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Read me first

This device provides mobile communication and media services using **Telpo**'s latest standards and technological expertise. This user manual and the information available contain details about the device's functions and features.

- Please read this manual before using the device to ensure safe and proper use.
- Descriptions are based on the device's default settings.
- Some content may differ from your device depending on the region, service provider, or device's software.
- **Telpo** is not liable for performance issues caused by apps supplied by providers other than **Telpo**.
- **Telpo** is not liable for performance issues or incompatibilities caused by edited registry settings or modified operating system software. Attempting to customise the operating system may cause the device or apps to work improperly.
- Software, sound sources, wallpapers, images, and other media provided with this device are licensed for limited use. Extracting and using these materials for commercial or other purposes is an infringement of copyright laws. Users are entirely responsible for illegal use of media.
- You may incur additional charges for data services, such as messaging, uploading and downloading, auto-syncing, or using location services. To avoid additional charges, select an appropriate data tariff plan. For details, contact your service provider.
- Modifying the device's operating system or installing software from unofficial sources may result in device malfunctions and data corruption or loss. These actions are violations of your **Telpo** licence agreement and will void your warranty.
- Is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

Getting started

Device layout

The following illustration outlines your device's primary external features.



Buttons

Button	Function
Power	<ul style="list-style-type: none">Press to lock or unlock the device. The device goes into lock mode when the touch screen turns off.

Technical Specification

OS	Android 11
Processor	Quad-Core 2.0GHz
Memory	2GB DDR, 16GB eMMC
Expansion	Support up to 128GB Micro SD card
Display	7-inch, 720*1280
Keypad	2* Funtional keys
Contactless Card Reader (Optional)	ISO14443 Type A/B, Mifare, ISO18092 compliant
SIM&SAM Slots	1 SIM 8SAMs
Communications	LTE/WCDMA/GPRS/WiFi/Bluetooth/NFC 2.4GHz/5GHz IEEE 802.11 a/b/g/n/ac BLE 4.2
GNSS	GPS / A-GPS, GLONASS, BeiDou
External Antenna(Optional)	Support GNSS/LTE/WCDMA/GPRS
Indicator	Green, amber and red Indicator lights 4 lights optional
Camera(Optional)	Dual-lens Camera (RGB+IR), 2MP+1.3MP
Peripheral Ports	1x Rs485 1x RS232 1x USB Host 2.0 1x Ethernet(POE) : 10/100base-T Non-Standard POE:+12V\+24V 1x Micro USB 1 DC Charger 1x Relay 4x GPIO (2x In, 2x Out) 1x FMS(CAN)
Built-in 1D/2D Barcode Reader	Hard Decoding
Switch	Key Switch

Audio	Digital Audio Speaker
Power Supply	DC 9-40V
Environmental	Operating temperature: -20°C~+70°C Relative humidity: 5%RH - 98%RH Storage temperature: -40°C~+85°C
Certification	IK08, IP65

For CE parameter

Technology	Frequency band[MHz]	Maximum transmit power
GSM:900/1800	GSM900: 880~960MHz GSM1800: 1710~1880MHz	GSM900/32.76dBm(GMSK) GSM1800/29.94dBm(GMSK)
WCDMA:I,V,III	WCDMA 2100: 1920~2170MHz WCDMA 900: 880~960MHz	WCDMA 2100: 23.12 dBm WCDMA 900: 23.41 dBm
LTE Bands: 3/7/20	B3: 1710~1880MHz B7: 2500~2690MHz B20: 791~862 MHz	21.2dBm(Band 3) 23.8dBm(Band 7) 23.8dBm(Band 20)
WLAN: 802.11 a/b/g/n/ac	2.4G: 2412-2472MHz 5G: 5150-5250 MHz	15.47dBm(2.4G) Maximum EIRP 10.63dBm(5.2G) Maximum EIRP
BLuetooth	BT/BLE:2402~2480 MHz	BT: 2.82dBm, Maximum EIRP BLE: 1.15dBm, Maximum EIRP
GPS	GPS L1 C/A, GPS L1 C, BDS B1I, GPS L5: 1559-1610MHz (RX) GPS L5:1164-1215MHz(RX)	/
NFC	13.56MHz	21.7dBuA/m @ 3m

Package contents

Check the product box for the following items:

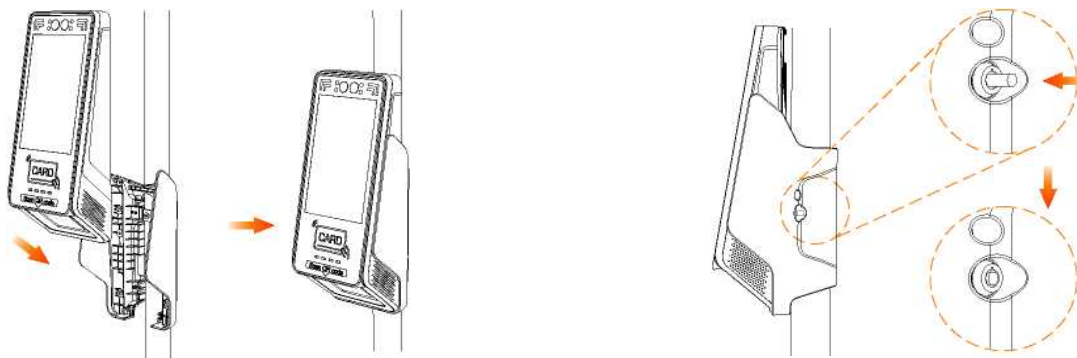
- Main Device
- User guide
- SiliconeSheet
- Metal bracket
- Key
- Screws



- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local retailer. Make sure they are compatible with the device before purchase.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, please contact us.

Power on your device

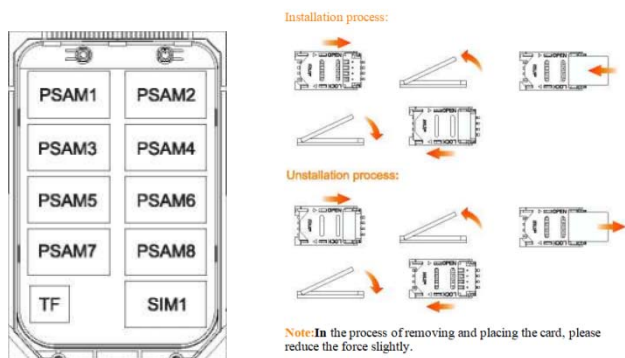
- 1: connect the corresponding interface according to the central conneter.
- 2: Install the device vertically, slide it on the bracket.
- 3: Lock the key core on the bracket



Installing the SIM card, PSAM and TF card

SIM Card , PSAM Card &TF Card Installation and Uninstallation

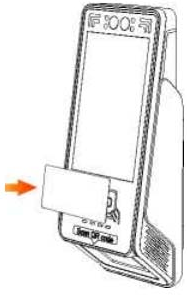
- 1: Take out the card cover, the card sockets will be shown.
- 2: The left card slots is a SIM&TF card socket and the psam card sockets is on the right.



Card Reading

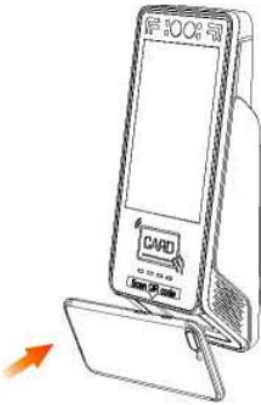
NFC tag, put the NFC tag over the case of the device.

Note: you need to move the card chip closer to the center of the NFC icon.

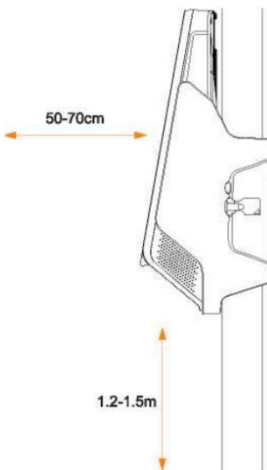


1D/2D Barcode Reading

Put paper ticket or Mobile phone to the reading area.



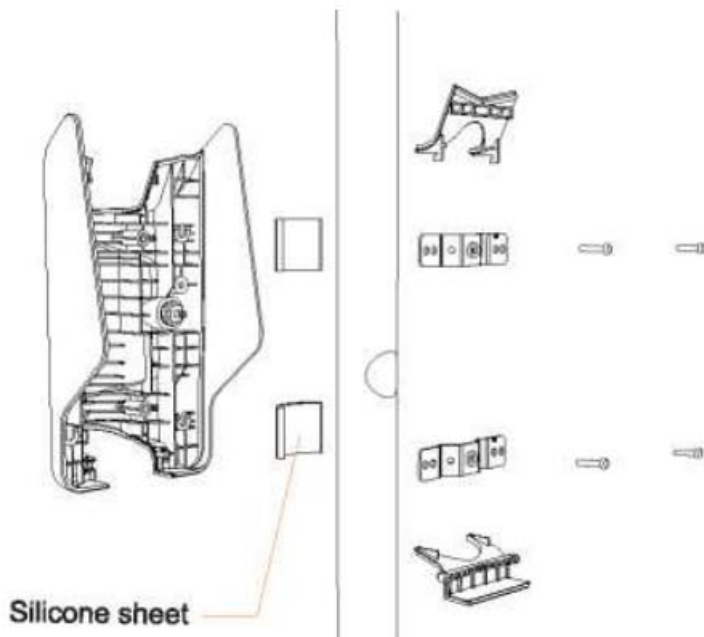
Facial recognition



In order to achieve the best facial recognition effect, it is recommended that the height of the device be 1.2-1.5m, and the distance of the face be 50-70cm.

Note: The height of personnel in different regions may be different, so the actual height setting needs to be adjusted according to the actual situation of each region.

Bracket installation



1: Install silicone sheet to attach the pipe and bracket. 2: Use screws to secure the fixed bracket on the pipe. 3: Install block plates on the upper and lower brackets.

Notes:

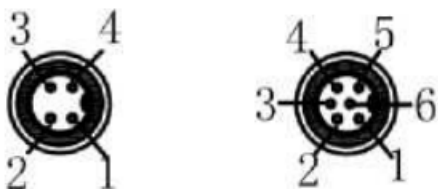
- 1: Different apertures are matched by different pieces of iron. Please select the appropriate iron sheet according to the actual situation.
- 2: The two block plates are different, please install them in the appropriate position.
- 3: If the silicone sheet is too large, you can cut it slightly.

Central Connector

During the device assembly, the connector will be shown in the back-casing.

Several signals, ports and power go through it, as detailed for information on the following illustration

Note: The device is using M12 aviation connector.



Group	Function	No	Color	Name
		1	Blue	DC+
A	Power Input (Red)	2	Brown	DC+
		3	Yellow	DC-
		4	Black	DC-

B	RS232+Relay (Red)	1	White+Orange	NO
		2	Red	COM
		3	Orange	NC
		4	White+Green	TX
		5	Green	RX
		6	Black	GND

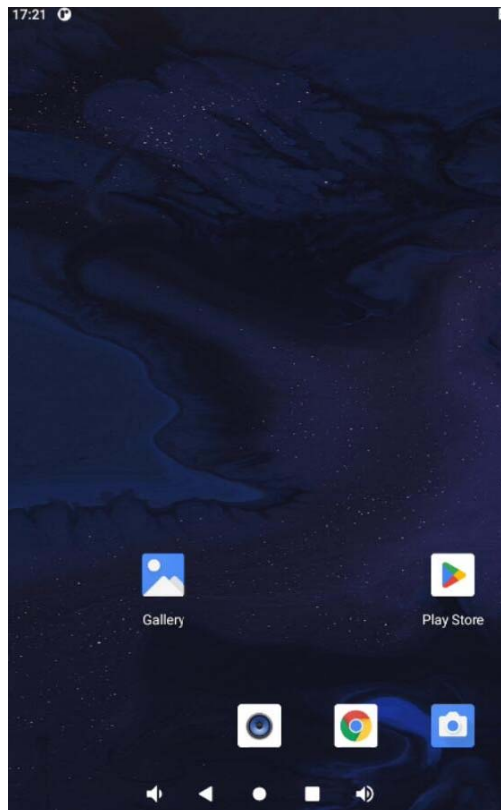
C	RS485+CAN (Black)	1	Blue	H
		2	Brown	L
		3	Yellow	485B
		4	Black	485A


D	WG IN/OUT (Black)	1	Red	WG IN-DO
		2	Orange	WG IN-D1
		3	Black	GND
		4	White+Green	WG OUT-DO
		5	Green	WG OUT-D1
		6	NC	

Basics

Home Screen Overview

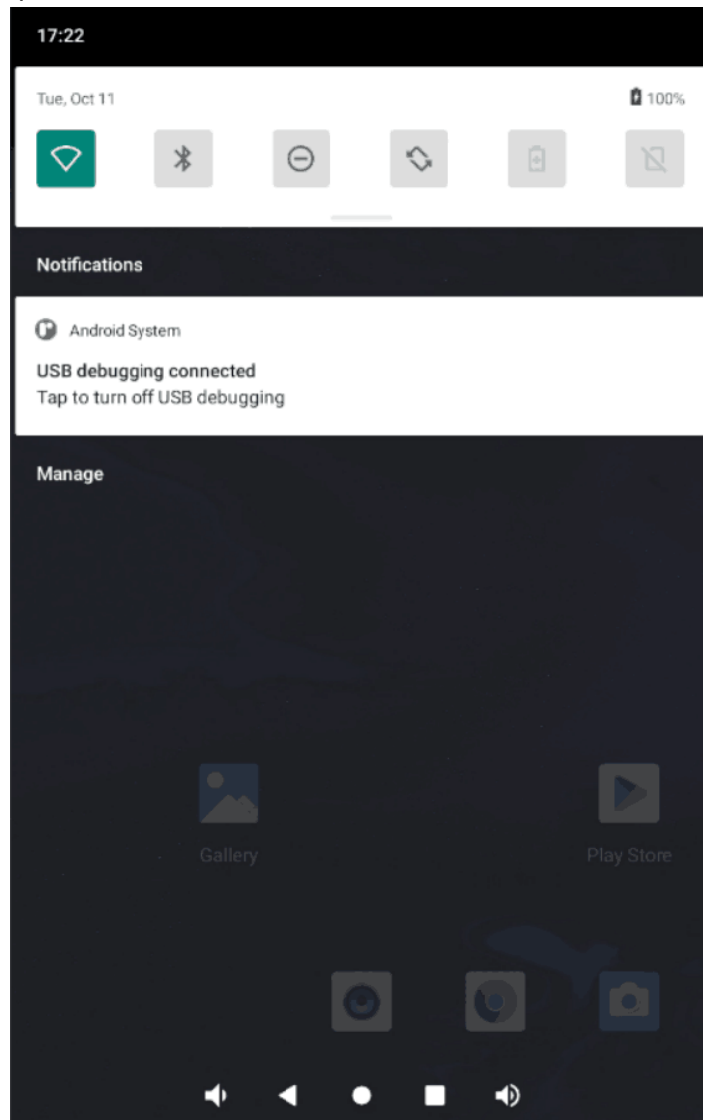
The home screen is what you see when you first turn on your device. From here, you can explore apps and more.



- **Widgets:** To put widgets like a clock, interactive calendar, and more on your home screen, touch and hold an empty spot on the home screen, then tap **WIDGETS**.
- **Settings:** To quickly open settings, swipe the status bar down with two fingers, to open more settings, tap .
- **Apps:** To remove an app from a home screen page, touch and hold the app, then drag it to **Remove**. The app isn't removed from your device, just the home screen. To uninstall apps from your home screen, touch and hold an app, then drag it to **Uninstall**.



Status & notifications







At the top of the screen, icons on the left notify you about new messages or events. If you don't know what an icon means, swipe the status bar down for details.




The icons displayed on the status bar provide information about the status of the device. The icons listed in the table below are most common.

Note: The status bar may not appear at the top of the screen in some apps. To display the status bar, drag down from the top of the screen.

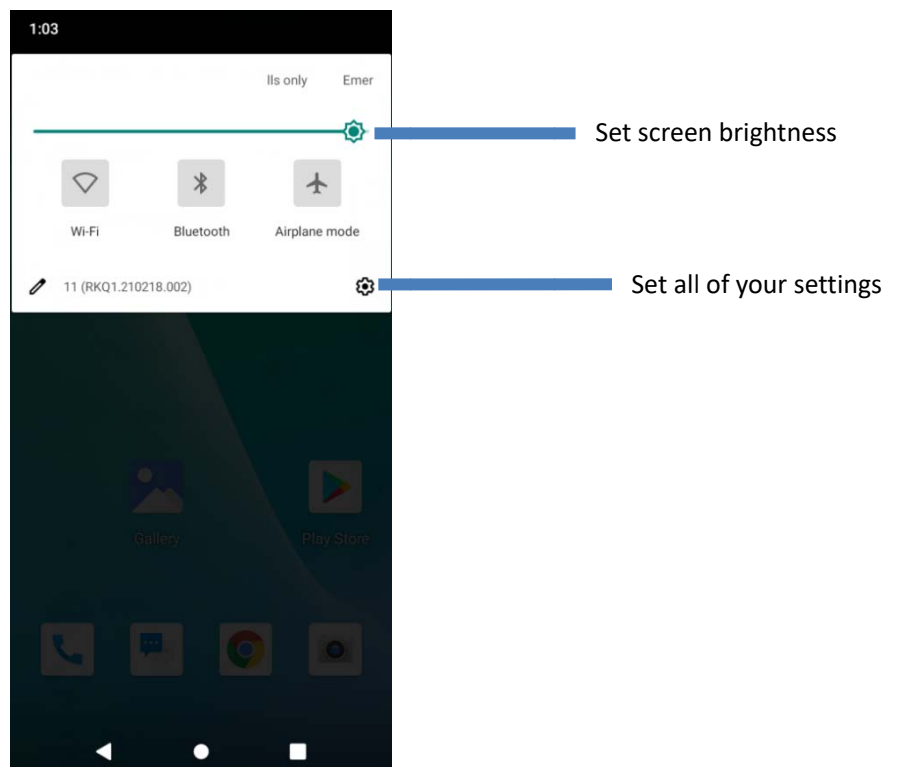
Icon	Meaning
	Bluetooth feature activated
	GPS activated

	Wi-Fi connected
	Signal strength
	Flight mode activated
	Mute mode activated
	Vibration mode activated
	Error occurred or caution required

Quick settings

For quick access to **Wi-Fi**, **Bluetooth**, **Brightness**, **Airplanemode**, and other settings, swipe down the status bar or the lockscreen with two fingers. For even more settings, tap .

Note: Your quick settings may look a little different.




Profiles

You can share your device with others by adding a user. Users will have their own spaces on the device for custom home screens, accounts, apps, personalized settings, and more.

Add & switch users



Note: Only the device's owner can add a user.

Swipe down the status bar with two fingers and tap Profile . Follow the prompts to add a new user.

To switch users, swipe down the status bar with two fingers and tap Profile . Tap a user name.

Note: For a temporary user, use the Guest profile, which has limited access to your device's features and apps. Guests won't have access to your personal information.

Change or delete users

Tap Settings  > Users, then tap  next to a user's name.


Connect & transfer

Wi-Fi networks

Wi-Fi provides wireless Internet access over distances of up to 300 feet. To use your device's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi power on/off

Find it: **Settings**  > **WLAN**, then touch the Wi-Fi switch to turn it **ON**.

Note: To extend battery life, turn the Wi-Fi switch **OFF** when you're not using it.

Connect to networks

To find networks in your range:

1. **Settings**  > **WLAN**.

Note: To show your device's MAC address and Wi-Fi settings, tap **Menu**  > **Advanced**.

2. Make sure the switch at the top is **ON**, then touch **Menu**  > **Refresh**.

3. Tap a found network to connect it (if necessary, enter **Network SSID**, **Security**, and **Wireless password**, and tap **Connect**).


When your device connects, the Wi-Fi status indicator  appears in the status bar.

Note: The next time your device connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your device to its factory default settings or you instruct the device to forget the network.

Wi-Fi networks are self-discoverable, which means no additional steps are required for your device to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

USB cables

To load music, pictures, videos, documents, or other files from your computer, connect your device to

your computer with a USB cable. To change the type of USB connection (if necessary), tap **Settings**  >

Storage > **Menu**  > **USB computer connection**.

Bluetooth

Turn Bluetooth power on/off



Find it: Settings  > Bluetooth, then touch the switch to turn it .


Note: Swipe down the status bar with two fingers to quickly turn Bluetooth on or off.

To extend battery life or stop connections, turn Bluetooth switch  when you're not using it.

Connect devices




The first time you connect a **Bluetooth device**, follow these steps:

1. Make sure the device you are pairing with is in discoverable mode.
2. Touch Settings  > Bluetooth.
3. Make sure the switch at the top is .
4. Tap a found device to connect it (if necessary, tap Pair or enter a passkey like 0000).

Note: Tap  to rename a device. When the device connects, the Bluetooth status indicator shows at the top of the screen.


To automatically disconnect or reconnect a device anytime, just turn it off or on.

Manage devices

- To manually reconnect your device with a paired device, tap the device name in the list.
- To manually disconnect your device from a paired device, tap the device name in the devices list, then touch OK.
- To remove a paired device, touch  next to the device name, then touch **Unpair**.
- To change the name your device shows to other devices, touch Settings  > Bluetooth, turn Bluetooth power on, then tap Menu  > **Rename this device**. Enter a name and touch **Rename**.

Let devices find your device

To let a Bluetooth device discover your device:

- Touch Settings  > Bluetooth.
- Touch your phone's name at the top to switch between Not visible to other Bluetooth devices and Visible to all nearby Bluetooth devices (for two minutes).

Data use

You can track the amount of data your device uploads and downloads.

Find it: Settings  > Data usage

Your device shows a data usage graph. Below the graph, apps appear from highest to least data usage. Apps that use a lot of data might also use a lot of battery power.



Restrict background data, show wi-fi networks, and more.

Note: Usage information is provided to help you manage your device. This may not match the amounts charged by your service provider, as they're not measured in the same way.

Near Field Communication (NFC) Technology

NFC (Near Field Communication) technology is a short-range, wireless technology that lets you quickly and wirelessly exchange information between your device and other NFC-enabled devices, smart accessories, and NFC-enabled access points. You can also use NFC technology to save, view, create, or change smart tags.

To use NFC technology on your device, your device must be within approximately 0.78 in. (2 cm) of the NFC-enabled device, smart accessory, NFC-enabled access point, or smart tag that you want to exchange information with. When information is transferred over an NFC connection, your device vibrates.

Turn NFC On and Off

When NFC is turned on, data can be exchanged when your device touches another device.

1. Touch **Settings**  > **More....**

2. Touch the check box next to **NFC** to turn the feature On or Off.

Memory card


Your photos, videos, and other files are automatically stored in your device's internal memory. You can set certain apps, like the camera, to store files on a microSD card.

Note: Your device supports memory cards up to 32GB.

Find it: **Settings**  > **Storage & USB** > **SD CARD**


Mount or unmount memory card

To mount a memory card, simply put it into your device.

To unmount your memory card (so you can take it out of your device), tap **Settings**  > **Storage & USB** > **Unmount SD card**.

Note: Do not remove a memory card while your device is using it or writing files to it.

Erase memory card content

To delete all the information (music, photos, and files) from your memory card, tap **Settings**  > **Storage & USB** > **Erase SD card**.

Cellular networks

You should not need to change any network settings. Contact your service provider for help.

To see network settings options, tap **Settings**  > **More** > **Cellular networks**.

Airplane mode

Use airplane mode to turn off all your wireless connections—useful when flying.

Swipe down the status bar with two fingers, then tap **Airplane mode**.

Or tap **Settings**  > **More** > **Airplane mode**.

Note: When you select airplane mode, all wireless services are disabled. You can then turn Wi-Fi and/or Bluetooth Powerback on, if permitted by your airline. Other wireless voice and data services (such as calls and text messages) remain off in airplane mode. Emergency calls to your region's emergency number can still be made.

Settings

Wi-Fi Settings



The Wi-Fi settings menu lets you turn Wi-Fi on or off, set up and connect to available Wi-Fi networks, and configure advanced Wi-Fi options.

Access the Wi-Fi Settings Menu

- Touch **Settings**  > **WLAN**.

Advanced Wi-Fi Settings

The advanced Wi-Fi settings menu lets you set up and manage wireless access points.

1. Touch **Settings**  > **WLAN**.
2. Touch **Menu**  > **Advanced**.
3. Configure your Wi-Fi settings, which may include:
 - **Network notification**
 - **Keep Wi-Fi on during sleep**
 - **Scanning always available**
 - **WLAN frequency band**
 - **Install certificates**
 - **WLAN Direct**
 - **WPS Push Button**
 - **WPS Pin Entry**

Bluetooth Settings

Your device's Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more.

Access the Bluetooth Settings Menu

- Touch **Settings**  > **Bluetooth**.

Data Usage Settings

The Data usage menu lets you view your device's mobile and Wi-Fi data usage, set data limits, restrict hotspot usage, and more.


- Touch **Settings**  > **Data usage**.

More Settings

The More settings menu provides access to additional wireless and network options, such as **cellular networks**, **VPN**, **Mobile plan**, **Emergency broadcasts**, and more.


Cellular Networks Settings

The Mobile networks options let you enable your device's mobile data access, set your preferred network mode, configure Connections Optimizer, and select network operators for international use.

1. Touch **Settings**  > **More...** > **Cellular networks**.
2. Options include:
 - Data roaming
 - Preferred network type
 - System select
 - Access Point Names
 - Network operators


NFC Settings

NFC (Near Field Communication) is a wireless technology that enables data transmission between two objects when they are brought within a few inches of each other. When you enable NFC on your device, it can exchange data with other NFC-enabled devices or read information from smart tags embedded in posters, stickers, and other products. From the NFC settings menu, you can manage direct sharing and pairing Bluetooth via NFC.

1. Touch **Settings**  > **More...**
2. Touch the check box next to **NFC** to turn the feature On or Off.


Storage Settings

The Storage settings menu lets you manage internal storage on your device. You can view your device's internal storage capability and available space.

- Touch **Settings**  > **Storage & USB**.
 - View your device's memory storage total space and space used by specific features.
 - Touch an itemized category for additional details.


Application Manager

You can download and install applications from the Google Play Store or create applications using the Android SDK and install them on your device. Use Application manager to manage applications on your device.

1. Touch **Settings**  > **Apps**.
2. Touch **Downloaded**, **Phone storage**, **Running** or **All** to view the status of apps and services. Tap an app or service for more information, and for app options, such as stopping and uninstalling.

Location Settings

Your Location menu lets you select how your device determines its location (using the wireless network, GPS satellites, both, or neither).

1. Touch **Settings**  > **Location**.
2. Touch the **ON/OFF** switch next to **Location** to turn the option On or Off.


Backup & reset

Your device's **Back up and reset** menu lets you back up your device's data and settings to Google servers before resetting your device to the original factory settings. The Factory data reset erases all data from the device's application storage, including:


- Your Google Account
- All other email and social networking accounts
- System and application data and settings
- Downloaded applications

Backup and Restore

To set your backup and restore options:

1. Touch **Settings**  > **Back up and reset**.
2. Select your backup and restore options.
 - **Back up my data:** This option lets you back up your app data, Wi-Fi passwords, and other settings to Google servers.
 - **Backup account:** Select a Google Account for your device backup.
 - **Automatic restore:** This option lets you restore backed up settings and data when reinstalling an application after a factory data reset.


Factory Data Reset

1. Touch **Settings**  > **Back up and reset**.
2. Touch **Factory data reset**.
3. Read the factory data reset information page and touch **Reset device**.
4. Touch **Delete all**. Your device will power down and reset itself, which may take up to 10 minutes.

Once the device has reset, it will run through the Hands Free Activation and update processes again. When finished, you will see the Welcome screen and Setup application.

Date & Time Settings

Use the Date & Time settings menu either to automatically use the network-provided date and time or manually set these values, as well as select time and date format options.

1. Touch **Settings**  > **Date and time**.
2. Touch **Automatic date & time** to disable the feature.
 - If enabled, you cannot alter the date, time zone or time values.
3. Touch **Set date**. Adjust the date, month, and year. Touch **Done** when finished.
4. Touch **Set time**. Adjust the hour and minute. Touch **Done** when finished.
5. Touch **Automatic time zone** to disable the feature.
 - If enabled, you cannot alter the time zone values.
6. Touch **Select time zone**, and then select a time zone from the onscreen list. Scroll down the list to view additional time zones.
7. Touch **Use 24-hour format** to toggle between using a 12-hour or a 24-hour format.

About Phone

Find it: **Settings**  > **About Phone**

This contains information about things ranging from Status, Legal information, Model number, Android version, Android security patch level, Baseband version, Kernel version, Build number to those listed below:

- **Status:** This contains the status of the Battery status, Battery level, My device number, Network, Signal strength, etc.
- **Legal information:** Touch to view legal information.
- **Model number:** View your device's model number.
- **Android version:** View the firmware version of your device.
- **Baseband version:** View the baseband version of your device.
- **Kernel version:** View the kernel version of your device.
- **Build number:** View the build number of your device.

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Foshan China

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 25cm between the radiator& your body.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.