

Nokia Comfort Earbuds, Nokia Comfort Earbuds Core

TWS-411

**Quick Start Guide**

**NOKIA**

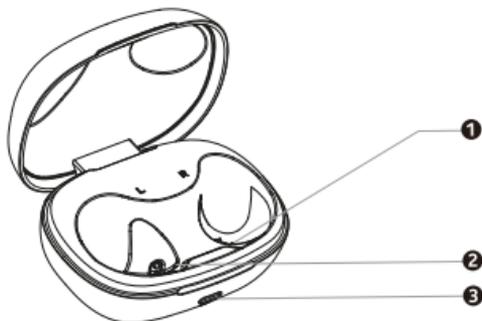
## What's in the box

- Charging case
- Earbuds (L/R)
- Ear tips (S/M/L)
- USB Type-C cable
- Quick Start Guide

## Product Overview

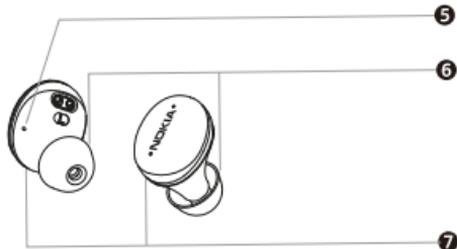
### Charging case:

1	Charging contacts (R)
2	Charging contacts (L)
3	Battery status LEDs
4	USB Type-C port



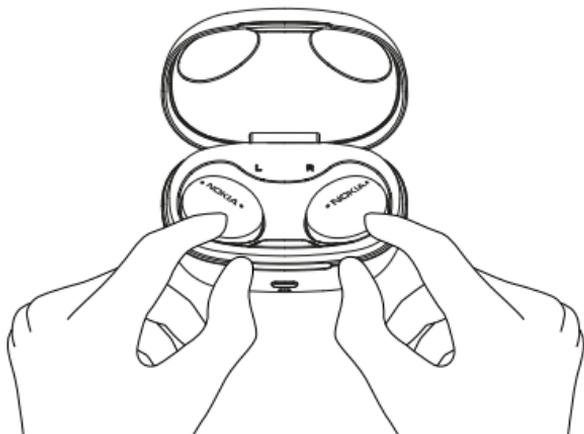
### Earbuds

5	Microphone
6	Eartip
7	Touch Bar



## 1. Get started

- 1.1 Before using Nokia Comfort Earbuds, Nokia Comfort Earbuds Core, take off the film on the earbuds and place the earbuds back in the charging case. Then connect the USB Type-C cable to a power source to begin charging. Fully charge the earbuds and the charging case before the first use.



- 1.2 For optimal fit and audio performance, replace the ear tips with the size that best suits you.



 Blue

## 2. Pair and connect with Bluetooth

### 2.1 Pairing with the device

#### 2.1a Turning on and pairing:

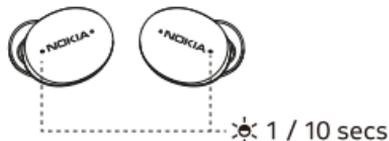
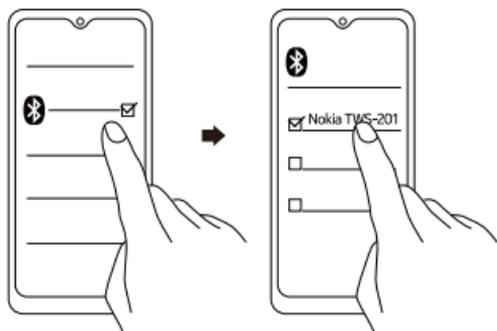
When you take the earbuds out from the charging case, the earbuds will turn on and pair with each other automatically. When they have successfully paired, the LED indicator light of the right earbud will flash blue and red alternately and the earbuds are ready to connect with your Bluetooth® device.

#### 2.1b Connecting with your Bluetooth device:

Turn on Bluetooth in your device and choose “Nokia TWS-411”/ “Nokia TWS-411W” from the Bluetooth menu to connect.

During the connection process, the LED indicator light on the right earbud will flash blue and red alternately.

The LED indicator lights of the earbuds will flash blue every 10 seconds when they are successfully connected via Bluetooth

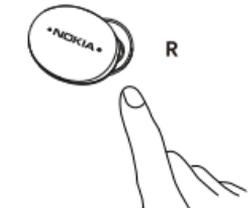


2.2 After the initial pairing, the earbuds will automatically connect with your Bluetooth device whenever taken out of the charging case.

2.3 The earbuds will automatically power off if there is no Bluetooth connection within 5 minutes.

### 3. Using your earbuds

#### 3.1. Touch control:

	
 ON	  3 secs
 OFF	  5 secs
Play / Pause music	 x 1
Answer / End calls	 x 1
Reject calls	  1 sec
Activate voice commands	  2 secs
Volume down  x 2	Volume up  x 2
Previous track  x 3	Next track  x 3

#### 4. Additional controls

##### 4.1 Use single earbud :

You can use either left or right bud as a mono headset after initial pairing.

##### 4.2 Reset to the original settings :

Put both buds into pairing mode, press and hold both simultaneously for 5 seconds until the LEDs turn off.

#### 5. Wireless Charging (TWS-411W)



## Product and safety information

Remote control functions may vary depending on the model of your device and application. Sound track instructions do not respond to iOS devices. Since devices with Bluetooth wireless technology communicate using radio waves, they do not need to be in direct line-of-sight. Bluetooth devices must, however, be within 10 meters (33 feet) of each other, although the connection may be subject to interference from obstructions such as walls or from other electronic devices.

- Frequency Band: 2402 MHz - 2480 MHz

- Maximum Radio Frequency Power: -6~+4dBm

## For your safety

-  **Important: Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further info, read the complete user guide.**
-  **Switch off in restricted areas**  
Switch the device off when a Bluetooth headset use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals, or blasting areas. Obey all instructions in restricted areas
-  **Interference**  
All wireless devices may be susceptible to interference, which could affect performance
-  **Batteries, chargers, and other accessories**  
Use only batteries, chargers, and other accessories approved by HMD Global Oy for use with this device. Do not connect incompatible products.
-  **Protect your hearing**  
To prevent possible hearing damage, do not listen at high volume levels for long periods

## Hearing

-  **Warning: When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety. The surface of this product is nickel-free**

## Small children

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children

## Take care of your device

Handle your device with care. The following suggestions help you keep your device operational.

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- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.

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- Do not use or store the device in dusty or dirty areas.

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- Do not store the device in high temperatures. High temperatures may damage the device or battery.

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- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.

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- Do not open the device other than as instructed in the user guide.

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- Do not drop, knock, or shake the device or the battery. Rough handling can break it.

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- Only use a soft, clean, dry cloth to clean the surface of the device.

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- Do not paint the device. Paint can prevent proper operation.

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## Recycle



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminium, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All materials of the device can be recovered as materials and energy.

## Crossed-out wheelee bin symbol



The crossed-out wheeled bin symbol on your product, battery, literature, or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life.

Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority.

## Battery info

Your device has an internal, non-removable, rechargeable battery. Do not attempt to remove the battery, as you may damage the device. The battery can be charged and discharged hundreds of times, but it will eventually wear out. Charging time can vary depending on device capability.

## Battery safety

If left unused, a fully charged battery will lose its charge over time. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. Extreme temperatures reduce the capacity and lifetime of the battery. A device may temporarily stop working if its battery is too hot or too cold.

Do not dispose of batteries in a fire as they may explode. Obey local regulations. Recycle when possible. Do not dispose as household waste. Use the battery for its intended purpose only. Improper use of, or use of unapproved or incompatible, batteries may present a risk of fire, explosion, or other hazard, and may invalidate any approval or warranty. If you believe the battery is damaged, take it to a service centre or your local shop before continuing to use it. Never use a damaged battery. Do not charge your device during a lightning storm.

## Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the implanted medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimetres (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

## Copyrights and other notices

The availability of products, features, apps, and services may vary by region. For more info, contact your dealer or your service provider. This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

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## Declaration of Conformity



Hereby, HMD Global Oy declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. A copy of the Declaration of Conformity can be found at : [www.nokia.com/mobile-declaration-of-conformity](http://www.nokia.com/mobile-declaration-of-conformity).

## **FCC Statement**

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## **IC Statement**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- (1) This device may not cause interference; and
- (2) This device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC: " before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Industry Canada technical specifications.

Cet appareil contient des émetteurs / récepteurs exemptés de licence conformes aux RSS (RSS) d'Innovation, Sciences et Développement économique Canada. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.