturer's instructions for the product mention a date, please refer to it.
- 3. Do not dispose of these products as unsorted municipal waste. Take them for recycling. For info on your nearest recycling point, check with your local waste authority.

1. Get started

1.1. **Charge the earbuds and the charging case before the first use.**



1.2. For optimal fit and audio performance, adjust the ear tips with the size that best suits you.

2. Pair and connect with Bluetooth

2.1a. Turning on and pairing: When you take the earbuds out from the charging case, the earbuds will turn on and will auto-connect with your external device. If you do not have a device, the LED indicator light of earbuds will flash blue and are ready to connect with your Bluetooth device.



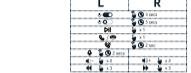
2.2. The LED indicator on the earbuds will flash blue every 15 seconds when they are successfully connected via Bluetooth.

2.3. After the initial pairing, the earbuds will automatically connect with your Bluetooth device whenever taken out of the charging case.

2.4. The earbuds will automatically power off if there is no Bluetooth connection within 5 minutes.

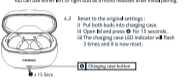
3. Using your earbuds

3.1. Touch control



4.1. Use single earbud: You can use either left or right bud as a mono headset after initial pairing.

4.2. Reset to the original settings: Press and hold the charging case button for 15 seconds.



Battery info

This device has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery, as you may damage the device. The battery can be charged and discharged hundreds of times, but it should be replaced every year. Charging time can vary depending on device capacity.

**Battery safety**

- 1. Do not use a damaged battery and do not charge over time. Always use the battery charger.
- 2. Do not use the device in high temperatures. High temperatures may damage or burn the device.
- 3. Do not use the device in low temperatures. When the device wants to be in a warmer place than where it is, it may be damaged.
- 4. Do not use the device other than as intended in the user guide.
- 5. Do not use the device, track, or shake the device or the battery. Rough handling can cause damage.
- 6. Do not use a sharp object, dry cloth to clean the surface of the device.
- 7. Do not point the device. Avoid or prevent proper operation.

Important medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.2 centimeters (6 inches) between a wireless device and the implanted medical device. Review the user handbook for the implanted medical device.

- 1. Do not use the device in a hospital.
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- 100. Do not use the device in a hospital.

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**Declaration of Conformity**

HMD Global Oy declares that this product is in compliance with the essential requirements and other relevant provisions of the EU Radio Equipment Directive (RED) of 2014/53/EU. A copy of the Declaration of Conformity can be found at <https://www.hmdglobal.com/en/declaration-of-conformity>

FCC Notice to Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

5. Low latency mode

(Coming & Video model)

Press center button (L/R) 4 times to toggle between Low latency mode + OFF.



6. i-Call mode

Light indicator will turn on while having a conversation, people around you will recognise that you're not to be disturbed.



6.2. Wake pickup microphone

Voice will be picked up by primary earbud. Either side of the earbud first picked out from the charging case will be the primary earbud.

POC02-2487T-TWS-821W  
IC: 2809-TWS821W

Industry Canada Notice to Users

CONC02-16 (3/19/16) This device meets the IC requirements.

This device contains licence-exempt radio frequency (RF) equipment that complies with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) The device may not cause interference.

(2) The device must accept any interference, including interference that may cause undesired operation of the device.

L'émission radiofréquence exempte de licence contenue dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes: (1) L'appareil ne doit pas produire de brouillage; (2) L'appareil doit accepter tout brouillage radiofréquence subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.



SIZE:85X85MM

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