

## Safety instruction



Please keep the device in horizontal position

Please use the provided power adapter

Please keep the device away from the heat source to avoid any damage to the machine

Kep the device in a properly ventilated area

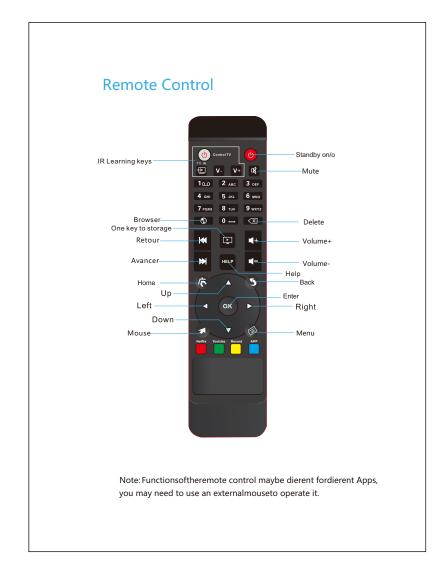
Please keep the device away from damp and dusty environment to avoid fire and electric shock

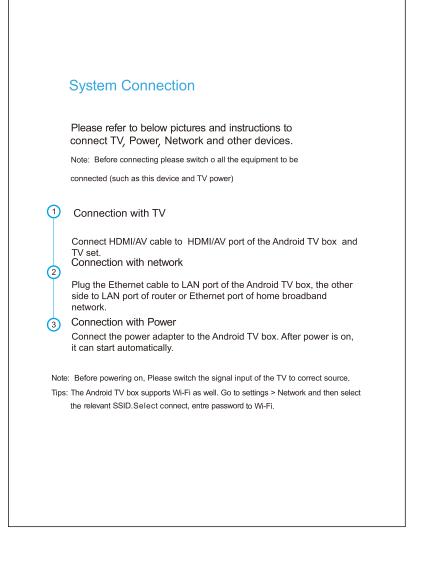
Promptly shut down the device and unplug power adapter if the machine starts emitting smoke or in case there is a burning smell coming out of the device

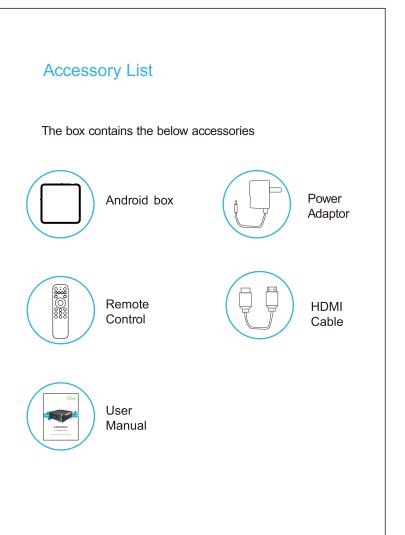
Please unplug the power adapter in case device is not used for longer time

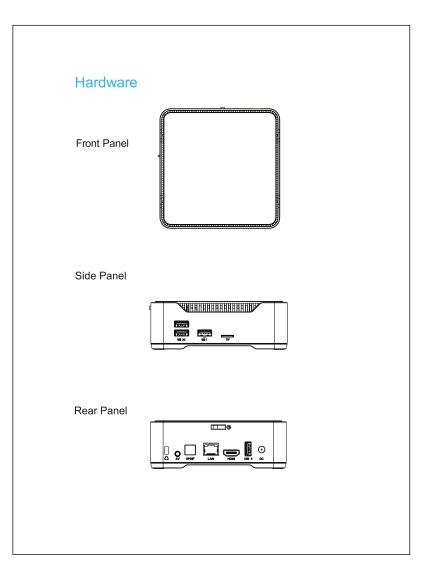


Do not put any heavy stu on the top of the device Please avoid to plug power adapter with wet hands Please do not dissemble, modify the device by yourself to avoid any shock or damage to the device Do not use the damaged power cable and plug









## **Technical Specifications**

CPU	Quad core ARM Cortex-A53 up to 1.7GHZ(DVFS)	
Android OS	Android 8.1	
A/V Output	HDMI2.0b, AV	
Video Format	VP9 4K @60fps, H.265 10-bit 4K@60fps, H.264, MPGE, MKV, MP4 and other video formats	
Audio Format	AAC, WAV, MP3 and other audio formats	
Photo format	JPG, BMP, PNG and other photo formats	
Network	Wi-Fi 2.4G 802.11 a/b/g/n/ac RJ45 Interface 10M/100M/1000M adaptive + Bluetooth	
Operation temperature	0 °C - 40 °C	
Power Input	AC100-240V 50/60Hz	
Power Output	DC 5V/2.5A	
Troubleshooting		

## Iroubleshooting Issue Possible reason

After turned on, no display	The power cord is not connected or socket without electricity	Connect power plug, ensure     normal voltage electrical outlet
Tv with images without voice	<ul> <li>Audio cable is not connected</li> <li>Android TV box in MUTE state</li> <li>Volume is too low</li> </ul>	<ul> <li>Re-connect the Audio cable</li> <li>Please press mute button</li> <li>Turn up the volume</li> </ul>
Fail to connect the network	<ul> <li>Cable connect is abnormal</li> <li>Wi-Fi closed or the signal is too weak</li> </ul>	<ul> <li>Please reconnect internet</li> <li>Please restart the Wi-Fi or adjus the position of the router</li> </ul>
Controller failure	<ul> <li>Remote control is not in the correct direction</li> <li>Remote control is with low battery</li> <li>Remote control is broken</li> </ul>	<ul> <li>Please aim at the front panel's SENSOR', then try again</li> <li>Please change the batteries</li> <li>Please send it to the local maintenance station for checking</li> </ul>

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## **FCC Statement**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the
- receiver is connected.
- -- Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for
- compliance could void the user's authority to operate the equipment.
- The antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons