napcat

Quick Start Guide

www.napcat.net

Package Content

Camera X1

Power Adapter X1

Screw Pack x1

Screw Hole Positioning Card x1

Quick Start Guide X1

Surveillance Poster x1

Screwdriver x1

Appearance

LED Indicator

Lens

White Light
Smart motion-activated white light LED provides colorful images at night.

Microphone
Built-in microphone.
Note: Do not insert objects into the microphone hole.

Speaker
Note: Do not insert objects into the speaker hole.

MicroSD Card Slot
Insert a microSD card (not included) for recording.
Max. 256GB is supported.

Understanding LED indicator status lights and information:

The color of the LED indicates the device's current status.

LED	LED Status	Device Status
◐	Blinking between red and white	Network disconnected
●	Red light slowly blinking	Waiting for Wi-Fi configuration

Reset Button

Press the reset button and hold for 3 seconds to reset.

Reset Button
Press the reset button and hold for 3 seconds to reset.

Power Port

Connect the power cord.

Power Port

Insert a MicroSD Card

Your recording footage can be saved continuously into a MicroSD card (not included) and played in your Napcat Life app. The camera will overwrite the oldest files when the MicroSD card storage space is full. See the instructions below to insert a MicroSD card:

1. Find the MicroSD card slot. Use the screwdriver to unscrew the cover.

2. Holding the MicroSD card in the correct orientation, and then insert the MicroSD card into the slot carefully. Push the MicroSD card until you hear a clicking sound.

Set Up Your Camera

Follow the steps below to get started with your new camera.

Step 1. Download Napcat Life APP

Get the **Napcat Life** app from the APP Store or Google Play.

Napcat Life

Download on the
App Store

Get it on
Google Play

Or download the APP by scanning below QR code.

Recommended System Specifications

Wi-Fi 802.11 b/g/n
iOS version 11.0 or higher
Android version 6.0 or higher

Step 2. Login

Run the app, and login with your account ID. If you don't have an account, please sign up firstly.
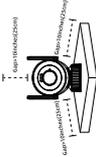
Step 3. Configure Camera

Login the app, tap " + Add Device " and scan the setup QR code on the device, and then follow app instructions to configure your camera and add it to your home network.
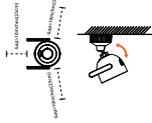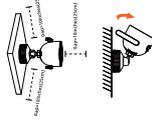
Step 4. Install Camera

Mount the camera on a wall or ceiling.

Keep the gap between objects and the side of the camera lens more than 10 inches (25cm) to avoid overexposure caused by IR light reflection.

• **Mount on wall**

- Rotate the camera to make it tightened to the mounting bracket.
- Drill and install anchors. Anchors are not required if the wall is made of wood.
- Screw hole positioning card.
- Screw the mounting bracket into position.
- Place the mounting bracket.

• **Mount on ceiling**

- Screw hole positioning card.
- Drill and install anchors. Anchors are not required if the wall is made of wood.
- Place the mounting bracket.
- Screw the mounting bracket into position.
- Rotate the camera to make it tightened to the mounting bracket.

Note:

If your camera is ceiling mounted, its captured images will be turned upside-down. Please login Napcat Life app home page, and click "Mirror" to adjust the image.

Tips for Camera Placement

- Do not face the camera towards any strong light sources.
- Do not point the camera towards a glass window. Or, it may result in poor image performance because of the window glare by infrared LEDs, ambient lights or status lights.
- Do not place the camera in a shaded area and point it towards a well-lit area. Or, it may result in poor image performance. For better image quality, please make sure that the lighting condition for both the camera and the capture object is the same.
- For better image quality, it's recommended to clean the lens with a soft cloth from time to time.
- Make sure the power ports are not exposed to water or moisture or blocked by dirt or other elements.

Troubleshooting

Camera Is Not Powered On

If your camera is not powered on, please try the following solutions:

- Plug the camera into another outlet.
- Use another 12V power adapter to supply the camera.

If these won't work, please contact Napcat support:

support@napcat.net

Wi-Fi connection failed during initial setup process

If the camera fails to connect to Wi-Fi, please try the following solutions:

- Please make sure the Wi-Fi band meets the network requirement of the camera.
- Please ensure you have entered the correct Wi-Fi password.
- Put your camera close to your router to ensure a strong Wi-Fi signal.
- Change the encryption method of the Wi-Fi network to WPA2-PSK/W-PA-PSK (Safer encryption) on your router interface.
- Change your Wi-Fi SSID or password and make sure that SSID is within 31 characters and password is within 64 characters.
- Set your Wi-Fi password using only the characters or digits on the keyboard.

If these won't work, please contact Napcat support:

support@napcat.net

Notification of Compliance

FC Compliance Statement

This device complies with Part 15C of FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

IC Compliance Statement

CAN ICES-003 (B) / NMB-003 (B)

The Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulation (ICES-003).

Cet appareil numerique de la class B respecte toutes les exigences du Reglement sur le materiel brouilleur du Canada (NMB-003).

CE Simplified EU Declaration of Conformity

Napcat declares that this device is in compliance with the essential requirements and other relevant provision of Directive EN300328,EN301489-1,EN31489-17,EN IEC 62311,EN IEC 62368.

UKCA Declaration of Conformity

Napcat declares that this device is in compliance with the essential requirements and other relevant provision of the Radio Equipment Regulations 2017.

Correct Disposal of This Product

This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environment safe recycling.

Caution: The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s) and Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'é metteur/ré cepteur exempt de licence contenu dans le pré sent appareil est conforme aux CNR d'Innovation, Sciences et Dé veloppement é conomique Canada applicables aux appareils radio exempts de licence. L'exploitation est autoris é e aux deux conditions suivantes :

(1) L'appareil ne doit pas produire de brouillage;

(2) L'appareil doit accepter tout brouillage radio é lectrique subi, m ê me si le brouillage est susceptible d'en compromettre le fonctionnement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-- Reorient or relocate the receiving antenna.

-- Increase the separation between the equipment and receiver.

-- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-- Consult the dealer or an experienced radio/TV technician for help.

FCC& IC Radiation Exposure Statement:

This equipment complies with FCC and Canada radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Déclaration d'IC sur l'exposition aux radiations:

Cet équipement est conforme aux limites d'exposition aux radiations définies par le Canada pour des environnements non contrôlés. Cet équipement doit être installé et utilisé à une distance minimum de 20 cm entre l'antenne et votre corps.

Cet émetteur ne doit pas être installé au même endroit ni utilisé avec une autre antenne ou un autre émetteur.