



MAD Gaze Watch

Gesture Controlled Smart Watch

USE GUIDELINES

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Package Overview

The package includes the following items:

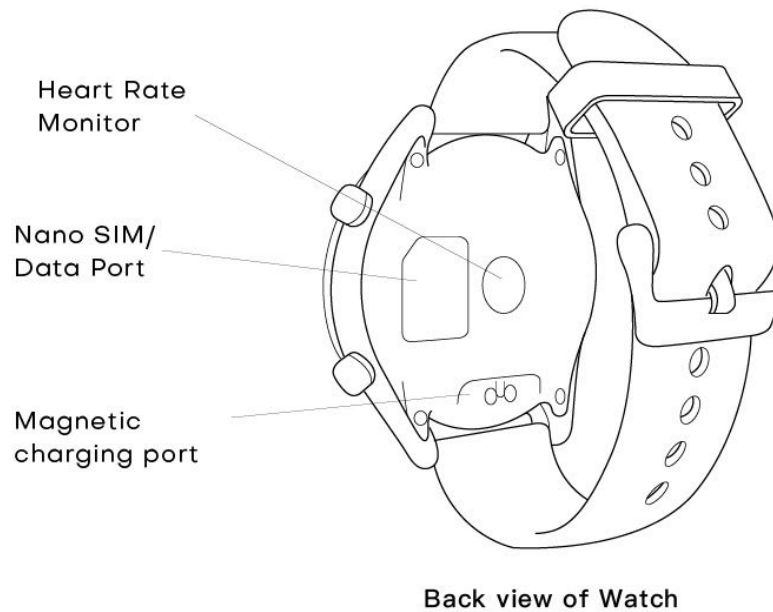
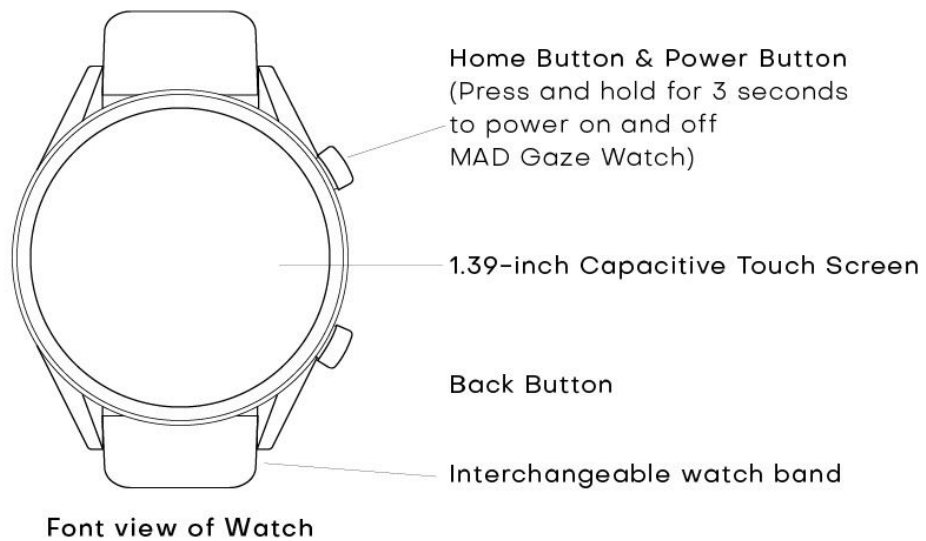
- | | |
|-------------------------------|----|
| 1. MAD Gaze Watch smart watch | x1 |
| 2. Charging cable | x1 |
| 3. Data Transmission Cable | x1 |
| 4. Watch Band (Regular) | x1 |

- * Please use only MAD Gaze authorized accessories.
- * The use of unauthorized accessories may cause performance problems and failures, which are not covered by the warranty.
- * Avoid using fast chargers, only charge the watch with 5V1A output chargers.
- * Do not place the charging cable and data transmission cable on metal to prevent short circuits or fire.

Hardware Specification

Product Model:	W100
CPU:	Quad Core 1.25GHz
Operating System:	Android 7.1
RAM:	1GB
Storage:	16GB
Screen:	1.39 inch Capacitive Touch Screen 260,000 Colors 400x400 pixels Resolution
Sensors:	Accelerometer and Gyroscope, Heart Rate Monitor
Battery:	Capacity: 620mAh Autonomy: 90 hours Standby Time; 48 hours Working time
Wireless Connection:	Bluetooth 4.0 Wi-Fi 2.4G
IP Rating:	IP67 Water Resistant and Dust Proof
SIM Card:	4G Nano SIM
Audio:	Microphone, speaker
Vibrating:	Support

Product Appearance



Product Registration

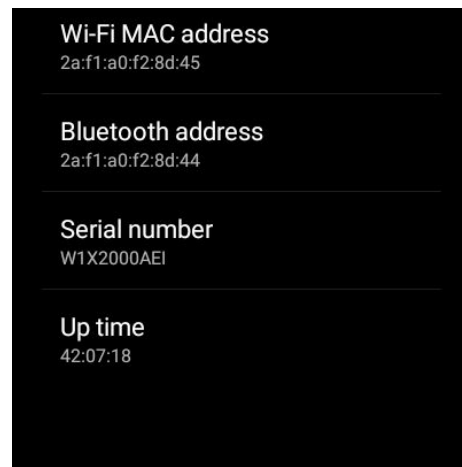
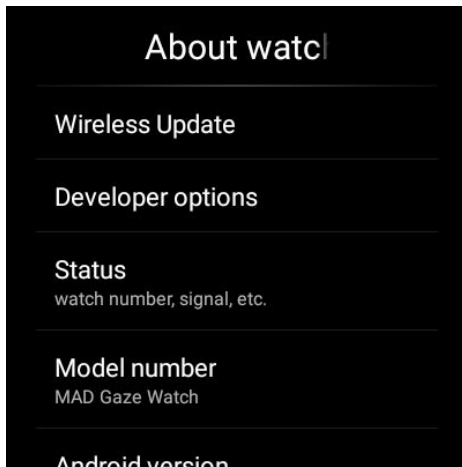
Please register your device to activate warranty within 7 days upon purchase date, otherwise, your device might not be covered under MAD Gaze Warranty.

One device can only be registered under one MAD ID account.

For details of Warranty Terms, please read Warranty on page 31.

You will be required to enter the serial number of Watch when registering for the product warranty service. Follow the steps below to find the watch serial number:

1. Enter Settings on Watch
2. Select About watch > Status > Serial number
3. You will find the Watch serial number W1X01234567
(The number of digits 01234567 is an unique identification for each product unit will vary.)



Product Registration
www.madgaze.com/warranty/watch

Product Description

Product Guidelines

1. Press and hold the upper button for 3 seconds to activate the watch. During the first time of the setup process, the Watch system might take a longer time to configure parameters. Please wait patiently.
 - 1.1. Select your language;
 - 1.2. Enter your body measurements of weight, height, daily exercise goals and gender;
 - 1.3. Scan the QR code with your mobile phone to download the application “MAD Fitness” for synchronize your mobile and Watch;
 - 1.4. Turn on the Bluetooth on your mobile and Watch, connect your mobile with Watch by scanning the pairing QR code in MAD Fitness app. MAD Fitness app will synchronise your mobile content on the Watch. Or you can also visit our official website to download the application:
<https://www.madgaze.com/support>

2. Press and hold the power button of Watch to access the following.
 - 2.1. Power off: Shut down the system
 - 2.2. Reboot: Restart the system
 - 2.3. Power Save Mode: Power saving state reduces the power consumption of Watch. The battery icon will turn from green to grey colour while the displaying screen will only show the current time and battery life. Watch will temporarily enter sleep mode and pause all applications running in the background. Users cannot switch to other interfaces until turning off the low power mode.
 - 2.4. Recent Task: Access to shortcut keys of recently browsed applications. Swipe right to manage browsing data and clear the cache.
 - 2.5. Watch Display Interface Button: Press the top center button on screen to switch the Watch display screen between square and circle interface.
Circle interface: Full Screen mode; Square interface: zoom out mode

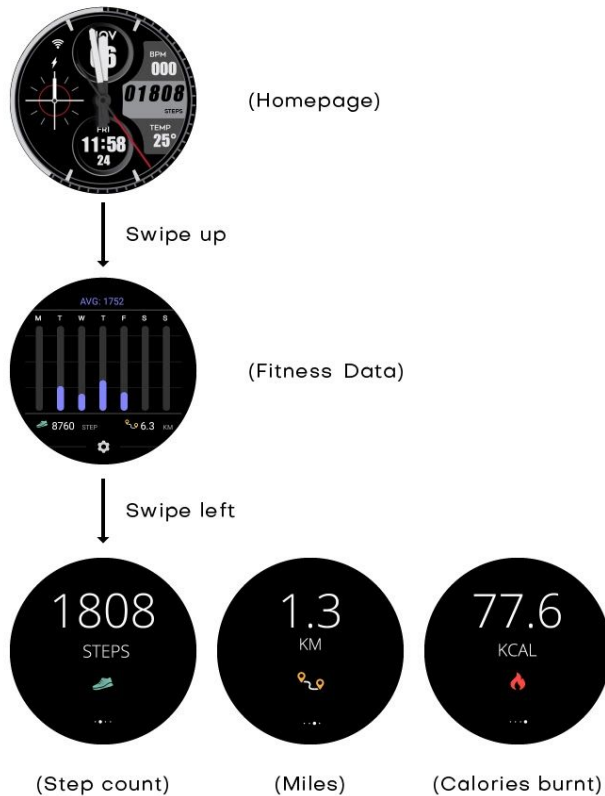
3. Product Guidelines

To maneuver on Watch, swipe from the edge of the display screen and slide over half of the screen. Sliding only the middle of the display screen may not trigger certain tasks.

- 3.1. Swipe right to enter the main menu;
- 3.2. Swipe right twice to enter sports mode;
- 3.3. Swipe right to access the synchronised content from phone and display it on Watch notification;
- 3.4. Swipe down to view the Watch shortcut menu; Swipe left to view different shortcuts in the menu.
 - 3.4.1. Connection shortcuts: cellular signals, Bluetooth connection status etc.
 - 3.4.2. Launching different modes on Watch: Do not disturb mode, brightness adjustment, raise to wake, flight mode, network data, GPS, Bluetooth & Wi-Fi shortcuts
 - 3.4.3. Clear cache shortcut
 - 3.4.4. Media control shortcuts: volume adjustment, music control
 - 3.4.5. Weather interface: weekly weather forecast



4. Swipe up to access fitness data; then swipe left to view the step count, daily mileage and calories burnt.



5. Swipe right to quit the shortcut menu.

Dial Setting

Press and hold the dial screen to enter the dial setting. Users can manage the appearance and setting of the dial according to their preferences.

Download new Watch face from the server (this requires network data):

Press and hold the dial screen to enter the dial setting. Swipe left till the end to see a blue "+" sign. Swipe up or down to choose your personalised watch face, click the install button to download the new watch face. Press the power button to return to the dial interface.

Delete the new watch face downloaded from the server:

Press and hold the dial screen to enter the dial setting. Swipe to the new watch face downloaded from the server. Click the blue "-" sign in the upper left corner to delete. Please note that only watch interfaces downloaded from the server can be deleted.

Menu

Contacts:

1. Create contacts to save names, phone numbers and more
2. Manage and edit contacts information
3. Sync your mobile contacts to the watch
(only applicable on Android phones.)

Phone: Dial phone calls (only applicable when a SIM card is inserted.)

Messages: Send messages to your contacts (only applicable when a SIM card is inserted.)

Settings :

1. Sound: Adjust the volume;
2. Display: Adjust the display brightness;
3. App List Style: Change the display interface;
4. Connect: Access Bluetooth, Wi-Fi, Wi-Fi Hotspot, USB, Airplane mode, GPS, Cellular Network;
5. Gesture: Raise to wake (Default as off), Pedometer service (Default as on);
6. Power saving: Switch on the power saving mode will disable all functions on the watch but only display time and battery;
7. Language & input settings;
8. Date & time settings;
9. Reset equipment: Reset the watch to clear all the data and restore the initial state;
10. Uninstall application: Uninstall the apps on Watch;
11. More: Check the storage usage;
12. About watch: View your model, serial number, software version and more

Browser: Browse website information;

Downloads: Download documents and files from the internet;

Calendar: Sync the events from your mobile calendar, swipe up or down to switch the month;

Clock: View the current time, swipe right to the alarm and left to the stopwatch and timer;

Gallery: View your mobile photos;

Music: Listen to your mobile music;

Sound Recorder: Built-in recorder to record sound;

File Manager: View the storage status and manage files and folders on Watch;

Heart Rate Monitor: Heart rate detection and sync the data to the connected mobile application MAD Fitness;

Fitness: Built-in nine sports modes, including outdoor running, outdoor walking, indoor running, cycling, basketball, football, table tennis, badminton and rope skipping;

Weather: Check the weekly weather update via Wi-Fi or cellular network;

Google Play Store: Log in to your Google account to download applications;

Assistant :

1. Connect Phone: Open MAD Fitness on your mobile > Enable scanning QR code for connection > Scan the pair QR code on you mobile > Connection is completed;
2. Music Control: Remote control your mobile built-in music player;
3. Find my device: Ring the alarm on your mobile via bluetooth connection;

MAD GAZE Controller: Activate gesture control under the connection with your mobile;

Zello: Walkie-talkie for instant communication, you may find the tutorial video on <https://youtu.be/irtoNwKOGTY>

MAD Fitness Application

1. Download the app for synchronising your mobile data on Watch

Pair Watch and your mobile by scanning the QR code to download MAD Fitness on your mobile.

- MAD Fitness App is only used for data synchronization between Watch and the mobile phone during use, which will not consume mobile network data.
- Downloading mobile apps requires cellular data usage. It is recommended to download when connecting to a Wi-Fi network.
- If you have already downloaded the app ahead, please check and update to the latest software version to ensure the app functions run smoothly. When the software version is upgraded, please update the application in time. It is recommended to update the software whenever a new version is available so as to make sure your device stays in tip-top shape.

2. Download applications on Watch

Under stable Wi-Fi or mobile network, Android applications can be installed on Watch. Follow the below steps to install the applications:

- Open the App Store. Choose and download the application you need (recommended to download and install under Wi-Fi connection);
- During the installation, you will be prompted to switch on the "Unknown Source" under "Secure and Privacy" menu;
- Click the Next button to complete the installation.

3. Bluetooth Connection and Data Synchronization

- a. Turn on the Bluetooth of Watch and your mobile;
- b. Open the downloaded app: MAD Fitness on mobile
 - i. Open MAD Gaze Controller app on Watch, Click "Pair with phone" to view the pairing QR code;
 - ii. Scan the QR code on Watch with MAD Fitness app on mobile to connect Watch and your mobile.

- c. Precautions
 - i. Before the connection process, please disconnect all connected devices on Watch and the mobile.
 - ii. Open the QR code interface on Watch and MAD Fitness app on mobile for connection.
 - iii. Press the “Repair” button on MAD Fitness app if you want to change the connected device of Watch. After repairing the new device, other applications will sync the connection automatically.
 - iv. Do not connect Watch with iPhone if it is under low power mode.
 - v. If the connected iPhone system is being reset, please clear the pair record of Watch and your mobile.
 - vi. If Watch prompts a reminder of mobile connection error, please turn your mobile Bluetooth off and on to reconnect.
 - vii. If Watch or mobile cannot detect nearby devices, please check if there are other paired Bluetooth devices on the mobile or Watch system. Clear the connection on both devices and reconnect. If it cannot be resolved, please restart the system on mobile and watch.

Hand Gesture Control

MAD Gaze Watch supports hand gesture control to maneuver different functions on Watch and the connected devices.

Hand gestures including:

- Tapping on hand back and forearm
- Turning wrist
- Snapping fingers
- Pinching fingers

Functions including:

- Controlling media applications
- Controlling camera applications
- Application shortcuts
- Answer or reject phone calls
- Walkie-talkie

* Users can navigate the connected device by hand gestures when Watch is paired with a device or simply control the Watch itself when it does not pair with any device.

Mobile Connection and Training

In order to enhance the accuracy of detecting your hand gestures, users are required to complete a 5 minutes hand gesture calibration training before use.

1. Install MG Watch app to your mobile from App Store or Google Play.

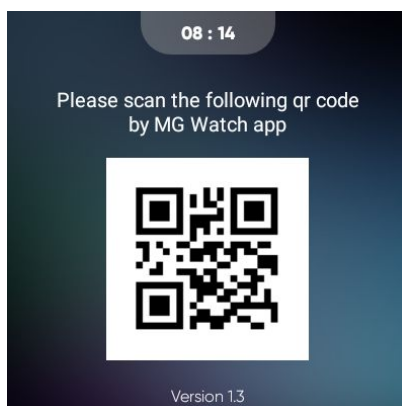
Android



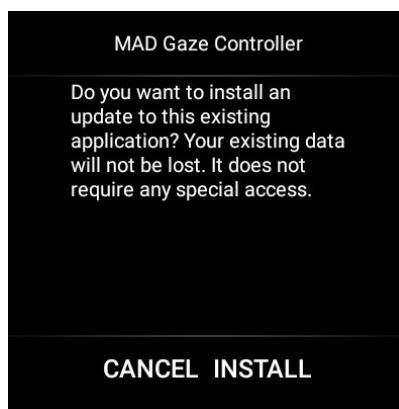
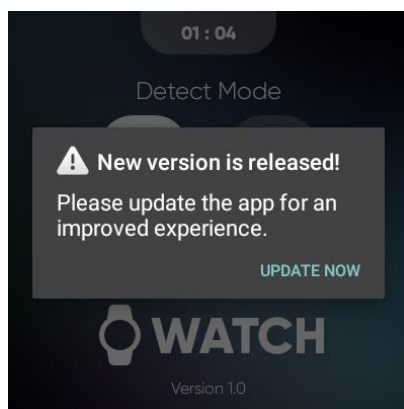
iOS



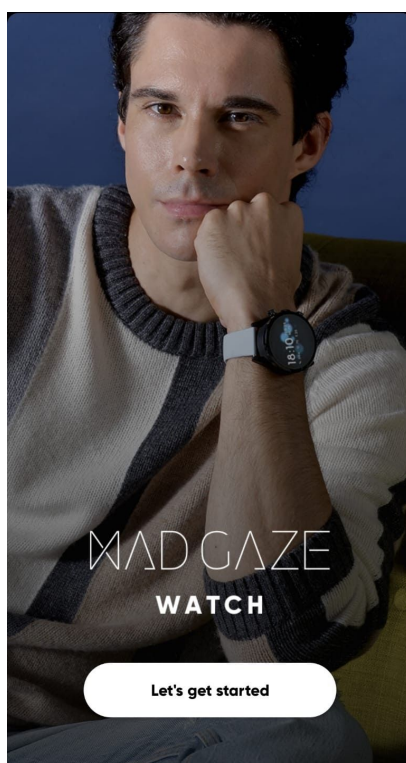
2. Turn on the Bluetooth and open MAD Gaze Controller app on Watch. You will see a pair QR code when you first activate the Watch.



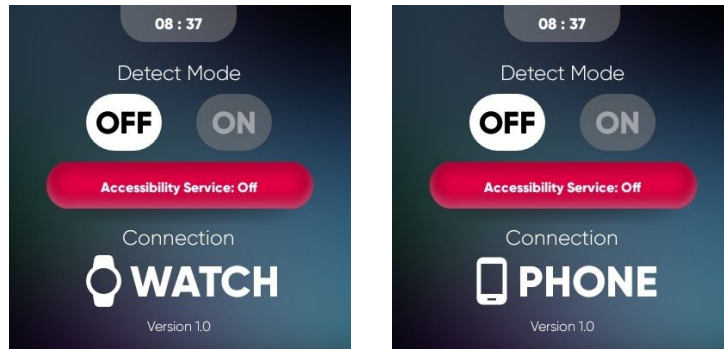
- When there is a new released update of the MAD Gaze Controller, please connect MAD Gaze Watch to Wi-Fi or network data. Open the MAD Gaze Controller, an update message will pop up (as shown on the left), click "UPDATE NOW", then click "INSTALL" (as shown on the right) to complete the installation.



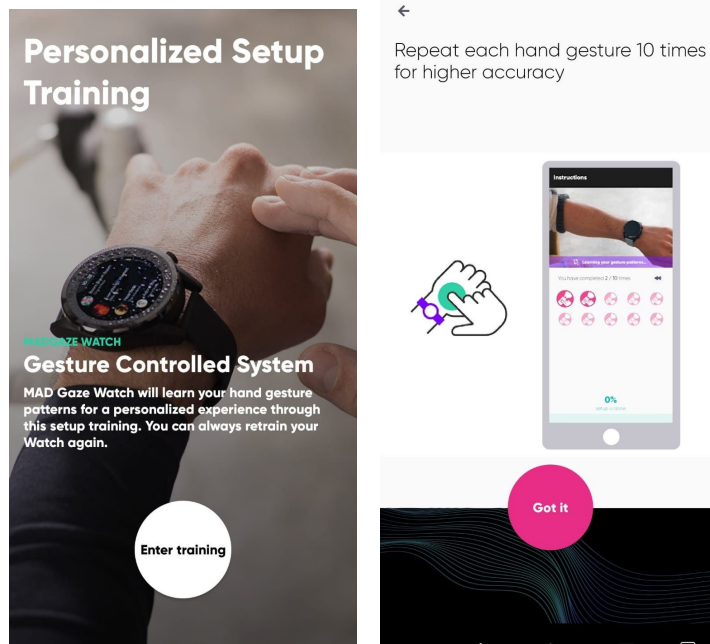
- Turn on the Bluetooth and open MG Watch on mobile.
- Open MG Watch on your mobile. Press "Start" to enter the pair interface. Open MAD Gaze Controller App and the pair QR code on your Watch, scan the QR code with your mobile for connection. Please be reminded that allow all access permission on your mobile.



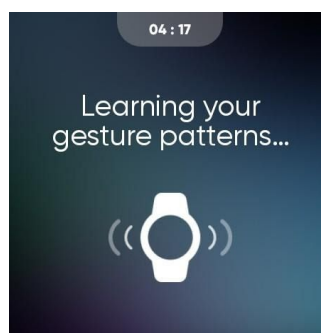
6. After pairing, the watch icon will change to a phone icon on Watch.



7. Open MG Watch on mobile. Follow the instructions to start the calibration training.



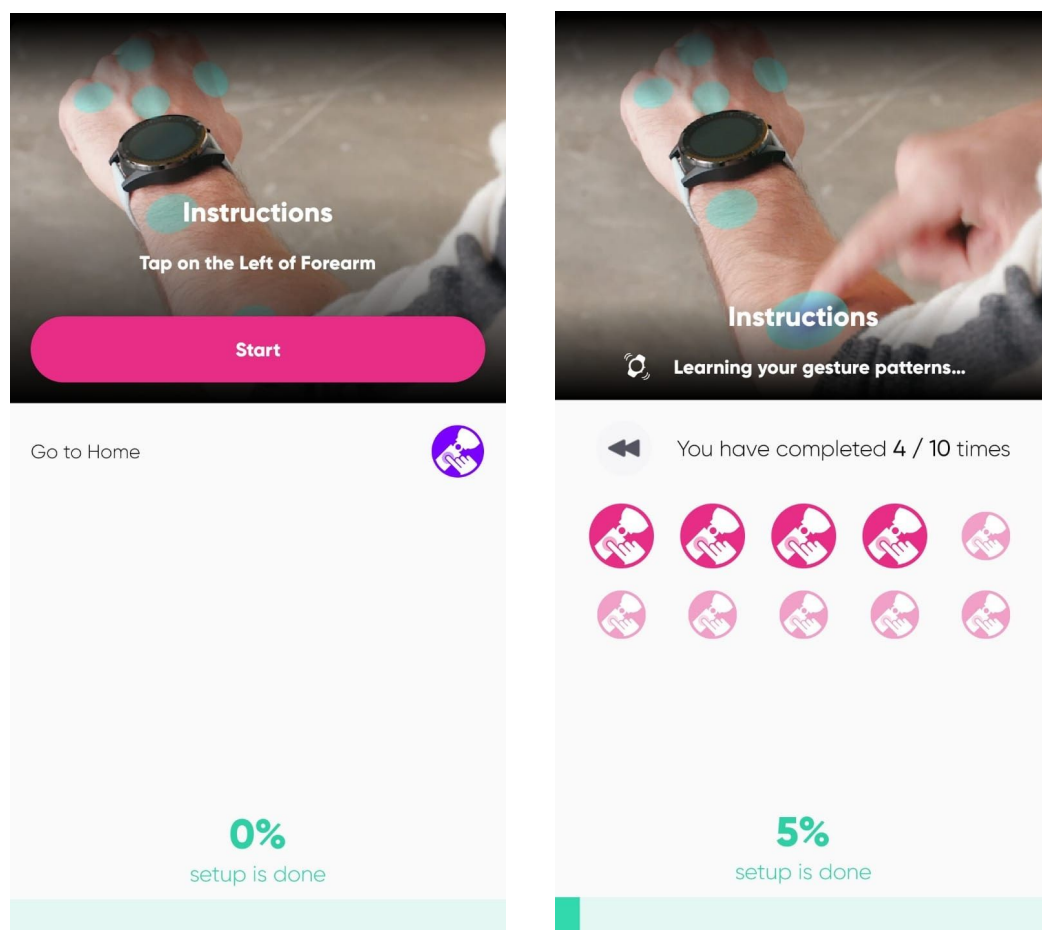
8. Watch interface will display the following screen when the training is in progress.




9. Please follow the instructions shown in the tutorial videos to train different gestures on Watch.

During the gesture training, please keep each gesture at the same position and strength, and keep about 1 second of interval between each gesture or movement. After receiving each training signal, the app will show the number of completing signals and the complete percentage of the entire training process.

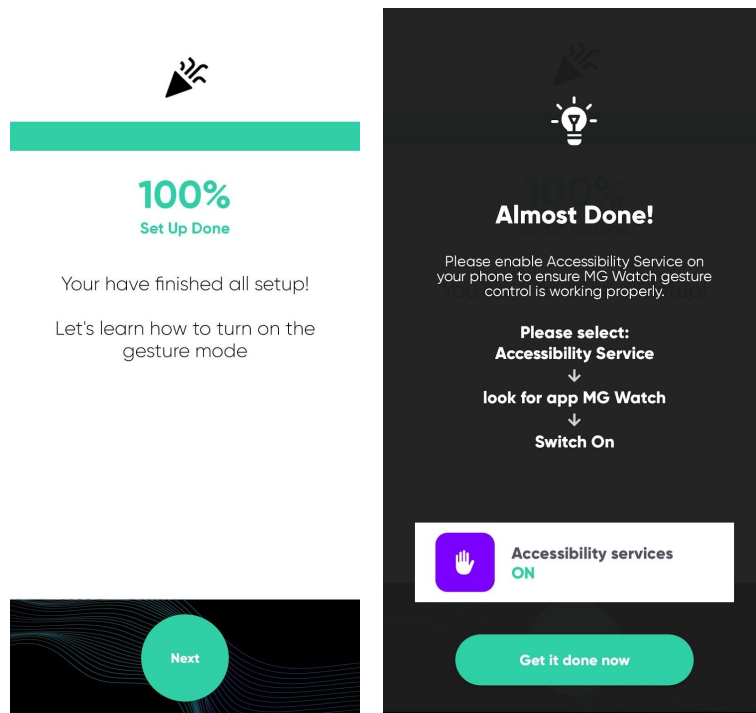
After completing the training of each gesture, the phone will prompt a reminder and users can press the "Start" button to proceed to the next training gesture.



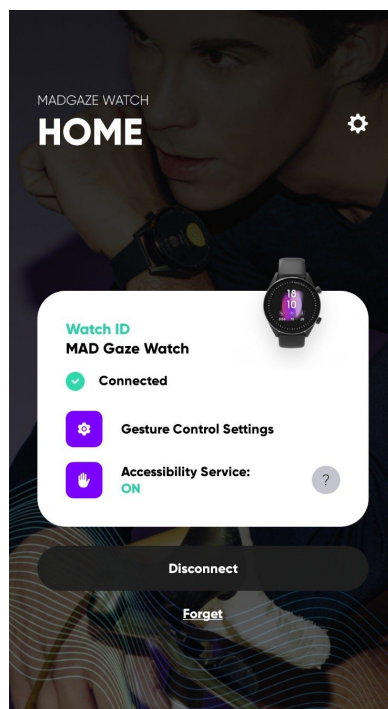
Note: If the connection between Watch and the mobile is interrupted, press the reverse key to reconnect the watch and the mobile.

10. If you would like to retrain the previous gesture, press  to return to the last gesture.

11. After completing the training, read the instructions carefully and follow the procedures.

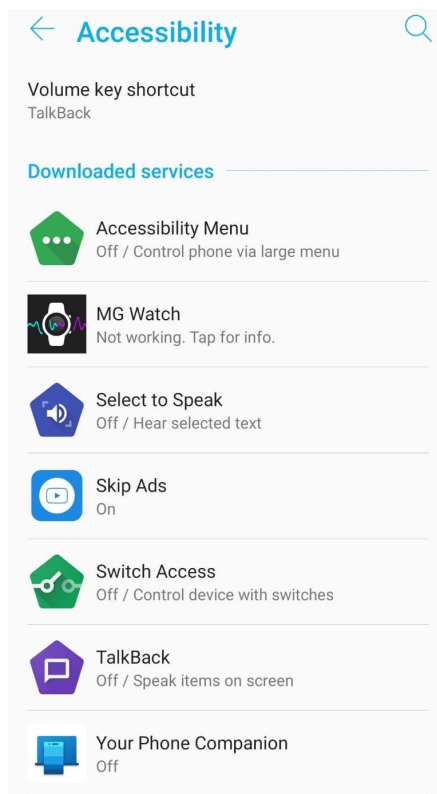


12. The below interface indicates that the entire training is completed.

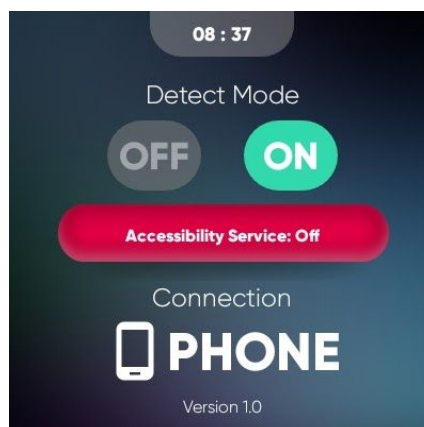


Navigate The Connected Device On Watch

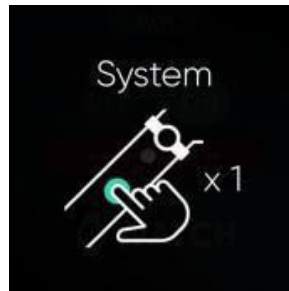
1. Open “Accessibility Setting” on your mobile. Turn on MG Watch to enable the access on Watch.



2. Turn on the Detect Mode on Watch to manipulate your connected device with hand gestures.

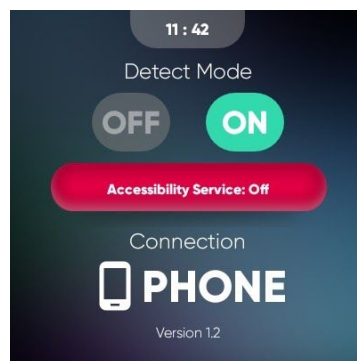


3. When the training gestures are well detected, different signals will be displayed on screen. For instance,

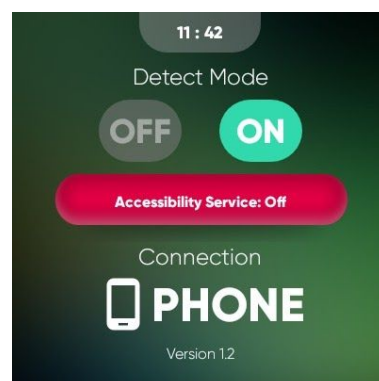
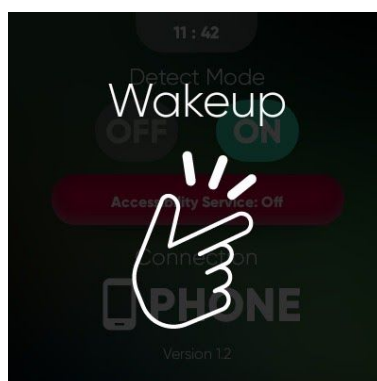


*If the gesture signal was shown but it failed to manipulate on phone, please restart the "Accessibility Service" on mobile and try again.

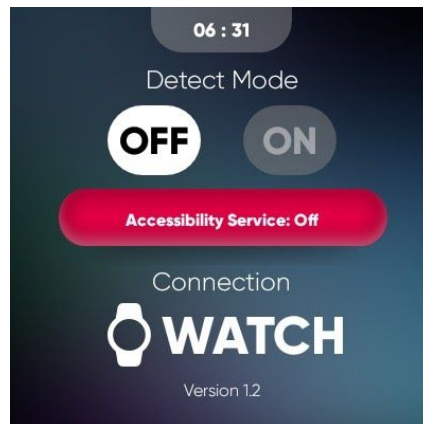
4. If the watch cannot detect any gesture for 10 seconds under the detect mode, it will automatically enter sleep mode and turn off the detection.



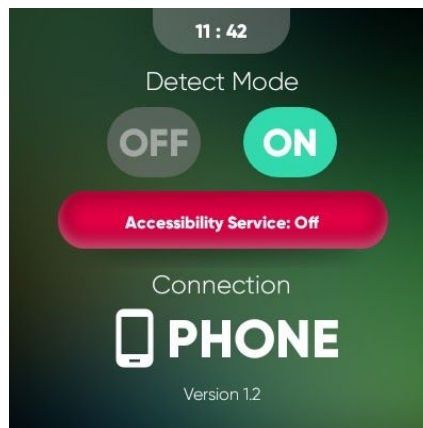
5. When the watch has entered the sleep mode, you can wake the watch and turn on the detect mode again via a wake-up gesture - snap your fingers. When the wake-up gesture was detected, you will see the following icon on the watch screen. (Please note that the watch can only detect the wake-up gesture under the sleep mode.)



MAD Gaze Watch Interfaces Indication

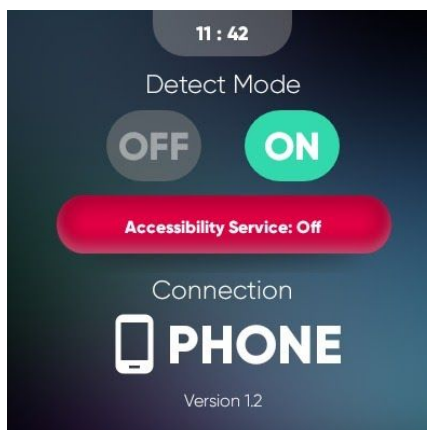


The watch has not connected to any device yet.



(Green in background)

The watch has already connected with your mobile and the detect mode is on.




The watch has already connected with your mobile but entered sleep mode.

Hand Gestures Instruction Guidelines

MAD Gaze Watch Gesture Introduction - Version One



Tap on the **Left side of Forearm** with a finger

X 1 = Go to Home 



Tap on the **Right side of Forearm** with a finger

X 1 = Switch to System Mode

X 2 = Switch to Shortcut Mode



Tap on the **Upper side of the Back of your hand** with a finger


X 1 = Volume Up 

Under Shortcut Mode :

X 1 = Open Shortcut - App 1



Tap on the **Bottom of the Back of your hand** with a finger

X 1 = Volume Down 

Under Shortcut Mode :

X 1 = Open Shortcut - App 2



Tap on the **Left side of the Back of your hand** with a finger

X 1 = Go to Previous Song / Video / Media 

Under Camera App :


X 1 = Switch Camera

Under Shortcut Mode :

X 1 = Open Shortcut - App 3



Tap on the **Right side of the Back of your hand** with a finger

X 1 = Go to Next Song / Video / Media 

Under Shortcut Mode :

X 1 = Open Shortcut - App 4



Pinch with **your Thumb, Index and Middle Fingers**

X 1 = Play / Pause

Under Camera App :

X 1 = Take Photo 

Under Phone Call App :

X 1 = Reject Phone Call 



Snap your Fingers

Under Camera App :

X 1 = Record Video 

Under Phone Call App :

X 1 = Answer Phone Call 

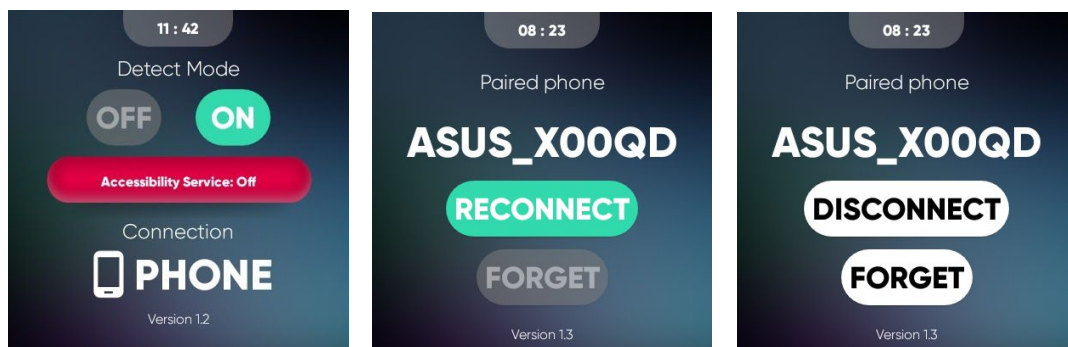
Under Walkie-Talkie App (Watch Only) :

X 1 = Toggle Recording 

Reconnect And Disconnect

If the Bluetooth signal is interrupted, such as shutting down the watch or mobile, MAD Gaze Watch status will be shown as Disconnected in the homepage. The phone icon on your Watch will also change to Watch icon. If you'd like to reconnect the device, tap the watch icon and "Reconnect" button to repair your mobile.

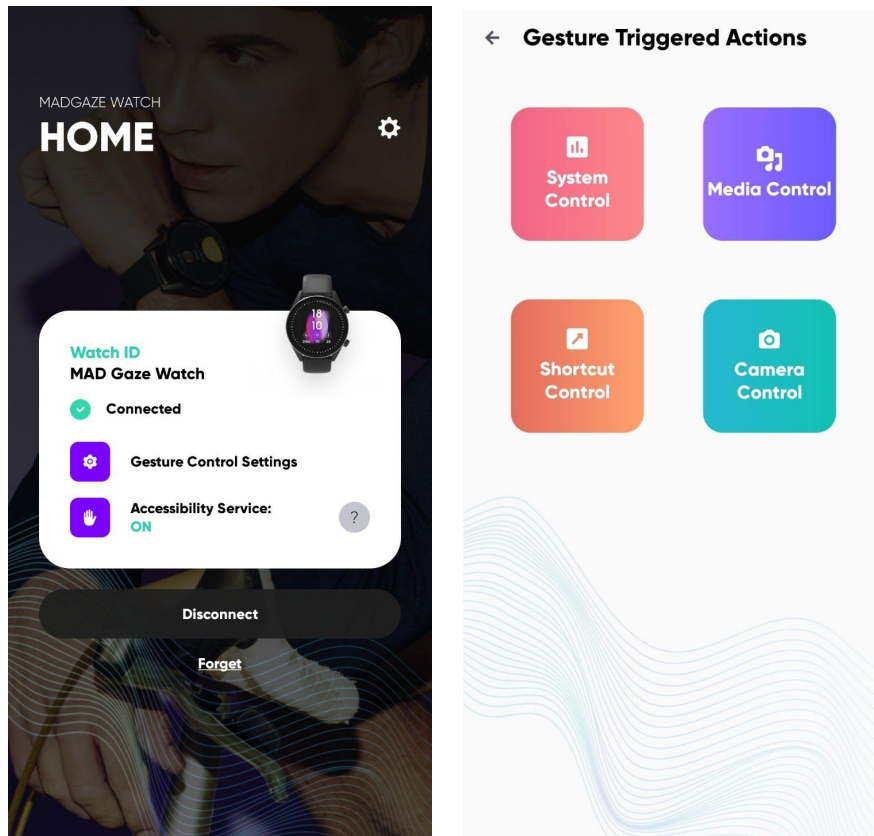
If you'd like to disconnect your mobile, tap the "Disconnect" button on image 3.



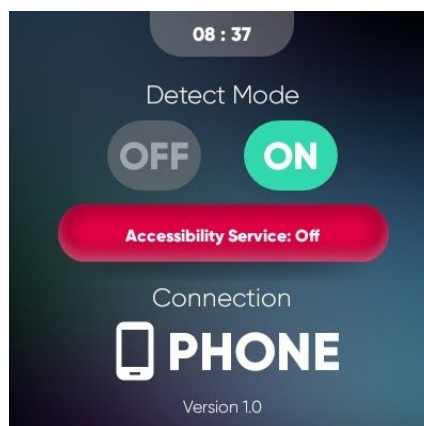
Retrain Certain Gesture

If you found a certain gesture was not detected accurately, you may need to retrain the gesture again.

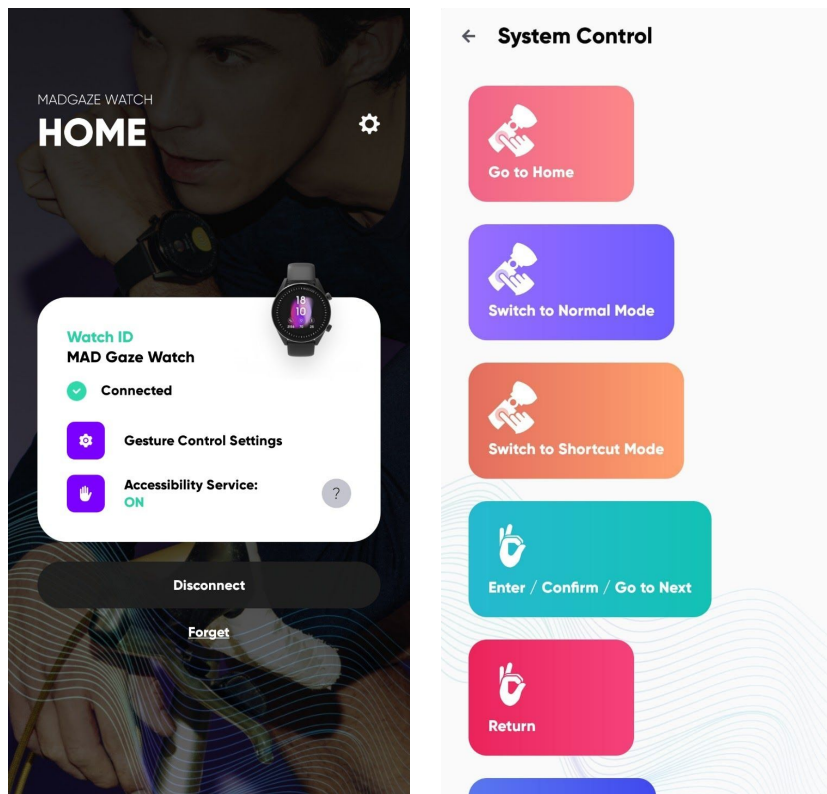
1. Open “Gesture Control Setting”
2. Enter “System Control”



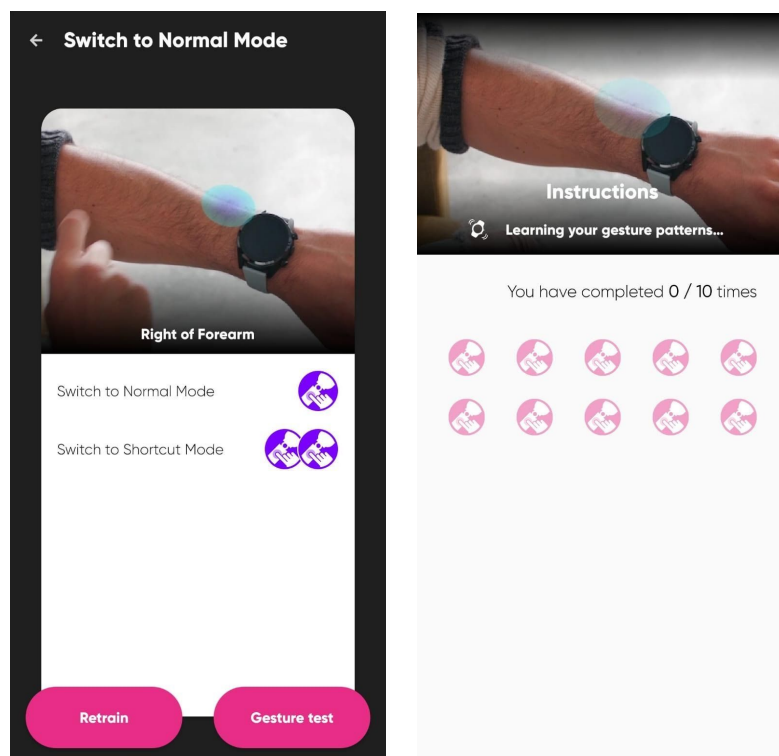
3. Turn on the Detect Mode on Watch



4. Select the gesture you would like to retrain.



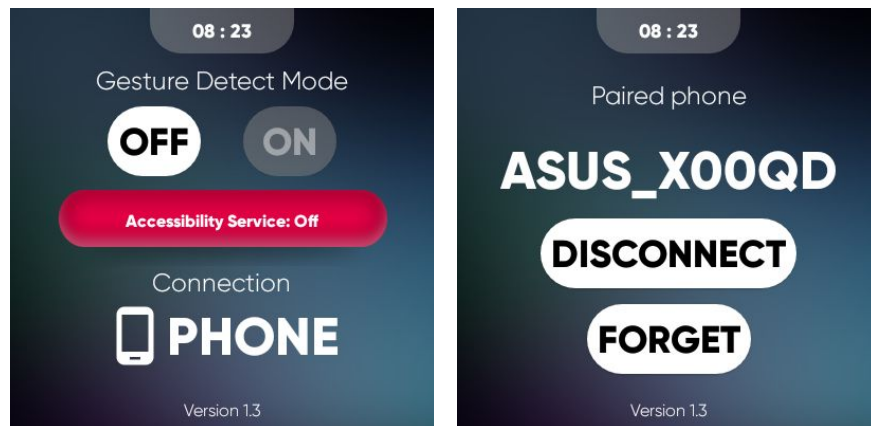
5. Press the "Retrain" button and enter the calibration interface.



6. After completion, you can test the gesture on the Gesture Test.

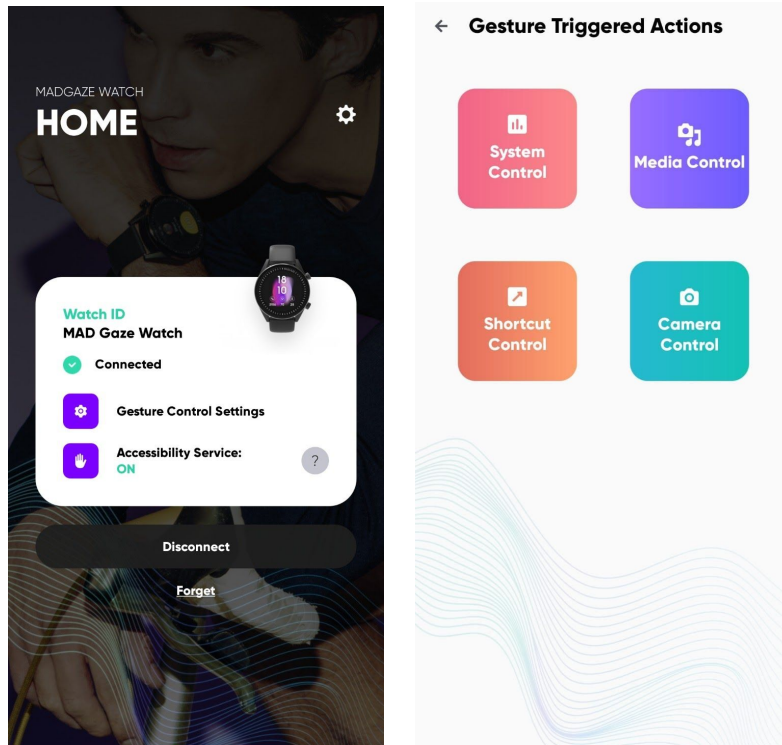
Retrain All Hand Gestures

Press the “Phone/Watch” on your Watch, enter the connection interface and press the “Forget” button (image 2) to forget the device. Then both your Watch and mobile phone will be reset to the first time setup procedures.

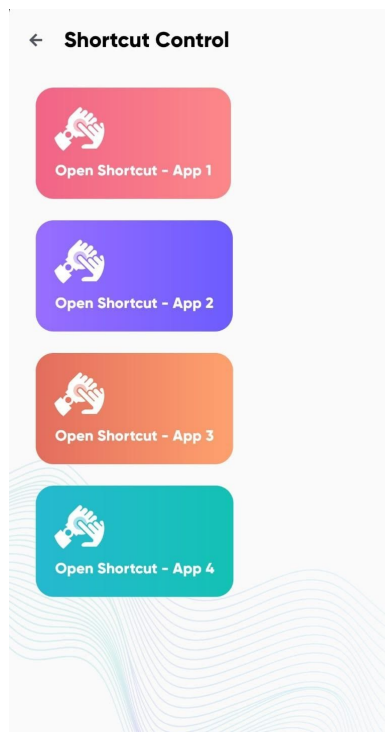


Shortcut Mode Setting

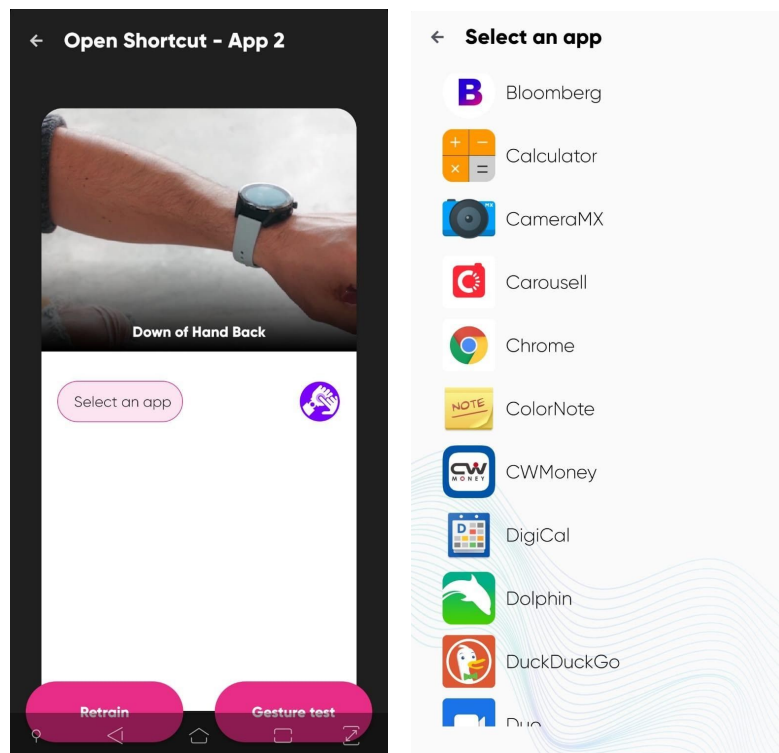
1. Press "Gesture Control Setting" to enter the Shortcut mode menu.



2. Select a gesture shortcut.



3. Press "Select an app" to select your customised app from the list.



4. Repeat the above steps to customise your app shortcuts.
5. Tap the right side of your forearm twice to enter Shortcut Mode, then act the preset gesture shortcuts to trigger certain tasks. After the shortcut was triggered, the watch will switch back to Normal mode. If you'd like to access the shortcuts again, please tap twice on the right side of your forearm again.

* Please make sure the Bluetooth signal has been turned on before entering MAD Gaze Controller on Watch.

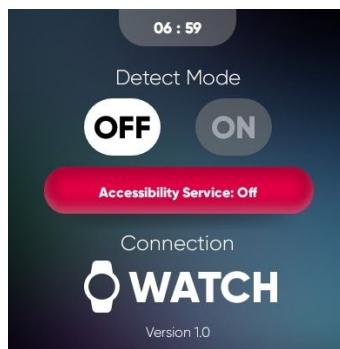
* If the connection fails, please restart the system and reconnect Bluetooth so as the applications on both Watch and mobile device.

* Please make sure Watch and the mobile were successfully connected and the connection icon has changed from Watch to mobile on the Watch interface.

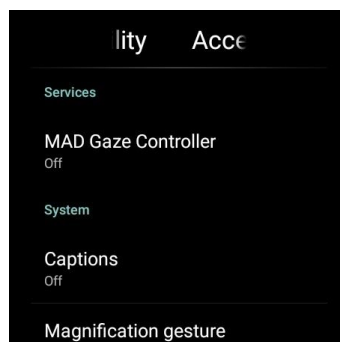
Gesture Media Control On Watch

If MAD Gaze watch is not connected with any device, users are able to control the media playback on Watch with hand gestures, such as volume adjustment, track control and more.

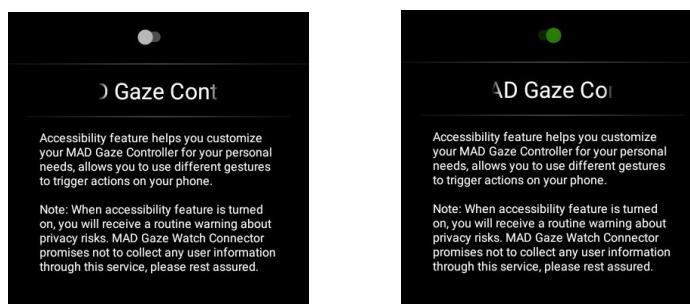
1. Press "Accessibility Service"



2. Press "MAD Gaze Controller"



3. Switch on the "Accessibility Service"



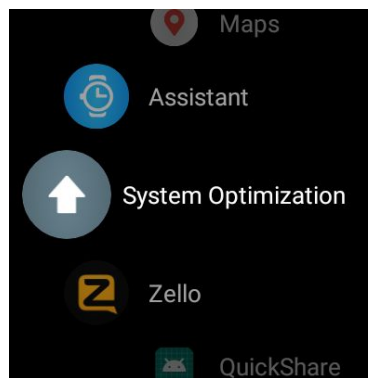
4. Turn on the Detect Mode. Press the home button and return to the menu.

5. You may now access media control by hand gestures on Watch.

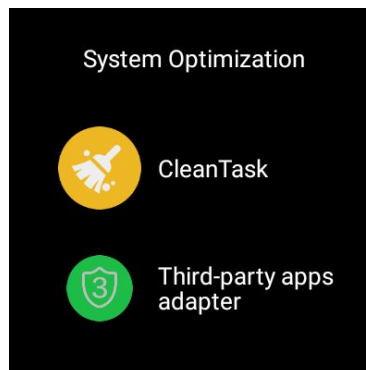
As you need to open MAD Gaze connector app to access gesture control, you may want to run the app in background so as to trigger gesture shortcuts even when you quit the app.

Follow the steps below to do so:

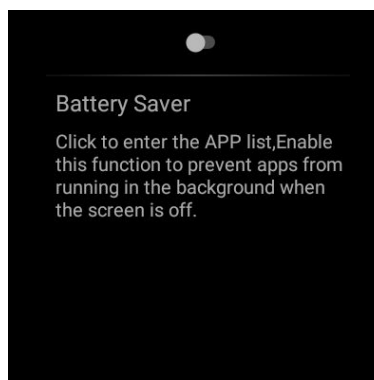
1. Go to "System Optimization" on Watch



2. Enter "CleanTask"



3. Turn off "Battery Saver"

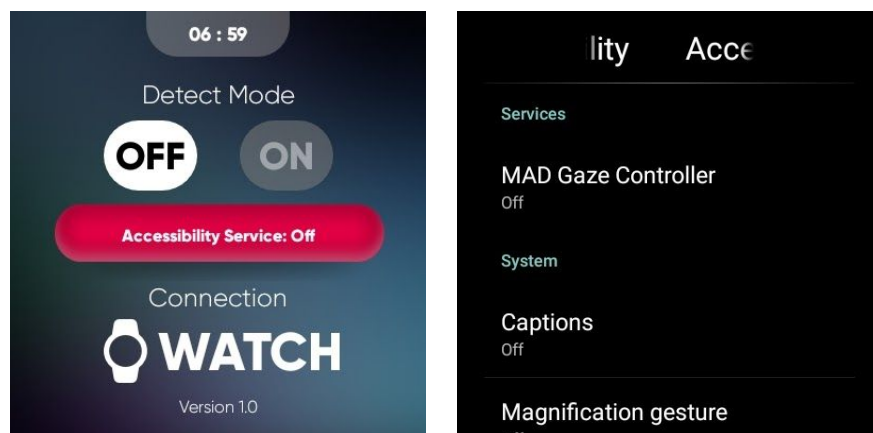


After that, the app will keep running in watch background for gesture controls.

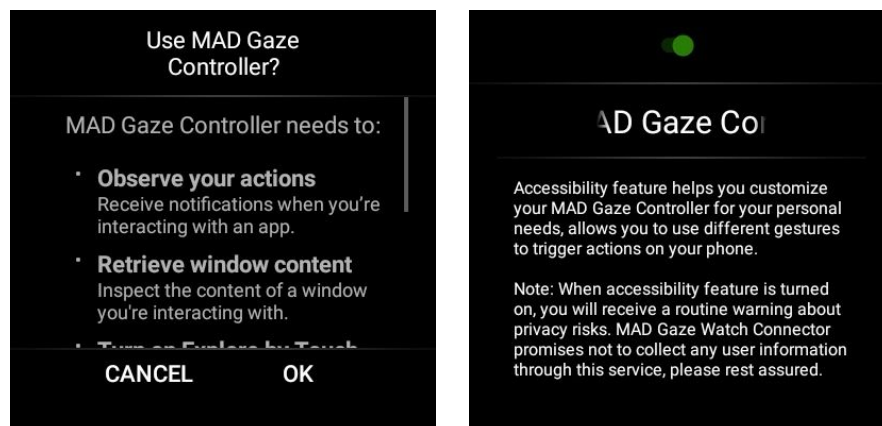
Walkie-Talkie Application - Zello

In spite of connecting with your smartphone, MAD Gaze Watch can also operate independently. Disconnect Bluetooth from all the devices, then you can manage the watch applications by gesture control. For instance, Walkie-talkie application Zello, media control and more.

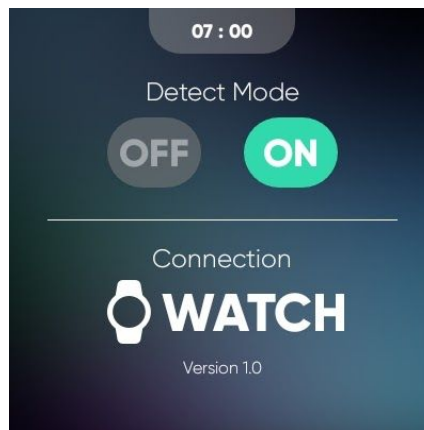
1. Open MAD Gaze Controller in your Watch, click the red button "Accessibility Service" and choose MAD Gaze Controller as below.



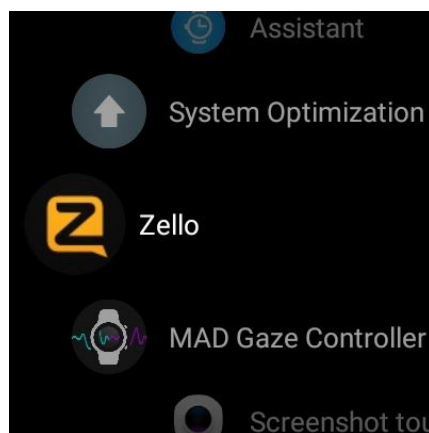
2. Enter the below interface and press "OK", then open the Accessibility Service by switching the top button to green colour.



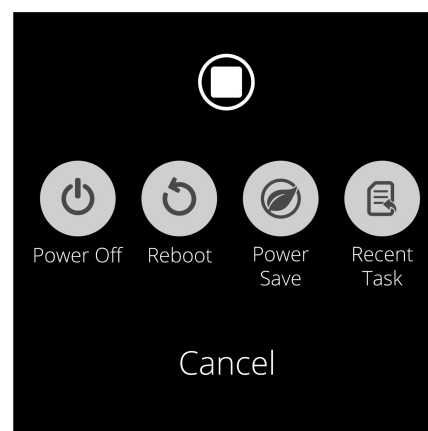
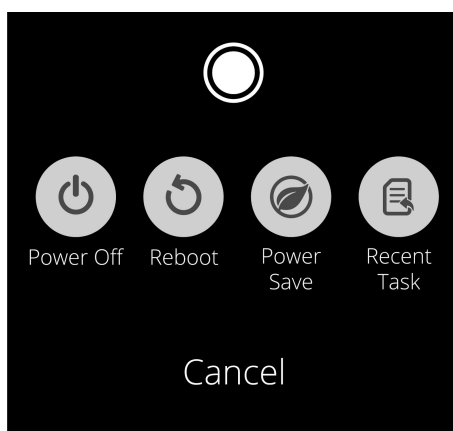
3. Switch on the Detect Mode on Watch.



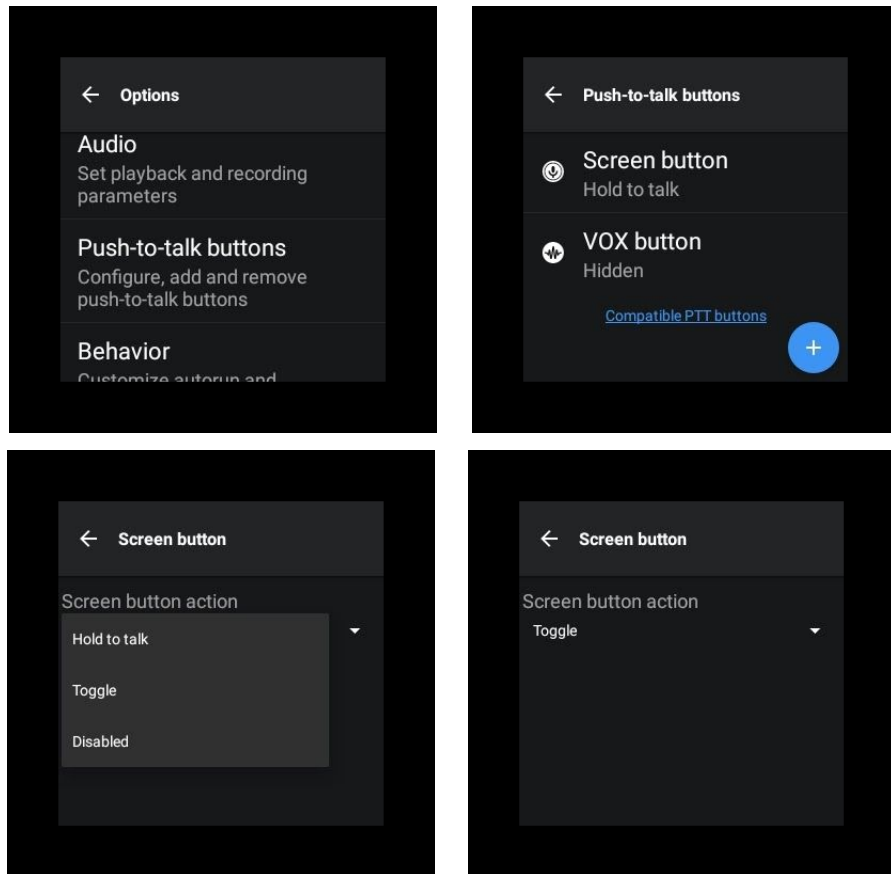
4. Press the upper Home button on Watch and return to the main menu.
5. Open the application Zello.



6. Then long press the upper Home button for two seconds to enter the control center. Press the circle button on top to switch your watch interface to square. Press the Home button to return to Zello.



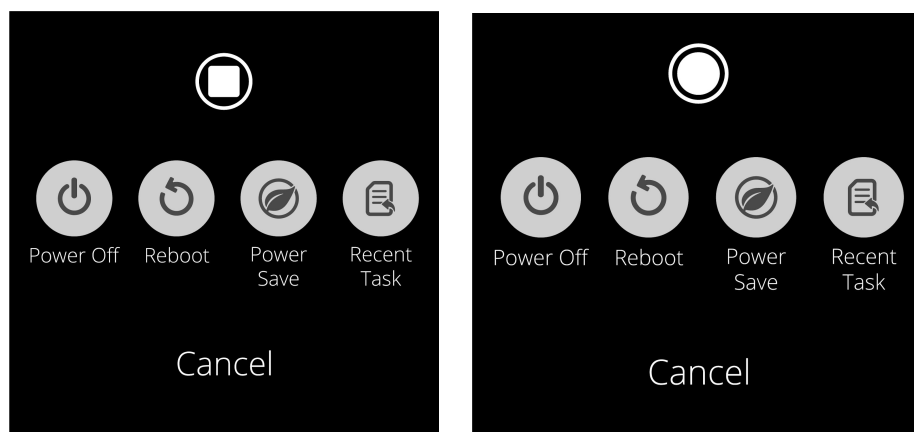
7. Press "Options" in Zello. Enter "Push-to-talk buttons" and select "Toggle" from the "Screen button" list. Then return to Zello.



8. Set up for Zello app is completed. Please visit the link below for Zello user guide.

<https://support.zello.com/hc/en-us/articles/230749047-Zello-Android-User-s-Guide->

9. To quit Zello application, long press the upper Home button for two seconds to enter the control center. Press the square button on top to switch your watch interface to circle and enter full screen mode.



Tutorial Video Source

Gesture Calibration and Enable Accessibility Service:

<https://youtu.be/i8N5TVDdygE>

Camera Control:

<https://youtu.be/KvE7hX6d-Aw>

Zello Walkie-Talkie Settings:

<https://youtu.be/irtoNwKOGTY>

Answer/reject phone calls:

<https://youtu.be/jDQ-FMmd0OI>

Media Control:

<https://youtu.be/dmGzKAZ5nD8>

Shortcuts for applications:

<https://youtu.be/QqWQi9QW5RE>

Troubleshooting

The following frequently asked questions are designed to assist users for better understanding regard to the Watch setup and manipulation.

If the problem cannot be solved after referring to the questions, please contact us at cs@madgaze.com.

Q : What to do when MAD Gaze Watch does not turn on?

A : Verify your Watch has a sufficient charge. Charge MAD Gaze Watch with the authorized charging cable, press the power button for more than 3 seconds to turn on Watch after a few minutes.

Q : Why does MAD Gaze Watch turn off by itself?

A : When the watch's battery is low enough, it will turn off automatically. Connect the watch to a charger and check the battery level.

Q : How to save the battery of MAD Gaze Watch?

A : Please ensure that there is enough charging time. It takes at least 2 hours to fully charge MAD Gaze Watch. Adjust your display setting like raise to wake function, screen brightness or GPS to reduce the battery consumption.

Q : What to do if MAD Gaze Watch is not charging?

A : Check to ensure that there isn't any damage to the MAD Gaze Watch charging cable. If there is no obvious physical damage to the cable or the plug, try using a different cable to eliminate this as the problem. Check whether the charging cable is well connected with the charging port.

Q : What to do if MAD Gaze Watch cannot connect with my smartphone?

A : Please confirm both your MAD Gaze Watch and smartphone have been switched on Bluetooth. Enter MAD Gaze Controller on your watch to check with the connection status. If the connection failed, please exit the application, switch off the Bluetooth and turn them on again. Re-enter MAD Gaze Controller on watch, rescan the pair QR code with your mobile to reconnect.

Q : What to do if the connection of my MAD Gaze Watch and smartphone was cut off during the training progress?

A : Press "Forget Device" on MG Watch mobile application. Repair and restart the training section again.

Q : What to do if MAD Gaze Watch cannot remote control my smartphone?

A : Please confirm the connection status of MAD Gaze Watch and your smartphone. A mobile graphic will be shown on the watch interface if the connection succeeded. Or else, it will be shown as a watch graphic instead. Open the Detect Mode on Watch, switch off and on again the Accessibility Service on your smartphone.

Q : Do I need to train my MAD Gaze Watch everytime before use?

A : No. However, if MAD Gaze Watch has been put aside for a long period of time, we recommend users to retrain the watch as your gesture strength and positions may vary over time which may affect the accuracy of detecting your gestures.

Q : After completing the training of MAD Gaze Watch, do I need to retrain the watch if I would like to switch the user?

A : Yes. As the gesture strength and positions may vary subject to the user, every user will need to go through the training section before use.

Q : What to do if the gesture detection is wrong or deviated?

A : Open MG Watch on your smartphone, select "Gesture Control Setting" to retrain certain gesture. MAD Gaze Watch adopts bone conduction artificial intelligence technology. Please train your watch with similar strength and positions during the training so as to enhance the detection accuracy and minimize the system errors.

Q : What to do if I cannot switch to Shortcut Mode?

A : Tap the right side of your forearm twice to enter Shortcut Mode, and your watch interface will also display accordingly.

Q : Can I pause the gesture control on MAD Gaze Watch?

A : Yes, just simply turn off the Detect Mode on your watch. As long as your watch is connected with the smartphone, which a mobile graphic is shown on your watch interface, you can turn on the gesture control anytime by switching on the Detect Mode again.

Q : How to reconnect my smartphone with MAD Gaze Watch if the connection was cut off?

A : Please confirm both your MAD Gaze Watch and smartphone have been switched on Bluetooth. Enter MAD Gaze Controller on your watch, press "Watch" or "Phone" then press "Reconnect" button. The device icon will be changed from Watch to Phone.

Q : What is the difference between MG Watch and MAD Fitness?

A : MG Watch is designed for gesture training and device connection while MAD Fitness is designed for calculating your health information like steps count, heartbeat and more.

Warranty

- We will provide an all-round Three Guarantees Service for your MAD Gaze Watch according to "The Warranty Regulations of Three Guarantees" enacted by relevant authorities in the People's Republic of China.
- Warranty Period will be counted from the day the product is activated*, for one year. The valid warranty period can be checked up on MAD Gaze Connector or "My Device" on MAD Store.
- Within 7 days after the product is activated*, if the product is malfunctioned, you can either return or replace your product, or you may wish to have it repaired by an authorized maintenance service provider.
- From the 8th to 30th day after the product is activated*, if the product is malfunctioned, you can either replace your product, or you may have it repaired by an authorized maintenance service provider.
- Within 1 year the product is activated*, if the product is malfunctioned, you can have it repaired by an authorized maintenance service provider. If the product is still malfunctioning after being repaired twice, you can exchange for another device with the same model number and specifications for free, by providing the maintenance records.
- MAD Gaze may at its discretion arrange a product refund in certain circumstances. Please note that product refund will be accepted only if returned in an unused, unscratched and undamaged condition and its original packaging (including the product, any accessory materials, gifts, warranty, and the original packaging and boxes). If the packaging is damaged or any item cannot be returned, MAD Gaze reserves the right to deduct certain retail value of the items from the refund.
- If there is any damage or loss of the products or accessories, including scratches, breakages, damped, removed or damaged product barcodes or certification labels etc., returns will not be accepted.
- MAD Gaze Warranty Centre is located in People's Republic of China, our company will not be liable for any costs incurred as a result of the warranty procedures (including, but not limited to: freight, taxes, customs fees, and all other possible fees), all buyers must bear all relevant expenses.

* For activation procedures, please refer to the MAD Gaze GLOW Plus tutorial in the mobile app "MAD Gaze Connector" from Play Store or App Store.

Limited Warranty

- Your warranty services are valid under normal usage/application only, the following conditions are excluded from the Three Guarantees and there will be reasonable charge for the warranty service:
 - The free maintenance period of the product has expired.
 - Mechanical failure due to application of fittings not recognised by our company.
 - Damage caused by disassembling the product by repairer who is unauthorized by our company.
 - Damage caused by failing to operate the product according to the manual, or incorrect/improper handling of the product.
 - Malfunction caused by improper use, maintenance or storage.
 - Products natural wear and tear (including, but not limited to outer case, display, attachments).
 - Damage caused by force majeure.
- All the losses and damage caused by environmental factors, such as rough handling, temperature, and other factors which are beyond our company's control.
- For any damages caused by unauthorized coding access to the device might invalidate the warranty.

Cautions

- The company reserves the right to modify the contents of this manual without prior notice. Functions may be varied under certain versions of software. Update the latest software version to make sure all functions run smoothly.
- Charge the Watch with the charging cable included in the package.
- Avoid using fast chargers, only charge the watch with 5V1A output chargers.
- Do not place the charging cable and data transmission cable on metal to prevent short circuits or fire.
- Shut down the device system before inserting a SIM card. Remove the SIM tray to insert the SIM card.

- MAD Gaze Watch supports Nano SIM card, China Mobile 4G network, China Unicom 4G network, China Telecom 4G network, WCDMA 3G network and GSM 2G network.
- Watch battery capacity is limited due to the product size. It is recommended to turn off the energy-consuming function when unnecessary. Only apply GPS, Bluetooth, Wi-Fi functions according to personal habits. Please note that it may have a higher energy consumption and product temperature when Watch is downloading from a Wi-Fi or 4G network. Battery power drops according to the device usage.
- MAD Gaze Watch is certified with an IP67 water resistance rating, which is resistant to dust, dirt, sweat, hand wash and rain.
- Do not immerse your Watch in water, including swimming, underwater diving, taking a shower, water skiing, or other activities in high-pressure and fast-flowing water. Do not soak Watch in hot water or corrosive liquid. These activities may cause water damage to Watch, which is considered as artificial damage that may destroy the product warranty and avoid free maintenance service.
- Charge for at least 1-2 hours before use.
- Please only charge MAD Gaze Watch by using the magnetic charging cable provided in the Watch package; Make sure the magnet is snapped into place to ensure normal charging.
- If the connected device exceeds a certain distance from Watch, Bluetooth may be automatically disconnected.
- If your Watch and mobile are successfully paired through Bluetooth, yet certain functions do not work well with the connection. Please forget the connection and reconnect to the device. Please follow the connecting steps as described in the manual, or else, the device may not be functioned properly for manipulation.
- Do not duplicate the content in this guide for any use unless permitted by our company.
The version number of this manual is MANUAL.WATCH.v2020.10 Final copy is based on the latest version on our website. Please read <http://www.madgaze.com/support>.
- Our company has the right to final interpretation of this manual.

FCC Compliance Notice

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

RF Exposure Information

SAR tests are conducted using standard operating positions accepted by the FCC with the device transmitting at its highest certified power level in all tested frequency bands, although the SAR is determined at the highest certified power level, the actual SAR level of the device while operating can be well below the maximum value.

Before a new device is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the exposure limit established by the FCC, Tests for each device are performed in positions and locations as required by the FCC.

For face-up, 10mm was used for test, this equipment should be installed and operated with minimum distance 10mm.

For limb worn operation, this device has been tested and meets the FCC RF exposure guidelines when used with an accessory designated for this product or when used with an accessory that contains no metal.

Non-compliance with the above restrictions may result in violation of RF exposure guidelines.